

Department of Planning and Budget 2020 Special Session I Fiscal Impact Statement

1. Bill Number: HB5032

House of Origin	<input checked="" type="checkbox"/>	Introduced	<input type="checkbox"/>	Substitute	<input type="checkbox"/>	Engrossed
Second House	<input type="checkbox"/>	In Committee	<input type="checkbox"/>	Substitute	<input type="checkbox"/>	Enrolled

2. Patron: Miyares

3. Committee: House Committee on Public Safety

4. Title: Criminal Justice Services, Dept. of; creation of statewide telephone hotline, police misconduct.

5. Summary: The proposed legislation directs the Department of Criminal Justice Services to create, maintain, and promote a statewide, toll-free telephone hotline through which members of the public may report incidents of police misconduct and to forward the information relating to each incident reported through the hotline to the appropriate investigative authority for such incident.

6. Budget Amendment Necessary: Yes, Item 409.

7. Fiscal Impact Estimates: Preliminary (see Item 8 below).

8. Fiscal Implications: According to the Department of Criminal Justice Services (DCJS), in order to maintain a toll-free hotline, it will need to secure an 800-number through the Virginia Information Technologies Agency (VITA), which charges \$85.75 a month (\$1,029 annually) for an 800-number with a translation service.

Additionally, DCJS reports that it currently does not have the personnel resources to address the workload associated with maintaining such a hotline, which will include: answering calls, listening and responding to voicemail messages, and providing investigative authorities with the relevant information. However, because the volume of calls is unknown at this time, the agency would need only one part-time position to support this service. The cost for this position is estimated to be \$40,000 annually and IT/equipment related costs are estimated to be \$3,500 annually.

DCJS believes that it can promote the hotline and direct the public to this resource through its website and social media accounts at no additional cost. It is not known at this time if more extensive promotional efforts may be required, including a public service ad campaign in order to effectively notify the public about this resource. Should this be the case, based on a current contract under the Public Education Partnership (PEP) Program, available through the Virginia Broadcast Solutions (VBS) (the media agency and subsidiary of the Virginia Association of Broadcasters), the agency estimates a 6-month campaign may cost approximately \$285,000.

The fiscal impact on state and local law enforcement agencies cannot be determined at this time.

9. Specific Agency or Political Subdivisions Affected: the Department of Criminal Justice Services.

10. Technical Amendment Necessary: No.

11. Other Comments: None.