## Department of Planning and Budget 2020 Fiscal Impact Statement

1.	Bill Numbe	r: HB15	558				
	House of Orig	gin 🖂	Introduced		Substitute		Engrossed
	Second House	:	In Committee		Substitute		Enrolled
2.	Patron:	Kilgore					
3.	Committee: Labor and Commerce						
1.	Title:	Workers' compensation; Ombudsman program.					

- **5. Summary:** Authorizes the Virginia Workers' Compensation Commission to create an Ombudsman program and appoint an ombudsman to administer such program. The program's purpose will be to provide neutral educational information and assistance to persons who are not represented by an attorney, including those persons who have claims pending or docketed before the Commission.
- **6. Budget Amendment Necessary**: Yes Item 496.
- 7. Fiscal Impact Estimates: Preliminary see Item 8.

## **Expenditure Impact:**

Fiscal Year	<b>Dollars</b>	<b>Positions</b>	Fund
2020	\$0	0.00	-
2021	\$335,458	2.00	NGF
2022	\$294,458	2.00	NGF
2023	\$294,458	2.00	NGF
2024	\$294,458	2.00	NGF
2025	\$294,458	2.00	NGF
2026	\$294,458	2.00	NGF

**8. Fiscal Implications:** The proposed legislation authorizes the Virginia Workers' Compensation Commission (VWC) to establish an Ombudsman program to provide neutral educational information and assistance to persons who are not represented by an attorney, including those persons who have claims pending or docketed before the VWC. The ombudsman shall be an attorney licensed by the Virginia State Bar, in active status, and in good standing. The ombudsman and any Ombudsman program personnel shall carry out their duties with impartiality and shall not serve as an advocate for any person or provide legal advice.

The estimated fiscal impact of the proposed legislation is \$335,458 in fiscal year 2021 and \$294,458 in fiscal year 2022 and subsequent fiscal years. The estimated cost of the Ombudsman program in fiscal year 2021 includes the salary and benefits for an ombudsman (\$157,660) and an assistant ombudsman (\$94,458), including \$42,340 in ongoing

nonpersonal costs to manage the program. The VWC is expected to incur one-time costs of \$41,000 in fiscal year 2021 to pay for the program's nonpersonal expenses, including furniture, equipment, and office reconfigurations.

- 9. Specific Agency or Political Subdivisions Affected: Virginia Workers' Compensation Commission
- 10. Technical Amendment Necessary: No.
- 11. Other Comments: None.