

# VIRGINIA ACTS OF ASSEMBLY -- 2022 SESSION

## CHAPTER 164

*An Act to amend the Code of Virginia by adding in Chapter 2 of Title 38.2 a section numbered 38.2-237, relating to insurance; provider complaints; notice of premium increase.*

[H 146]

Approved April 7, 2022

**Be it enacted by the General Assembly of Virginia:**

**1. That the Code of Virginia is amended by adding in Chapter 2 of Title 38.2 a section numbered 38.2-237 as follows:**

**§ 38.2-237. Provider complaints.**

*Any person may submit a complaint of one or more issues of noncompliance by an insurer with any insurance law, insurance regulation, or order of the Commission on behalf of a health care provider. The complainant shall provide detailed information supporting the allegation of noncompliance. The Commission shall investigate complaints alleging violations of insurance laws, regulations, and orders of the Commission and notify the complainants of the outcomes. The Commission shall have no jurisdiction to adjudicate (i) individual controversies or (ii) as between two contracting parties, matters of contractual dispute unrelated to insurance laws, regulations, or Commission orders.*