2024 SESSION

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VIRGINIA ACTS OF ASSEMBLY - CHAPTER

2 An Act to amend and reenact §§ 59.1-575, 59.1-578, and 59.1-580 of the Code of Virginia, relating to 3 Consumer Data Protection Act; protections for children.

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Approved

Be it enacted by the General Assembly of Virginia:

7 1. That §§ 59.1-575, 59.1-578, and 59.1-580 of the Code of Virginia are amended and reenacted as 8 follows:

§ 59.1-575. Definitions.

As used in this chapter, unless the context requires a different meaning:

"Affiliate" means a legal entity that controls, is controlled by, or is under common control with 11 12 another legal entity or shares common branding with another legal entity. For the purposes of this definition, "control" or "controlled" means (i) ownership of, or the power to vote, more than 50 percent 13 of the outstanding shares of any class of voting security of a company; (ii) control in any manner over 14 15 the election of a majority of the directors or of individuals exercising similar functions; or (iii) the power to exercise controlling influence over the management of a company. 16

"Authenticate" means verifying through reasonable means that the consumer, entitled to exercise his 17 18 consumer rights in § 59.1-577, is the same consumer exercising such consumer rights with respect to the 19 personal data at issue.

20 "Biometric data" means data generated by automatic measurements of an individual's biological 21 characteristics, such as a fingerprint, voiceprint, eye retinas, irises, or other unique biological patterns or 22 characteristics that is used to identify a specific individual. "Biometric data" does not include a physical 23 or digital photograph, a video or audio recording or data generated therefrom, or information collected, 24 used, or stored for health care treatment, payment, or operations under HIPAA.

"Business associate" means the same meaning as the term established by HIPAA.

"Child" means any natural person younger than 13 years of age.

27 "Consent" means a clear affirmative act signifying a consumer's freely given, specific, informed, and 28 unambiguous agreement to process personal data relating to the consumer. Consent may include a 29 written statement, including a statement written by electronic means, or any other unambiguous 30 affirmative action.

31 "Consumer" means a natural person who is a resident of the Commonwealth acting only in an 32 individual or household context. It does not include a natural person acting in a commercial or employment context. 33

34 "Controller" means the natural or legal person that, alone or jointly with others, determines the 35 purpose and means of processing personal data.

'Covered entity" means the same as the term is established by HIPAA. 36

37 "Decisions that produce legal or similarly significant effects concerning a consumer" means a 38 decision made by the controller that results in the provision or denial by the controller of financial and 39 lending services, housing, insurance, education enrollment, criminal justice, employment opportunities, 40 health care services, or access to basic necessities, such as food and water.

41 "De-identified data" means data that cannot reasonably be linked to an identified or identifiable 42 natural person, or a device linked to such person. A controller that possesses "de-identified data" shall 43 comply with the requirements of subsection A of § 59.1-581.

44 "Health record" means the same as that term is defined in § 32.1-127.1:03. 45

"Health care provider" means the same as that term is defined in § 32.1-276.3.

"HIPAA" means the federal Health Insurance Portability and Accountability Act of 1996 (42 U.S.C. 46 47 § 1320d et seq.).

"Identified or identifiable natural person" means a person who can be readily identified, directly or 48 49 indirectly.

50 "Institution of higher education" means a public institution and private institution of higher education, 51 as those terms are defined in § 23.1-100.

"Nonprofit organization" means any corporation organized under the Virginia Nonstock Corporation 52 53 Act (§ 13.1-801 et seq.) or any organization exempt from taxation under § 501(c)(3), 501(c)(6), or 54 501(c)(12) of the Internal Revenue Code, any political organization, any organization exempt from 55 taxation under \$501(c)(4) of the Internal Revenue Code that is identified in \$52-41, and any subsidiary 56 or affiliate of entities organized pursuant to Chapter 9.1 (§ 56-231.15 et seq.) of Title 56.

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"Online service, product, or feature" means any service, product, or feature that is provided online. "Online service, product, or feature" does not include telecommunications service, as defined in 47 57 58 59 U.S.C. § 153, broadband Internet access service, as defined in 47 C.F.R. § 54.400, or delivery or use of 60 a physical product.

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"Personal data" means any information that is linked or reasonably linkable to an identified or 62 identifiable natural person. "Personal data" does not include de-identified data or publicly available 63 information.

64 "Political organization" means a party, committee, association, fund, or other organization, whether or 65 not incorporated, organized and operated primarily for the purpose of influencing or attempting to 66 influence the selection, nomination, election, or appointment of any individual to any federal, state, or 67 local public office or office in a political organization or the election of a presidential/vice-presidential 68 elector, whether or not such individual or elector is selected, nominated, elected, or appointed.

69 "Precise geolocation data" means information derived from technology, including but not limited to global positioning system level latitude and longitude coordinates or other mechanisms, that directly 70 identifies the specific location of a natural person with precision and accuracy within a radius of 1,750 71 feet. "Precise geolocation data" does not include the content of communications or any data generated 72 73 by or connected to advanced utility metering infrastructure systems or equipment for use by a utility.

74 "Process" or "processing" means any operation or set of operations performed, whether by manual or 75 automated means, on personal data or on sets of personal data, such as the collection, use, storage, disclosure, analysis, deletion, or modification of personal data. 76 77

"Processor" means a natural or legal entity that processes personal data on behalf of a controller.

"Profiling" means any form of automated processing performed on personal data to evaluate, analyze, 78 79 or predict personal aspects related to an identified or identifiable natural person's economic situation, 80 health, personal preferences, interests, reliability, behavior, location, or movements.

"Protected health information" means the same as the term is established by HIPAA.

"Pseudonymous data" means personal data that cannot be attributed to a specific natural person 82 without the use of additional information, provided that such additional information is kept separately 83 and is subject to appropriate technical and organizational measures to ensure that the personal data is not 84 85 attributed to an identified or identifiable natural person.

"Publicly available information" means information that is lawfully made available through federal, 86 state, or local government records, or information that a business has a reasonable basis to believe is 87 88 lawfully made available to the general public through widely distributed media, by the consumer, or by 89 a person to whom the consumer has disclosed the information, unless the consumer has restricted the 90 information to a specific audience.

91 "Sale of personal data" means the exchange of personal data for monetary consideration by the controller to a third party. "Sale of personal data" does not include: 92

93 1. The disclosure of personal data to a processor that processes the personal data on behalf of the 94 controller;

95 2. The disclosure of personal data to a third party for purposes of providing a product or service 96 requested by the consumer;

97 3. The disclosure or transfer of personal data to an affiliate of the controller;

98 4. The disclosure of information that the consumer (i) intentionally made available to the general 99 public via a channel of mass media and (ii) did not restrict to a specific audience; or

100 5. The disclosure or transfer of personal data to a third party as an asset that is part of a merger, acquisition, bankruptcy, or other transaction in which the third party assumes control of all or part of the 101 102 controller's assets. 103

"Sensitive data" means a category of personal data that includes:

104 1. Personal data revealing racial or ethnic origin, religious beliefs, mental or physical health 105 diagnosis, sexual orientation, or citizenship or immigration status;

2. The processing of genetic or biometric data for the purpose of uniquely identifying a natural 106 107 person; 108

3. The personal data collected from a known child; or

109 4. Precise geolocation data.

110 "State agency" means the same as that term is defined in § 2.2-307.

"Targeted advertising" means displaying advertisements to a consumer where the advertisement is 111 selected based on personal data obtained from that consumer's activities over time and across 112 nonaffiliated websites or online applications to predict such consumer's preferences or interests. 113 114 "Targeted advertising" does not include: 115

1. Advertisements based on activities within a controller's own websites or online applications;

116 2. Advertisements based on the context of a consumer's current search query, visit to a website, or online application; 117

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118 3. Advertisements directed to a consumer in response to the consumer's request for information or 119 feedback; or

120 4. Processing personal data processed solely for measuring or reporting advertising performance, 121 reach, or frequency.

122 "Third party" means a natural or legal person, public authority, agency, or body other than the 123 consumer, controller, processor, or an affiliate of the processor or the controller. 124

§ 59.1-578. Data controller responsibilities; transparency.

A. A controller shall:

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126 1. Limit the collection of personal data to what is adequate, relevant, and reasonably necessary in 127 relation to the purposes for which such data is processed, as disclosed to the consumer;

128 2. Except as otherwise provided in this chapter, not process personal data for purposes that are 129 neither reasonably necessary to nor compatible with the disclosed purposes for which such personal data 130 is processed, as disclosed to the consumer, unless the controller obtains the consumer's consent;

131 3. Establish, implement, and maintain reasonable administrative, technical, and physical data security 132 practices to protect the confidentiality, integrity, and accessibility of personal data. Such data security 133 practices shall be appropriate to the volume and nature of the personal data at issue;

4. Not process personal data in violation of state and federal laws that prohibit unlawful 134 135 discrimination against consumers. A controller shall not discriminate against a consumer for exercising 136 any of the consumer rights contained in this chapter, including denying goods or services, charging 137 different prices or rates for goods or services, or providing a different level of quality of goods and 138 services to the consumer. However, nothing in this subdivision shall be construed to require a controller 139 to provide a product or service that requires the personal data of a consumer that the controller does not 140 collect or maintain or to prohibit a controller from offering a different price, rate, level, quality, or selection of goods or services to a consumer, including offering goods or services for no fee, if the 141 consumer has exercised his right to opt out pursuant to § 59.1-577 or the offer is related to a consumer's 142 143 voluntary participation in a bona fide loyalty, rewards, premium features, discounts, or club card 144 program;

145 5. Not process sensitive data concerning a consumer without obtaining the consumer's consent, or, in 146 the case of the processing of sensitive data concerning a known child, without processing such data in 147 accordance with the federal Children's Online Privacy Protection Act (15 U.S.C. § 6501 et seq.).

148 B. Any provision of a contract or agreement of any kind that purports to waive or limit in any way 149 consumer rights pursuant to § 59.1-577 shall be deemed contrary to public policy and shall be void and 150 unenforceable.

151 C. Controllers shall provide consumers with a reasonably accessible, clear, and meaningful privacy 152 notice that includes: 153

1. The categories of personal data processed by the controller;

154 2. The purpose for processing personal data;

155 3. How consumers may exercise their consumer rights pursuant § 59.1-577, including how a 156 consumer may appeal a controller's decision with regard to the consumer's request;

4. The categories of personal data that the controller shares with third parties, if any; and

5. The categories of third parties, if any, with whom the controller shares personal data.

159 D. If a controller sells personal data to third parties or processes personal data for targeted 160 advertising, the controller shall clearly and conspicuously disclose such processing, as well as the 161 manner in which a consumer may exercise the right to opt out of such processing.

162 E. A controller shall establish, and shall describe in a privacy notice, one or more secure and reliable means for consumers to submit a request to exercise their consumer rights under this chapter. Such 163 164 means shall take into account the ways in which consumers normally interact with the controller, the need for secure and reliable communication of such requests, and the ability of the controller to 165 authenticate the identity of the consumer making the request. Controllers shall not require a consumer to 166 create a new account in order to exercise consumer rights pursuant to § 59.1-577 but may require a 167 168 consumer to use an existing account.

169 F. 1. Subject to the consent requirement established by subdivision 3, no controller shall process any 170 personal data collected from a known child:

171 a. For the purposes of (i) targeted advertising, (ii) the sale of such personal data, or (iii) profiling in 172 furtherance of decisions that produce legal or similarly significant effects concerning a consumer;

173 b. Unless such processing is reasonably necessary to provide the online service, product, or feature;

174 c. For any processing purpose other than the processing purpose that the controller disclosed at the 175 time such controller collected such personal data or that is reasonably necessary for and compatible 176 with such disclosed purpose; or

177 d. For longer than is reasonably necessary to provide the online service, product, or feature.

178 2. Subject to the consent requirement established by subdivision 3, no controller shall collect precise 179 geolocation data from a known child unless (i) such precise geolocation data is reasonably necessary 180 for the controller to provide an online service, product, or feature and, if such data is necessary to 181 provide such online service, product, or feature, such controller shall only collect such data for the time 182 necessary to provide such online service, product, or feature and (ii) the controller provides to the known child a signal indicating that such controller is collecting such precise geolocation data, which

183 184 signal shall be available to such known child for the entire duration of such collection.

185 3. No controller shall engage in the activities described in subdivisions 1 or 2 unless the controller 186 obtains consent from the child's parent or legal guardian in accordance with the federal Children's 187 Online Privacy Protection Act (15 U.S.C. § 6501 et seq.). 188

§ 59.1-580. Data protection assessments.

189 A. A controller shall conduct and document a data protection assessment of each of the following 190 processing activities involving personal data:

191 1. The processing of personal data for purposes of targeted advertising;

192 2. The sale of personal data;

3. The processing of personal data for purposes of profiling, where such profiling presents a reasonably foreseeable risk of (i) unfair or deceptive treatment of, or unlawful disparate impact on, 193 194 195 consumers; (ii) financial, physical, or reputational injury to consumers; (iii) a physical or other intrusion 196 upon the solitude or seclusion, or the private affairs or concerns, of consumers, where such intrusion 197 would be offensive to a reasonable person; or (iv) other substantial injury to consumers;

198 4. The processing of sensitive data; and

199 5. Any processing activities involving personal data that present a heightened risk of harm to 200 consumers.

201 B. Each controller that offers any online service, product, or feature directed to consumers whom such controller has actual knowledge are children shall conduct a data protection assessment for such 202 online service, product, or feature that addresses (i) the purpose of such online service, product, or feature; (ii) the categories of known children's personal data that such online service, product, or 203 204 205 feature processes; and (iii) the purposes for which such controller processes known children's personal 206 data with respect to such online service, product, or feature.

207 C. Data protection assessments conducted pursuant to subsection A this section shall identify and 208 weigh the benefits that may flow, directly and indirectly, from the processing to the controller, the 209 consumer, other stakeholders, and the public against the potential risks to the rights of the consumer associated with such processing, as mitigated by safeguards that can be employed by the controller to 210 211 reduce such risks. The use of de-identified data and the reasonable expectations of consumers, as well as 212 the context of the processing and the relationship between the controller and the consumer whose 213 personal data will be processed, shall be factored into this assessment by the controller.

214 C. D. The Attorney General may request, pursuant to a civil investigative demand, that a controller disclose any data protection assessment that is relevant to an investigation conducted by the Attorney 215 216 General, and the controller shall make the data protection assessment available to the Attorney General. The Attorney General may evaluate the data protection assessment for compliance with the responsibilities set forth in § 59.1-578. Data protection assessments shall be confidential and exempt 217 218 219 from public inspection and copying under the Virginia Freedom of Information Act (§ 2.2-3700 et seq.). 220 The disclosure of a data protection assessment pursuant to a request from the Attorney General shall not 221 constitute a waiver of attorney-client privilege or work product protection with respect to the assessment 222 and any information contained in the assessment.

223 D. E. A single data protection assessment may address a comparable set of processing operations that 224 include similar activities.

225 $E_{\tau}F_{\tau}$. Data protection assessments conducted by a controller for the purpose of compliance with other 226 laws or regulations may comply under this section if the assessments have a reasonably comparable 227 scope and effect.

228 \mathbf{F} . G. Data protection assessment requirements shall apply to processing activities created or 229 generated after January 1, 2023, and are not retroactive.

230 2. That the provisions of this act shall become effective on January 1, 2025.