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SENATE BILL NO. 1224**AMENDMENT IN THE NATURE OF A SUBSTITUTE**(Proposed by the Senate Committee on Education and Health
on February 4, 1999)

(Patron Prior to Substitute—Senator Woods)

A BILL to amend and reenact §§ 2.1-1.1, 2.1-1.3, 2.1-1.5, 2.1-51.15, 2.1-373.13, 2.1-703.1, 2.1-762, 9-271, 9-323, 37.1-1, 37.1-84.1, 51.5-1, 51.5-2, 51.5-40, 51.5-46, 63.1-182.1 and 63.1-314.8 of the Code of Virginia; to amend the Code of Virginia by adding sections numbered 37.1-84.3, 37.1-182.3 and 37.1-185.1 and by adding in Title 51.5 a chapter numbered 8.1, consisting of sections numbered 51.5-39.1, 51.5-39.2, 51.5-39.3, 51.5-39.4, 51.5-39.5, 51.5-39.6, 51.5-39.7, 51.5-39.8, 51.5-39.9 and 51.5-10; and to repeal Chapter 8 (§§ 51.5-36 through 51.5-39) of Title 51.5 of the Code of Virginia, relating to persons with mental retardation, developmental disabilities, or mental illness; civil penalties.

Be it enacted by the General Assembly of Virginia:

1. That §§ 2.1-1.1, 2.1-1.3, 2.1-1.5, 2.1-51.15, 2.1-373.13, 2.1-703.1, 2.1-762, 9-271, 9-323, 37.1-1, 37.1-84.1, 51.5-1, 51.5-2, 51.5-40, 51.5-46, 63.1-182.1 and 63.1-314.8 of the Code of Virginia are amended and reenacted, and that the Code of Virginia is amended by adding sections numbered 37.1-84.3, 37.1-182.3 and 37.1-185.1 and by adding in Title 51.5 a chapter numbered 8.1, consisting of sections numbered 51.5-39.1, 51.5-39.2, 51.5-39.3, 51.5-39.4, 51.5-39.5, 51.5-39.6, 51.5-39.7, 51.5-39.8, 51.5-39.9 and 51.5-39.10 as follows:

§ 2.1-1.1. Departments generally.

There shall be, in addition to such others as may be established by law, the following administrative departments of the state government:

Chesapeake Bay Local Assistance Department.
Department of Accounts.
Department for the Aging.
Department of Agriculture and Consumer Services.
Department of Alcoholic Beverage Control.
Department of Aviation.
Department of Business Assistance.
Department of Conservation and Recreation.
Department of Corporations.
Department of Correctional Education.
Department of Corrections.
Department of Criminal Justice Services.
Department for the Deaf and Hard-of-Hearing.
Department of Education.
Department of Emergency Services.
Department of Employee Relations Counselors.
Department of Environmental Quality.
Department of Fire Programs.
Department of Forestry.
Department of Game and Inland Fisheries.
Department of General Services.
Department of Health.
Department of Health Professions.
Department of Historic Resources.
Department of Housing and Community Development.
Department of Information Technology.
Department of Juvenile Justice.
Department of Labor and Industry.
Department of Law.
Department of Medical Assistance Services.
Department of Mental Health, Mental Retardation and Substance Abuse Services.
Department of Military Affairs.
Department of Mines, Minerals and Energy.
Department of Minority Business Enterprise.
Department of Motor Vehicles.
Department of Personnel and Training.

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60 Department of Planning and Budget.
61 Department of Professional and Occupational Regulation.
62 Department of Rail and Public Transportation.
63 Department of Rehabilitative Services.
64 ~~Department for Rights of Virginians With Disabilities.~~
65 Department of Social Services.
66 Department of State Police.
67 Department of Taxation.
68 Department of Transportation.
69 Department of the Treasury.
70 Department of Veterans' Affairs.
71 Department for the Visually Handicapped.
72 Governor's Employment and Training Department.
73 § 2.1-1.3. Entities subject to standard nomenclature.
74 The following independent administrative entities are subject to the standard nomenclature provisions
75 of § 2.1-1.2:
76 Chesapeake Bay Local Assistance Department.
77 Department of Accounts.
78 Department for the Aging.
79 Department of Agriculture and Consumer Services.
80 Department of Alcoholic Beverage Control.
81 Department of Aviation.
82 Department of Business Assistance.
83 Department of Conservation and Recreation.
84 Department of Correctional Education.
85 Department of Corrections.
86 Department of Criminal Justice Services.
87 Department for the Deaf and Hard-of-Hearing.
88 Department of Education.
89 Department of Emergency Services.
90 Department of Environmental Quality.
91 Department of Employee Relations Counselors.
92 Department of Fire Programs.
93 Department of Forestry.
94 Department of Game and Inland Fisheries.
95 Department of General Services.
96 Department of Health.
97 Department of Health Professions.
98 Department of Historic Resources.
99 Department of Housing and Community Development.
100 Department of Information Technology.
101 Department of Juvenile Justice.
102 Department of Labor and Industry.
103 Department of Medical Assistance Services.
104 Department of Mental Health, Mental Retardation and Substance Abuse Services.
105 Department of Military Affairs.
106 Department of Mines, Minerals and Energy.
107 Department of Minority Business Enterprise.
108 Department of Motor Vehicles.
109 Department of Personnel and Training.
110 Department of Planning and Budget.
111 Department of Professional and Occupational Regulation.
112 Department of Rail and Public Transportation.
113 Department of Rehabilitative Services.
114 ~~Department for Rights of Virginians With Disabilities.~~
115 Department of Social Services.
116 Department of State Police.
117 Department of Taxation.
118 Department of Transportation.
119 Department of the Treasury.
120 Department of Veterans' Affairs.
121 Department for the Visually Handicapped.

122 Governor's Employment and Training Department.
 123 § 2.1-1.5. Entities not subject to standard nomenclature.
 124 The following entities are not subject to the provisions of § 2.1-1.2 due to the unique characteristics
 125 or the enabling legislation of the entities:

126 Authorities

127 Assistive Technology Loan Fund Authority.
 128 Medical College of Virginia Hospitals Authority.
 129 Richmond Eye and Ear Hospital Authority.
 130 Small Business Financing Authority.
 131 Virginia Agriculture Development Authority.
 132 Virginia College Building Authority.
 133 Virginia Economic Development Partnership.
 134 Virginia Housing Development Authority.
 135 Virginia Information Providers Network Authority.
 136 Virginia Innovative Technology Authority.
 137 Virginia Port Authority.
 138 Virginia Public Building Authority.
 139 Virginia Public School Authority.
 140 Virginia Resources Authority.

141 Boards

142 Board of Commissioners, Virginia Agriculture Development Authority.
 143 Board of Commissioners, Virginia Port Authority.
 144 Board of Directors, Assistive Technology Loan Fund Authority.
 145 Board of Directors, Medical College of Virginia Hospitals Authority.
 146 Board of Directors, Richmond Eye and Ear Hospital Authority.
 147 Board of Directors, Small Business Financing Authority.
 148 Board of Directors, Virginia Economic Development Partnership.
 149 Board of Directors, Virginia Innovative Technology Authority.
 150 Board of Directors, Virginia Resources Authority.
 151 Board of Regents, Gunston Hall Plantation.
 152 Board of Regents, James Monroe Memorial Law Office and Library.
 153 Board of Trustees, Family and Children's Trust Fund.
 154 Board of Trustees, Frontier Culture Museum of Virginia.
 155 Board of Trustees, Jamestown-Yorktown Foundation.
 156 Board of Trustees, Miller School of Albemarle.
 157 Board of Trustees, Rural Virginia Development Foundation.
 158 Board of Trustees, The Science Museum of Virginia.
 159 Board of Trustees, Virginia Museum of Fine Arts.
 160 Board of Trustees, Virginia Museum of Natural History.
 161 Board of Trustees, Virginia Outdoor Foundation.
 162 Board of Visitors, Christopher Newport University.
 163 Board of Visitors, The College of William and Mary in Virginia.
 164 Board of Visitors, George Mason University.
 165 Board of Visitors, Gunston Hall Plantation.
 166 Board of Visitors, James Madison University.
 167 Board of Visitors, Longwood College.
 168 Board of Visitors, Mary Washington College.
 169 Board of Visitors to Mount Vernon.
 170 Board of Visitors, Norfolk State University.
 171 Board of Visitors, Old Dominion University.
 172 Board of Visitors, Radford University.
 173 Board of Visitors, University of Virginia.
 174 Board of Visitors, Virginia Commonwealth University.
 175 Board of Visitors, Virginia Military Institute.
 176 Board of Visitors, Virginia Polytechnic Institute and State University.
 177 Board of Visitors, Virginia State University.
 178 Commonwealth Health Research Board.
 179 Governing Board, Virginia College Building Authority.
 180 Governing Board, Virginia Public School Authority.
 181 Library Board, The Library of Virginia.
 182 Motor Vehicle Dealer Board.

- 183 State Board for Community Colleges, Virginia Community College System.
 184 Virginia-Israel Advisory Board.
 185 (Effective until July 1, 2002) Wireless E-911 Service Board.
 186 Commissions
 187 Advisory Commission on the Virginia Schools for the Deaf and the Blind.
 188 Alexandria Historical Restoration and Preservation Commission.
 189 Charitable Gaming Commission.
 190 Chesapeake Bay Bridge and Tunnel Commission.
 191 Hampton Roads Sanitation District Commission. Districts
 192 Chesapeake Bay Bridge and Tunnel District.
 193 Hampton Roads Sanitation District. Educational Institutions
 194 Christopher Newport University.
 195 College of William and Mary in Virginia.
 196 Frontier Culture Museum of Virginia.
 197 George Mason University.
 198 James Madison University.
 199 Jamestown-Yorktown Foundation.
 200 Longwood College.
 201 Mary Washington College.
 202 Miller School of Albemarle.
 203 Norfolk State University.
 204 Old Dominion University.
 205 Radford University.
 206 The Science Museum of Virginia.
 207 University of Virginia.
 208 Virginia Commonwealth University.
 209 Virginia Community College System.
 210 Virginia Military Institute.
 211 Virginia Museum of Fine Arts.
 212 Virginia Polytechnic Institute and State University.
 213 The Library of Virginia.
 214 Virginia State University. Foundations
 215 Chippokes Plantation Farm Foundation.
 216 Rural Virginia Development Foundation.
 217 Virginia Arts Foundation.
 218 Virginia Conservation and Recreation Foundation.
 219 Virginia Historic Preservation Foundation.
 220 Virginia Outdoor Foundation.
 221 Museum
 222 Virginia Museum of Natural History.
 223 Office
 224 Virginia Office for Protection and Advocacy
 225 Partnership
 226 A. L. Philpott Manufacturing Extension Partnership.
 227 Plantation
 228 Gunston Hall Plantation.
 229 § 2.1-51.15. Agencies for which responsible.
 230 The Secretary of Health and Human Resources shall be responsible to the Governor for the following
 231 agencies: Department of Health, Department for the Visually Handicapped, Department of Health
 232 Professions, Department for the Aging, Department of Mental Health, Mental Retardation and Substance
 233 Abuse Services, Department of Rehabilitative Services, Department of Social Services, Department for
 234 Rights of Virginians With Disabilities, Department of Medical Assistance Services, the Council on
 235 Indians, Governor's Employment and Training Department, Child Day-Care Council, Virginia
 236 Department for the Deaf and Hard-of-Hearing, and the Virginia Council on Coordinating Prevention.
 237 The Governor may, by executive order, assign any other state executive agency to the Secretary of
 238 Health and Human Resources, or reassign any agency listed above to another secretary.
 239 § 2.1-373.13. Public Guardian and Conservator Advisory Board created; duties; membership; terms.
 240 There is hereby created the Public Guardian and Conservator Advisory Board (the "Board") which
 241 shall report to and advise the Commissioner on the means for effectuating the purposes of this article
 242 and shall assist in the coordination and management of the local and regional programs appointed to act
 243 as public guardians and conservators pursuant to Chapter 4 (§ 37.1-128.01 et seq.) of Title 37.1. The
 244 Board shall provide advice and counsel on the provision of high quality guardianship service and

avoidance of conflicts of interest, promote the mobilization of activities and resources of public and private sector entities to effectuate the purposes of this article, and make recommendations regarding appropriate legislative and executive actions, including, but not limited to, recommendations governing alternatives for local programs to follow upon repeal of the authority granted to the courts pursuant to § 37.1-134.19 to appoint the sheriff as guardian or conservator when the maximum staff to client ratio of the local program is met or exceeded.

The Board shall consist of no more than fifteen members who shall be appointed by the Governor as follows: one representative of the Virginia Guardianship Association; one representative of the Virginia Area Agencies on Aging, one representative of the Virginia State Bar, one active or retired circuit court judge upon recommendation of the Chief Justice of the Supreme Court, one representative of the Association of Retarded Citizens, one representative of the Virginia Alliance for the Mentally Ill, one representative of the Virginia League of Social Service Executives, one representative of the Association of Community Service Boards, the Commissioner of the Department of Social Services or his designee, the Commissioner of the Department of Mental Health, Mental Retardation and Substance Abuse Services or his designee, the Director of the Virginia Department for the Rights of Virginians with Disabilities Office for Protection and Advocacy or his designee, and one person who is a member of the Governor's Advisory Board for the Department for the Aging and such other individuals who may be qualified to assist in the duties of the Board.

The Commissioners of the Departments of Social Services and Mental Health, Mental Retardation and Substance Abuse Services or their designees, the Director of the Virginia Department for the Rights of Virginians with Disabilities Office for Protection and Advocacy or his designee, and the representative of the Board for the Department for the Aging, shall serve terms coincident with their terms of office or in the case of designees, the term of the Commissioner or Director. Of the other members of the Board, five of the appointees shall serve for four-year terms and the remainder shall serve for three-year terms. No member shall serve more than two successive terms. A vacancy occurring other than by expiration of term shall be filled for the unexpired term. Each year, the Board shall elect a chairman and a vice-chairman from among its members. Five members of the Board shall constitute a quorum. Members shall receive no compensation for their services but shall be reimbursed for all reasonable and necessary expenses incurred in the discharge of their duties as members of the Board.

§ 2.1-703.1. Interagency Coordinating Council on Housing for the Disabled.

There shall be an Interagency Coordinating Council on Housing for the Disabled, hereinafter referred to as "Council." The Council shall consist of one representative, to be appointed by the agency executive, from each of the following: Department of Professional and Occupational Regulation, Department of Housing and Community Development, Virginia Housing Development Authority, Department for Rights of Virginians With Disabilities Virginia Office for Protection and Advocacy, Department for the Aging, Department for the Deaf and Hard-of-Hearing, Department of Mental Health, Mental Retardation and Substance Abuse Services, Department of Rehabilitative Services, Department of Social Services and Department for the Visually Handicapped. The Secretary of Commerce and Trade and Secretary of Health and Human Resources shall serve ex officio on the Council. The appropriate agency executive may appoint additional members as required. The Council shall annually elect a chairman. Each agency shall contribute a pro rata share of the required support services.

The Council shall provide and promote cross-secretariat interagency leadership for comprehensive planning and coordinated implementation of proposals to increase and maximize use of existing low-income housing for the disabled and to ensure development of accompanying community support services. The Council shall stimulate action by government agencies and enlist the cooperation of the nonprofit and private sectors. The Council shall develop a state policy on housing for the disabled for submission to the Governor. The policy shall be reviewed and updated as necessary. The Council shall submit to the Governor and various agency executives a report and recommendations at least annually.

§ 2.1-762. Early intervention agencies committee.

An early intervention agencies committee shall be established to ensure the implementation of a comprehensive system for early intervention services. The committee shall be composed of the Commissioner of the Department of Health, the Director of the Department for the Deaf and Hard-of-Hearing, the Superintendent of Public Instruction, the Director of the Department of Medical Assistance Services, the Commissioner of the Department of Mental Health, Mental Retardation and Substance Abuse Services, the Commissioner of the Department of Social Services, the Commissioner of the Department for the Visually Handicapped, the Director of the Department for Rights of Virginians with Disabilities Virginia Office for Protection and Advocacy, and the Commissioner of the Bureau of Insurance within the State Corporation Commission. The committee shall meet at least twice each fiscal year and shall make annual recommendations to the Secretary of Health and Human Resources and the Secretary of Education on issues that require interagency planning, financing, and resolution. Each member of the committee shall appoint a representative from his agency to serve on the Virginia

306 Interagency Coordinating Council.

307 § 9-271. Comprehensive Prevention Plan.

308 A Comprehensive Prevention Plan shall be jointly developed biennially by the following agencies:

309 Department for the Aging, Department of Alcoholic Beverage Control, Department of Correctional
310 Education, Department of Corrections, Department of Juvenile Justice, Department of Criminal Justice
311 Services, Department of Education, Department of Health, Department of Medical Assistance Services,
312 Department of Mental Health, Mental Retardation and Substance Abuse Services, Department of Motor
313 Vehicles, ~~Department for Rights of Virginians With Disabilities~~ *Virginia Office for Protection and*
314 *Advocacy*, and Department of Social Services. The Secretary of Health and Human Resources shall
315 designate an agency to coordinate development of the Plan. The Comprehensive Prevention Plan shall
316 coordinate and integrate the planning efforts of the state agencies listed above and the private sector in
317 order to provide a broad prevention agenda for the Commonwealth, enable communities to design and
318 implement prevention programs that meet the identified needs of the community and facilitate the
319 development of interagency and broad-based community involvement in the development of prevention
320 programs. The Comprehensive Prevention Plan shall identify priority prevention issues and challenges,
321 prevention goals and objectives and public and private strategies to achieve goals and objectives. For the
322 purposes of the Plan, prevention activities, issues and programs shall be those activities which promote
323 the objective identified in subsection B of § 9-270. The Plan with a cost analysis of the proposed
324 strategies shall be submitted to the House Committee on Health, Welfare and Institutions and the Senate
325 Committees on Rehabilitation and Social Services and Education and Health for the purpose of analysis,
326 review and comment prior to implementation.

327 § 9-323. Specialized Transportation Technical Advisory Committee.

328 A Specialized Transportation Technical Advisory Committee shall assist the Council. The Committee
329 shall be composed of representatives from the following agencies: the Department for the Aging, the
330 Department for the Deaf and Hard-of-Hearing, the Department of Education, the Department of Medical
331 Assistance Services, the Department of Mental Health, Mental Retardation and Substance Abuse
332 Services, the ~~Department for Rights of Virginians with Disabilities~~ *Virginia Office for Protection and*
333 *Advocacy*, the Department of Rehabilitative Services, the Department of Social Services, the Department
334 of Transportation's Directorate of Rail and Public Transportation or its successor agency and the
335 Department for the Visually Handicapped and three representatives of public transportation providers or
336 transportation district commissions to be appointed by the Council.

337 § 37.1-1. Definitions.

338 As used in this title except where the context requires a different meaning or where it is otherwise
339 provided, the following words shall have the meaning ascribed to them:

340 *"Abuse" means any act or failure to act by an employee of a facility or program operated, licensed,*
341 *or funded by the Department that was performed or was failed to be performed knowingly, recklessly, or*
342 *intentionally, and that caused or might have caused harm (physical or psychological), injury, or death*
343 *to a person receiving care or treatment for mental illness, mental retardation or substance abuse.*
344 *Examples of abuse include, but are not limited to, acts such as:*

345 1. Rape, sexual assault, or other criminal sexual behavior;

346 2. Assault or battery;

347 3. Use of language that demeans, threatens, intimidates or humiliates the person;

348 4. Misuse or misappropriation of the person's assets, goods, or property;

349 5. Use of excessive force when placing a person in physical or mechanical restraint;

350 6. Use of physical or mechanical restraints on a person that is not in compliance with federal and
351 state laws, regulations, and policies, professionally accepted standards of practice or the person's
352 individualized services' plan; and

353 7. Use of more restrictive or intensive services or denial of services to punish the person or that is
354 not consistent with his individualized services plan.

355 "Alcoholic" means a person who: (i) through use of alcohol has become dangerous to the public or
356 himself; or (ii) because of such alcohol use is medically determined to be in need of medical or
357 psychiatric care, treatment, rehabilitation or counseling;

358 "Board" means the State Mental Health, Mental Retardation and Substance Abuse Services Board;

359 "Client," as used in Chapter 10 (§ 37.1-194 et seq.) of this title, means any person receiving a service
360 provided by personnel or facilities under the jurisdiction or supervision of a community services board;

361 "Commissioner" means the Commissioner of Mental Health, Mental Retardation and Substance
362 Abuse Services;

363 "Community services board" means a citizens' board established pursuant to § 37.1-195 which
364 provides mental health, mental retardation and substance abuse programs and services within the
365 political subdivision or political subdivisions participating on the board;

366 "Consumer" means a current or former direct recipient of public or private mental health, mental
367 retardation, or substance abuse treatment or habilitation services;

"Department" means the Department of Mental Health, Mental Retardation and Substance Abuse Services;

"Director" means the chief executive officer of a hospital or of a training center for the mentally retarded;

"Drug addict" means a person who: (i) through use of habit-forming drugs or other drugs enumerated in the Virginia Drug Control Act (§ 54.1-3400 et seq.) as controlled drugs, has become dangerous to the public or himself; or (ii) because of such drug use, is medically determined to be in need of medical or psychiatric care, treatment, rehabilitation or counseling;

"Facility" means a state or private hospital, training center for the mentally retarded, psychiatric hospital, or other type of residential and ambulatory mental health or mental retardation facility and when modified by the word "state" it means a facility under the supervision and management of the Commissioner;

"Family member" means an immediate family member of a consumer or the principal caregiver of a consumer. A principal caregiver is a person who acts in the place of an immediate family member, including other relatives and foster care providers, but does not have a proprietary interest in the care of the consumer;

"Hospital" or "hospitals" when not modified by the words "state" or "private" shall be deemed to include both state hospitals and private hospitals devoted to or with facilities for the care and treatment of the mentally ill or mentally retarded;

"Judge" includes only the judges, associate judges and substitute judges of general district courts within the meaning of Chapter 4.1 (§ 16.1-69.1 et seq.) of Title 16.1 and of juvenile and domestic relations district courts within the meaning of Chapter 11 (§ 16.1-226 et seq.) of Title 16.1, as well as the special justices authorized by § 37.1-88;

"Legal resident" means any person who is a bona fide resident of the Commonwealth of Virginia;

"Mental retardation" means substantial subaverage general intellectual functioning which originates during the development period and is associated with impairment in adaptive behavior;

"Mentally ill" means any person afflicted with mental disease to such an extent that for his own welfare or the welfare of others, he requires care and treatment; provided, that for the purposes of Chapter 2 (§ 37.1-63 et seq.) of this title, the term "mentally ill" shall be deemed to include any person who is a drug addict or alcoholic;

"Neglect" means failure to provide nourishment, treatment, care, goods, or services necessary to the health, safety or welfare of a person receiving care or treatment for mental illness, mental retardation or substance abuse.

"Patient" or "resident" means a person voluntarily or involuntarily admitted to or residing in a facility according to the provisions of this title;

"Private hospital" means a hospital or institution which is duly licensed pursuant to the provisions of this title;

"Private institution" means an establishment which is not operated by the Department and which is licensed under Chapter 8 (§ 37.1-179 et seq.) of this title for the care or treatment of mentally ill or mentally retarded persons, including psychiatric wards of general hospitals;

"Property" as used in §§ 37.1-12 and 37.1-13 includes land and structures thereon;

"State hospital" means a hospital, training school or other such institution operated by the Department for the care and treatment of the mentally ill or mentally retarded;

"System of facilities" or "facility system" means the entire system of hospitals and training centers for the mentally retarded and other types of facilities for the residential and ambulatory treatment, training and rehabilitation of the mentally ill and mentally retarded as defined in this section under the general supervision and management of the Commissioner;

"Training center for the mentally retarded" means a regional facility for the treatment, training and habilitation of the mentally retarded in a specific geographical area.

§ 37.1-84.1. Rights of patients and residents.

A. Each person who is a patient, ~~or~~ resident, *or consumer* in a hospital ~~or~~ , other facility, *or program* operated, funded, or licensed by the Department of Mental Health, Mental Retardation and Substance Abuse Services shall be assured his legal rights and care consistent with basic human dignity insofar as it is within the reasonable capabilities and limitations of the Department, *funded program*, or licensee and is consistent with sound therapeutic treatment. Each person admitted to a hospital ~~or~~ , other facility, *or program* operated, funded, or licensed by the Department shall:

1. Retain his legal rights as provided by state and federal law;

2. Receive prompt evaluation and treatment or training about which he is informed insofar as he is capable of understanding;

3. Be treated with dignity as a human being and be free from abuse *or neglect*;

4. Not be the subject of experimental or investigational research without his prior written and

informed consent or that of his legally authorized representative. *No employee of the Department or a community services board, behavioral health authority, or local government department with a policy-advisory community services board; a community services board, behavioral health authority, or local government with a policy-advisory community services board contractor; or any other public or private program or facility licensed or funded by the Department shall serve as a legally authorized representative for a consumer being treated in any Department, community services board, behavioral health authority, local government department with a policy-advisory community services board or other licensed or funded public or private program or facility, unless the employee is a relative or legal guardian of the consumer;*

5. Be afforded an opportunity to have access to consultation with a private physician at his own expense and, in the case of hazardous treatment or irreversible surgical procedures, have, upon request, an impartial review prior to implementation, except in case of emergency procedures required for the preservation of his health;

6. Be treated under the least restrictive conditions consistent with his condition and not be subjected to unnecessary physical restraint and isolation;

7. Be allowed to send and receive sealed letter mail;

8. Have access to his medical and mental records and be assured of their confidentiality but, notwithstanding other provisions of law, such right shall be limited to access consistent with his condition and sound therapeutic treatment; ~~and~~

9. Have the right to an impartial review of violations of the rights assured under this section and the right of access to legal counsel; ~~;~~ and

10. *Be afforded appropriate opportunities, consistent with the person's capabilities and capacity, to participate in the development and implementation of his individualized services plan.*

The State Mental Health, Mental Retardation and Substance Abuse Services Board shall promulgate regulations relative to the implementation of the above after due notice and public hearing as provided for in the Administrative Process Act (§ 9-6.14:1 et seq.).

The Board shall also promulgate regulations delineating the rights of patients, ~~and~~ residents, ~~and~~ consumers with respect to nutritionally adequate diet, safe and sanitary housing, participation in nontherapeutic labor, attendance or nonattendance at religious services, participation in treatment decision-making, including due process procedures to be followed when a patient, ~~or~~ resident, ~~or~~ consumer may be unable to make an informed decision, use of telephones, suitable clothing, and possession of money and valuables and related matters. *Licensure pursuant to Chapter 8 (§ 37.1-179 et seq.) of this title shall be contingent upon substantial compliance with human rights regulations as determined by periodic human rights reviews performed by the Department. Human rights reviews will be conducted as part of the Department's licensure reviews or, at the Department's discretion, whenever human rights issues arise.* Such latter regulations shall be applicable to all hospitals ~~and~~, other facilities, ~~and~~ programs operated, funded, or licensed by the Department of Mental Health, Mental Retardation and Substance Abuse Services but such hospitals ~~or~~, facilities ~~or~~ programs may be classified as to patient, ~~or~~ resident, ~~or~~ consumer population, size, type of services, or other reasonable classification.

B. *The Board shall promulgate regulations concerning the release of data to the public on the operations and performance of public and private facilities and programs licensed or funded by the Department (i) that have been reviewed or investigated by the state or any local human rights committees or (ii) against which complaints have been filed by advocates. The Board's regulations shall address the form, subsets, compilation, analyses, and confidentiality protections of the data. The Board's regulations shall specifically exclude all proceedings, minutes, records, and reports of any committee or nonprofit entity providing a centralized credentialing service which are identified as privileged pursuant to § 8.01-581.17. The data shall be confidential and be in the form of statistics, from which all patient, resident, and consumer-identifying information has been removed. Such data shall include, but not be limited to, statistics on mortality and morbidity; incidents resulting in injury, including those injuries resulting from accident, negligence, and violence, and whether the injury was sustained or caused by a consumer or staff member or some other person; frequency of incidents resulting in injury and nature of the injury; denials of services by type of service and consumer diagnoses; specific duration of and rationale for seclusion or restraint per consumer by time and type of seclusion or restraint; founded incidents of human rights violations, abuse or neglect; escapes; discharges against advice; and such other data as the Board may determine to be necessary.*

§37.1-84.3. *Appointments to state and local human rights committees.*

The Board shall appoint a state human rights committee who shall appoint local human rights committees to address alleged violations of consumers' human rights. One-third of the appointments made to the state or local human rights committees shall be consumers or family members of consumers, with at least two consumers who are receiving services on each committee. Remaining appointments shall include lawyers, health care providers, and persons with interest or knowledge or training in the mental health, mental retardation or substance abuse field. No current employee of the

Department; a community services board, behavioral health authority, or local government department with a policy-advisory community services board; or any facility or program licensed or funded by the Department shall serve as a member of the state human rights committee. No current employee of the Department; a community services board, behavioral health authority or local government department with a policy-advisory community services board; or any facility or program licensed or funded by the Department shall serve as a member of any local human rights that serves an oversight function for the employing facility, program or organization.

§ 37.1-182.3. Human rights review.

Licensure pursuant to this chapter shall be contingent upon substantial compliance with § 37.1-84.1 and acceptable implementation of the human rights regulations promulgated pursuant thereto as determined by periodic human rights reviews performed by the Department. Such reviews shall be conducted as part of the Department's licensure reviews or, at the agency's discretion, whenever human rights issues arise.

§ 37.1-185.1. Human rights enforcement and sanctions.

A. Notwithstanding any other provision of law, following a proceeding as provided in § 9-6.14.11, the Commissioner may issue a special order for a violation of any of the provisions of § 37.1-84.1 or any rule or regulation promulgated under any provision of § 37.1-84.1 that adversely impacts the human rights of consumers. The issuance of a special order shall be considered a case decision as defined in § 9-6.14.4. The Commissioner shall not delegate his authority to impose civil penalties in conjunction with the issuance of special orders. The Commissioner may take the following actions to sanction public and private hospitals, facilities or programs licensed or funded by the Department for noncompliance with § 37.1-84.1 or the human rights regulations:

1. Place any such hospital, facility or program on probation upon finding that it is substantially out of compliance with the human rights regulations and that the health or safety of consumers is at risk.

2. Reduce licensed capacity or prohibit new admissions when the Commissioner concludes that the hospital, facility or program cannot make necessary corrections to achieve compliance with regulations except by a temporary restriction of its scope of service.

3. Require that probationary status announcements, provisional licenses, and denial or revocation notices be of sufficient size and distinction and be posted in a prominent place at each public entrance of the hospital, facility or program.

4. Mandate training for hospital, facility or program employees, with any costs to be borne by the hospital, facility or program, when the Commissioner concludes that the lack of such training has led directly to violations of regulations.

5. Assess civil penalties of not more than \$500 per violation per day upon finding that the licensed or funded hospital, facility or program is substantially out of compliance with the human rights regulations and that the health or safety of consumers is at risk.

6. Withhold funds from licensees or programs receiving public funds that are in violation of the human rights regulations.

7. Inform other public agencies that provide funds to the licensee or the program, such as the Department of Social Services and the Department of Medical Assistance Services, of any licensee or program that is in violation of the human rights regulations.

B. "Special order" means an administrative order issued to any party licensed or funded by the Department pursuant to this chapter that has a stated duration of not more than twelve months and that may include a civil penalty that shall not exceed \$500 per violation per day, prohibition of new admissions or reduction of licensed capacity for violations of the human rights regulations.

C. The Board shall promulgate regulations to implement the provisions of this section.

§ 51.5-1. Declaration of policy.

It is the policy of this Commonwealth to encourage and enable persons with disabilities to participate fully and equally in the social and economic life of the Commonwealth and to engage in remunerative employment. To these ends, the General Assembly directs the Governor, Department for Rights of Virginians with Disabilities, Virginia Office for Protection and Advocacy, Department for the Aging, Department for the Deaf and Hard-of-Hearing, Department of Education, Department of Health, Department of Housing and Community Development, Department of Mental Health, Mental Retardation and Substance Abuse Services, Board for Rights of Virginians with Disabilities, Department of Rehabilitative Services, Department of Social Services, Department for the Visually Handicapped, and such other agencies as the Governor deems appropriate, to provide, in a comprehensive and coordinated manner which makes the best use of available resources, those services necessary to assure equal opportunity to persons with disabilities in the Commonwealth.

The provisions of this title shall be known and may be cited as "The Virginians With Disabilities Act."

§ 51.5-2. Plan of cooperation.

552 The Department for Rights of Virginians with Disabilities Virginia Office for Protection and
 553 Advocacy, Department for the Aging, Department for the Deaf and Hard-of-Hearing, Department of
 554 Education, Department of Health, Department of Housing and Community Development, Department of
 555 Mental Health, Mental Retardation and Substance Abuse Services, Department of Rehabilitative
 556 Services, Department of Social Services, Department for the Visually Handicapped and such other
 557 agencies as are designated by the Governor which serve persons with disabilities shall formulate a plan
 558 of cooperation in accordance with the provisions of this title and the federal Rehabilitation Act. The goal
 559 of this plan shall be to promote the fair and efficient provision of rehabilitative and other services to
 560 persons with disabilities and to protect the rights of persons with disabilities.

561 The plan of cooperation shall include an annual update of budgetary commitment under the plan,
 562 specifying how many persons with disabilities, by type of impairment, will be served under the plan.
 563 The plan of cooperation shall include consideration of first pay provisions for entitlement programs of a
 564 cooperating agency. If entitlement services are part of a client's individualized written rehabilitation
 565 program or equivalent plan for services, funds shall be paid from the entitlement program when
 566 possible. The plan and budgetary commitments shall be reviewed by the respective boards of the
 567 cooperating agencies, reviewed by the Virginia Board for People with Disabilities and submitted for
 568 approval to the appropriate secretaries within the Governor's Office before implementation.

569 CHAPTER 8.1.

570 PROTECTION AND ADVOCACY SERVICES.

571 § 51.5-39.1. Definitions.

572 *As used in this chapter, unless the context requires a different meaning:*

573 "Abuse" means any act or failure to act by an employee of a facility or program rendering care or
 574 treatment to individuals with mental, cognitive, sensory, physical or other disabilities that was performed
 575 or was failed to be performed knowingly, recklessly, or intentionally, and that caused or might have
 576 caused harm (physical or psychological), injury, or death to a person receiving care or treatment for
 577 mental, cognitive, sensory, physical or other disabilities. Examples of abuse include, but are not limited
 578 to, acts such as:

- 579 1. Rape, sexual assault, or other criminal sexual behavior;
- 580 2. Assault or battery;
- 581 3. Use of language that demeans, threatens, intimidates or humiliates the person;
- 582 4. Misuse or misappropriation of the person's assets, goods, or property;
- 583 5. Use of excessive force when placing a person in physical or mechanical restraint;
- 584 6. Use of physical or mechanical restraints on a person that is not in compliance with federal and
- 585 state laws, regulations, and policies, professionally accepted standards of practice or the person's
- 586 individualized services' plan; and
- 587 7. Use of more restrictive or intensive services or denial of services to punish the person or that is
- 588 not consistent with his individualized services plan.

589 "Board" means the Board for Protection and Advocacy.

590 "Disabilities" means mental, cognitive, sensory, physical, or other disabilities covered by the federal
 591 Protection and Advocacy for Individuals with Mental Illness Act, the federal Developmental Disabilities
 592 Assistance and Bill of Rights Act, the federal Rehabilitation Act of 1973, as amended, and such other
 593 related federal and state programs as may be established by federal and state law.

594 "Neglect" means failure to provide nourishment, treatment, care, goods, or services necessary to the
 595 health, safety or welfare of a person receiving care or treatment for mental, cognitive, sensory, physical
 596 or other disabilities.

597 "Office" means the Virginia Office for Protection and Advocacy.

598 § 51.5-39.2. The Virginia Office for Protection and Advocacy established; governing board; terms.

599 A. The Department for Rights of Virginians with Disabilities is hereby reestablished as an
 600 independent agency, the Virginia Office for Protection and Advocacy. The Office is designated as the
 601 agency to protect and advocate for the rights of persons with mental, cognitive, sensory, physical or
 602 other disabilities and to receive federal funds on behalf of the Commonwealth of Virginia to implement
 603 the federal Protection and Advocacy for Individuals with Mental Illness Act, the federal Developmental
 604 Disabilities Assistance and Bill of Rights Act, the federal Rehabilitation Act, and such other related
 605 federal programs as may be established by federal law. Notwithstanding any other provision of law, the
 606 Office shall be independent of the Office of the Attorney General. The Office shall provide ombudsman,
 607 advocacy and legal services to persons with disabilities who may be represented by the Office. The
 608 Office is authorized to receive and act upon complaints concerning discrimination on the basis of
 609 disability, abuse and neglect or other denial of rights, and practices and conditions in institutions,
 610 hospitals, and programs for persons with disabilities, and to investigate complaints relating to abuse
 611 and neglect or other violation of the rights of persons with disabilities in proceedings under federal law,
 612 this chapter and pursuant to § 37.1-84.1 and in any proceedings to secure the rights of such persons.

613 B. The Office shall be governed by an eleven-member board. The Governor shall appoint five

members of the Board who shall be confirmed by the affirmative vote of a majority of those voting in each house of the General Assembly. The Speaker of the House of Delegates shall appoint three members, and the Senate Committee on Privileges and Elections shall appoint two members of the Board. One member of the Board shall be appointed by the Council on Human Rights and confirmed by the affirmative vote of a majority of those voting in each house of the General Assembly. The Board appointments shall be made to give representation insofar as feasible to various geographic areas of the Commonwealth.

C. Members shall be appointed for four-year terms with such members leaving the Board on a staggered basis.

D. For the initial term of the Board, the schedule below shall be followed:

1. One gubernatorial appointee and one legislative appointee shall be appointed for a term of one year;

2. One gubernatorial and one legislative appointee shall be appointed for a term of two years;

3. One gubernatorial and one legislative appointee shall be appointed for a term of three years;

4. Two gubernatorial, two legislative and the Council on Human Rights appointee shall be appointed for a term of four years.

E. Appointments to fill vacancies shall be for the unexpired terms. A vacancy of a legislatively appointed member shall be filled by either the Speaker of the House or Delegates or the Senate Committee on Privileges and Elections, and any such appointee shall enter upon and continue in office, subject to confirmation at the next session of the General Assembly. If the General Assembly fails to confirm his appointment, such person shall not be eligible for reappointment.

F. A member who has been appointed to a four-year term shall not be eligible for reappointment during the two-year period beginning on the date on which such four-year term expired. However, upon the expiration of an appointment to an unexpired term, or an appointment described in subdivision D 1, 2, or 3 of this section, a member may be reappointed to a four-year term.

G. The Board shall elect a chairman and a vice-chairman from its members and appoint a secretary who may or may not be a member of the Board. A majority of the members of the Board shall constitute a quorum. The chairman shall preside over meetings of the Board and perform additional duties as may be set by resolution of the Board.

H. The Board shall be composed of members who broadly represent or are knowledgeable about the needs of persons with disabilities served by the Office. Two or more members shall have experience in the fields of developmental disabilities and mental health. Persons with mental, cognitive, sensory or physical disabilities or family members, guardians, advocates, or authorized representatives of such persons shall be included. No elected official shall serve on the Board. No current employee of any state or local agency or public or private organization whose activities are monitored by the Office shall serve as a member.

I. The Board shall meet at least four times each year. Members shall be reimbursed for their necessary and actual expenses incurred in the performance of their official duties.

J. Members of the board shall be subject to removal from office only as set forth in Article 7 (§ 24.2-230 et seq.) of Chapter 2 of Title 24.2. The Circuit Court of the City of Richmond shall have exclusive jurisdiction over all proceedings for such removal.

§ 51.5 -39.3. Application of State and Local Government Conflict of Interests Act.

The provisions of the State and Local Government Conflict of Interests Act (§ 2.1-639.1 et seq.) shall apply to the members of the Board and employees of the Office.

§ 51.5 -39.4. Powers and duties of the Office.

The Office shall have the following powers and duties:

1. To monitor the implementation of Chapter 9 (§ 51.5-40 et seq.) of this title and to render assistance to persons with disabilities in the protection of their rights under the laws of the Commonwealth and of the United States.

2. To exhaust in a timely manner all appropriate administrative remedies to resolve complaints concerning violations of rights of persons with disabilities, when those rights are related to such disabilities. When such procedures fail or if, in pursuing administrative remedies, the Office determines that any matter with respect to an individual with a disability will not be resolved in a reasonable time, the Office shall have the authority to pursue legal and other alternative remedies to protect the rights of such persons.

3. To access during normal business hours and at other reasonable times all records relating to expenditures of state and federal funds or to the admission, care, treatment, habilitation, or provision of other services to individuals with disabilities, that are maintained by any state or local government department or agency, contractors of those departments or agencies, and any other entity or person providing services to a person with disabilities who may be represented by the Office, where such records relate to any complaint or investigation received by the Office. When such records contain

675 personal identifying information about the person or persons, such information shall not be released nor
676 shall the office have access to it unless, he or they, or his or their designated representative, consents to
677 such release or access. However, there shall be no right of access to privileged communications
678 pursuant to § 8.01-581.17.

679 4. To access any records maintained in computerized data banks of the state and local government
680 departments or agencies, contractors of those departments or agencies, or any other entities or persons
681 that provide services to a person who may be represented by the Office. When such records contain
682 personal identifying information about the person or persons, such information shall not be released nor
683 shall the Office have access to it unless he or they, or his or their designated representative, consents to
684 such release or access. However, there shall be no right of access to privileged communications
685 pursuant to § 8.01-581.17.

686 5. To access, during normal working hours, personnel of the state or local government departments
687 or agencies, contractors of those departments or agencies, and other service-providing entities or
688 persons providing services to a person with disabilities who may be represented by the Office.

689 6. To access, at any time, all persons with disabilities detained, hospitalized, institutionalized, or
690 receiving services or who may be represented by the Office.

691 7. To evaluate the operations and effectiveness of the Department of Mental Health, Mental
692 Retardation and Substance Abuse Services in its implementation of the human rights regulations
693 promulgated pursuant to Article 3 (§ 37.1-84.1 et seq.) of Chapter 2 of Title 37.1; the Department of
694 Rehabilitative Services; and any other state or local government departments or agencies; contractors of
695 those departments or agencies, and other entities or persons providing services to persons with
696 disabilities or who may be represented by the Office.

697 § 51.5-39.5. Powers and duties of the Board.

698 The Virginia Office for Protection and Advocacy shall be administered by the Board, whose powers
699 and duties include but are not limited to:

700 1. Appointing and annually evaluating the performance of a director, who shall not be a member of
701 the Board, to serve as the chief executive officer of the Virginia Office for Protection and Advocacy at
702 the pleasure of the Board. The Director shall be a person qualified by knowledge, skills, and abilities to
703 administer and direct the provision of protection and advocacy services regarding the rights of persons
704 with disabilities.

705 2. Advising the Director and assisting the Director in developing a budget.

706 3. Establishing general policies for the Office and advising and assisting the Director in developing
707 annual program priorities.

708 4. Approving the budget and annual program priorities of the Office.

709 5. Promulgating regulations, policies and procedures and making determinations necessary to carry
710 out the provisions of this chapter and Chapter 9 (§ 51.5-40 et seq.) of this title.

711 6. Monitoring and evaluating the operations of the Office.

712 7. Maintaining records of its proceedings and making such records available for inspection by the
713 public.

714 § 51.5-39. 6. Powers and duties of Director.

715 The Director shall have the following duties and powers:

716 1. To supervise and manage the Office.

717 2. To employ such qualified staff, including ombudsmen, advocates and legal counsel, as shall be
718 necessary for carrying out the purposes of this chapter and Chapter 9 (§ 51.5-40 et seq.) of this title.

719 3. To make and enter into all contracts and agreements necessary or incidental to the performance
720 of the Office's duties and the execution of its powers under this chapter, including, but not limited to,
721 contracts with the United States, other states, and agencies and governmental subdivisions of this
722 Commonwealth, consistent with policies, rules and regulations of the Board.

723 4. To apply for and accept, hold and enjoy gifts, donations, grants, and bequests on behalf of the
724 Office from the United States government and agencies and instrumentalities thereof and from any other
725 source. To these ends, the Director shall have the power to comply with such conditions and execute
726 such agreements as may be necessary, convenient or desirable, consistent with policies, rules, and
727 regulations of the Board.

728 5. To prepare and submit a budget to the General Assembly for the operation of the Office and the
729 Board.

730 6. To annually prepare a report of activities of the Board and Office and submit copies of the report
731 to the Governor, the chairs of the Senate Committee on Education and Health, the House Committee on
732 Health, Welfare and Institutions, and the House Appropriations and Senate Finance Committees, and
733 make the report available to the public.

734 7. To prepare reports evaluating the operations and effectiveness of the Department of Mental
735 Health, Mental Retardation and Substance Abuse Services in its implementation of the human rights
736 regulations promulgated pursuant to § 37.1-84.1 et seq.; the Department of Rehabilitative Services; and

any other state or local government departments or agencies; contractors of those departments or agencies, and other entities or persons providing services to persons with disabilities or who may be represented by the Office; and make the reports available to the public.

§ 51.5-39.7. Ombudsman services for persons with disabilities.

A. There is hereby created within the Office an ombudsman section. The Director shall establish procedures for receiving complaints and conducting investigations for the purposes of resolving and mediating complaints regarding any activity, practice, policy, or procedure of any hospital, facility or program operated, funded or licensed by the Department of Mental Health, Mental Retardation and Substance Abuse Services, the Department of Rehabilitative Services, the Department of Social Services, or other state or local agency, which is adversely affecting the health, safety, welfare, or civil or human rights of any person with mental, cognitive, sensory or physical disabilities. After initial investigation, the section may decline to accept any complaint it determines is frivolous or not made in good faith. The ombudsman section shall attempt to resolve the complaint at the lowest appropriate level, unless otherwise provided by law. The procedures shall require the section to:

1. Acknowledge the receipt of a complaint by sending written notice to the complainant within seven days after receiving the complaint.

2. When appropriate, provide written notice of a complaint to the Department of Mental Health, Mental Retardation and Substance Abuse Services or any other appropriate agency within seven days after receiving the complaint. The Department or agency receiving the complaint shall report its findings and actions no later than fourteen days after receiving the complaint.

3. Immediately refer a complaint made under this section to the Department of Mental Health, Mental Retardation and Substance Abuse Services or any other appropriate governmental agency, whenever the complaint involves an immediate and substantial threat to the health or safety of a person with mental retardation, developmental disabilities, mental illness, or other disability. The Department or agency receiving the complaint shall report its findings and actions no later than forty-eight hours following its receipt of the complaint.

4. Within seven days after identifying a deficiency in the treatment of a person with a disability that is in violation of state or federal law or regulation, refer the matter in writing to the appropriate state agency. The state agency shall report on its findings and actions within seven days of receiving notice of the matter.

5. Advise the complainant and any person with a disability affected by the complaint, no more than thirty days after it receives the complaint, of any action it has taken and of any opinions and recommendations it has with respect to the complaint. The ombudsman section may request any party affected by the opinions or recommendations to notify the section, within a time period specified by the section, of any action the party has taken on its recommendations.

6. Any complaint not resolved through negotiation, mediation, or conciliation shall be referred by the ombudsman section to the Director or the Director's designee to determine whether further protection and advocacy services shall be provided by the Office.

B. The ombudsman section may make public any of its opinions or recommendations concerning a complaint, the responses of persons and governmental agencies to its opinions or recommendations, and any act, practice, policy, or procedure that adversely affects or may adversely affect the health, safety, welfare, or civil or human rights of a person with a disability, subject to the provisions of § 51.5-39.8.

C. The Office shall publicize its existence, functions, and activities, and the procedures for filing a complaint under this section, and send this information in written form to each provider of services to persons with disabilities, with instructions that the information is to be posted in a conspicuous place accessible to patients, residents, consumers, clients, visitors, and employees. The Office shall establish, maintain and publicize a toll-free number for receiving complaints.

§ 51.5-39.8. Confidentiality of records and communications of the Office.

A. All documentary and other evidence received or maintained by the Office or its agents in connection with specific complaints or investigations shall be confidential and not subject to the mandatory disclosure requirements of the Virginia Freedom of Information Act (§ 2.1-340 et seq.). However, access to one's own records shall not be denied unless otherwise prohibited by state or federal law.

B. Communications between employees and agents of the Office and its clients or individuals requesting its services shall be privileged, as if between attorney and client.

C. Notwithstanding the provisions of this section, the Office shall be permitted to:

1. Issue a public report of the results of an investigation of a complaint which does not release the identity of any complainant or any person with mental illness, mental illness, mental retardation, developmental disabilities or other disability, unless (a) such complainant or person or his legal representative consents in writing to such disclosure, or (ii) such disclosure is required by court order.

2. Report the results of an investigation to responsible investigative or enforcement agencies should

an investigation reveal information concerning any hospital, facility or other entity, its staff or employees, warranting possible sanctions or corrective action. This information may be reported to agencies responsible for licensing or accreditation, employee discipline, employee licensing or certification, or criminal prosecution.

§ 51.5-39.9. Cooperative agreements with state agencies regarding advocacy services for their clients.

Notwithstanding the foregoing, state agencies providing services to persons with disabilities may develop and maintain advocacy, client assistance or ombudsman services for their clients, which services may be within the agency and independent of the Office. The Office may enter into cooperative agreements with any state agency providing advocacy, client assistance, or ombudsman services for the agencies' clients, in order to assure the protection of and advocacy for persons with disabilities, provided that such agreements do not restrict such authority as the Office may otherwise have to pursue any legal or administrative remedy on behalf of persons with disabilities.

§ 51.5-39.10. Immunity.

Any person who in good faith complains to the Office on behalf of a person with a disability, or who provides information or participates in the investigation of any such complaint, shall have immunity from any civil liability and shall not be subject to any penalties, sanctions, restrictions or retaliation as a consequence of making such complaint, providing such information or participating investigation.

§ 51.5-40. Nondiscrimination under state grants and programs.

No otherwise qualified person with a disability shall, on the basis of disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving state financial assistance or under any program or activity conducted by or on behalf of any state agency. The Department for Rights of Virginians with Disabilities Virginia Office for Protection and Advocacy shall promulgate such regulations as may be necessary to implement this section. Such regulations shall be consistent, whenever applicable, with regulations imposed under the federal Rehabilitation Act of 1973, as amended, and the federal Americans with Disabilities Act of 1990.

§ 51.5-46. Remedies.

A. Any circuit court having chancery jurisdiction and venue pursuant to Title 8.01, on the petition of any person with a disability, shall have the right to enjoin the abridgement of rights set forth in this chapter and to order such affirmative equitable relief as is appropriate and to award compensatory damages and to award to a prevailing party reasonable attorneys' fees, except that a defendant shall not be entitled to an award of attorneys' fees unless the court finds that the claim was frivolous, unreasonable or groundless, or brought in bad faith. Compensatory damages shall not include damages for pain and suffering. Punitive or exemplary damages shall not be awarded.

B. An action may be commenced pursuant to this section any time within one year of the occurrence of any violation of rights under this chapter. However, such action shall be forever barred unless such claimant or his agent, attorney or representative has commenced such action or has filed by registered mail a written statement of the nature of the claim with the potential defendant or defendants within 180 days of the occurrence of the alleged violation. Any liability for back pay shall not accrue from a date more than 180 days prior to the filing of the notice or bill of complaint and shall be limited to a total of 180 days, reduced by the amount of other earnings over the same period. The petitioner shall have a duty to mitigate damages.

C. The relief available for violations of this chapter shall be limited to the relief set forth in this section.

D. In any action in which the petitioner is represented by the Department for Rights of Virginians With Disabilities Virginia Office for Protection and Advocacy, no attorneys' fees shall be awarded, nor shall the Department for Rights of Virginians With Disabilities Virginia Office for Protection and Advocacy have the authority to institute any class action under this chapter.

§ 63.1-182.1. Rights and responsibilities of residents of adult care residences; certification of licensure.

A. Any resident of an adult care residence has the rights and responsibilities enumerated in this section. The operator or administrator of an adult care residence shall establish written policies and procedures to ensure that, at the minimum, each person who becomes a resident of the adult care residence:

1. Is fully informed, prior to or at the time of admission and during the resident's stay, of his rights and of all rules and expectations governing the resident's conduct, responsibilities, and the terms of the admission agreement; evidence of this shall be the resident's written acknowledgment of having been so informed, which shall be filed in his record;

2. Is fully informed, prior to or at the time of admission and during the resident's stay, of services available in the residence and of any related charges; this shall be reflected by the resident's signature on a current resident's agreement retained in the resident's file;

3. Unless a committee or conservator has been appointed, is free to manage his personal finances and funds regardless of source; is entitled to access to personal account statements reflecting financial transactions made on his behalf by the residence; and is given at least a quarterly accounting of financial transactions made on his behalf when a written delegation of responsibility to manage his financial affairs is made to the residence for any period of time in conformance with state law;

4. Is afforded confidential treatment of his personal affairs and records and may approve or refuse their release to any individual outside the residence except as otherwise provided in law and except in case of his transfer to another care-giving facility;

5. Is transferred or discharged only when provided with a statement of reasons, or for nonpayment for his stay, and is given reasonable advance notice; upon notice of discharge or upon giving reasonable advance notice of his desire to move, shall be afforded reasonable assistance to ensure an orderly transfer or discharge; such actions shall be documented in his record;

6. In the event a medical condition should arise while he is residing in the residence, is afforded the opportunity to participate in the planning of his program of care and medical treatment at the residence and the right to refuse treatment;

7. Is not required to perform services for the residence except as voluntarily contracted pursuant to a voluntary agreement for services which states the terms of consideration or remuneration and is documented in writing and retained in his record;

8. Is free to select health care services from reasonably available resources;

9. Is free to refuse to participate in human subject experimentation or to be party to research in which his identity may be ascertained;

10. Is free from mental, emotional, physical, sexual, and economic abuse or exploitation; is free from forced isolation, threats or other degrading or demeaning acts against him; and his known needs are not neglected or ignored by personnel of the residence;

11. Is treated with courtesy, respect, and consideration as a person of worth, sensitivity, and dignity;

12. Is encouraged, and informed of appropriate means as necessary, throughout the period of stay to exercise his rights as a resident and as a citizen; to this end, he is free to voice grievances and recommend changes in policies and services, free of coercion, discrimination, threats or reprisal;

13. Is permitted to retain and use his personal clothing and possessions as space permits unless to do so would infringe upon rights of other residents;

14. Is encouraged to function at his highest mental, emotional, physical and social potential;

15. Is free of physical or mechanical restraint except in the following situations and with appropriate safeguards:

a. As necessary for the residence to respond to unmanageable behavior in an emergency situation which threatens the immediate safety of the resident or others;

b. As medically necessary, as authorized in writing by a physician, to provide physical support to a weakened resident;

16. Is free of prescription drugs except where medically necessary, specifically prescribed, and supervised by the attending physician;

17. Is accorded respect for ordinary privacy in every aspect of daily living, including but not limited to the following:

a. In the care of his personal needs except as assistance may be needed;

b. In any medical examination or health related consultations the resident may have at the residence;

c. In communications, in writing or by telephone;

d. During visitations with other persons;

e. In the resident's room or portion thereof; residents shall be permitted to have guests or other residents in their rooms unless to do so would infringe upon the rights of other residents; staff may not enter a resident's room without making their presence known except in an emergency or in accordance with safety oversight requirements included in regulations of the State Board of Social Services;

f. In visits with his spouse; if both are residents of the residence they are permitted but not required to share a room unless otherwise provided in the residents' agreements;

18. Is permitted to meet with and participate in activities of social, religious, and community groups at his discretion unless medically contraindicated as documented by his physician in his medical record.

B. If the resident is unable to fully understand and exercise the rights and responsibilities contained in this section, the residence shall require that a responsible individual, of the resident's choice when possible, designated in writing in the resident's record, be made aware of each item in this section and the decisions which affect the resident or relate to specific items in this section; a resident shall be assumed capable of understanding and exercising these rights unless a physician determines otherwise and documents the reasons for such determination in the resident's record.

C. The residence shall make available in an easily accessible place a copy of these rights and responsibilities and shall include in them the name and telephone number of the regional licensing

921 supervisor of the Department of Social Services as well as the toll-free telephone number for the
922 Virginia Long-Term Care Ombudsman Program, any sub-state ombudsman program serving the area,
923 and the toll-free number of the ~~Department for the Rights of Virginians With Disabilities~~*Virginia Office*
924 *for Protection and Advocacy*.

925 D. The residence shall make its policies and procedures for implementing this section available and
926 accessible to residents, relatives, agencies, and the general public.

927 E. The provisions of this section shall not be construed to restrict or abridge any right which any
928 resident has under law.

929 F. Each residence shall provide appropriate staff training to implement each resident's rights included
930 in this section.

931 G. The State Board of Social Services shall promulgate regulations as necessary to carry out the full
932 intent of this section.

933 H. It shall be the responsibility of the Commissioner of Social Services to ensure that the provisions
934 of this section are observed and implemented by adult care residences as a condition to the issuance,
935 renewal, or continuation of the license required by this article.

936 § 63.1-314.8. Technical Assistance Committee created; duties; membership.

937 A. There is hereby created a Technical Assistance Committee, which shall provide technical and
938 support services on the operations of the information and referral system as the Council may deem
939 appropriate and shall advise the Council in performing its powers and duties.

940 B. The membership of the Technical Assistance Committee shall include but not be limited to:

941 1. Two directors of local departments of public welfare or social services, one serving a rural and
942 one an urban locality, to be appointed by the Commissioner of Social Services; and

943 2. The Commissioners or Directors, or their designees, of the Department of Medical Assistance
944 Services; Department of Health; Department of Mental Health, Mental Retardation and Substance Abuse
945 Services; Department of Rehabilitative Services; Department for the Aging; Department for the Visually
946 Handicapped; ~~Department for Rights of Virginians With Disabilities~~*Virginia Office for Protection and*
947 *Advocacy*; Department of Information Technology; Department for the Deaf and Hard-of-Hearing;
948 Department of Health Professions; Department of Corrections; Department of Education; Department of
949 Juvenile Justice; and the Virginia Employment Commission.

950 2. That Chapter 8 (§§ 51.5-36 through 51.5-39) of Title 51.5 of the Code of Virginia is repealed.

951 3. That the provisions of this act shall not become effective until the Governor, pursuant to
952 applicable federal statutes and regulations, completes the process for redesignation of the Virginia
953 Office for Protection and Advocacy as the agency accountable for the proper use of funds and
954 conduct of the state Protection and Advocacy agency to administer the Protection and Advocacy
955 for Individuals with Mental Illness program, the Developmental Disabilities program, the Client
956 Assistance Program, the Assistive Technology program and such other federal and state programs
957 for the protection and advocacy of persons with mental, cognitive, sensory, physical, or other
958 disabilities as determined by federal and state law.

959 4. That the regulations of the Department for the Rights of Virginians with Disabilities in effect on
960 the effective date of this act shall continue in effect until such time as amended or repealed by the
961 Virginia Office for Protection and Advocacy.