

## 2021 SESSION

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### HOUSE RESOLUTION NO. 262

*Commending CrossOver Healthcare Ministry.*

Agreed to by the House of Delegates, February 8, 2021

WHEREAS, CrossOver Healthcare Ministry has successfully continued providing the highest quality of medical care to its patients despite the strain on health care systems, disruption to clinical protocols, and increased number of individuals needing care during the ongoing COVID-19 pandemic; and

WHEREAS, for 37 years, CrossOver has provided reliable health care services to low-income, uninsured, and medically underserved individuals who otherwise may not have received necessary medical care; and

WHEREAS, 5,859 unique patients were served in nearly 25,000 patient visits during fiscal year 2020, including for primary care, eye and dental care, obstetrics, HIV testing, and COVID-19 rapid testing; and

WHEREAS, the patients served by CrossOver are among those most vulnerable to the coronavirus, over half of whom have chronic health conditions and many already lived with food and housing insecurity before the pandemic; and

WHEREAS, due to the adaptability and perseverance of staff and volunteers who remained committed to their mission of providing healthcare to those in greatest need, CrossOver has continued to provide uninterrupted service without closing its doors for even a single day during the COVID-19 pandemic; and

WHEREAS, CrossOver has provided more than 2,000 COVID-19 tests to patients and other low-income community members through their operation of a community testing site; and

WHEREAS, during the earliest days of the pandemic, staff and volunteers proactively and compassionately called more than 1,300 of their patients at particular risk to provide education, answer questions, and catch early cases, likely preventing many infections; and

WHEREAS, CrossOver created, distributed, and made widely available to their patients and the wider community COVID-19 educational videos in four languages: English, Spanish, Arabic, and Portuguese; now, therefore, be it

RESOLVED by the House of Delegates, That CrossOver Healthcare Ministry, a distinguished health care provider in Henrico County and the City of Richmond, hereby be commended for its dedicated service to underserved residents during the COVID-19 pandemic; and, be it

RESOLVED FURTHER, That the Clerk of the House of Delegates prepare a copy of this resolution for presentation to Julie Bilodeau, chief executive officer of CrossOver Healthcare Ministry, and Dr. Georjean Deblois, chair of the CrossOver Board, as an expression of the House of Delegates' admiration for the clinic's commitment to excellence, compassion, and providing high-quality health care.

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