# **2021 SESSION**

21102968D

#### **SENATE BILL NO. 1410** Offered January 13, 2021

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- Prefiled January 13, 2021 4 5 A BILL to amend and reenact §§ 2.2-2901.1, 2.2-3004, 2.2-3900, 2.2-3901, 2.2-3902, 2.2-3904, 2.2-3905, 15.2-853, 15.2-854, 15.2-965, 15.2-1500.1, 15.2-1507, 15.2-1604, 22.1-295.2, 22.1-306, 6 36-96.1 through 36-96.3, 36-96.4, 36-96.6, 55.1-1208, and 55.1-1310 of the Code of Virginia, 7 relating to public accommodations, employment, and housing; prohibited discrimination on the basis
- 8 of status as active military or a military spouse. 9
  - Patrons-Bell, Boysko, Cosgrove, Hashmi, Peake and Reeves; Delegates: Adams, D.M., Avala, Cole, M.L., Coyner, Davis, Delaney, Fowler, Hayes, Helmer, Heretick, Kory, Levine, McQuinn, Mugler, Mundon King, Murphy, Plum, Rasoul, Reid, Samirah, Scott, Sickles, Simonds, Subramanyam, Tran and Webert

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Referred to Committee on General Laws and Technology

- 13 Be it enacted by the General Assembly of Virginia:
- 14 1. That §§ 2.2-2901.1, 2.2-3004, 2.2-3900, 2.2-3901, 2.2-3902, 2.2-3904, 2.2-3905, 15.2-853, 15.2-854,
- 15.2-965, 15.2-1500.1, 15.2-1507, 15.2-1604, 22.1-295.2, 22.1-306, 36-96.1 through 36-96.3, 36-96.4, 15

36-96.6, 55.1-1208, and 55.1-1310 of the Code of Virginia are amended and reenacted as follows: 16

§ 2.2-2901.1. Employment discrimination prohibited. 17 18

A. For the purposes of As used in this section, "age":

19 "Age" means being an individual who is at least 40 years of age.

20 "Military status" means status as (i) an active military service member who performs full-time duty in the Armed Forces of the United States, or a reserve component thereof, including the United States 21 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 22 23 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 24 child of an active military service member or veteran, or an individual of any relationship to an active 25 military service member or veteran where the active military service member or veteran provided more 26 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 27 that if proven true would constitute unlawful discrimination under this section.

28 B. No state agency, institution, board, bureau, commission, council, or instrumentality of the 29 Commonwealth shall discriminate in employment on the basis of race, color, religion, national origin, 30 sex, pregnancy, childbirth or related medical conditions, age, marital status, disability, sexual orientation, 31 gender identity, or *military* status as a veteran.

32 C. The provisions of this section shall not prohibit (i) discrimination in employment on the basis of 33 sex or age in those instances when sex or age is a bona fide occupational qualification for employment 34 or (ii) providing preference in employment to veterans. 35

## § 2.2-3004. Grievances qualifying for a grievance hearing; grievance hearing generally.

A. A grievance qualifying for a hearing shall involve a complaint or dispute by an employee relating 36 37 to the following adverse employment actions in which the employee is personally involved, including (i) 38 formal disciplinary actions, including suspensions, demotions, transfers and assignments, and dismissals 39 resulting from formal discipline or unsatisfactory job performance; (ii) the application of all written 40 personnel policies, procedures, rules and regulations where it can be shown that policy was misapplied or unfairly applied; (iii) discrimination on the basis of race, color, religion, political affiliation, age, 41 42 disability, national origin, sex, pregnancy, childbirth or related medical conditions, marital status, sexual 43 orientation, gender identity, or *military* status as a veteran; (iv) arbitrary or capricious performance 44 evaluations; (v) acts of retaliation as the result of the use of or participation in the grievance procedure or because the employee has complied with any law of the United States or of the Commonwealth, has 45 reported any violation of such law to a governmental authority, has sought any change in law before the 46 47 Congress of the United States or the General Assembly, or has reported an incidence of fraud, abuse, or **48** gross mismanagement; and (vi) retaliation for exercising any right otherwise protected by law.

49 B. Management reserves the exclusive right to manage the affairs and operations of state government. 50 Management shall exercise its powers with the highest degree of trust. In any employment matter that management precludes from proceeding to a grievance hearing, management's response, including any 51 52 appropriate remedial actions, shall be prompt, complete, and fair.

C. Complaints relating solely to the following issues shall not proceed to a hearing: (i) establishment 53 and revision of wages, salaries, position classifications, or general benefits; (ii) work activity accepted by 54 55 the employee as a condition of employment or which may reasonably be expected to be a part of the

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56 job content; (iii) contents of ordinances, statutes or established personnel policies, procedures, and rules

57 and regulations; (iv) methods, means, and personnel by which work activities are to be carried on; (v) 58 termination, layoff, demotion, or suspension from duties because of lack of work, reduction in work 59 force, or job abolition; (vi) hiring, promotion, transfer, assignment, and retention of employees within 60 the agency; and (vii) relief of employees from duties of the agency in emergencies.

61 D. Except as provided in subsection A of § 2.2-3003, decisions regarding whether a grievance 62 qualifies for a hearing shall be made in writing by the agency head or his designee within five workdays of the employee's request for a hearing. A copy of the decision shall be sent to the employee. The 63 employee may appeal the denial of a hearing by the agency head to the Director of the Department of 64 Human Resource Management (the Director). Upon receipt of an appeal, the agency shall transmit the 65 entire grievance record to the Department of Human Resource Management within five workdays. The 66 Director shall render a decision on whether the employee is entitled to a hearing upon the grievance 67 68 record and other probative evidence.

E. The hearing pursuant to § 2.2-3005 shall be held in the locality in which the employee is 69 employed or in any other locality agreed to by the employee, employer, and hearing officer. The 70 employee and the agency may be represented by legal counsel or a lay advocate, the provisions of § 71 72 54.1-3904 notwithstanding. The employee and the agency may call witnesses to present testimony and 73 be cross-examined.

#### 74 § 2.2-3900. Short title; declaration of policy. 75

A. This chapter shall be known and cited as the Virginia Human Rights Act.

B. It is the policy of the Commonwealth to:

77 1. Safeguard all individuals within the Commonwealth from unlawful discrimination because of race, color, religion, national origin, sex, pregnancy, childbirth or related medical conditions, age, marital 78 79 status, sexual orientation, gender identity, military status as a veteran, or disability in places of public 80 accommodation, including educational institutions and in real estate transactions;

2. Safeguard all individuals within the Commonwealth from unlawful discrimination in employment 81 because of race, color, religion, national origin, sex, pregnancy, childbirth or related medical conditions, 82 83 age, marital status, sexual orientation, gender identity, disability, or *military* status as a veteran; 84

3. Preserve the public safety, health, and general welfare;

4. Further the interests, rights, and privileges of individuals within the Commonwealth; and

86 5. Protect citizens of the Commonwealth against unfounded charges of unlawful discrimination. 87

# § 2.2-3901. Definitions.

88 A. The terms "because of sex or gender" or "on the basis of sex or gender" or terms of similar 89 import when used in reference to discrimination in the Code and acts of the General Assembly include 90 because of or on the basis of pregnancy, childbirth, or related medical conditions, including lactation. Women affected by pregnancy, childbirth, or related medical conditions shall be treated the same for all 91 92 purposes as persons not so affected but similar in their abilities or disabilities.

B. The term "gender identity," when used in reference to discrimination in the Code and acts of the 93 General Assembly, means the gender-related identity, appearance, or other gender-related characteristics 94 95 of an individual, with or without regard to the individual's designated sex at birth.

C. The term "sexual orientation," when used in reference to discrimination in the Code and acts of 96 97 the General Assembly, means a person's actual or perceived heterosexuality, bisexuality, or 98 homosexuality.

99 D. The terms "because of race" or "on the basis of race" or terms of similar import when used in reference to discrimination in the Code and acts of the General Assembly include because of or on the 100 basis of traits historically associated with race, including hair texture, hair type, and protective hairstyles 101 102 such as braids, locks, and twists.

103 E. For purposes of As used in this chapter, "lactation", unless the context requires a different 104 meaning:

105 "Lactation" means a condition that may result in the feeding of a child directly from the breast or 106 the expressing of milk from the breast.

"Military status" means status as (i) an active military service member who performs full-time duty 107 108 in the Armed Forces of the United States, or a reserve component thereof, including the United States 109 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 110 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or child of an active military service member or veteran, or an individual of any relationship to an active 111 military service member or veteran where the active military service member or veteran provided more 112 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 113 that if proven true would constitute unlawful discrimination under this chapter. 114

§ 2.2-3902. Construction of chapter; other programs to aid persons with disabilities, minors, 115 116 and the elderly.

The provisions of this chapter shall be construed liberally for the accomplishment of its policies. 117

118 Conduct that violates any Virginia or federal statute or regulation governing discrimination on the 119 basis of race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, childbirth 120 or related medical conditions including lactation, age, *military* status as a veteran, or national origin is 121 an unlawful discriminatory practice under this chapter.

Nothing in this chapter shall prohibit or alter any program, service, facility, school, or privilege that
is afforded, oriented, or restricted to a person because of disability or age from continuing to habilitate,
rehabilitate, or accommodate that person.

125 In addition, nothing in this chapter shall be construed to affect any governmental program, law or 126 activity differentiating between persons on the basis of age over the age of 18 years (i) where the 127 differentiation is reasonably necessary to normal operation or the activity is based upon reasonable 128 factors other than age or (ii) where the program, law or activity constitutes a legitimate exercise of 129 powers of the Commonwealth for the general health, safety and welfare of the population at large.

130 Complaints filed with the Division of Human Rights of the Department of Law (the Division) in 131 accordance with § 2.2-520 alleging unlawful discriminatory practice under a Virginia statute that is 132 enforced by a Virginia agency shall be referred to that agency. The Division may investigate complaints 133 alleging an unlawful discriminatory practice under a federal statute or regulation and attempt to resolve it through conciliation. Unsolved complaints shall thereafter be referred to the federal agency with 134 135 jurisdiction over the complaint. Upon such referral, the Division shall have no further jurisdiction over 136 the complaint. The Division shall have no jurisdiction over any complaint filed under a local ordinance 137 adopted pursuant to § 15.2-965.

## 138 § 2.2-3904. Nondiscrimination in places of public accommodation; definitions.

139 A. As used in this section, unless the context requires a different meaning:

140 "Age" means being an individual who is at least 18 years of age.

141 "Place of public accommodation" means all places or businesses offering or holding out to the142 general public goods, services, privileges, facilities, advantages, or accommodations.

B. It is an unlawful discriminatory practice for any person, including the owner, lessee, proprietor, 143 144 manager, superintendent, agent, or employee of any place of public accommodation, to refuse, withhold 145 from, or deny any individual, or to attempt to refuse, withhold from, or deny any individual, directly or 146 indirectly, any of the accommodations, advantages, facilities, services, or privileges made available in 147 any place of public accommodation, or to segregate or discriminate against any such person in the use 148 thereof, or to publish, circulate, issue, display, post, or mail, either directly or indirectly, any 149 communication, notice, or advertisement to the effect that any of the accommodations, advantages, 150 facilities, privileges, or services of any such place shall be refused, withheld from, or denied to any 151 individual on the basis of race, color, religion, national origin, sex, pregnancy, childbirth or related 152 medical conditions, age, sexual orientation, gender identity, marital status, disability, or *military* status as 153 a veteran.

154 C. The provisions of this section shall not apply to a private club, a place of accommodation owned
155 by or operated on behalf of a religious corporation, association, or society that is not in fact open to the
156 public, or any other establishment that is not in fact open to the public.

157 D. The provisions of this section shall not prohibit (i) discrimination against individuals who are less
158 than 18 years of age or (ii) the provision of special benefits, incentives, discounts, or promotions by
159 public or private programs to assist persons who are 50 years of age or older.

160 E. The provisions of this section shall not supersede or interfere with any state law or local 161 ordinance that prohibits a person under the age of 21 from entering a place of public accommodation.

# 162 § 2.2-3905. Nondiscrimination in employment; definitions; exceptions.

163 A. As used in this section:

164 "Age" means being an individual who is at least 40 years of age.

165 "Employee" means an individual employed by an employer.

"Employer" means a person employing 15 or more employees for each working day in each of 20 or 166 167 more calendar weeks in the current or preceding calendar year, and any agent of such a person. 168 However, (i) for purposes of unlawful discharge under subdivision B 1 on the basis of race, color, 169 religion, national origin, military status as a veteran, sex, sexual orientation, gender identity, marital status, pregnancy, or childbirth or related medical conditions including lactation, "employer" means any 170 171 employer employing more than five persons and (ii) for purposes of unlawful discharge under subdivision B 1 on the basis of age, "employer" means any employer employing more than five but 172 173 fewer than 20 persons.

174 "Employment agency" means any person, or an agent of such person, regularly undertaking with or
175 without compensation to procure employees for an employer or to procure for employees opportunities
176 to work for an employer.

177 "Joint apprenticeship committee" means the same as that term is defined in § 40.1-120.

178 "Labor organization" means an organization engaged in an industry, or an agent of such organization,

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179 that exists for the purpose, in whole or in part, of dealing with employers on behalf of employees 180 concerning grievances, labor disputes, wages, rates of pay, hours, or other terms or conditions of 181 employment. "Labor organization" includes employee representation committees, groups, or associations 182 in which employees participate.

183 "Lactation" means a condition that may result in the feeding of a child directly from the breast or the 184 expressing of milk from the breast.

185 B. It is an unlawful employment practice for:

1. An employer to:

187 a. Fail or refuse to hire, discharge, or otherwise discriminate against any individual with respect to 188 such individual's compensation, terms, conditions, or privileges of employment because of such 189 individual's race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, 190 childbirth or related medical conditions including lactation, age, *military* status as a veteran, or national 191 origin; or

192 b. Limit, segregate, or classify employees or applicants for employment in any way that would 193 deprive or tend to deprive any individual of employment opportunities or otherwise adversely affect an 194 individual's status as an employee, because of such individual's race, color, religion, sex, sexual 195 orientation, gender identity, marital status, pregnancy, childbirth or related medical conditions including 196 lactation, age, *military* status as a veteran, or national origin.

2. An employment agency to:

198 a. Fail or refuse to refer for employment, or otherwise discriminate against, any individual because of 199 such individual's race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, 200 childbirth or related medical conditions, age, *military* status as a veteran, or national origin; or

201 b. Classify or refer for employment any individual on the basis of such individual's race, color, 202 religion, sex, sexual orientation, gender identity, marital status, pregnancy, childbirth or related medical 203 conditions, age, *military* status as a veteran, or national origin. 204

3. A labor organization to:

205 a. Exclude or expel from its membership, or otherwise discriminate against, any individual because 206 of such individual's race, color, religion, sex, sexual orientation, gender identity, marital status, 207 pregnancy, childbirth or related medical conditions, age, *military* status as a veteran, or national origin;

208 b. Limit, segregate, or classify its membership or applicants for membership, or classify or fail to or 209 refuse to refer for employment any individual, in any way that would deprive or tend to deprive such 210 individual of employment opportunities, or would limit such employment opportunities or otherwise 211 adversely affect an individual's status as an employee or as an applicant for employment, because of 212 such individual's race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, 213 childbirth or related medical conditions, age, *military* status as a veteran, or national origin; or

c. Cause or attempt to cause an employer to discriminate against an individual in violation of 214 215 subdivisions a or b.

216 4. An employer, labor organization, or joint apprenticeship committee to discriminate against any 217 individual in any program to provide apprenticeship or other training program on the basis of such 218 individual's race, color, religion, sex, sexual orientation, gender identity, pregnancy, childbirth or related 219 medical conditions, age, *military* status as a veteran, or national origin.

220 5. An employer, in connection with the selection or referral of applicants or candidates for 221 employment or promotion, to adjust the scores of, use different cutoff scores for, or otherwise alter the 222 results of employment-related tests on the basis of race, color, religion, sex, sexual orientation, gender 223 identity, marital status, pregnancy, childbirth or related medical conditions, age, military status as a 224 veteran, or national origin.

225 6. Except as otherwise provided in this chapter, an employer to use race, color, religion, sex, sexual 226 orientation, gender identity, marital status, pregnancy, childbirth or related medical conditions, age, 227 military status as a veteran, or national origin as a motivating factor for any employment practice, even 228 though other factors also motivate the practice.

229 7. (i) An employer to discriminate against any employees or applicants for employment, (ii) an 230 employment agency or a joint apprenticeship committee controlling an apprenticeship or other training 231 program to discriminate against any individual, or (iii) a labor organization to discriminate against any 232 member thereof or applicant for membership because such individual has opposed any practice made an 233 unlawful employment practice by this chapter or because such individual has made a charge, testified, 234 assisted, or participated in any manner in an investigation, proceeding, or hearing under this chapter.

235 8. An employer, labor organization, employment agency, or joint apprenticeship committee 236 controlling an apprenticeship or other training program to print or publish, or cause to be printed or published, any notice or advertisement relating to (i) employment by such an employer, (ii) membership 237 in or any classification or referral for employment by such a labor organization, (iii) any classification or 238 239 referral for employment by such an employment agency, or (iv) admission to, or employment in, any 240 program established to provide apprenticeship or other training by such a joint apprenticeship committee 241 that indicates any preference, limitation, specification, or discrimination based on race, color, religion, 242 sex, sexual orientation, gender identity, marital status, pregnancy, childbirth or related medical 243 conditions, age, *military* status as a veteran, or national origin, except that such a notice or 244 advertisement may indicate a preference, limitation, specification, or discrimination based on religion, 245 sex, age, or national origin when religion, sex, age, or national origin is a bona fide occupational 246 qualification for employment. 247

C. Notwithstanding any other provision of this chapter, it is not an unlawful employment practice:

248 1. For (i) an employer to hire and employ employees; (ii) an employment agency to classify, or refer 249 for employment, any individual; (iii) a labor organization to classify its membership or to classify or 250 refer for employment any individual; or (iv) an employer, labor organization, or joint apprenticeship 251 committee to admit or employ any individual in any apprenticeship or other training program on the 252 basis of such individual's religion, sex, or age in those certain instances where religion, sex, or age is a 253 bona fide occupational qualification reasonably necessary to the normal operation of that particular 254 employer, employment agency, labor organization, or joint apprenticeship committee;

2. For an elementary or secondary school or institution of higher education to hire and employ employees of a particular religion if such elementary or secondary school or institution of higher 255 256 257 education is, in whole or in substantial part, owned, supported, controlled, or managed by a particular 258 religion or by a particular religious corporation, association, or society or if the curriculum of such 259 elementary or secondary school or institution of higher education is directed toward the propagation of a 260 particular religion;

261 3. For an employer to apply different standards of compensation, or different terms, conditions, or 262 privileges of employment, pursuant to a bona fide seniority or merit system, or a system that measures 263 earnings by quantity or quality of production, or to employees who work in different locations, provided 264 that such differences are not the result of an intention to discriminate because of race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, childbirth or related medical 265 266 conditions, age, *military* status as a veteran, or national origin;

267 4. For an employer to give and to act upon the results of any professionally developed ability test, 268 provided that such test, its administration, or an action upon the results is not designed, intended, or 269 used to discriminate because of race, color, religion, sex, sexual orientation, gender identity, marital 270 status, pregnancy, childbirth or related medical conditions, age, *military* status as a veteran, or national 271 origin;

272 5. For an employer to provide reasonable accommodations related to pregnancy, childbirth or related 273 medical conditions, and lactation, when such accommodations are requested by the employee; or

274 6. For an employer to condition employment or premises access based upon citizenship where the 275 employer is subject to any requirement imposed in the interest of the national security of the United 276 States under any security program in effect pursuant to or administered under any statute or regulation 277 of the federal government or any executive order of the President of the United States.

278 D. Nothing in this chapter shall be construed to require any employer, employment agency, labor 279 organization, or joint apprenticeship committee to grant preferential treatment to any individual or to any 280 group because of such individual's or group's race, color, religion, sex, sexual orientation, gender identity, marital status, pregnancy, childbirth or related medical conditions, age, military status as a 281 282 veteran, or national origin on account of an imbalance that may exist with respect to the total number or 283 percentage of persons of any race, color, religion, sex, sexual orientation, gender identity, marital status, 284 pregnancy, childbirth or related medical conditions, age, *military* status as a veteran, or national origin 285 employed by any employer, referred or classified for employment by any employment agency or labor 286 organization, admitted to membership or classified by any labor organization, or admitted to or 287 employed in any apprenticeship or other training program, in comparison with the total number or 288 percentage of persons of such race, color, religion, sex, sexual orientation, gender identity, marital status, 289 pregnancy, childbirth or related medical conditions, age, *military* status as a veteran, or national origin in 290 any community.

291 E. The provisions of this section shall not apply to the employment of individuals of a particular 292 religion by a religious corporation, association, educational institution, or society to perform work 293 associated with its activities. 294

#### § 15.2-853. Commission on human rights; human rights ordinance.

295 A county may enact an ordinance prohibiting discrimination in housing, real estate transactions, 296 employment, public accommodations, credit, and education on the basis of race, color, religion, sex, 297 pregnancy, childbirth or related medical conditions, national origin, *military* status as a veteran, age, 298 marital status, sexual orientation, gender identity, or disability. The board may enact an ordinance 299 establishing a local commission on human rights that shall have the following powers and duties:

300 1. To promote policies to ensure that all persons be afforded equal opportunity;

301 2. To serve as an agency for receiving, investigating, holding hearings, processing, and assisting in

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302 the voluntary resolution of complaints regarding discriminatory practices occurring within the county;

303 3. With the approval of the county attorney, to seek, through appropriate enforcement authorities, 304 prevention of or relief from a violation of any ordinance prohibiting discrimination; and

305 4. To exercise such other powers and duties as provided in this article. However, the commission 306 shall have no power itself to issue subpoenas, award damages, or grant injunctive relief.

307 For the purposes of this article, "person", unless the context requires otherwise:

308 "Military status" means status as (i) an active military service member who performs full-time duty 309 in the Armed Forces of the United States, or a reserve component thereof, including the United States 310 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 311 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 312 child of an active military service member or veteran, or an individual of any relationship to an active 313 military service member or veteran where the active military service member or veteran provided more 314 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 315 that if proven true would constitute unlawful discrimination under a local ordinance enacted pursuant to 316 this section.

317 "Person" means one or more individuals, labor unions, partnerships, corporations, associations, legal 318 representatives, mutual companies, joint-stock companies, trusts, or unincorporated organizations.

#### § 15.2-854. Investigations.

320 Whenever the commission on human rights has a reasonable cause to believe that any person has 321 engaged in, or is engaging in, any violation of a county ordinance that prohibits discrimination due to 322 race, color, religion, sex, pregnancy, childbirth or related medical conditions, national origin, military 323 status as a veteran, age, marital status, sexual orientation, gender identity, or disability, and, after making a good faith effort to obtain the data, information, and attendance of witnesses necessary to determine 324 325 whether such violation has occurred, is unable to obtain such data, information, or attendance, it may 326 request the county attorney to petition the judge of the general district court for its jurisdiction for a subpoena against any such person refusing to produce such data and information or refusing to appear as 327 328 a witness, and the judge of such court may, upon good cause shown, cause the subpoena to be issued. 329 Any witness subpoena issued under this section shall include a statement that any statements made will 330 be under oath and that the respondent or other witness is entitled to be represented by an attorney. Any 331 person failing to comply with a subpoena issued under this section shall be subject to punishment for 332 contempt by the court issuing the subpoena. Any person so subpoenaed may apply to the judge who 333 issued a subpoena to quash it. 334

## § 15.2-965. Human rights ordinances and commissions.

335 A. Any locality may enact an ordinance, not inconsistent with nor more stringent than any applicable 336 state law, prohibiting discrimination in housing, employment, public accommodations, credit, and education on the basis of race, color, religion, sex, pregnancy, childbirth or related medical conditions, 337 338 national origin, *military* status as a veteran, age, marital status, sexual orientation, gender identity, or 339 disability.

340 B. The locality may enact an ordinance establishing a local commission on human rights that shall 341 have the powers and duties granted by the Virginia Human Rights Act (§ 2.2-3900 et seq.). 342

C. As used in this section:

343 "Gender identity" means the gender-related identity, appearance, or other gender-related 344 characteristics of an individual, without regard to the individual's designated sex at birth.

345 "Military status" means status as (i) an active military service member who performs full-time duty 346 in the Armed Forces of the United States, or a reserve component thereof, including the United States 347 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 348 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 349 child of an active military service member or veteran, or an individual of any relationship to an active 350 military service member or veteran where the active military service member or veteran provided more 351 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 352 that if proven true would constitute unlawful discrimination under a local ordinance enacted pursuant to 353 this section.

354 "Sexual orientation" means a person's actual or perceived heterosexuality, bisexuality, or 355 homosexuality.

356 § 15.2-1500.1. Employment discrimination prohibited; sexual orientation or gender identity. 357

A. As used in this section, "age" article, unless the context requires a different meaning:

"Age" means being an individual who is at least 40 years of age.

359 "Military status" means status as (i) an active military service member who performs full-time duty 360 in the Armed Forces of the United States, or a reserve component thereof, including the United States National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 361 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 362 363 child of an active military service member or veteran, or an individual of any relationship to an active

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364 military service member or veteran where the active military service member or veteran provided more 365 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action that if proven true would constitute unlawful discrimination under this article. 366

B. No department, office, board, commission, agency, or instrumentality of local government shall 367 368 discriminate in employment on the basis of race, color, religion, national origin, sex, pregnancy, 369 childbirth or related medical conditions, age, marital status, disability, sexual orientation, gender identity, 370 or *military* status as a veteran.

371 C. The provisions of this section shall not prohibit (i) discrimination in employment on the basis of 372 sex or age in those instances when sex or age is a bona fide occupational qualification for employment 373 or (ii) providing preference in employment to veterans. 374

#### § 15.2-1507. Provision of grievance procedure; training programs.

375 A. If a local governing body fails to adopt a grievance procedure required by § 15.2-1506 or fails to 376 certify it as provided in this section, the local governing body shall be deemed to have adopted a 377 grievance procedure that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 378 and any regulations adopted pursuant thereto for so long as the locality remains in noncompliance. The 379 locality shall provide its employees with copies of the applicable grievance procedure upon request. The 380 term "grievance" as used herein shall not be interpreted to mean negotiations of wages, salaries, or 381 fringe benefits.

382 Each grievance procedure, and each amendment thereto, in order to comply with this section, shall 383 be certified in writing to be in compliance by the city, town, or county attorney, and the chief 384 administrative officer of the locality, and such certification filed with the clerk of the circuit court 385 having jurisdiction in the locality in which the procedure is to apply. Local government grievance 386 procedures in effect as of July 1, 1991, shall remain in full force and effect for 90 days thereafter, 387 unless certified and filed as provided above within a shorter time period.

388 Each grievance procedure shall include the following components and features:

389 1. Definition of grievance. A grievance shall be a complaint or dispute by an employee relating to 390 his employment, including (i) disciplinary actions, including dismissals, disciplinary demotions, and 391 suspensions, provided that dismissals shall be grievable whenever resulting from formal discipline or 392 unsatisfactory job performance; (ii) the application of personnel policies, procedures, rules, and 393 regulations, including the application of policies involving matters referred to in clause (iii) of 394 subdivision 2; (iii) discrimination on the basis of race, color, creed, religion, political affiliation, age, 395 disability, national origin, sex, marital status, pregnancy, childbirth or related medical conditions, sexual 396 orientation, gender identity, or *military* status as a veteran; and (iv) acts of retaliation as the result of the 397 use of or participation in the grievance procedure or because the employee has complied with any law 398 of the United States or of the Commonwealth, has reported any violation of such law to a governmental 399 authority, has sought any change in law before the Congress of the United States or the General 400 Assembly, or has reported an incidence of fraud, abuse, or gross mismanagement. For the purposes of 401 clause (iv), there shall be a rebuttable presumption that increasing the penalty that is the subject of the 402 grievance at any level of the grievance shall be an act of retaliation.

403 2. Local government responsibilities. Local governments shall retain the exclusive right to manage 404 the affairs and operations of government. Accordingly, the following complaints are nongrievable: (i) 405 establishment and revision of wages or salaries, position classification, or general benefits; (ii) work 406 activity accepted by the employee as a condition of employment or work activity that may reasonably be 407 expected to be a part of the job content; (iii) the contents of ordinances, statutes, or established 408 personnel policies, procedures, rules, and regulations; (iv) failure to promote except where the employee 409 can show that established promotional policies or procedures were not followed or applied fairly; (v) the 410 methods, means, and personnel by which work activities are to be carried on; (vi) except where such 411 action affects an employee who has been reinstated within the previous six months as the result of the 412 final determination of a grievance, termination, layoff, demotion, or suspension from duties because of 413 lack of work, reduction in work force, or job abolition; (vii) the hiring, promotion, transfer, assignment, 414 and retention of employees within the local government; and (viii) the relief of employees from duties 415 of the local government in emergencies. In any grievance brought under the exception to clause (vi), the 416 action shall be upheld upon a showing by the local government that (a) there was a valid business 417 reason for the action and (b) the employee was notified of the reason in writing prior to the effective 418 date of the action.

419 3. Coverage of personnel.

420 a. Unless otherwise provided by law, all nonprobationary local government permanent full-time and 421 part-time employees are eligible to file grievances with the following exceptions:

422 (1) Appointees of elected groups or individuals;

423 (2) Officials and employees who by charter or other law serve at the will or pleasure of an 424 appointing authority;

425 (3) Deputies and executive assistants to the chief administrative officer of a locality;

426 (4) Agency heads or chief executive officers of government operations;

427 (5) Employees whose terms of employment are limited by law;

428 (6) Temporary, limited term, and seasonal employees;

429 (7) Law-enforcement officers as defined in Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 whose 430 grievance is subject to the provisions of Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 and who have elected 431 to proceed pursuant to those provisions in the resolution of their grievance, or any other employee electing to proceed pursuant to any other existing procedure in the resolution of his grievance. 432

433 b. Notwithstanding the exceptions set forth in subdivision a, local governments, at their sole 434 discretion, may voluntarily include employees in any of the excepted categories within the coverage of 435 their grievance procedures.

c. The chief administrative officer of each local government, or his designee, shall determine the 436 437 officers and employees excluded from the grievance procedure, and shall be responsible for maintaining 438 an up-to-date list of the affected positions.

439 4. Grievance procedure availability and coverage for employees of community services boards, 440 redevelopment and housing authorities, and regional housing authorities. Employees of community 441 services boards, redevelopment and housing authorities created pursuant to § 36-4, and regional housing 442 authorities created pursuant to § 36-40 shall be included in (i) a local governing body's grievance 443 procedure or personnel system, if agreed to by the department, board, or authority and the locality or (ii) 444 a grievance procedure established and administered by the department, board, or authority that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations promulgated pursuant thereto. If a department, board, or authority fails to establish a grievance 445 446 procedure pursuant to clause (i) or (ii), it shall be deemed to have adopted a grievance procedure that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations 447 **448** 449 adopted pursuant thereto for so long as it remains in noncompliance. 450

5. General requirements for procedures.

451 a. Each grievance procedure shall include not more than four steps for airing complaints at 452 successively higher levels of local government management and a final step providing for a panel 453 hearing or a hearing before an administrative hearing officer upon the agreement of both parties.

b. Grievance procedures shall prescribe reasonable and specific time limitations for the grievant to 454 455 submit an initial complaint and to appeal each decision through the steps of the grievance procedure.

456 c. Nothing contained in this section shall prohibit a local government from granting its employees rights greater than those contained herein, provided that such grant does not exceed or violate the 457 458 general law or public policy of the Commonwealth. 459

6. Time periods.

460 a. It is intended that speedy attention to employee grievances be promoted, consistent with the ability 461 of the parties to prepare for a fair consideration of the issues of concern.

462 b. The time for submitting an initial complaint shall not be less than 20 calendar days after the event 463 giving rise to the grievance, but local governments may, at their option, allow a longer time period.

464 c. Limits for steps after initial presentation of grievance shall be the same or greater for the grievant 465 than the time that is allowed for local government response in each comparable situation.

d. Time frames may be extended by mutual agreement of the local government and the grievant.

7. Compliance.

466 467

468 a. After the initial filing of a written grievance, failure of either party to comply with all substantial 469 procedural requirements of the grievance procedure, including the panel or administrative hearing, 470 without just cause shall result in a decision in favor of the other party on any grievable issue, provided 471 the party not in compliance fails to correct the noncompliance within five workdays of receipt of written notification by the other party of the compliance violation. Such written notification by the grievant shall 472 473 be made to the chief administrative officer, or his designee.

b. The chief administrative officer, or his designee, at his option, may require a clear written 474 475 explanation of the basis for just cause extensions or exceptions. The chief administrative officer, or his 476 designee, shall determine compliance issues. Compliance determinations made by the chief 477 administrative officer shall be subject to judicial review by filing petition with the circuit court within 478 30 days of the compliance determination. 479

8. Management steps.

a. The first step shall provide for an informal, initial processing of employee complaints by the 480 481 immediate supervisor through a nonwritten, discussion format.

482 b. Management steps shall provide for a review with higher levels of local government authority 483 following the employee's reduction to writing of the grievance and the relief requested on forms 484 supplied by the local government. Personal face-to-face meetings are required at all of these steps.

485 c. With the exception of the final management step, the only persons who may normally be present 486 in the management step meetings are the grievant, the appropriate local government official at the level

487 at which the grievance is being heard, and appropriate witnesses for each side. Witnesses shall be **488** present only while actually providing testimony. At the final management step, the grievant, at his 489 option, may have present a representative of his choice. If the grievant is represented by legal counsel, 490 local government likewise has the option of being represented by counsel.

491 9. Qualification for panel or administrative hearing.

492 a. Decisions regarding grievability and access to the procedure shall be made by the chief 493 administrative officer of the local government, or his designee, at any time prior to the panel hearing, at 494 the request of the local government or grievant, within 10 calendar days of the request. No city, town, 495 or county attorney, or attorney for the Commonwealth, shall be authorized to decide the question of 496 grievability. A copy of the ruling shall be sent to the grievant. Decisions of the chief administrative 497 officer of the local government, or his designee, may be appealed to the circuit court having jurisdiction 498 in the locality in which the grievant is employed for a hearing on the issue of whether the grievance 499 qualifies for a panel hearing. Proceedings for review of the decision of the chief administrative officer or 500 his designee shall be instituted by the grievant by filing a notice of appeal with the chief administrative 501 officer within 10 calendar days from the date of receipt of the decision and giving a copy thereof to all 502 other parties. Within 10 calendar days thereafter, the chief administrative officer or his designee shall 503 transmit to the clerk of the court to which the appeal is taken: a copy of the decision of the chief 504 administrative officer, a copy of the notice of appeal, and the exhibits. A list of the evidence furnished 505 to the court shall also be furnished to the grievant. The failure of the chief administrative officer or his 506 designee to transmit the record shall not prejudice the rights of the grievant. The court, on motion of the 507 grievant, may issue a writ of certiorari requiring the chief administrative officer to transmit the record on 508 or before a certain date.

509 b. Within 30 days of receipt of such records by the clerk, the court, sitting without a jury, shall hear 510 the appeal on the record transmitted by the chief administrative officer or his designee and such 511 additional evidence as may be necessary to resolve any controversy as to the correctness of the record. 512 The court, in its discretion, may receive such other evidence as the ends of justice require. The court 513 may affirm the decision of the chief administrative officer or his designee, or may reverse or modify the 514 decision. The decision of the court shall be rendered no later than the fifteenth day from the date of the 515 conclusion of the hearing. The decision of the court is final and is not appealable. 516

10. Final hearings.

517 a. Qualifying grievances shall advance to either a panel hearing or a hearing before an administrative 518 hearing officer, as set forth in the locality's grievance procedure, as described below:

519 (1) If the grievance procedure adopted by the local governing body provides that the final step shall 520 be an impartial panel hearing, the panel may, with the exception of those local governments covered by 521 subdivision a (2), consist of one member appointed by the grievant, one member appointed by the 522 agency head and a third member selected by the first two. In the event that agreement cannot be reached 523 as to the final panel member, the chief judge of the circuit court of the jurisdiction wherein the dispute 524 arose shall select the third panel member. The panel shall not be composed of any persons having direct 525 involvement with the grievance being heard by the panel, or with the complaint or dispute giving rise to 526 the grievance. Managers who are in a direct line of supervision of a grievant, persons residing in the 527 same household as the grievant and the following relatives of a participant in the grievance process or a 528 participant's spouse are prohibited from serving as panel members: spouse, parent, child, descendants of 529 a child, sibling, niece, nephew and first cousin. No attorney having direct involvement with the subject 530 matter of the grievance, nor a partner, associate, employee or co-employee of the attorney shall serve as 531 a panel member.

532 (2) If the grievance procedure adopted by the local governing body provides for the final step to be 533 an impartial panel hearing, local governments may retain the panel composition method previously 534 approved by the Department of Human Resource Management and in effect as of the enactment of this 535 statute. Modifications to the panel composition method shall be permitted with regard to the size of the 536 panel and the terms of office for panel members, so long as the basic integrity and independence of 537 panels are maintained. As used in this section, the term "panel" shall include all bodies designated and 538 authorized to make final and binding decisions.

539 (3) When a local government elects to use an administrative hearing officer rather than a 540 three-person panel for the final step in the grievance procedure, the administrative hearing officer shall 541 be appointed by the Executive Secretary of the Supreme Court of Virginia. The appointment shall be 542 made from the list of administrative hearing officers maintained by the Executive Secretary pursuant to 543 § 2.2-4024 and shall be made from the appropriate geographical region on a rotating basis. In the 544 alternative, the local government may request the appointment of an administrative hearing officer from 545 the Department of Human Resource Management. If a local government elects to use an administrative 546 hearing officer, it shall bear the expense of such officer's services.

547 (4) When the local government uses a panel in the final step of the procedure, there shall be a

548 chairperson of the panel and, when panels are composed of three persons (one each selected by the 549 respective parties and the third from an impartial source), the third member shall be the chairperson.

550 (5) Both the grievant and the respondent may call upon appropriate witnesses and be represented by 551 legal counsel or other representatives at the hearing. Such representatives may examine, cross-examine, 552 question and present evidence on behalf of the grievant or respondent before the panel or hearing officer 553 without being in violation of the provisions of § 54.1-3904.

554 (6) The decision of the panel or hearing officer shall be final and binding and shall be consistent 555 with provisions of law and written policy.

(7) The question of whether the relief granted by a panel or hearing officer is consistent with written 556 557 policy shall be determined by the chief administrative officer of the local government, or his designee, 558 unless such person has a direct personal involvement with the event or events giving rise to the 559 grievance, in which case the decision shall be made by the attorney for the Commonwealth of the 560 jurisdiction in which the grievance is pending. 561

b. Rules for panel and administrative hearings.

Unless otherwise provided by law, local governments shall adopt rules for the conduct of panel or 562 administrative hearings as a part of their grievance procedures, or shall adopt separate rules for such 563 564 hearings. Rules that are promulgated shall include the following provisions:

(1) That neither the panels nor the hearing officer have authority to formulate policies or procedures 565 566 or to alter existing policies or procedures;

567 (2) That panels and the hearing officer have the discretion to determine the propriety of attendance at 568 the hearing of persons not having a direct interest in the hearing, and, at the request of either party, the 569 hearing shall be private;

570 (3) That the local government provide the panel or hearing officer with copies of the grievance 571 record prior to the hearing, and provide the grievant with a list of the documents furnished to the panel 572 or hearing officer, and the grievant and his attorney, at least 10 days prior to the scheduled hearing, shall be allowed access to and copies of all relevant files intended to be used in the grievance 573 574 proceeding;

575 (4) That panels and hearing officers have the authority to determine the admissibility of evidence 576 without regard to the burden of proof, or the order of presentation of evidence, so long as a full and 577 equal opportunity is afforded to all parties for the presentation of their evidence;

578 (5) That all evidence be presented in the presence of the panel or hearing officer and the parties, 579 except by mutual consent of the parties;

580 (6) That documents, exhibits and lists of witnesses be exchanged between the parties or hearing 581 officer in advance of the hearing;

582 (7) That the majority decision of the panel or the decision of the hearing officer, acting within the scope of its or his authority, be final, subject to existing policies, procedures and law; 583 584

(8) That the panel or hearing officer's decision be provided within a specified time to all parties; and

585 (9) Such other provisions as may facilitate fair and expeditious hearings, with the understanding that the hearings are not intended to be conducted like proceedings in courts, and that rules of evidence do 586 587 not necessarily apply. 588

11. Implementation of final hearing decisions.

589 Either party may petition the circuit court having jurisdiction in the locality in which the grievant is 590 employed for an order requiring implementation of the hearing decision.

591 B. Notwithstanding the contrary provisions of this section, a final hearing decision rendered under 592 the provisions of this section that would result in the reinstatement of any employee of a sheriff's office 593 who has been terminated for cause may be reviewed by the circuit court for the locality upon the 594 petition of the locality. The review of the circuit court shall be limited to the question of whether the 595 decision of the panel or hearing officer was consistent with provisions of law and written policy.

#### 596 § 15.2-1604. Appointment of deputies and employment of employees; discriminatory practices 597 by certain officers; civil penalty. 598

A. It shall be an unlawful employment practice for a constitutional officer:

599 1. To fail or refuse to appoint or hire or to discharge any individual, or otherwise to discriminate 600 against any individual with respect to his compensation, terms, conditions, or privileges of appointment **601** or employment, because of such individual's race, color, religion, sex, age, marital status, pregnancy, 602 childbirth or related medical conditions, sexual orientation, gender identity, national origin, or military 603 status as a veteran; or

604 2. To limit, segregate, or classify his appointees, employees, or applicants for appointment or employment in any way that would deprive or tend to deprive any individual of employment 605 opportunities or otherwise adversely affect his status as an employee, because of the individual's race, 606 color, religion, sex, age, marital status, pregnancy, childbirth or related medical conditions, sexual 607 608 orientation, gender identity, national origin, or *military* status as a veteran.

609 B. Nothing in this section shall be construed to make it an unlawful employment practice for a

#### 11 of 17

610 constitutional officer to hire or appoint an individual on the basis of his sex or age in those instances
611 where sex or age is a bona fide occupational qualification reasonably necessary to the normal operation
612 of that particular office. The provisions of this section shall not apply to policy-making positions,
613 confidential or personal staff positions, or undercover positions.

614 C. With regard to notices and advertisements:

615 1. Every constitutional officer shall, prior to hiring any employee, advertise such employment 616 position in a newspaper having general circulation or a state or local government job placement service 617 in such constitutional officer's locality except where the vacancy is to be used (i) as a placement 618 opportunity for appointees or employees affected by layoff, (ii) as a transfer opportunity or demotion for 619 an incumbent, (iii) to fill positions that have been advertised within the past 120 days, (iv) to fill 620 positions to be filled by appointees or employees returning from leave with or without pay, (v) to fill 621 temporary positions, temporary employees being those employees hired to work on special projects that have durations of three months or less, or (vi) to fill policy-making positions, confidential or personal 622 623 staff positions, or special, sensitive law-enforcement positions normally regarded as undercover work.

624 2. No constitutional officer shall print or publish or cause to be printed or published any notice or
625 advertisement relating to employment by such constitutional officer indicating any preference, limitation,
626 specification, or discrimination, based on sex or national origin, except that such notice or advertisement
627 may indicate a preference, limitation, specification, or discrimination based on sex or age when sex or
628 age is a bona fide occupational qualification for employment.

629 D. Complaints regarding violations of subsection A may be made to the Division of Human Rights
630 of the Department of Law. The Division shall have the authority to exercise its powers as provided in
631 Article 4 (§ 2.2-520 et seq.) of Chapter 5 of Title 2.2.

E. Any constitutional officer who willfully violates the provisions of subsection C shall be subject toa civil penalty not to exceed \$2,000.

634 F. As used in this section, "military status" means status as (i) an active military service member 635 who performs full-time duty in the Armed Forces of the United States, or a reserve component thereof, 636 including the United States National Guard and the Virginia National Guard, (ii) a veteran who was an 637 active military service member discharged or released therefrom under conditions other than 638 dishonorable, or (iii) a spouse or child of an active military service member or veteran, or an individual 639 of any relationship to an active military service member or veteran where the active military service **640** member or veteran provided more than one-half of the individual's support, for at least 180 days 641 immediately preceding an alleged action that if proven true would constitute unlawful discrimination 642 under this section.

## 643 § 22.1-295.2. Employment discrimination prohibited.

644 A. For the purposes of As used in this section, "age":

645 "Age" means being an individual who is at least 40 years of age.

"Military status" means status as (i) an active military service member who performs full-time duty 646 647 in the Armed Forces of the United States, or a reserve component thereof, including the United States **648** National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 649 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 650 child of an active military service member or veteran, or an individual of any relationship to an active military service member or veteran where the active military service member or veteran provided more 651 652 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 653 that if proven true would constitute unlawful discrimination under this section.

654 B. No school board or any agent or employee thereof shall discriminate in employment on the basis
655 of race, color, religion, national origin, sex, pregnancy, childbirth or related medical conditions, age,
656 marital status, disability, sexual orientation, gender identity, or *military* status as a veteran.

657 C. The provisions of this section shall not prohibit (i) discrimination in employment on the basis of
658 sex or age in those instances when sex or age is a bona fide occupational qualification for employment
659 or (ii) providing preference in employment to veterans.

#### § 22.1-306. Definitions.

660

661 As used in this article, *unless the context requires a different meaning*:

**662** "Business day" means any day that the relevant school board office is open.

"Day" means calendar days unless a different meaning is clearly expressed in this article. Whenever
the last day for performing an act required by this article falls on a Saturday, Sunday, or legal holiday,
the act may be performed on the next day that is not a Saturday, Sunday, or legal holiday.

666 "Dismissal" means the dismissal of any teacher during the term of such teacher's contract.

"Grievance" means a complaint or dispute by a teacher relating to his employment, including (i)
disciplinary action including dismissal; (ii) the application or interpretation of (a) personnel policies, (b)
procedures, (c) rules and regulations, (d) ordinances, and (e) statutes; (iii) acts of reprisal against a
teacher for filing or processing a grievance, participating as a witness in any step, meeting, or hearing

671 relating to a grievance, or serving as a member of a fact-finding panel; and (iv) complaints of discrimination on the basis of race, color, creed, religion, political affiliation, disability, age, national 672 origin, sex, pregnancy, childbirth or related medical conditions, marital status, sexual orientation, gender 673 674 identity, or *military* status as a veteran. Each school board shall have the exclusive right to manage the affairs and operations of the school division. Accordingly, the term "grievance" shall not include a 675 676 complaint or dispute by a teacher relating to (1) (a) establishment and revision of wages or salaries, 677 position classifications, or general benefits; (2) (b) suspension of a teacher or nonrenewal of the contract 678 of a teacher who has not achieved continuing contract status; (3) (c) the establishment or contents of 679 ordinances, statutes, or personnel policies, procedures, rules, and regulations; (4) (d) failure to promote; (5) (e) discharge, layoff, or suspension from duties because of decrease in enrollment, decrease in **680** enrollment or abolition of a particular subject, or insufficient funding; (6) (f) hiring, transfer, assignment, **681** and retention of teachers within the school division; (7) (g) suspension from duties in emergencies; (8)**682** 683 (h) the methods, means, and personnel by which the school division's operations are to be carried on; or **684** (9) (i) coaching or extracurricular activity sponsorship.

685 While these management rights are reserved to the school board, failure to apply, where applicable, **686** the rules, regulations, policies, or procedures as written or established by the school board is grievable.

"Military status" means status as (i) an active military service member who performs full-time duty **687** in the Armed Forces of the United States, or a reserve component thereof, including the United States 688 689 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 690 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 691 child of an active military service member or veteran, or an individual of any relationship to an active 692 military service member or veteran where the active military service member or veteran provided more 693 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action **694** that if proven true would constitute unlawful discrimination. 695

#### § 36-96.1. Declaration of policy.

A. This chapter shall be known and referred to as the Virginia Fair Housing Law.

697 B. It is the policy of the Commonwealth of Virginia to provide for fair housing throughout the **698** Commonwealth, to all its citizens, regardless of race, color, religion, national origin, sex, elderliness, 699 familial status, source of funds, sexual orientation, gender identity, *military* status as a veteran, or disability, and to that end to prohibit discriminatory practices with respect to residential housing by any 700 701 person or group of persons, in order that the peace, health, safety, prosperity, and general welfare of all 702 the inhabitants of the Commonwealth may be protected and ensured. This law shall be deemed an 703 exercise of the police power of the Commonwealth of Virginia for the protection of the people of the 704 Commonwealth. 705

#### § 36-96.1:1. Definitions.

706 For the purposes of this chapter, unless the context clearly indicates otherwise requires a different 707 meaning:

708 "Aggrieved person" means any person who (i) claims to have been injured by a discriminatory 709 housing practice or (ii) believes that such person will be injured by a discriminatory housing practice 710 that is about to occur.

711 "Assistance animal" means an animal that works, provides assistance, or performs tasks for the 712 benefit of a person with a disability, or provides emotional support that alleviates one or more identified 713 symptoms or effects of a person's disability. Assistance animals perform many disability-related functions, including guiding individuals who are blind or have low vision, alerting individuals who are 714 715 deaf or hard of hearing to sounds, providing protection or rescue assistance, pulling a wheelchair, 716 fetching items, alerting persons to impending seizures, or providing emotional support to persons with disabilities who have a disability-related need for such support. An assistance animal is not required to 717 718 be individually trained or certified. While dogs are the most common type of assistance animal, other 719 animals can also be assistance animals. An assistance animal is not a pet.

720 "Complainant" means a person, including the Fair Housing Board, who files a complaint under § 36-96.9. 721

722 "Conciliation" means the attempted resolution of issues raised by a complainant, or by the 723 investigation of such complaint, through informal negotiations involving the aggrieved person, the 724 respondent, their respective authorized representatives and the Fair Housing Board.

725 "Conciliation agreement" means a written agreement setting forth the resolution of the issues in 726 conciliation.

727 "Disability" means, with respect to a person, (i) a physical or mental impairment that substantially 728 limits one or more of such person's major life activities; (ii) a record of having such an impairment; or (iii) being regarded as having such an impairment. The term does not include current, illegal use of or addiction to a controlled substance as defined in Virginia or federal law. For the purposes of this 729 730 731 chapter, the terms "disability" and "handicap" shall be interchangeable.

732 "Discriminatory housing practices" means an act that is unlawful under § 36-96.3, 36-96.4, 36-96.5,

733 or 36-96.6.

734 "Dwelling" means any building, structure, or portion thereof, that is occupied as, or designated or 735 intended for occupancy as, a residence by one or more families, and any vacant land that is offered for 736 sale or lease for the construction or location thereon of any such building, structure, or portion thereof.

737

"Elderliness" means an individual who has attained his fifty-fifth birthday.

738 "Familial status" means one or more individuals who have not attained the age of 18 years being 739 domiciled with (i) a parent or other person having legal custody of such individual or individuals or (ii) 740 the designee of such parent or other person having custody with the written permission of such parent or 741 other person. The term "familial status" also includes any person who is pregnant or is in the process of securing legal custody of any individual who has not attained the age of 18 years. For purposes of this 742 743 section, "in the process of securing legal custody" means having filed an appropriate petition to obtain 744 legal custody of such minor in a court of competent jurisdiction.

745 "Family" includes a single individual, whether male or female.

746 "Lending institution" includes any bank, savings institution, credit union, insurance company or 747 mortgage lender.

748 "Major life activities" includes any the following functions: caring for oneself, performing manual 749 tasks, walking, seeing, hearing, speaking, breathing, learning, and working.

750 "Military status" means status as (i) an active military service member who performs full-time duty 751 in the Armed Forces of the United States, or a reserve component thereof, including the United States 752 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 753 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 754 child of an active military service member or veteran, or an individual of any relationship to an active 755 military service member or veteran where the active military service member or veteran provided more 756 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 757 that if proven true would constitute unlawful discrimination under this chapter.

758 "Person" means one or more individuals, whether male or female, corporations, partnerships, 759 associations, labor organizations, fair housing organizations, civil rights organizations, organizations, 760 governmental entities, legal representatives, mutual companies, joint stock companies, trusts, unincorporated organizations, trustees, trustees in bankruptcy, receivers and fiduciaries. 761

"Physical or mental impairment" includes any of the following: (i) any physiological disorder or 762 763 condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological; musculoskeletal; special sense organs; respiratory, including speech organs; 764 765 cardiovascular; reproductive; digestive; genito-urinary; hemic and lymphatic; skin; or endocrine or (ii) 766 any mental or psychological disorder, such as an intellectual or developmental disability, organic brain 767 syndrome, emotional or mental illness, or specific learning disability. "Physical or mental impairment" 768 includes such diseases and conditions as orthopedic, visual, speech, and hearing impairments; cerebral 769 palsy; autism; epilepsy; muscular dystrophy; multiple sclerosis; cancer; heart disease; diabetes; human 770 immunodeficiency virus infection; intellectual and developmental disabilities; emotional illness; drug 771 addiction other than addiction caused by current, illegal use of a controlled substance; and alcoholism.

772 "Respondent" means any person or other entity alleged to have violated the provisions of this 773 chapter, as stated in a complaint filed under the provisions of this chapter and any other person joined 774 pursuant to the provisions of § 36-96.9.

775 "Restrictive covenant" means any specification in any instrument affecting title to real property that 776 purports to limit the use, occupancy, transfer, rental, or lease of any dwelling because of race, color, 777 religion, national origin, sex, elderliness, familial status, sexual orientation, gender identity, military 778 status as a veteran, or disability.

779 "Source of funds" means any source that lawfully provides funds to or on behalf of a renter or buyer 780 of housing, including any assistance, benefit, or subsidy program, whether such program is administered 781 by a governmental or nongovernmental entity.

782 "To rent" means to lease, to sublease, to let, or otherwise to grant for consideration the right to 783 occupy premises not owned by the occupant. 784

## § 36-96.2. Exemptions.

785 A. Except as provided in subdivision A 3 of § 36-96.3 and subsections A, B, and C of § 36-96.6, this chapter shall not apply to any single-family house sold or rented by an owner, provided that such 786 787 private individual does not own more than three single-family houses at any one time. In the case of the 788 sale of any single-family house by a private individual-owner not residing in the house at the time of 789 the sale or who was not the most recent resident of the house prior to sale, the exemption granted shall 790 apply only with respect to one such sale within any 24-month period, provided that such bona fide 791 private individual owner does not own any interest in, nor is there owned or reserved on his behalf, 792 under any express or voluntary agreement, title to or any right to all or a portion of the proceeds from 793 the sale or rental of, more than three such single-family houses at any one time. The sale or rental of

794 any such single-family house shall be exempt from the application of this chapter only if the house is 795 sold or rented (i) without the use in any manner of the sales or rental facilities or the sales or rental 796 services of any real estate broker, agent, salesperson, or of the facilities or the services of any person in 797 the business of selling or renting dwellings, or of any employee, independent contractor, or agent of any 798 broker, agent, salesperson, or person and (ii) without the publication, posting, or mailing, after notice, of 799 any advertisement or written notice in violation of this chapter. However, nothing herein shall prohibit 800 the use of attorneys, escrow agents, abstractors, title companies, and other professional assistance as 801 necessary to perfect or transfer the title. This exemption shall not apply to or inure to the benefit of any 802 licensee of the Real Estate Board or regulant of the Fair Housing Board, regardless of whether the 803 licensee is acting in his personal or professional capacity.

804 B. Except for subdivision A 3 of § 36-96.3, this chapter shall not apply to rooms or units in dwellings containing living quarters occupied or intended to be occupied by no more than four families
806 living independently of each other, if the owner actually maintains and occupies one of such living quarters as his residence.

808 C. Nothing in this chapter shall prohibit a religious organization, association or society, or any 809 nonprofit institution or organization operated, supervised, or controlled by or in conjunction with a 810 religious organization, association, or society, from limiting the sale, rental, or occupancy of dwellings 811 that it owns or operates for other than a commercial purpose to persons of the same religion, or from 812 giving preferences to such persons, unless membership in such religion is restricted on account of race, 813 color, national origin, sex, elderliness, familial status, sexual orientation, gender identity, military status 814 as a veteran, or disability. Nor shall anything in this chapter apply to a private membership club not in 815 fact open to the public, which as an incident to its primary purpose or purposes provides lodging that it owns or operates for other than a commercial purpose, from limiting the rental or occupancy of such 816 lodgings to its members or from giving preference to its members. Nor, where matters of personal 817 818 privacy are involved, shall anything in this chapter be construed to prohibit any private, state-owned, or 819 state-supported educational institution, hospital, nursing home, or religious or correctional institution 820 from requiring that persons of both sexes not occupy any single-family residence or room or unit of 821 dwellings or other buildings, or restrooms in such room or unit in dwellings or other buildings, which it 822 owns or operates.

B23 D. Nothing in this chapter prohibits conduct against a person because such person has been convicted
by any court of competent jurisdiction of the illegal manufacture or distribution of a controlled
B25 substance as defined in federal law.

E. It shall not be unlawful under this chapter for any owner to deny or limit the rental of housing to persons who pose a clear and present threat of substantial harm to others or to the dwelling itself.

828 F. A rental application may require disclosure by the applicant of any criminal convictions and the 829 owner or managing agent may require as a condition of acceptance of the rental application that 830 applicant consent in writing to a criminal record check to verify the disclosures made by applicant in the 831 rental application. The owner or managing agent may collect from the applicant moneys to reimburse 832 the owner or managing agent for the exact amount of the out-of-pocket costs for such criminal record 833 checks. Nothing in this chapter shall require an owner or managing agent to rent a dwelling to an 834 individual who, based on a prior record of criminal convictions involving harm to persons or property, 835 would constitute a clear and present threat to the health or safety of other individuals.

G. Nothing in this chapter limits the applicability of any reasonable local, state or federal restriction
regarding the maximum number of occupants permitted to occupy a dwelling. Owners or managing
agents of dwellings may develop and implement reasonable occupancy and safety standards based on
factors such as the number and size of sleeping areas or bedrooms and overall size of a dwelling unit so
long as the standards do not violate local, state or federal restrictions. Nothing in this chapter prohibits
the rental application or similar document from requiring information concerning the number, ages, sex
and familial relationship of the applicants and the dwelling's intended occupants.

843 H. Nothing in this chapter shall prohibit a landlord from considering evidence of an applicant's status
844 as a victim of family abuse, as defined in § 16.1-228, to mitigate any adverse effect of an otherwise
845 qualified applicant's application pursuant to subsection D of § 55.1-1203.

I. Nothing in this chapter shall prohibit an owner or an owner's managing agent from denying or
limiting the rental or occupancy of a rental dwelling unit to a person because of such person's source of
funds, provided that such owner does not own more than four rental dwelling units in the
Commonwealth at the time of the alleged discriminatory housing practice. However, if an owner,
whether individually or through a business entity, owns more than a 10 percent interest in more than
four rental dwelling units in the Commonwealth at the time of the alleged discriminatory housing
practice, the exemption provided in this subsection shall not apply.

853 J. It shall not be unlawful under this chapter for an owner or an owner's managing agent to deny or
854 limit a person's rental or occupancy of a rental dwelling unit based on the person's source of funds for
855 that unit if such source is not approved within 15 days of the person's submission of the request for

**856** tenancy approval.

858

#### 857 § 36-96.3. Unlawful discriminatory housing practices.

A. It shall be an unlawful discriminatory housing practice for any person to:

859 1. Refuse to sell or rent after the making of a bona fide offer or refuse to negotiate for the sale or rental of, or otherwise make unavailable or deny, a dwelling to any person because of race, color, religion, national origin, sex, elderliness, source of funds, familial status, sexual orientation, gender identity, or *military* status as a veteran;

863 2. Discriminate against any person in the terms, conditions, or privileges of sale or rental of a
864 dwelling, or in the provision of services or facilities in the connection therewith to any person because
865 of race, color, religion, national origin, sex, elderliness, source of funds, familial status, sexual
866 orientation, gender identity, or *military* status as a veteran;

867 3. Make, print, or publish, or cause to be made, printed, or published any notice, statement, or 868 advertisement, with respect to the sale or rental of a dwelling that indicates any preference, limitation, or discrimination or an intention to make any such preference, limitation, or discrimination on the basis of 869 870 race, color, religion, national origin, sex, elderliness, familial status, source of funds, sexual orientation, 871 gender identity, *military* status as a veteran, or disability. The use of words or symbols associated with a 872 particular religion, national origin, sex, or race shall be prima facie evidence of an illegal preference 873 under this chapter that shall not be overcome by a general disclaimer. However, reference alone to 874 places of worship, including churches, synagogues, temples, or mosques, in any such notice, statement, 875 or advertisement shall not be prima facie evidence of an illegal preference;

876 4. Represent to any person because of race, color, religion, national origin, sex, elderliness, familial
877 status, source of funds, sexual orientation, gender identity, *military* status as a veteran, or disability that
878 any dwelling is not available for inspection, sale, or rental when such dwelling is in fact so available;

5. Deny any person access to membership in or participation in any multiple listing service, real
estate brokers' organization, or other service, organization, or facility relating to the business of selling
or renting dwellings or discriminate against such person in the terms or conditions of such access,
membership, or participation because of race, color, religion, national origin, sex, elderliness, familial
status, source of funds, sexual orientation, gender identity, *military* status as a veteran, or disability;

6. Include in any transfer, sale, rental, or lease of housing any restrictive covenant that discriminates
because of race, color, religion, national origin, sex, elderliness, familial status, source of funds, sexual
orientation, gender identity, *military* status as a veteran, or disability or for any person to honor or
exercise, or attempt to honor or exercise, any such discriminatory covenant pertaining to housing;

888 7. Induce or attempt to induce to sell or rent any dwelling by representations regarding the entry or prospective entry into the neighborhood of a person or persons of a particular race, color, religion, national origin, sex, elderliness, familial status, source of funds, sexual orientation, gender identity, military status as a veteran, or disability;

892 8. Refuse to sell or rent, or refuse to negotiate for the sale or rental of, or otherwise discriminate or
893 make unavailable or deny a dwelling because of a disability of (i) the buyer or renter; (ii) a person
894 residing in or intending to reside in that dwelling after it is so sold, rented, or made available; or (iii)
895 any person associated with the buyer or renter; or

9. Discriminate against any person in the terms, conditions, or privileges of sale or rental of a dwelling, or in the provision of services or facilities in connection therewith because of a disability of (i) that person; (ii) a person residing in or intending to reside in that dwelling after it was so sold, rented, or made available; or (iii) any person associated with that buyer or renter.

900 B. For the purposes of this section, discrimination includes (i) a refusal to permit, at the expense of 901 the disabled person, reasonable modifications of existing premises occupied or to be occupied by any 902 person if such modifications may be necessary to afford such person full enjoyment of the premises; 903 except that, in the case of a rental, the landlord may, where it is reasonable to do so, condition 904 permission for a modification on the renter's agreeing to restore the interior of the premises to the 905 condition that existed before the modification, reasonable wear and tear excepted; (ii) a refusal to make 906 reasonable accommodations in rules, practices, policies, or services when such accommodations may be 907 necessary to afford such person equal opportunity to use and enjoy a dwelling; or (iii) in connection 908 with the design and construction of covered multi-family dwellings for first occupancy after March 13, 909 1991, a failure to design and construct dwellings in such a manner that:

910 1. The public use and common use areas of the dwellings are readily accessible to and usable by911 disabled persons;

912 2. All the doors designed to allow passage into and within all premises are sufficiently wide to allow passage by disabled persons in wheelchairs; and

914 3. All premises within covered multi-family dwelling units contain an accessible route into and
915 through the dwelling; light switches, electrical outlets, thermostats, and other environmental controls are
916 in accessible locations; there are reinforcements in the bathroom walls to allow later installation of grab

917 bars; and there are usable kitchens and bathrooms such that an individual in a wheelchair can maneuver

918 about the space. As used in this subdivision, the term "covered multi-family dwellings" means buildings 919 consisting of four or more units if such buildings have one or more elevators and ground floor units in 920 other buildings consisting of four or more units.

921 C. Compliance with the appropriate requirements of the American National Standards for Building 922 and Facilities (commonly cited as "ANSI A117.1") or with any other standards adopted as part of 923 regulations promulgated by HUD providing accessibility and usability for physically disabled people 924 shall be deemed to satisfy the requirements of subdivision B 3.

925 D. Nothing in this chapter shall be construed to invalidate or limit any Virginia law or regulation 926 that requires dwellings to be designed and constructed in a manner that affords disabled persons greater 927 access than is required by this chapter.

928 § 36-96.4. Discrimination in residential real estate-related transactions; unlawful practices by 929 lenders, insurers, appraisers, etc.; deposit of state funds in such institutions.

930 A. It is unlawful for any person or other entity, including any lending institution, whose business 931 includes engaging in residential real estate-related transactions to discriminate against any person in 932 making available such a transaction, or in the terms or conditions of such a transaction, or in the manner 933 of providing such a transaction, because of race, color, religion, national origin, sex, elderliness, familial 934 status, sexual orientation, gender identity, *military* status as a veteran, or disability. It is not unlawful, 935 however, for any person or other entity whose business includes engaging in residential real estate 936 transactions to require any applicant to qualify financially for the loan or loans for which such person is 937 making application.

938 B. As used in this section, the term "residential real estate-related transaction" means any of the 939 following:

940 1. The making or purchasing of loans or providing other financial assistance (i) for purchasing, 941 constructing, improving, repairing, or maintaining a dwelling or (ii) secured by residential real estate; or

942 2. The selling, brokering, insuring, or appraising of residential real property. However, nothing in this 943 chapter shall prohibit a person engaged in the business of furnishing appraisals of real property to take 944 into consideration factors other than race, color, religion, national origin, sex, elderliness, familial status, 945 sexual orientation, gender identity, *military* status as a veteran, or disability.

946 C. It shall be unlawful for any state, county, city, or municipal treasurer or governmental official 947 whose responsibility it is to account for, to invest, or manage public funds to deposit or cause to be 948 deposited any public funds in any lending institution provided for herein which is found to be 949 committing discriminatory practices, where such findings were upheld by any court of competent 950 jurisdiction. Upon such a court's judicial enforcement of any order to restrain a practice of such lending 951 institution or for said institution to cease or desist in a discriminatory practice, the appropriate fiscal 952 officer or treasurer of the Commonwealth or any political subdivision thereof which has funds deposited 953 in any lending institution which is practicing discrimination, as set forth herein, shall take immediate 954 steps to have the said funds withdrawn and redeposited in another lending institution. If for reasons of 955 sound economic management, this action will result in a financial loss to the Commonwealth or any of 956 its political subdivisions, the action may be deferred for a period not longer than one year. If the lending 957 institution in question has corrected its discriminatory practices, any prohibition set forth in this section **958** shall not apply. 959

## § 36-96.6. Certain restrictive covenants void; instruments containing such covenants.

960 A. Any restrictive covenant and any related reversionary interest, purporting to restrict occupancy or 961 ownership of property on the basis of race, color, religion, national origin, sex, elderliness, familial 962 status, sexual orientation, gender identity, *military* status as a veteran, or disability, whether heretofore or 963 hereafter included in an instrument affecting the title to real or leasehold property, are declared to be 964 void and contrary to the public policy of the Commonwealth.

965 B. Any person who is asked to accept a document affecting title to real or leasehold property may 966 decline to accept the same if it includes such a covenant or reversionary interest until the covenant or 967 reversionary interest has been removed from the document. Refusal to accept delivery of an instrument 968 for this reason shall not be deemed a breach of a contract to purchase, lease, mortgage, or otherwise 969 deal with such property.

970 C. No person shall solicit or accept compensation of any kind for the release or removal of any 971 covenant or reversionary interest described in subsection A. Any person violating this subsection shall be 972 liable to any person injured thereby in an amount equal to the greater of three times the compensation 973 solicited or received, or \$500, plus reasonable attorney fees and costs incurred.

974 D. A family care home, foster home, or group home in which individuals with physical disabilities, 975 mental illness, intellectual disability, or developmental disability reside, with one or more resident 976 counselors or other staff persons, shall be considered for all purposes residential occupancy by a single 977 family when construing any restrictive covenant which purports to restrict occupancy or ownership of 978 real or leasehold property to members of a single family or to residential use or structure.

979 § 55.1-1208. Prohibited provisions in rental agreements.

980 A. A rental agreement shall not contain provisions that the tenant:

981 1. Agrees to waive or forgo rights or remedies under this chapter;

982 2. Agrees to waive or forgo rights or remedies pertaining to the 120-day conversion or rehabilitation 983 notice required in the Virginia Condominium Act (§ 55.1-1900 et seq.) or the Virginia Real Estate

- 984 Cooperative Act (§ 55.1-2100 et seq.) or under § 55.1-1410; 985
- $\vec{3}$ . Authorizes any person to confess judgment on a claim arising out of the rental agreement; 986
  - 4. Agrees to pay the landlord's attorney fees except as provided in this chapter;

987 5. Agrees to the exculpation or limitation of any liability of the landlord to the tenant arising under 988 law or to indemnify the landlord for that liability or any associated costs;

989 6. Agrees as a condition of tenancy in public housing to a prohibition or restriction of any lawful 990 possession of a firearm within individual dwelling units unless required by federal law or regulation; or

991 7. Agrees to both the payment of a security deposit and the provision of a bond or commercial 992 insurance policy purchased by the tenant to secure the performance of the terms and conditions of a 993 rental agreement, if the total of the security deposit and the bond or insurance coverage exceeds the 994 amount of two months' periodic rent; or

995 8. Agrees to waive or forgo rights or remedies under the Servicemembers Civil Relief Act, 50 U.S.C. 996 § 3901 et seq.

997 B. Any provision prohibited by subsection A that is included in a rental agreement is unenforceable. **998** If a landlord brings an action to enforce any such provision, the tenant may recover actual damages 999 sustained by him and reasonable attorney fees.

§ 55.1-1310. Sale or lease of manufactured home by manufactured home owner. 1000

1001 A. For purposes of this section:

1002 "Military status" means status as (i) an active military service member who performs full-time duty 1003 in the Armed Forces of the United States, or a reserve component thereof, including the United States 1004 National Guard and the Virginia National Guard, (ii) a veteran who was an active military service 1005 member discharged or released therefrom under conditions other than dishonorable, or (iii) a spouse or 1006 child of an active military service member or veteran, or an individual of any relationship to an active 1007 military service member or veteran where the active military service member or veteran provided more 1008 than one-half of the individual's support, for at least 180 days immediately preceding an alleged action 1009 that if proven true would constitute unlawful discrimination under this section.

1010 B. No landlord shall unreasonably refuse or restrict the sale or rental of a manufactured home located 1011 in his manufactured home park by a tenant. No landlord shall prohibit the manufactured home owner 1012 from placing a "for sale" sign on or in the owner's home except that the size, placement, and character 1013 of all signs are subject to the rules and regulations of the manufactured home park. Prior to selling or 1014 leasing the manufactured home, the tenant shall give notice to the landlord, including the name of the prospective vendee or lessee if the prospective vendee or lessee intends to occupy the manufactured 1015 home in that manufactured home park. The landlord shall have the burden of proving that his refusal or 1016 1017 restriction regarding the sale or rental of a manufactured home was reasonable. The refusal or restriction 1018 of the sale or rental of a manufactured home exclusively or predominantly based on the age of the home shall be considered unreasonable. Any refusal or restriction based on race, color, religion, national 1019 1020 origin, *military* status as a veteran, familial status, marital status, elderliness, disability, sexual 1021 orientation, gender identity, sex, or pregnancy, childbirth or related medical conditions shall be 1022 conclusively presumed to be unreasonable.