

VIRGINIA ACTS OF ASSEMBLY — CHAPTER

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*An Act to amend and reenact § 32.1-127 of the Code of Virginia and to amend the Code of Virginia by adding a section numbered 54.1-2404.1, relating to health care providers; health care records of minors; available via secure website.*

[H 916]

Approved

**Be it enacted by the General Assembly of Virginia:**  
**1. That § 32.1-127 of the Code of Virginia is amended and reenacted and that the Code of Virginia is amended by adding a section numbered 54.1-2404.1 as follows:**

**§ 32.1-127. Regulations.**

A. The regulations promulgated by the Board to carry out the provisions of this article shall be in substantial conformity to the standards of health, hygiene, sanitation, construction and safety as established and recognized by medical and health care professionals and by specialists in matters of public health and safety, including health and safety standards established under provisions of Title XVIII and Title XIX of the Social Security Act, and to the provisions of Article 2 (§ 32.1-138 et seq.).

B. Such regulations:

1. Shall include minimum standards for (i) the construction and maintenance of hospitals, nursing homes and certified nursing facilities to ensure the environmental protection and the life safety of its patients, employees, and the public; (ii) the operation, staffing and equipping of hospitals, nursing homes and certified nursing facilities; (iii) qualifications and training of staff of hospitals, nursing homes and certified nursing facilities, except those professionals licensed or certified by the Department of Health Professions; (iv) conditions under which a hospital or nursing home may provide medical and nursing services to patients in their places of residence; and (v) policies related to infection prevention, disaster preparedness, and facility security of hospitals, nursing homes, and certified nursing facilities;

2. Shall provide that at least one physician who is licensed to practice medicine in this Commonwealth shall be on call at all times, though not necessarily physically present on the premises, at each hospital which operates or holds itself out as operating an emergency service;

3. May classify hospitals and nursing homes by type of specialty or service and may provide for licensing hospitals and nursing homes by bed capacity and by type of specialty or service;

4. Shall also require that each hospital establish a protocol for organ donation, in compliance with federal law and the regulations of the Centers for Medicare and Medicaid Services (CMS), particularly 42 C.F.R. § 482.45. Each hospital shall have an agreement with an organ procurement organization designated in CMS regulations for routine contact, whereby the provider's designated organ procurement organization certified by CMS (i) is notified in a timely manner of all deaths or imminent deaths of patients in the hospital and (ii) is authorized to determine the suitability of the decedent or patient for organ donation and, in the absence of a similar arrangement with any eye bank or tissue bank in Virginia certified by the Eye Bank Association of America or the American Association of Tissue Banks, the suitability for tissue and eye donation. The hospital shall also have an agreement with at least one tissue bank and at least one eye bank to cooperate in the retrieval, processing, preservation, storage, and distribution of tissues and eyes to ensure that all usable tissues and eyes are obtained from potential donors and to avoid interference with organ procurement. The protocol shall ensure that the hospital collaborates with the designated organ procurement organization to inform the family of each potential donor of the option to donate organs, tissues, or eyes or to decline to donate. The individual making contact with the family shall have completed a course in the methodology for approaching potential donor families and requesting organ or tissue donation that (a) is offered or approved by the organ procurement organization and designed in conjunction with the tissue and eye bank community and (b) encourages discretion and sensitivity according to the specific circumstances, views, and beliefs of the relevant family. In addition, the hospital shall work cooperatively with the designated organ procurement organization in educating the staff responsible for contacting the organ procurement organization's personnel on donation issues, the proper review of death records to improve identification of potential donors, and the proper procedures for maintaining potential donors while necessary testing and placement of potential donated organs, tissues, and eyes takes place. This process shall be followed, without exception, unless the family of the relevant decedent or patient has expressed opposition to organ donation, the chief administrative officer of the hospital or his designee knows of such opposition, and no donor card or other relevant document, such as an advance directive, can be found;

5. Shall require that each hospital that provides obstetrical services establish a protocol for admission

57 or transfer of any pregnant woman who presents herself while in labor;

58 6. Shall also require that each licensed hospital develop and implement a protocol requiring written  
59 discharge plans for identified, substance-abusing, postpartum women and their infants. The protocol shall  
60 require that the discharge plan be discussed with the patient and that appropriate referrals for the mother  
61 and the infant be made and documented. Appropriate referrals may include, but need not be limited to,  
62 treatment services, comprehensive early intervention services for infants and toddlers with disabilities  
63 and their families pursuant to Part H of the Individuals with Disabilities Education Act, 20 U.S.C.  
64 § 1471 et seq., and family-oriented prevention services. The discharge planning process shall involve, to  
65 the extent possible, the other parent of the infant and any members of the patient's extended family who  
66 may participate in the follow-up care for the mother and the infant. Immediately upon identification,  
67 pursuant to § 54.1-2403.1, of any substance-abusing, postpartum woman, the hospital shall notify,  
68 subject to federal law restrictions, the community services board of the jurisdiction in which the woman  
69 resides to appoint a discharge plan manager. The community services board shall implement and manage  
70 the discharge plan;

71 7. Shall require that each nursing home and certified nursing facility fully disclose to the applicant  
72 for admission the home's or facility's admissions policies, including any preferences given;

73 8. Shall require that each licensed hospital establish a protocol relating to the rights and  
74 responsibilities of patients which shall include a process reasonably designed to inform patients of such  
75 rights and responsibilities. Such rights and responsibilities of patients, a copy of which shall be given to  
76 patients on admission, shall be consistent with applicable federal law and regulations of the Centers for  
77 Medicare and Medicaid Services;

78 9. Shall establish standards and maintain a process for designation of levels or categories of care in  
79 neonatal services according to an applicable national or state-developed evaluation system. Such  
80 standards may be differentiated for various levels or categories of care and may include, but need not be  
81 limited to, requirements for staffing credentials, staff/patient ratios, equipment, and medical protocols;

82 10. Shall require that each nursing home and certified nursing facility train all employees who are  
83 mandated to report adult abuse, neglect, or exploitation pursuant to § 63.2-1606 on such reporting  
84 procedures and the consequences for failing to make a required report;

85 11. Shall permit hospital personnel, as designated in medical staff bylaws, rules and regulations, or  
86 hospital policies and procedures, to accept emergency telephone and other verbal orders for medication  
87 or treatment for hospital patients from physicians, and other persons lawfully authorized by state statute  
88 to give patient orders, subject to a requirement that such verbal order be signed, within a reasonable  
89 period of time not to exceed 72 hours as specified in the hospital's medical staff bylaws, rules and  
90 regulations or hospital policies and procedures, by the person giving the order, or, when such person is  
91 not available within the period of time specified, co-signed by another physician or other person  
92 authorized to give the order;

93 12. Shall require, unless the vaccination is medically contraindicated or the resident declines the offer  
94 of the vaccination, that each certified nursing facility and nursing home provide or arrange for the  
95 administration to its residents of (i) an annual vaccination against influenza and (ii) a pneumococcal  
96 vaccination, in accordance with the most recent recommendations of the Advisory Committee on  
97 Immunization Practices of the Centers for Disease Control and Prevention;

98 13. Shall require that each nursing home and certified nursing facility register with the Department of  
99 State Police to receive notice of the registration, reregistration, or verification of registration information  
100 of any person required to register with the Sex Offender and Crimes Against Minors Registry pursuant  
101 to Chapter 9 (§ 9.1-900 et seq.) of Title 9.1 within the same or a contiguous zip code area in which the  
102 home or facility is located, pursuant to § 9.1-914;

103 14. Shall require that each nursing home and certified nursing facility ascertain, prior to admission,  
104 whether a potential patient is required to register with the Sex Offender and Crimes Against Minors  
105 Registry pursuant to Chapter 9 (§ 9.1-900 et seq.) of Title 9.1, if the home or facility anticipates the  
106 potential patient will have a length of stay greater than three days or in fact stays longer than three  
107 days;

108 15. Shall require that each licensed hospital include in its visitation policy a provision allowing each  
109 adult patient to receive visits from any individual from whom the patient desires to receive visits,  
110 subject to other restrictions contained in the visitation policy including, but not limited to, those related  
111 to the patient's medical condition and the number of visitors permitted in the patient's room  
112 simultaneously;

113 16. Shall require that each nursing home and certified nursing facility shall, upon the request of the  
114 facility's family council, send notices and information about the family council mutually developed by  
115 the family council and the administration of the nursing home or certified nursing facility, and provided  
116 to the facility for such purpose, to the listed responsible party or a contact person of the resident's  
117 choice up to six times per year. Such notices may be included together with a monthly billing statement

118 or other regular communication. Notices and information shall also be posted in a designated location  
119 within the nursing home or certified nursing facility. No family member of a resident or other resident  
120 representative shall be restricted from participating in meetings in the facility with the families or  
121 resident representatives of other residents in the facility;

122 17. Shall require that each nursing home and certified nursing facility maintain liability insurance  
123 coverage in a minimum amount of \$1 million, and professional liability coverage in an amount at least  
124 equal to the recovery limit set forth in § 8.01-581.15, to compensate patients or individuals for injuries  
125 and losses resulting from the negligent or criminal acts of the facility. Failure to maintain such  
126 minimum insurance shall result in revocation of the facility's license;

127 18. Shall require each hospital that provides obstetrical services to establish policies to follow when a  
128 stillbirth, as defined in § 32.1-69.1, occurs that meet the guidelines pertaining to counseling patients and  
129 their families and other aspects of managing stillbirths as may be specified by the Board in its  
130 regulations;

131 19. Shall require each nursing home to provide a full refund of any unexpended patient funds on  
132 deposit with the facility following the discharge or death of a patient, other than entrance-related fees  
133 paid to a continuing care provider as defined in § 38.2-4900, within 30 days of a written request for  
134 such funds by the discharged patient or, in the case of the death of a patient, the person administering  
135 the person's estate in accordance with the Virginia Small Estates Act (§ 64.2-600 et seq.);

136 20. Shall require that each hospital that provides inpatient psychiatric services establish a protocol  
137 that requires, for any refusal to admit (i) a medically stable patient referred to its psychiatric unit, direct  
138 verbal communication between the on-call physician in the psychiatric unit and the referring physician,  
139 if requested by such referring physician, and prohibits on-call physicians or other hospital staff from  
140 refusing a request for such direct verbal communication by a referring physician and (ii) a patient for  
141 whom there is a question regarding the medical stability or medical appropriateness of admission for  
142 inpatient psychiatric services due to a situation involving results of a toxicology screening, the on-call  
143 physician in the psychiatric unit to which the patient is sought to be transferred to participate in direct  
144 verbal communication, either in person or via telephone, with a clinical toxicologist or other person who  
145 is a Certified Specialist in Poison Information employed by a poison control center that is accredited by  
146 the American Association of Poison Control Centers to review the results of the toxicology screen and  
147 determine whether a medical reason for refusing admission to the psychiatric unit related to the results  
148 of the toxicology screen exists, if requested by the referring physician;

149 21. Shall require that each hospital that is equipped to provide life-sustaining treatment shall develop  
150 a policy governing determination of the medical and ethical appropriateness of proposed medical care,  
151 which shall include (i) a process for obtaining a second opinion regarding the medical and ethical  
152 appropriateness of proposed medical care in cases in which a physician has determined proposed care to  
153 be medically or ethically inappropriate; (ii) provisions for review of the determination that proposed  
154 medical care is medically or ethically inappropriate by an interdisciplinary medical review committee  
155 and a determination by the interdisciplinary medical review committee regarding the medical and ethical  
156 appropriateness of the proposed health care; and (iii) requirements for a written explanation of the  
157 decision reached by the interdisciplinary medical review committee, which shall be included in the  
158 patient's medical record. Such policy shall ensure that the patient, his agent, or the person authorized to  
159 make medical decisions pursuant to § 54.1-2986 (a) are informed of the patient's right to obtain his  
160 medical record and to obtain an independent medical opinion and (b) afforded reasonable opportunity to  
161 participate in the medical review committee meeting. Nothing in such policy shall prevent the patient,  
162 his agent, or the person authorized to make medical decisions pursuant to § 54.1-2986 from obtaining  
163 legal counsel to represent the patient or from seeking other remedies available at law, including seeking  
164 court review, provided that the patient, his agent, or the person authorized to make medical decisions  
165 pursuant to § 54.1-2986, or legal counsel provides written notice to the chief executive officer of the  
166 hospital within 14 days of the date on which the physician's determination that proposed medical  
167 treatment is medically or ethically inappropriate is documented in the patient's medical record;

168 22. Shall require every hospital with an emergency department to establish protocols to ensure that  
169 security personnel of the emergency department, if any, receive training appropriate to the populations  
170 served by the emergency department, which may include training based on a trauma-informed approach  
171 in identifying and safely addressing situations involving patients or other persons who pose a risk of  
172 harm to themselves or others due to mental illness or substance abuse or who are experiencing a mental  
173 health crisis;

174 23. Shall require that each hospital establish a protocol requiring that, before a health care provider  
175 arranges for air medical transportation services for a patient who does not have an emergency medical  
176 condition as defined in 42 U.S.C. § 1395dd(e)(1), the hospital shall provide the patient or his authorized  
177 representative with written or electronic notice that the patient (i) may have a choice of transportation by  
178 an air medical transportation provider or medically appropriate ground transportation by an emergency

179 medical services provider and (ii) will be responsible for charges incurred for such transportation in the  
180 event that the provider is not a contracted network provider of the patient's health insurance carrier or  
181 such charges are not otherwise covered in full or in part by the patient's health insurance plan;

182 24. Shall establish an exemption, for a period of no more than 30 days, from the requirement to  
183 obtain a license to add temporary beds in an existing hospital or nursing home when the Commissioner  
184 has determined that a natural or man-made disaster has caused the evacuation of a hospital or nursing  
185 home and that a public health emergency exists due to a shortage of hospital or nursing home beds;

186 25. Shall establish protocols to ensure that any patient scheduled to receive an elective surgical  
187 procedure for which the patient can reasonably be expected to require outpatient physical therapy as a  
188 follow-up treatment after discharge is informed that he (i) is expected to require outpatient physical  
189 therapy as a follow-up treatment and (ii) will be required to select a physical therapy provider prior to  
190 being discharged from the hospital;

191 26. Shall permit nursing home staff members who are authorized to possess, distribute, or administer  
192 medications to residents to store, dispense, or administer cannabis oil to a resident who has been issued  
193 a valid written certification for the use of cannabis oil in accordance with subsection B of § 54.1-3408.3  
194 and has registered with the Board of Pharmacy;

195 27. Shall require each hospital with an emergency department to establish a protocol for the  
196 treatment and discharge of individuals experiencing a substance use-related emergency, which shall  
197 include provisions for (i) appropriate screening and assessment of individuals experiencing substance  
198 use-related emergencies to identify medical interventions necessary for the treatment of the individual in  
199 the emergency department and (ii) recommendations for follow-up care following discharge for any  
200 patient identified as having a substance use disorder, depression, or mental health disorder, as  
201 appropriate, which may include, for patients who have been treated for substance use-related  
202 emergencies, including opioid overdose, or other high-risk patients, (a) the dispensing of naloxone or  
203 other opioid antagonist used for overdose reversal pursuant to subsection X of § 54.1-3408 at discharge  
204 or (b) issuance of a prescription for and information about accessing naloxone or other opioid antagonist  
205 used for overdose reversal, including information about accessing naloxone or other opioid antagonist  
206 used for overdose reversal at a community pharmacy, including any outpatient pharmacy operated by the  
207 hospital, or through a community organization or pharmacy that may dispense naloxone or other opioid  
208 antagonist used for overdose reversal without a prescription pursuant to a statewide standing order. Such  
209 protocols may also provide for referrals of individuals experiencing a substance use-related emergency to  
210 peer recovery specialists and community-based providers of behavioral health services, or to providers of  
211 pharmacotherapy for the treatment of drug or alcohol dependence or mental health diagnoses;

212 28. During a public health emergency related to COVID-19, shall require each nursing home and  
213 certified nursing facility to establish a protocol to allow each patient to receive visits, consistent with  
214 guidance from the Centers for Disease Control and Prevention and as directed by the Centers for  
215 Medicare and Medicaid Services and the Board. Such protocol shall include provisions describing (i) the  
216 conditions, including conditions related to the presence of COVID-19 in the nursing home, certified  
217 nursing facility, and community, under which in-person visits will be allowed and under which in-person  
218 visits will not be allowed and visits will be required to be virtual; (ii) the requirements with which  
219 in-person visitors will be required to comply to protect the health and safety of the patients and staff of  
220 the nursing home or certified nursing facility; (iii) the types of technology, including interactive audio or  
221 video technology, and the staff support necessary to ensure visits are provided as required by this  
222 subdivision; and (iv) the steps the nursing home or certified nursing facility will take in the event of a  
223 technology failure, service interruption, or documented emergency that prevents visits from occurring as  
224 required by this subdivision. Such protocol shall also include (a) a statement of the frequency with  
225 which visits, including virtual and in-person, where appropriate, will be allowed, which shall be at least  
226 once every 10 calendar days for each patient; (b) a provision authorizing a patient or the patient's  
227 personal representative to waive or limit visitation, provided that such waiver or limitation is included in  
228 the patient's health record; and (c) a requirement that each nursing home and certified nursing facility  
229 publish on its website or communicate to each patient or the patient's authorized representative, in  
230 writing or via electronic means, the nursing home's or certified nursing facility's plan for providing visits  
231 to patients as required by this subdivision;

232 29. Shall require each hospital, nursing home, and certified nursing facility to establish and  
233 implement policies to ensure the permissible access to and use of an intelligent personal assistant  
234 provided by a patient, in accordance with such regulations, while receiving inpatient services. Such  
235 policies shall ensure protection of health information in accordance with the requirements of the federal  
236 Health Insurance Portability and Accountability Act of 1996, 42 U.S.C. § 1320d et seq., as amended.  
237 For the purposes of this subdivision, "intelligent personal assistant" means a combination of an  
238 electronic device and a specialized software application designed to assist users with basic tasks using a  
239 combination of natural language processing and artificial intelligence, including such combinations

240 known as "digital assistants" or "virtual assistants"; and

241 30. During a declared public health emergency related to a communicable disease of public health  
242 threat, shall require each hospital, nursing home, and certified nursing facility to establish a protocol to  
243 allow patients to receive visits from a rabbi, priest, minister, or clergy of any religious denomination or  
244 sect consistent with guidance from the Centers for Disease Control and Prevention and the Centers for  
245 Medicare and Medicaid Services and subject to compliance with any executive order, order of public  
246 health, Department guidance, or any other applicable federal or state guidance having the effect of  
247 limiting visitation. Such protocol may restrict the frequency and duration of visits and may require visits  
248 to be conducted virtually using interactive audio or video technology. Any such protocol may require the  
249 person visiting a patient pursuant to this subdivision to comply with all reasonable requirements of the  
250 hospital, nursing home, or certified nursing facility adopted to protect the health and safety of the  
251 person, patients, and staff of the hospital, nursing home, or certified nursing facility; and

252 31. *Shall require that every hospital that makes health records, as defined in § 32.1-127.1:03, of*  
253 *patients who are minors available to such patients through a secure website shall make such health*  
254 *records available to such patient's parent or guardian through such secure website, unless the hospital*  
255 *cannot make such health record available in a manner that prevents disclosure of information, the*  
256 *disclosure of which has been denied pursuant to subsection F of § 32.1-127.1:03 or for which consent*  
257 *required in accordance with subsection E of § 54.1-2969 has not been provided.*

258 C. Upon obtaining the appropriate license, if applicable, licensed hospitals, nursing homes, and  
259 certified nursing facilities may operate adult day care centers.

260 D. All facilities licensed by the Board pursuant to this article which provide treatment or care for  
261 hemophiliacs and, in the course of such treatment, stock clotting factors, shall maintain records of all lot  
262 numbers or other unique identifiers for such clotting factors in order that, in the event the lot is found to  
263 be contaminated with an infectious agent, those hemophiliacs who have received units of this  
264 contaminated clotting factor may be apprised of this contamination. Facilities which have identified a lot  
265 that is known to be contaminated shall notify the recipient's attending physician and request that he  
266 notify the recipient of the contamination. If the physician is unavailable, the facility shall notify by mail,  
267 return receipt requested, each recipient who received treatment from a known contaminated lot at the  
268 individual's last known address.

269 E. Hospitals in the Commonwealth may enter into agreements with the Department of Health for the  
270 provision to uninsured patients of naloxone or other opioid antagonists used for overdose reversal.

271 **§ 54.1-2404.1. Patient records.**

272 *Any health care provider who makes health records, as defined in § 32.1-127.1:03, of patients who*  
273 *are minors available to such patients through a secure website shall make all such health records*  
274 *available to such patient's parent or guardian through such secure website, unless the health care*  
275 *provider cannot make such health record available in a manner that prevents disclosure of information,*  
276 *the disclosure of which has been denied pursuant to subsection F of § 32.1-127.1:03 or for which*  
277 *consent required in accordance with subsection E of § 54.1-2969 has not been provided.*