1995 SESSION

LD5009320 1 **HOUSE BILL NO. 1691** 2 AMENDMENT IN THE NATURE OF A SUBSTITUTE 3 (Proposed by the Senate Committee on General Laws 4 5 6 7 on February 8, 1995) (Patron Prior to Substitute—Delegate Keating) A BILL to amend and reenact §§ 9-182, 9-183.1, 9-183.2, 9-183.3, 9-183.7, and 9-183.9 of the Code of Virginia, relating to compulsory training standards for private security services business personnel; 8 definitions; licensing and registration; penalty. 9 Be it enacted by the General Assembly of Virginia: 1. That §§ 9-182, 9-183.1, 9-183.2, 9-183.3, 9-183.7, and 9-183.9 of the Code of Virginia are 10 11 amended and reenacted as follows: § 9-182. Compulsory training standards for private security services business personnel. 12 A. The Board shall have the power to issue regulations pursuant to Chapter 1.1:1 (§ 9-6.14:1 et seq.) 13 14 of this title, establishing compulsory minimum, entry-level, in-service, and advanced training standards 15 for persons employed by private security services businesses in classifications defined in § 9-183.1. The 16 regulations may include provisions delegating to the Board's staff the right to inspect the facilities and 17 programs of persons conducting training to ensure compliance with the law and its regulations. In establishing by regulation compulsory training standards for each of the classifications defined in 18 § 9-183.1, the Board shall be guided by the policy of this section which is to secure the public safety 19 20 and welfare against incompetent or unqualified persons engaging in the activities regulated by this section and Article 2.1 (§ 9-183.1 et seq.) of this title. The regulations may provide for exemption from 21 22 such training for persons having previous employment as law-enforcement officers for a state or the 23 federal government; however, no such exemption shall be granted to persons having less than five 24 continuous years of such employment, nor shall an exemption be provided for any person whose 25 employment as a law-enforcement officer was terminated because of his misconduct or incompetence. 26 The regulations may include provisions for partial exemption from such training for persons having previous training which meets or exceeds the minimum training standards and has been approved by the 27 28 Department, or for persons employed in classifications defined in § 9-183.1; however, no such 29 exemption shall be granted to persons having less than five continuous years of such employment, nor 30 shall an exemption be provided for any person whose employment as a private security services business employee was terminated because of his misconduct or incompetence. 31 32 B. The Board shall have the power to promulgate regulations pursuant to the Administrative Process 33 Act (§ 9-6.14:1 et seq.) to secure the public safety and welfare against incompetent, unqualified, 34 unscrupulous, or unfit persons engaging in the activities of private security services businesses as 35 follows: 36 1. To establish the qualifications of applicants for registration or licensure under Article 2.1 37 (§ 9-183.1) of Chapter 27 of this title; 38 2. To examine, or cause to be examined, the qualifications of each applicant for registration or 39 licensure, including when necessary the preparation, administration and grading of examinations; 40 3. To certify or license qualified applicants as practitioners of private security services businesses; 4. To levy and collect fees for registration or licensure and renewal that are sufficient to cover all 41 42 expenses for administration and operation of a program of registration and licensure for private security 43 services businesses; 44 5. To promulgate regulations necessary to ensure continued competency, and to prevent deceptive or 45 misleading practices by practitioners and to effectively administer the regulatory system promulgated by 46 the Board: 47 6. To receive complaints concerning the conduct of any person whose activities are regulated by the **48** Board, to conduct investigations, and to take appropriate disciplinary action if warranted; and 49 7. To revoke, suspend or fail to renew a registration or license for just cause as enumerated in 50 regulations of the Board. 51 C. In promulgating its regulations under subsections A and B of this section, the Board shall seek the 52 advice of the Private Security Services Advisory Board established pursuant to § 9-183.5. 53 § 9-183.1. Definitions. 54 As used in this chapter, unless the context requires a different meaning: 55 "Alarm respondent" means a natural person who responds to the first signal of an alarm for the purpose of detecting an intrusion of the home, business or property of the end user. 56 "Armed security officer" means a security officer, as defined below, who carries or has immediate 57 access to a firearm or other deadly weapon in the performance of his duties. 58 "Armored car personnel" means persons who transport or offer to transport under armed security 59

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60 from one place to another, money, negotiable instruments or other valuables in a specially equipped motor vehicle with a high degree of security and certainty of delivery. 61 62

"Board" means the Criminal Justice Services Board or any successor board or agency.

63 "Central station dispatcher" means a natural person who monitors burglar alarm signal devices, 64 burglar alarms or any other electrical, mechanical or electronic device used to prevent or detect burglary, theft, shoplifting, pilferage or similar losses; used to prevent or detect intrusion; or used primarily to 65 66 summon aid for other emergencies.

"Compliance agent" means a natural person who owns or is employed by a licensed private security 67 68 services business to ensure the compliance of the private security services business with this title.

"Courier" means any armed person who transports or offers to transport from one place to another 69 70 documents or other papers, negotiable or nonnegotiable instruments, or other small items of value that 71 require expeditious services. 72

"Department" means the Department of Criminal Justice Services or any successor agency.

"Electronic security business" means any person who engages in the business of or undertakes to (i) 73 install, service, maintain, design or consult in the design of any electronic security equipment to an end 74 75 user or (ii) respond to or cause a response to electronic security equipment for an end user.

"Electronic security employee" means a natural person who is employed by an electronic security 76 77 business in any capacity which may give him access to information concerning the design, extent or 78 status of an end user's electronic security equipment.

79 "Electronic security equipment" means electronic or mechanical alarm signaling devices including 80 burglar alarms or holdup alarms or cameras used to detect intrusions, concealment or theft.

"Electronic security sales representative" means a natural person who sells electronic security equipment on behalf of an electronic security business to the end user. 81 82

"Electronic security technician" means a natural person who installs, services, maintains or repairs 83 84 electronic security equipment.

"Electronic security technician's assistant" means a natural person who works as a laborer under the 85 86 supervision of the electronic security technician in the course of his normal duties, but who may not 87 make connections to any electronic security equipment.

88 "End user" means any person who purchases or leases electronic security equipment for use in that 89 person's home or business.

90 "Guard dog handler" means any person employed by a private security services business to handle 91 dogs in the performance of duty in protection of property or persons.

92 'Person" means any individual, group of individuals, firm, company, corporation, partnership, 93 business, trust, association, or other legal entity.

"Personal protection specialist," on and after July 1, 1995, means any person who engages in the business of providing protection from bodily harm to another. 94 95

"Private investigator" means any person who engages in the business of, or accepts employment to 96 97 make, investigations to obtain information on (i) crimes or civil wrongs; (ii) the location, disposition, or recovery of stolen property; (iii) the cause of accidents, fires, damages, or injuries to persons or to 98 99 property; or (iv) evidence to be used before any court, board, officer, or investigative committee.

100 "Private security services business" means any person engaged in the business of providing, or who undertakes to provide, (i) armored car personnel, security officers, personal protection specialists, private 101 102 investigators, couriers, or guard dog handlers to another person under contract, express or implied or (ii) 103 alarm respondents, central station dispatchers, electronic security employees, electronic security sales 104 representatives or electronic security technicians to another person under contract, express or implied.

"Registration" means a method of regulation whereby certain personnel employed by a private 105 security services business are required to obtain a registration from the Department pursuant to this 106 107 article.

108 'Security officer" means any person employed by a private security services business to safeguard 109 and protect persons and property or to prevent theft, loss, or concealment of any tangible or intangible 110 personal property.

"Unarmed security officer" means a security officer who does not carry or have immediate access to 111 112 a firearm or other deadly weapon in the performance of his duties.

§ 9-183.2. Exceptions.

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The provisions of this article shall not apply to the following:

1. An officer or employee of the United States of America, or of this Commonwealth or a political 115 subdivision of either, while the employee or officer is performing his official duties. 116

2. A person engaged exclusively in the business of obtaining and furnishing information regarding an 117 individual's financial rating or a person engaged in the business of a consumer reporting agency as 118 defined by the Federal Fair Credit Reporting Act. 119

120 3. An attorney licensed to practice in Virginia or his employees.

4. The legal owner of personal property which has been sold under any security agreement while 121

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122 performing acts relating to the repossession of such property.

123 5. A person receiving compensation for private employment as a security officer who also has 124 full-time employment as a law-enforcement officer employed by the Commonwealth or any political 125 subdivision thereof.

126 6. Any person appointed under § 56-277.1 or § 56-353 while engaged in the employment 127 contemplated thereunder, unless they have successfully completed training mandated by the Department.

128 7. Persons who are regularly employed to investigate accidents or to adjust claims and who do not 129 carry weapons in the performance of their duties.

130 8. Regular employees of persons engaged in other than the private security services business, where 131 the regular duties of such employees primarily consist of protecting the property of their employers. Any 132 such employee who carries a firearm and is in direct contact with the general public in the performance 133 of his duties shall possess a valid registration with this Department as provided in subsection B of § 9-183.3. "General public" means individuals who have access to areas open to all and not restricted to 134 135 any particular class of the community.

9. Persons, sometimes known as "shoppers," employed to purchase goods or services solely for the 136 137 purpose of determining or assessing the efficiency, loyalty, courtesy, or honesty of the employees of a 138 business establishment.

139 10. Licensed or registered private investigators from other states entering Virginia during an 140 investigation originating in their state of licensure or registration when the other state offers similar 141 reciprocity to private investigators licensed and registered by the Commonwealth of Virginia.

142 11. Unarmed regular employees of telephone public service companies where the regular duties of 143 such employees consist of protecting the property of their employers and investigating the usage of telephone services and equipment furnished by their employers, their employers' affiliates, and other 144 145 communications common carriers. 146

12. An end user.

147 13. A material supplier who renders advice concerning the use of products sold by an electronics 148 security business and who does not provide installation, monitoring, repair or maintenance services for 149 electronic security equipment.

150 14. Members of the security forces who are directly employed by electric public service companies. 151 § 9-183.3. Licensing and registration.

152 A. No person shall engage in the private security services business including, on and after July 1, 153 1995, the electronic security business in this Commonwealth without having obtained a license from the 154 Department. No person shall be issued a private security services business license until a compliance 155 agent is designated in writing on forms provided by the Department. The compliance agent shall assure 156 the compliance of the private security services business with this article and shall meet the qualifications 157 and perform the duties required by the regulations promulgated by the Department.

158 B. No person shall be employed by a licensed private security services business in this 159 Commonwealth as armored car personnel, courier, armed security officer, guard dog handler, or private 160 investigator without possessing a valid registration issued by the Department. On and after July 1, 1995, no person shall be employed as an alarm respondent, central station dispatcher, electronic security sales 161 162 representative or electronic security technician without possessing a valid registration issued by the 163 Department.

164 C. No person shall be issued a registration until he has (i) complied with, or been exempted from the 165 compulsory minimum training standards established by the Board, pursuant to subsection A of § 9-182, 166 for armored car personnel, couriers, armed security officers, guard dog handlers, private investigators, alarm respondents, central station dispatchers, electronic security sales representatives or electronic 167 168 security technicians and (ii) submitted his fingerprints to be used for the conduct of a National Criminal 169 Records search and a Virginia Criminal History Records search, and the results of such searches have 170 been submitted to the Department; however, a temporary registration may be issued as provided in the 171 regulation for the purpose of awaiting the results of the state and national fingerprint search.

172 D. A licensed private security services business in this Commonwealth shall not employ as an 173 unarmed security officer any person who has not complied with, or been exempted from, the 174 compulsory minimum training standards established by the Board, pursuant to subsection A of § 9-182 175 for unarmed security officers, except that such person may be so employed for not more than 90 days 176 while completing compulsory minimum training standards.

177 E. The compliance agent of each licensed private security services business in the Commonwealth 178 shall maintain documentary evidence that each (i) unarmed security officer employee has complied with, 179 or been exempted from, the compulsory minimum training standards required by the Board for unarmed 180 security officers and that an investigation to determine suitability of each unarmed security officer 181 employee has been conducted, except that any such unarmed security officer, upon initiating a request 182 for such investigation under the provisions of subdivision 11 of subsection A of § 19.2-389, may be

183 employed for up to thirty days pending completion of such investigation and (ii) electronic security technician's assistant has complied with, or has been exempted from, the compulsory minimum training 184 185 standards required by the Board for electronic security technician's assistants. No person with a 186 criminal record of a misdemeanor involving moral turpitude or any felony shall be employed as an 187 unarmed security officer, except that, upon written request, the Director of the Department of Criminal 188 Justice Services may waive such prohibition.

189 F. A licensed private security services business in the Commonwealth shall not employ as an 190 electronic security technician's assistant any person who has not complied with, or been exempted from, 191 the compulsory minimum training standards established by the Board pursuant to subsection A of 192 § 9-182 for electronic security technicians' assistants, except that such person may be employed for not 193 more than ninety days while completing the compulsory minimum training standards.

194 No person shall be employed as an electronic security technician's assistant until he has submitted 195 his fingerprints to the Department to be used for the conduct of a National Criminal Records search 196 and a Virginia Criminal History Records search.

F. G. On and after July 1, 1994, no person shall be employed as an electronic security employee 197 198 until (i) he has submitted his fingerprints to be used for the conduct of a national criminal records 199 search and a Virginia criminal history records search and (ii) the results of the searches have been 200 submitted to the Department. However, a temporary authorization to work may be issued while awaiting 201 the results of the searches.

202 G. H. The Department may grant a temporary exemption from the requirement of a license or 203 application for a registration for a period of not more than thirty days in a situation deemed an 204 emergency by the Department.

I. For a period of one year from July 1, 1995, any person subject to the provisions of subsections A, 205 206 B and C of this section who has actually been employed by an electronic security business as an 207 electronic security technician for a period of three years, a central station dispatcher for a period of one year, an electronic security sales representative for a period of one year, or an alarm respondent 208 209 for a period of one year immediately preceding the date of application, may be registered; however, the 210 Department shall require such person to submit satisfactory proof of his (i) full-time active engagement 211 in such employment for such period and (ii) compliance with all applicable fees and requirements set 212 forth in this chapter. The renewal of any registration shall be contingent upon the fulfillment of all rules 213 and regulations promulgated by the Board.

214 J. For a period of one year from July 1, 1995, any person subject to the provisions of subsections A, 215 B and C of this section who has actually been employed as a personal protection specialist for the three 216 years immediately preceding the date of application, may be registered; however, the Department shall 217 require such person to submit satisfactory documentation that he has (i) successfully completed personal 218 protection training approved by the Department, (ii) been engaged in such employment for such period, 219 and (iii) complied with all applicable fees and requirements set forth in this chapter. The renewal of any 220 registration shall be contingent upon the fulfillment of all rules and regulations promulgated by the 221 Board. 222

§ 9-183.7. Fingerprints required.

223 Each applicant for registration under the provisions of this article and every person employed as an 224 electronic security employee or electronic security technician's assistant shall submit his fingerprints to 225 the Department on a form provided by the Department. 226

§ 9-183.9. Penalties.

227 A. It shall be a Class 1 misdemeanor for any person required to possess a registration under 228 subsection B of § 9-183.3 to be employed by a private security services business as armored car personnel, courier, armed security officer, guard dog handler, private investigator, alarm respondent, 229 230 central station dispatcher, electronic security sales representative or electronic security technician without 231 possessing a valid registration.

232 B. It shall be a Class 1 misdemeanor for any person licensed or required to be licensed under 233 subsection A of § 9-183.3 to employ or otherwise utilize, as armored car personnel, courier, armed 234 security officer, guard dog handler, private investigator, alarm respondent, central station dispatcher, 235 electronic security sales representative or electronic security technician, any person not possessing a 236 valid registration.

237 C. It shall be a Class 1 misdemeanor for any compliance agent employed or otherwise utilized by a 238 person licensed or required to be licensed under § 9-183.3 Å, to employ or otherwise utilize as an 239 unarmed security officer, except as provided in this article, any individual for whom the compliance 240 agent does not possess documentary evidence of compliance with, or exemption from, the compulsory 241 minimum training standards established by the Board for unarmed security officers and documentary 242 evidence that an investigation to determine suitability has been conducted.

243 D. Except as provided by this article, it shall be a Class 1 misdemeanor for any compliance agent 244 employed or otherwise utilized by a person licensed or required to be licensed under subsection A of

- § 9-183.3 to employ or otherwise utilize as an electronic security technician's assistant any individual for whom the compliance agent does not possess documentary evidence of compliance with, or 245
- 246 247 exemption from, the compulsory minimum training standards established by the Board for electronic
- 248 security technician's assistants.