

Commission on Local Government

Estimate of Local Fiscal Impact

2020 General Assembly Session

Bill: HB727

Patron: Hope

Date: 1/27/2020

In accordance with the provisions of §30-19.03 of the Code of Virginia, the staff of the Commission on Local Government offers the following analysis of the above-referenced legislation:

Bill Summary:

PSAP dispatchers; telecommunicator cardiopulmonary resuscitation; Emergency Medical Dispatch education program. Requires each public safety answering point (PSAP) to provide training and equipment for each of its dispatchers in high-quality telecommunicator cardiopulmonary resuscitation instruction (TCPR), which is defined in the bill as the delivery by trained 911 telecommunicators of high-quality cardiopulmonary resuscitation instruction for acute events requiring cardiopulmonary resuscitation, including out-of-hospital cardiac arrests. The measure (i) requires the 9-1-1 Services Board to adopt regulations that establish training and equipment standards and (ii) authorizes a PSAP to enter into reciprocal agreements with another PSAP to transfer callers to the other PSAP at times that the initial PSAP does not have a trained dispatcher on duty able to provide TCPR. The measure establishes immunity from civil damages for dispatchers who instruct a caller on TCPR. The measure also requires each operator of a PSAP to implement a requirement that each of its dispatchers complete an Emergency Medical Dispatch education program by July 1, 2024, and to conduct ongoing quality assurance of its TCPR program.

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**Executive Summary:**

Localities have evaluated a negative fiscal impact ranging from \$0.00 - \$75,500.00. Most of the localities responded with no fiscal impact because they already meet the standards proposed by the bill. Of those localities that responded with a cost, noted that the cost would be related to purchasing a computer integrated program with ongoing maintenance fees, initial certification for dispatchers, course fees, recertification, and traveling.

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**Local Analysis:**

**Locality:** Augusta County

**Estimated Fiscal Impact:** \$23,002.00

Estimated Impact:

- Initial certification:
    - o Course fee
    - o  $\$365 \times 21 \text{ dispatchers} = \$7,665$
    - o Course length is 24hrs x 21 employees = 504 hours x \$30.43 per hour average pay including fringes = \$15,337
- Total \$23,002 for original certification

Recertification (every 2 years)

- o  $\$50 \times 21 \text{ dispatchers} = \$1,150$
  - o 24 hours of CDE (continuing dispatch education) required per dispatcher
  - o  $24 \times 21 \text{ dispatchers} = 504 \text{ hours training} \times \$30.43 \text{ per hour average pay including fringes} = \$15,337$
- Total \$23,002 for recertification, not included in fiscal impact total as it would be ongoing.

This does not include costs to travel to take the class. The good point is that the County is already currently using the IAED program and card set but the legislation states each dispatcher has to have a certificate on file. We do not have any certified instructors to teach this class in house.

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Locality: City of Danville

Estimated Fiscal Impact: \$0.00

We currently meet the standards set forth in this bill.

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**Locality:** City of Harrisonburg

**Estimated Fiscal Impact:** \$0.00

No fiscal impact. The city already is providing this training.

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Locality: City of Norfolk

Estimated Fiscal Impact: \$0.00

No impact is anticipated as the city already is in compliance with the requirements of the proposed legislation.

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**Locality:** City of Roanoke

**Estimated Fiscal Impact:** \$0.00

Per discussion with the City of Roanoke's E-911 Manager, our E-911 Dept is already adhering to the items outlined in this bill. There would be no additional fiscal impact on the City if it is passed.

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Locality: City of Virginia Beach **Estimated Fiscal Impact:** \$0.00

The City of Virginia Beach provides the trainings (TCPR and EMD) that would be required by this legislation.

Locality: City of Winchester **Estimated Fiscal Impact:** \$0.00

City of Winchester already compiles

Locality: Fairfax County **Estimated Fiscal Impact:** \$0.00

There is no fiscal impact, as this training is currently part of the Fairfax County Department of Public Safety Communications (DPSC) training curriculum. This bill is very similar to SB 720 except that this bill includes language about a quality assurance program. The Fairfax County DPSC has a quality assurance program.

Locality: Henrico County. **Estimated Fiscal Impact:** \$0.00

Henrico County already meets this proposed requirement.

Locality: Prince Edward County **Estimated Fiscal Impact:** \$75,500.00

The cost to provide Emergency Medical Dispatch to the PSAP with a computer integrated program would be a total of \$73,500 for the first year and \$4,500 for each year thereafter. The initial cost of the computer integrated program will be \$70,000 with a 5% or \$3,500 annual maintenance fee. The additional \$2,000 is the cost of annual training for the dispatchers.

Locality: Prince George County **Estimated Fiscal Impact:** \$2,200.00

Prince George County Communication's Officers are already pursuing certifications in CPR and EMD and will have complete by March 31, 2020. There will be an ongoing cost to have new officers trained and to re-certify existing officers. Annual cost is approximately \$2,200 for 17 center employees (ECC Manager; 2 Communications Supervisors and 14 Communications Officers).

Locality: Rockingham County **Estimated Fiscal Impact:** \$0.00

No affect.

Locality: Town of Blacksburg

Estimated Fiscal Impact: \$0.00

The Town does not have a PSAP. We have a regional PSAP. Currently our PSAP is doing Emergency Medical Dispatching. So it is part of our operating cost at this time. Not sure if this would increase our training costs.

Locality: Town of Buchanan

Estimated Fiscal Impact: \$0.00

No fiscal impact as our town is under the county's for dispatching.

Locality: Town of Luray

Estimated Fiscal Impact: \$1,000.00

Additional annual cost to certify dispatchers

Professional and Other Organization

Analysis:

Organization: Accomack-Northampton Planning District
Commission

The fiscal impact for the Eastern Shore of Virginia is expected to be \$0. The Eastern Shore 911 Commission offers and certifies its dispatchers in this education format already. It handles 911 phone calls from the entire Eastern Shore of Virginia which includes Accomack County, including the Town of Chincoteague and Northampton County.