

Department of Planning and Budget 2024 Session Fiscal Impact Statement

1. Bill Number: HB744

| | | | |
|------------------------|---------------------------------------|--|------------------------------------|
| House of Origin | <input type="checkbox"/> Introduced | <input checked="" type="checkbox"/> Substitute | <input type="checkbox"/> Engrossed |
| Second House | <input type="checkbox"/> In Committee | <input type="checkbox"/> Substitute | <input type="checkbox"/> Enrolled |

2. Patron: Maldonado

3. Committee: Commerce and Labor

4. Title: Consumer protection; automatic renewal or continuous service offers.

5. Summary: Requires a supplier making automatic renewal or continuous service offers that automatically renew after more than 30 days and extend the automatic renewal or continuous service offer for more than a period of 12 months to notify the consumer of the option to cancel no less than 30 days and no more than 60 days before the cancellation deadline or the end of the current contract term. This bill includes small business in the definition of consumer.

6. Budget Amendment Necessary: Yes, Item 51.

7. Fiscal Impact Estimates: Preliminary – See Item 8.

8. Fiscal Implications: The Office of the Attorney General and Department of Law (OAG) indicates this bill will potentially increase number of complaints of violations and time spent conducting inquiries regarding whether a complainant is a “small business” and, therefore, may increase OAG workload requiring an additional \$59,356 per year in attorney, dispute resolution specialist and intake specialist costs.

9. Specific Agency or Political Subdivisions Affected: Office of the Attorney General and Department of Law

10. Technical Amendment Necessary: No.

11. Other Comments: None.

Date: 2/5/2024