2019 SESSION

19105662D **SENATE BILL NO. 1112** 1 2 AMENDMENT IN THE NATURE OF A SUBSTITUTE 3 (Proposed by the Senate Committee on Education and Health 4 on January 24, 2019) 5 6 (Patron Prior to Substitute—Senator Howell) A BILL to amend and reenact § 19.2-389 of the Code of Virginia and to amend the Code of Virginia by adding in Title 6.2 a chapter numbered 26, consisting of sections numbered 6.2-2600 through 7 8 6.2-2617, relating to student loans; licensing of qualified education loan servicers; civil penalties. 9 Be it enacted by the General Assembly of Virginia: 1. That § 19.2-389 of the Code of Virginia is amended and reenacted and that the Code of Virginia 10 11 is amended by adding in Title 6.2 a chapter numbered 26, consisting of sections numbered 6.2-2600 through 6.2-2617, as follows: 12 13 CHAPTER 26. 14 OUALIFIED EDUCATION LOAN SERVICERS. 15 § 6.2-2600. Definitions. 16 As used in this chapter, unless the context requires a different meaning: 17 "Licensee" means a person to whom a license has been issued under this chapter. "Nationwide Multistate Licensing System and Registry" or "Registry" means the nationwide multistate 18 licensing system and registry created by the Conference of State Bank Supervisors and the American 19 20 Association of Residential Mortgage Regulators. 21 "Principal" means any person who, directly or indirectly, owns or controls (i) 10 percent or more of 22 the outstanding stock of a stock corporation or (ii) a 10 percent or greater interest in any other type of 23 entitv. 24 'Oualified education loan" means any loan primarily used to finance a postsecondary education and costs of attendance at a postsecondary public or private educational institution, including tuition, fees, 25 books and supplies, room and board, transportation, and miscellaneous personal expenses. "Qualified 26 27 education loan" includes a loan made to refinance a qualified education loan. "Qualified education 28 loan" does not include an extension of credit under an open-end credit plan, a reverse mortgage 29 transaction, a residential mortgage transaction, or any other loan that is secured by real property or a 30 dwelling. 31 'Qualified education loan borrower" or "borrower" means (i) any resident of the Commonwealth 32 who has received or agreed to pay a qualified education loan or (ii) any person who is contractually 33 obligated with such resident for repaying the qualified education loan. Qualified education loan servicer" or "loan servicer" means any person that engages in the business 34 35 of servicing qualified education loans owed by qualified education loan borrowers. 36 'Servicing" means (i) receiving any scheduled periodic payments from a qualified education loan 37 borrower pursuant to the terms of a qualified education loan; (ii) applying the payments of principal 38 and interest and such other payments, with respect to the amounts received from a qualified education 39 loan borrower, as may be required pursuant to the terms of a qualified education loan; and (iii) 40 performing other administrative services with respect to a qualified education loan. 41 § 6.2-2601. License requirement; exceptions. 42 A. No person shall act as a qualified education loan servicer, whether or not the person has an 43 office or any other physical presence in the Commonwealth, except in accordance with the provisions of this chapter and without having first obtained a license under this chapter from the Commission. 44 45 B. Every qualified education loan servicer required to be licensed under this chapter shall register with the Registry and be subject to such registration and renewal requirements as may be established by 46 47 the Registry, in addition to any requirements of this chapter. In adopting regulations pursuant to § 6.2-2617, the Commission shall include any terms, conditions, or requirements applicable to such **48** registration and renewal. Any fees required by the Registry shall be separate and apart from any fees 49 50 imposed by this chapter. The Commission, at its discretion, may collect any registration and renewal 51 fees on behalf of the Registry and remit such fees to the Registry or permit the Registry to collect any fees imposed by this chapter and remit such fees to the Commission. 52 53 C. In connection with its implementation and administration of this chapter, the Commission may 54 establish agreements or contracts with the Registry or other entities designated by the Registry to collect, distribute, and maintain information and records, and process fees, related to qualified 55 education loan servicers required to be licensed under this chapter. In establishing such agreements or 56 contracts, the Commission shall not be subject to the Virginia Public Procurement Act (§ 2.2-4300 et 57 58 seq.).

9/27/22 10:58

59

D. The provisions of this chapter shall not apply to:

SB1112S1

Ŋ

2 of 10

60 1. Any bank, savings institution, or credit union;

61 2. Any wholly owned subsidiary of any bank, savings institution, or credit union, provided that such 62 wholly owned subsidiary is subject to the general supervision or regulation of, or subject to audit or 63 examination by, a regulatory body or agency of the United States or any state; or

64 3. Any public or private nonprofit institution of higher education.

65 § 6.2-2602. Application for license; form; content; fee.

66 A. An application for a license under this chapter shall be made in writing and on a form provided 67 by the Commissioner.

68 B. The application shall set forth:

1. The name and address of the applicant, the name and address of each senior officer, and (i) if the 69 70 applicant is a partnership, firm, or association, the name and address of each partner or member; (ii) if the applicant is a corporation or limited liability company, the name and address of each director, 71 72 member, registered agent, and principal; or (iii) if the applicant is a business trust, the name and 73 address of each trustee; 74

2. The address of the principal place of business to be licensed;

75 3. Such other information concerning the financial responsibility, background, experience, and 76 general fitness of the applicant and its members, senior officers, directors, trustees, and principals as 77 the Commissioner may require; and 78

4. Any other pertinent information that the Commissioner may require.

79 C. The application shall be accompanied by payment of a nonrefundable application fee as 80 prescribed by the Commission. The fee shall not be abated by surrender, suspension, or revocation of 81 the license.

82 D. If the Commissioner requests information to complete a deficient application and the information is not received within 60 days of the Commissioner's request, the application shall be deemed 83 84 abandoned unless a request for an extension of time is received and approved by the Commissioner 85 prior to the expiration of the 60-day period. However, this subsection shall not be construed to prohibit 86 the Commission from denying a license application that does not meet the requirements of this chapter. 87

§ 6.2-2603. Bond required.

88 The application for a license shall be accompanied by a bond filed with the Commissioner with 89 corporate surety authorized to execute such bond, in the principal amount as determined by the 90 Commissioner. The amount of the bond shall be not less than \$50,000 nor more than \$500,000. The 91 form of such bond shall be approved by the Commissioner. Such bond shall be continuously maintained thereafter in full force. Such bond shall be conditioned upon the applicant or licensee performing all 92 93 written agreements pertaining to qualified education loans, correctly and accurately accounting for all funds received by the applicant or licensee in connection with qualified education loans, and conducting 94 its business in conformity with this chapter and all applicable laws. Any person who may be damaged 95 by noncompliance of the applicant or licensee with any condition of such bond may proceed on such 96 97 bond against the principal or surety thereon, or both, to recover damages. The aggregate liability under 98 the bond shall not exceed the penal sum of the bond. 99

§ 6.2-2604. Investigation of applications.

100 A. The Commissioner may make such investigations as he deems necessary to determine if the 101 applicant has complied with all applicable provisions of law and regulations.

B. For the purpose of investigating individuals who are members, senior officers, directors, trustees, 102 103 and principals of an applicant, such persons shall consent to a criminal history records check and submit to fingerprinting. Each member, senior officer, director, trustee, and principal shall pay for the 104 cost of such fingerprinting and criminal history records check. Such persons shall cause their 105 fingerprints, personal descriptive information, and records check fees to be submitted to either of the 106 107 following, as prescribed by the Commission:

108 1. The Commissioner, who shall forward these items to the Central Criminal Records Exchange. The 109 Central Criminal Records Exchange shall (i) conduct a search of its own criminal history records and 110 forward such individuals' fingerprints and personal descriptive information to the Federal Bureau of Investigation for the purpose of obtaining national criminal history record information regarding such 111 112 individuals and (ii) forward the results of the state and national records searches to the Commissioner 113 or his designee, who shall be an employee of the Commission; or 114

2. The Registry, provided that it is capable of processing criminal history records checks.

C. If any member, senior officer, director, trustee, or principal of an applicant fails to cause his 115 116 fingerprints, personal descriptive information, or records check fees to be submitted in accordance with 117 subsection B, the application for a qualified education loan servicer license shall be denied. 118

§ 6.2-2605. Oualifications.

119 A. Upon the filing and investigation of an application for a license, compliance by the applicant with 120 the provisions of §§ 6.2-2602 and 6.2-2603, and compliance by the persons identified in subsection B of § 6.2-2604 with the provisions contained therein, the Commission shall issue and deliver to the 121

Ŋ

122 applicant the license applied for to engage in business under this chapter at the location specified in the 123 application if it finds that:

124 1. The financial responsibility, character, experience, and general fitness of the applicant and its 125 members, senior officers, directors, trustees, and principals are such as to warrant belief that the 126 business will be operated efficiently and fairly, in the public interest, and in accordance with the law;

127 2. The application does not contain any false statement of a material fact; and

128 3. The application does not omit any statement of a material fact that is required by § 6.2-2602.

129 B. If the Commission fails to make such findings, no license shall be issued and the Commissioner 130 shall notify the applicant of the denial and the reasons for such denial.

131 § 6.2-2606. Licenses; place of business; changes; renewal.

132 A. Each license shall state the address at which the principal place of business is to be conducted and shall state fully the legal name of the licensee as well as any fictitious names by which the licensee 133 134 is conducting business under this chapter. Licenses shall not be transferable or assignable, by operation 135 of law or otherwise. No licensee shall use any names other than the legal name or fictitious names set 136 forth on the license issued by the Commission.

B. Every licensee shall notify the Commissioner, in writing, at least 30 days prior to relocating its 137 138 principal place of business and confirm the change in writing within five days after such relocation.

139 C. Every licensee shall within 10 days notify the Commissioner, in writing, of (i) any change to its 140 legal name; (ii) any change to or additional fictitious name by which the licensee is conducting business 141 under this chapter; and (iii) the name, address, and position of each new member, senior officer, 142 director, trustee, and principal. At the direction of the Commissioner, any such individual shall be 143 treated as a member, senior officer, director, trustee, or principal of an applicant for the purpose of 144 being investigated pursuant to subsection B of § 6.2-2604. The licensee shall provide such other 145 information with respect to the changes and persons identified in this subsection as the Commissioner 146 may reasonably require.

147 D. Every license shall remain in force until it expires or has been surrendered, revoked, or 148 suspended. The expiration, surrender, revocation, or suspension of a license shall not affect any 149 preexisting legal right or obligation of such licensee.

150 E. Notwithstanding any other provision of this chapter, a qualified education loan servicer license 151 shall expire at the end of each calendar year unless it is renewed by a licensee prior to the expiration 152 date. A licensee may renew its license by (i) requesting renewal through the Registry and (ii) complying 153 with any requirements associated with such renewal request that are imposed by the Registry. If a 154 qualified education loan servicer license has expired, the Commission may by regulation permit the 155 former licensee to seek license reinstatement after the license expiration date by renewing its license in 156 accordance with this subsection and paying a reinstatement fee as prescribed by the Commission. 157

§ 6.2-2607. Retention of records; responding to the Bureau.

158 A. Each licensee shall maintain in its principal place of business such books, accounts, and records 159 as the Commissioner may reasonably require in order to determine whether such person is complying 160 with the provisions of this chapter and other laws applicable to the conduct of its business. Such books, accounts, and records shall be maintained apart and separate from any other business in which the 161 162 qualified education loan servicer is involved. Each licensee shall maintain adequate records of each 163 qualified education loan transaction for at least three years after final payment is made on such loan or 164 the assignment of such qualified education loan, whichever occurs first.

165 B. To safeguard the privacy of qualified education loan borrowers, records containing personal financial information shall be shredded, incinerated, or otherwise disposed of by a licensee in a secure 166 167 manner. Licensees may arrange for the shredding, incineration, or other disposal of the records from a 168 business record destruction vendor.

169 C. When the Bureau requests a written response, books, records, documentation, or other 170 information from a licensee in connection with the Bureau's investigation, enforcement, or examination 171 of compliance with applicable laws, the licensee shall deliver a written response as well as any 172 requested books, records, documentation, or information within the time period specified in the Bureau's 173 request. If no time period is specified, a written response as well as any requested books, records, 174 documentation, or information shall be delivered by the licensee to the Bureau not later than 30 days 175 from the date of such request. In determining the specified time period for responding to the Bureau and 176 when considering a request for an extension of time to respond, the Bureau shall take into consideration 177 the volume and complexity of the requested written response, books, records, documentation, or 178 information and such other factors as the Bureau determines to be relevant under the circumstances. 179 § 6.2-2608. Acquisition of control; application.

180 A. Except as provided in this section, no person shall acquire, directly or indirectly, 25 percent or 181 more of the voting shares of a corporation or 25 percent or more of the ownership of any other person 182 licensed to conduct business under this chapter unless such person first:

219

4 of 10

183 1. Files an application with the Commission in such form as the Commissioner may prescribe from 184 time to time;

185 2. Delivers such other information to the Commissioner as the Commissioner may require concerning 186 the financial responsibility, background, experience, and general fitness of the applicant and of any 187 proposed new directors, senior officers, principals, trustees, or members of the licensee;

3. Submits and furnishes to the Commissioner information concerning the identity of the applicant 188 189 and of any proposed new directors, senior officers, principals, trustees, or members of the licensee. Such 190 individuals shall (i) consent to a criminal history records check, submit to fingerprinting, and pay for the cost of such fingerprinting and criminal records check and (ii) cause their fingerprints, personal 191 192 descriptive information, and records check fees to be submitted to either of the following, as prescribed 193 by the Commission:

194 a. The Commissioner, who shall forward these items to the Central Criminal Records Exchange. The 195 Central Criminal Records Exchange shall (i) conduct a search of its own criminal history records and 196 forward such individuals' fingerprints and personal descriptive information to the Federal Bureau of 197 Investigation for the purpose of obtaining national criminal history record information regarding such 198 individuals and (ii) forward the results of the state and national records search to the Commissioner or 199 his designee, who shall be an employee of the Commission; or

200 b. The Registry, provided that it is capable of processing criminal history records checks; and

201 4. Pays such application fee as the Commission may prescribe.

202 B. Upon the filing and investigation of an application, the Commission shall permit the applicant to acquire the interest in the licensee if it finds that the applicant and any proposed new directors, 203 members, senior officers, trustees, and principals of the licensee have the financial responsibility, 204 character, experience, and general fitness to warrant belief that the business will be operated efficiently 205 206 and fairly, in the public interest, and in accordance with law. The Commission shall grant or deny the 207 application within 60 days from the date a completed application accompanied by the required fee is 208 filed unless the period is extended by order of the Commissioner reciting the reasons for the extension. 209 If the application is denied, the Commission shall notify the applicant of the denial and the reasons for 210 the denial.

211 C. The provisions of this section shall not apply to the acquisition of an interest in a licensee (i)212 directly or indirectly, including an acquisition by merger or consolidation, by or with a person licensed 213 or exempt from licensing under this chapter; (ii) directly or indirectly, by merger or consolidation by or 214 with a person affiliated through common ownership with the licensee; or (iii) by bequest, descent, 215 survivorship, or operation of law. The person acquiring an interest in a licensee in a transaction that is 216 exempt from filing an application by this subsection shall send written notice of such acquisition to the 217 Commissioner within 30 days of its closing. 218

§ 6.2-2609. Prohibited activities; compliance with federal laws and regulations.

A. No qualified education loan servicer shall:

220 1. Directly or indirectly employ any scheme, device, or artifice to defraud or mislead qualified 221 education loan borrowers;

222 2. Engage in any unfair or deceptive act or practice toward any person or misrepresent or omit any 223 material information in connection with the servicing of a qualified education loan, including 224 misrepresenting (i) the amount, nature, or terms of any fee or payment due or claimed to be due on a 225 qualified education loan; (ii) the terms and conditions of the loan agreement; or (iii) the borrower's 226 obligations under the loan; 227

3. Obtain property by fraud or misrepresentation;

228 4. Misapply qualified education loan payments to the outstanding balance of a qualified education 229 loan; 230

5. Provide inaccurate information to a nationally recognized consumer credit bureau:

231 6. Fail to report both the favorable and unfavorable payment history of the borrower to a nationally 232 recognized consumer credit bureau at least annually if the loan servicer regularly reports information to such a credit bureau: 233

234 7. Fail to communicate with an authorized representative of the borrower who provides a written 235 authorization signed by the borrower, provided that the loan servicer may adopt procedures reasonably 236 related to verifying that the representative is in fact authorized to act on behalf of the borrower;

237 8. Make any false statement of a material fact or omit any material fact in connection with any 238 information provided to the Commission or another governmental authority; or

239 9. Engage in any other prohibited activities identified in regulations adopted by the Commission 240 pursuant to this chapter.

241 B. A qualified education loan servicer shall comply with all federal laws and regulations applicable 242 to the conduct of its licensed business. In addition to any other remedies provided by law, a violation of 243 any such federal law or regulation shall be deemed a violation of this chapter and a basis upon which the Commission may take enforcement action pursuant to § 6.2-2613, 6.2-2615, or 6.2-2616. 244

245 § 6.2-2610. Reporting requirements.

246 A. Within 15 days following the occurrence of any of the following events, a licensee shall file a 247 written report with the Commission describing such event and its expected impact upon the business of 248 the licensee:

249 1. The filing of bankruptcy, reorganization, or receivership proceedings by or against the licensee;

250 2. The institution of administrative or regulatory proceedings against the licensee by any 251 governmental authority;

252 3. Any felony indictment of the licensee or any of its members, directors, senior officers, trustees, or 253 principals;

254 4. Any felony conviction of the licensee or any of its members, directors, senior officers, trustees, or 255 principals; and 256

5. Such other events as the Commission may prescribe by regulation.

257 B. Each licensee shall file periodic written reports with the Commissioner or the Registry containing 258 such information as the Commissioner may require concerning the licensee's business and operations. 259 Reports shall be in the form and be submitted with such frequency and by such dates as may be 260 prescribed by the Commissioner.

261 § 6.2-2611. Investigations; examinations.

262 A. The Commission may, as often as it deems necessary, investigate and examine the affairs, 263 business, premises, and records of any person licensed or required to be licensed under this chapter 264 insofar as they pertain to any business for which a license is required by this chapter. Examinations of 265 licensees shall be conducted at least once in each three-year period. In the course of such investigations 266 and examinations, the owners, members, officers, directors, partners, trustees, and employees of the person being investigated or examined shall, upon demand of the person making such investigation or 267 examination, afford full access to all premises, books, records, and information that the person making 268 269 such investigation or examination deems necessary. For the foregoing purposes, the person making such 270 investigation or examination shall have authority to administer oaths, examine under oath all the 271 aforementioned persons, and compel the production of papers and objects of all kinds.

272 B. Examinations under this section may be conducted in conjunction with examinations to be 273 performed by representatives of agencies of the federal government or another state. In lieu of 274 conducting an examination, the Commission may accept the examination report of the federal 275 government or another state. 276

§ 6.2-2612. Annual fees.

277 A. In order to defray the costs of their examination, supervision, and regulation, every licensee under 278 this chapter shall pay an annual fee calculated in accordance with a schedule set by the Commission. 279 The schedule shall bear a reasonable relationship to the business volume of such licensees, the actual 280 costs of their examinations, and other factors relating to their supervision and regulation. All such fees shall be assessed on or before April 1 for every calendar year. All such fees shall be paid by the 281 282 licensee to the State Treasurer on or before May 1 following each assessment.

283 B. In addition to the annual fee prescribed in subsection A, when it becomes necessary to examine or 284 investigate the books and records of a licensee under this chapter at a location outside the 285 Commonwealth, the licensee shall be liable for and shall pay to the Commission within 30 days of the 286 presentation of an itemized statement the actual travel and reasonable living expenses incurred on 287 account of its examination, supervision, and regulation or shall pay a reasonable per diem rate 288 approved by the Commission. 289

§ 6.2-2613. Suspension or revocation of license.

290 A. The Commission may suspend or revoke any license issued under this chapter upon any of the 291 following grounds: 292

1. Any ground for denial of a license under this chapter:

293 2. Any violation of the provisions of this chapter or regulations adopted by the Commission pursuant 294 thereto, or a violation of any other law or regulation applicable to the conduct of the licensee's 295 business:

296 3. A course of conduct consisting of the failure to perform written agreements with qualified 297 education loan borrowers;

298 4. Failure to account for funds received or disbursed to the satisfaction of the person supplying or 299 receiving qualified education loan funds;

300 5. Conviction of a felony or misdemeanor involving fraud, misrepresentation, or deceit;

301 6. Entry of a judgment against the licensee involving fraud, misrepresentation, or deceit;

302 7. Entry of a federal or state administrative order against the licensee for violation of any law or 303 regulation applicable to the conduct of the licensee's business;

- 304 8. Refusal to permit an investigation or examination by the Commission;
- 305 9. Failure to pay any fee or assessment imposed by this chapter; or

306 10. Failure to comply with any order of the Commission.

307 B. For the purposes of this section, acts of any officer, director, member, partner, trustee, or 308 principal shall be deemed acts of the licensee. 309

§ 6.2-2614. Notice of proposed suspension or revocation.

310 The Commission shall not revoke or suspend the license of any licensee upon any of the grounds set 311 forth in § 6.2-2613 until it has given the licensee (i) 21 days' notice in writing of the reasons for the 312 proposed revocation or suspension and (ii) an opportunity to introduce evidence and be heard. The notice shall be sent by certified mail to the principal place of business of such licensee and shall state 313 with particularity the grounds for the contemplated action. Within 14 days of mailing the notice, the 314 licensee named therein may file with the Clerk of the Commission a written request for a hearing. If a 315 hearing is requested, the Commission shall not suspend or revoke the license except based upon findings 316 317 made at such hearing. The hearing shall be conducted in accordance with the Commission's Rules. 318 § 6.2-2615. Cease and desist orders.

319 A. If the Commission determines that any person has violated any provision of this chapter or any 320 regulation adopted by the Commission pursuant thereto, or violated any other law or regulation 321 applicable to the conduct of a licensee's business, the Commission may, upon 21 days' notice in writing, 322 order such person to cease and desist from such practices and to comply with the provisions of this 323 chapter and other applicable laws and regulations. The notice shall be sent by certified mail to the 324 principal place of business of such person or other address authorized under § 12.1-19.1 and shall state the grounds for the contemplated action. 325

326 \vec{B} . Within 14 days of mailing the notice, the person named therein may file with the Clerk of the 327 Commission a written request for a hearing. If a hearing is requested, the Commission shall not issue a 328 cease and desist order except based upon findings made at the hearing. The hearing shall be conducted 329 in accordance with the Commission's Rules. The Commission may enforce compliance with any order 330 issued under this section by imposition and collection of such fines and penalties as may be prescribed 331 by law. 332

§ 6.2-2616. Civil penalties.

333 The Commission may impose a civil penalty not exceeding \$2,500 upon any person who it 334 determines, in proceedings commenced in accordance with the Commission's Rules, has violated any of 335 the provisions of this chapter or regulations adopted by the Commission pursuant thereto or violated 336 any other law or regulation applicable to conduct of the person's business. For the purposes of this section, each separate violation shall be subject to the civil penalty prescribed in this section, and each 337 338 day that an unlicensed person engages in the business of a qualified education loan servicer shall 339 constitute a separate violation. 340

§ 6.2-2617. Regulations.

341 The Commission shall adopt such regulations as it deems appropriate to effect the purposes of this 342 chapter. Before adopting any such regulation, the Commission shall give reasonable notice of its content 343 and shall afford interested parties an opportunity to be heard, in accordance with the Commission's 344 Rules. 345

§ 19.2-389. Dissemination of criminal history record information.

346 A. Criminal history record information shall be disseminated, whether directly or through an 347 intermediary, only to:

348 1. Authorized officers or employees of criminal justice agencies, as defined by § 9.1-101, for 349 purposes of the administration of criminal justice and the screening of an employment application or 350 review of employment by a criminal justice agency with respect to its own employees or applicants, and 351 dissemination to the Virginia Parole Board, pursuant to this subdivision, of such information on all state-responsible inmates for the purpose of making parole determinations pursuant to subdivisions 1, 2, 352 353 3, and 5 of § 53.1-136 shall include collective dissemination by electronic means every 30 days. For 354 purposes of this subdivision, criminal history record information includes information sent to the Central 355 Criminal Records Exchange pursuant to §§ 37.2-819 and 64.2-2014 when disseminated to any full-time 356 or part-time employee of the State Police, a police department or sheriff's office that is a part of or administered by the Commonwealth or any political subdivision thereof, and who is responsible for the 357 358 prevention and detection of crime and the enforcement of the penal, traffic or highway laws of the 359 Commonwealth for the purposes of the administration of criminal justice;

360 2. Such other individuals and agencies that require criminal history record information to implement a state or federal statute or executive order of the President of the United States or Governor that 361 expressly refers to criminal conduct and contains requirements or exclusions expressly based upon such 362 conduct, except that information concerning the arrest of an individual may not be disseminated to a 363 noncriminal justice agency or individual if an interval of one year has elapsed from the date of the 364 arrest and no disposition of the charge has been recorded and no active prosecution of the charge is 365 366 pending; 367

3. Individuals and agencies pursuant to a specific agreement with a criminal justice agency to provide

Ŋ

7 of 10

368 services required for the administration of criminal justice pursuant to that agreement which shall 369 specifically authorize access to data, limit the use of data to purposes for which given, and ensure the 370 security and confidentiality of the data;

371 4. Individuals and agencies for the express purpose of research, evaluative, or statistical activities 372 pursuant to an agreement with a criminal justice agency that shall specifically authorize access to data, 373 limit the use of data to research, evaluative, or statistical purposes, and ensure the confidentiality and 374 security of the data;

375 5. Agencies of state or federal government that are authorized by state or federal statute or executive 376 order of the President of the United States or Governor to conduct investigations determining 377 employment suitability or eligibility for security clearances allowing access to classified information; 378

6. Individuals and agencies where authorized by court order or court rule;

379 7. Agencies of any political subdivision of the Commonwealth, public transportation companies owned, operated or controlled by any political subdivision, and any public service corporation that operates a public transit system owned by a local government for the conduct of investigations of 380 381 382 applicants for employment, permit, or license whenever, in the interest of public welfare or safety, it is 383 necessary to determine under a duly enacted ordinance if the past criminal conduct of a person with a 384 conviction record would be compatible with the nature of the employment, permit, or license under 385 consideration;

386 7a. Commissions created pursuant to the Transportation District Act of 1964 (§ 33.2-1900 et seq.) of 387 Title 33.2 and their contractors, for the conduct of investigations of individuals who have been offered a 388 position of employment whenever, in the interest of public welfare or safety and as authorized in the 389 Transportation District Act of 1964, it is necessary to determine if the past criminal conduct of a person 390 with a conviction record would be compatible with the nature of the employment under consideration;

391 8. Public or private agencies when authorized or required by federal or state law or interstate 392 compact to investigate (i) applicants for foster or adoptive parenthood or (ii) any individual, and the 393 adult members of that individual's household, with whom the agency is considering placing a child or 394 from whom the agency is considering removing a child due to abuse or neglect, on an emergency, temporary, or permanent basis pursuant to §§ 63.2-901.1 and 63.2-1505, subject to the restriction that 395 396 the data shall not be further disseminated to any party other than a federal or state authority or court as 397 may be required to comply with an express requirement of law;

398 9. To the extent permitted by federal law or regulation, public service companies as defined in 399 § 56-1, for the conduct of investigations of applicants for employment when such employment involves 400 personal contact with the public or when past criminal conduct of an applicant would be incompatible 401 with the nature of the employment under consideration;

402 10. The appropriate authority for purposes of granting citizenship and for purposes of international 403 travel, including, but not limited to, issuing visas and passports;

404 11. A person requesting a copy of his own criminal history record information as defined in § 9.1-101 at his cost, except that criminal history record information shall be supplied at no charge to a 405 406 person who has applied to be a volunteer with (i) a Virginia affiliate of Big Brothers/Big Sisters of 407 America; (ii) a volunteer fire company; (iii) the Volunteer Emergency Families for Children; (iv) any 408 affiliate of Prevent Child Abuse, Virginia; (v) any Virginia affiliate of Compeer; or (vi) any board 409 member or any individual who has been offered membership on the board of a Crime Stoppers, Crime 410 Solvers or Crime Line program as defined in § 15.2-1713.1;

12. Administrators and board presidents of and applicants for licensure or registration as a child 411 412 welfare agency as defined in § 63.2-100 for dissemination to the Commissioner of Social Services' 413 representative pursuant to § 63.2-1702 for the conduct of investigations with respect to employees of and 414 volunteers at such facilities, caretakers, and other adults living in family day homes or homes approved by family day systems, and foster and adoptive parent applicants of private child-placing agencies, 415 pursuant to §§ 63.2-1719, 63.2-1720, 63.2-1720.1, 63.2-1721, and 63.2-1721.1, subject to the restriction 416 417 that the data shall not be further disseminated by the facility or agency to any party other than the data 418 subject, the Commissioner of Social Services' representative or a federal or state authority or court as 419 may be required to comply with an express requirement of law for such further dissemination;

420 13. The school boards of the Commonwealth for the purpose of screening individuals who are 421 offered or who accept public school employment and those current school board employees for whom a 422 report of arrest has been made pursuant to § 19.2-83.1;

423 14. The Virginia Lottery for the conduct of investigations as set forth in the Virginia Lottery Law 424 (§ 58.1-4000 et seq.), and the Department of Agriculture and Consumer Services for the conduct of 425 investigations as set forth in Article 1.1:1 (§ 18.2-340.15 et seq.) of Chapter 8 of Title 18.2;

426 15. Licensed nursing homes, hospitals and home care organizations for the conduct of investigations 427 of applicants for compensated employment in licensed nursing homes pursuant to § 32.1-126.01, hospital pharmacies pursuant to § 32.1-126.02, and home care organizations pursuant to § 32.1-162.9:1, subject to 428

429 the limitations set out in subsection E;

430 16. Licensed assisted living facilities and licensed adult day care centers for the conduct of
431 investigations of applicants for compensated employment in licensed assisted living facilities and
432 licensed adult day care centers pursuant to § 63.2-1720, subject to the limitations set out in subsection F;
433 17. The Virginia Alcoholic Beverage Control Authority for the conduct of investigations as set forth

in § 4.1-103.1;
18. The State Board of Elections and authorized officers and employees thereof and general registrars
appointed pursuant to § 24.2-110 in the course of conducting necessary investigations with respect to voter registration, limited to any record of felony convictions;

438 19. The Commissioner of Behavioral Health and Developmental Services for those individuals who
439 are committed to the custody of the Commissioner pursuant to §§ 19.2-169.2, 19.2-169.6, 19.2-182.2,
440 19.2-182.3, 19.2-182.8, and 19.2-182.9 for the purpose of placement, evaluation, and treatment planning;

20. Any alcohol safety action program certified by the Commission on the Virginia Alcohol Safety
Action Program for (i) assessments of habitual offenders under § 46.2-360, (ii) interventions with first
offenders under § 18.2-251, or (iii) services to offenders under § 18.2-51.4, 18.2-266, or 18.2-266.1;

444 21. Residential facilities for juveniles regulated or operated by the Department of Social Services, the
445 Department of Education, or the Department of Behavioral Health and Developmental Services for the
446 purpose of determining applicants' fitness for employment or for providing volunteer or contractual
447 services;

448 22. The Department of Behavioral Health and Developmental Services and facilities operated by the
449 Department for the purpose of determining an individual's fitness for employment pursuant to
450 departmental instructions;

451 23. Pursuant to § 22.1-296.3, the governing boards or administrators of private elementary or secondary schools which are accredited pursuant to § 22.1-19 or a private organization coordinating such records information on behalf of such governing boards or administrators pursuant to a written agreement with the Department of State Police;

455 24. Public institutions of higher education and nonprofit private institutions of higher education for456 the purpose of screening individuals who are offered or accept employment;

457 25. Members of a threat assessment team established by a local school board pursuant to § 22.1-79.4,
458 by a public institution of higher education pursuant to § 23.1-805, or by a private nonprofit institution of higher education, for the purpose of assessing or intervening with an individual whose behavior may
460 present a threat to safety; however, no member of a threat assessment team shall redisclose any criminal
461 history record information obtained pursuant to this section or otherwise use any record of an individual
462 beyond the purpose that such disclosure was made to the threat assessment team;

463 26. Executive directors of community services boards or the personnel director serving the
464 community services board for the purpose of determining an individual's fitness for employment,
465 approval as a sponsored residential service provider, or permission to enter into a shared living
466 arrangement with a person receiving medical assistance services pursuant to a waiver pursuant to
467 §§ 37.2-506 and 37.2-607;

468 27. Executive directors of behavioral health authorities as defined in § 37.2-600 for the purpose of
469 determining an individual's fitness for employment, approval as a sponsored residential service provider,
470 or permission to enter into a shared living arrangement with a person receiving medical assistance
471 services pursuant to a waiver pursuant to §§ 37.2-506 and 37.2-607;

472 28. The Commissioner of Social Services for the purpose of locating persons who owe child support
473 or who are alleged in a pending paternity proceeding to be a putative father, provided that only the
474 name, address, demographics and social security number of the data subject shall be released;

475 29. Authorized officers or directors of agencies licensed pursuant to Article 2 (§ 37.2-403 et seq.) of Chapter 4 of Title 37.2 by the Department of Behavioral Health and Developmental Services for the 476 477 purpose of determining if any applicant who accepts employment in any direct care position or requests 478 approval as a sponsored residential service provider or permission to enter into a shared living 479 arrangement with a person receiving medical assistance services pursuant to a waiver has been convicted 480 of a crime that affects his fitness to have responsibility for the safety and well-being of individuals with 481 mental illness, intellectual disability, or substance abuse pursuant to §§ 37.2-416, 37.2-506, and 482 37.2-607:

30. The Commissioner of the Department of Motor Vehicles, for the purpose of evaluating applicants
for and holders of a motor carrier certificate or license subject to the provisions of Chapters 20
(§ 46.2-2000 et seq.) and 21 (§ 46.2-2100 et seq.) of Title 46.2;

486 31. The chairmen of the Committees for Courts of Justice of the Senate or the House of Delegates
487 for the purpose of determining if any person being considered for election to any judgeship has been convicted of a crime;

489 32. Heads of state agencies in which positions have been identified as sensitive for the purpose of determining an individual's fitness for employment in positions designated as sensitive under Department

491 of Human Resource Management policies developed pursuant to § 2.2-1201.1;

492 33. The Office of the Attorney General, for all criminal justice activities otherwise permitted under 493 subdivision A 1 and for purposes of performing duties required by the Civil Commitment of Sexually 494 Violent Predators Act (§ 37.2-900 et seq.);

495 34. Shipyards, to the extent permitted by federal law or regulation, engaged in the design, 496 construction, overhaul, or repair of nuclear vessels for the United States Navy, including their subsidiary 497 companies, for the conduct of investigations of applications for employment or for access to facilities, 498 by contractors, leased laborers, and other visitors;

499 35. Any employer of individuals whose employment requires that they enter the homes of others, for 500 the purpose of screening individuals who apply for, are offered, or have accepted such employment;

501 36. Public agencies when and as required by federal or state law to investigate (i) applicants as 502 providers of adult foster care and home-based services or (ii) any individual with whom the agency is 503 considering placing an adult on an emergency, temporary, or permanent basis pursuant to § 63.2-1601.1, 504 subject to the restriction that the data shall not be further disseminated by the agency to any party other 505 than a federal or state authority or court as may be required to comply with an express requirement of 506 law for such further dissemination, subject to limitations set out in subsection G;

507 37. The Department of Medical Assistance Services, or its designee, for the purpose of screening 508 individuals who, through contracts, subcontracts, or direct employment, volunteer, apply for, are offered, 509 or have accepted a position related to the provision of transportation services to enrollees in the 510 Medicaid Program or the Family Access to Medical Insurance Security (FAMIS) Program, or any other 511 program administered by the Department of Medical Assistance Services;

512 38. The State Corporation Commission for the purpose of investigating individuals who are current 513 or proposed members, senior officers, directors, and principals of an applicant or person licensed under 514 Chapter 16 (§ 6.2-1600 et seq.) or Chapter, 19 (§ 6.2-1900 et seq.), or 26 (§ 6.2-2600 et seq.) of Title 515 6.2. Notwithstanding any other provision of law, if an application is denied based in whole or in part on information obtained from the Central Criminal Records Exchange pursuant to Chapter 16 or, 19, or 26 516 517 of Title 6.2, the Commissioner of Financial Institutions or his designee may disclose such information to 518 the applicant or its designee;

519 39. The Department of Professional and Occupational Regulation for the purpose of investigating 520 individuals for initial licensure pursuant to § 54.1-2106.1;

521 40. The Department for Aging and Rehabilitative Services and the Department for the Blind and 522 Vision Impaired for the purpose of evaluating an individual's fitness for various types of employment 523 and for the purpose of delivering comprehensive vocational rehabilitation services pursuant to Article 11 524 (§ 51.5-170 et seq.) of Chapter 14 of Title 51.5 that will assist the individual in obtaining employment; 525

41. Bail bondsmen, in accordance with the provisions of § 19.2-120;

526 42. The State Treasurer for the purpose of determining whether a person receiving compensation for 527 wrongful incarceration meets the conditions for continued compensation under § 8.01-195.12;

528 43. The Department of Social Services and directors of local departments of social services for the 529 purpose of screening individuals seeking to enter into a contract with the Department of Social Services 530 or a local department of social services for the provision of child care services for which child care 531 subsidy payments may be provided;

532 44. The Department of Juvenile Justice to investigate any parent, guardian, or other adult members of 533 a juvenile's household when completing a predispositional or postdispositional report required by 534 § 16.1-273 or a Board of Juvenile Justice regulation promulgated pursuant to § 16.1-233; and

535

45. Other entities as otherwise provided by law.

536 Upon an ex parte motion of a defendant in a felony case and upon the showing that the records 537 requested may be relevant to such case, the court shall enter an order requiring the Central Criminal 538 Records Exchange to furnish the defendant, as soon as practicable, copies of any records of persons 539 designated in the order on whom a report has been made under the provisions of this chapter.

540 Notwithstanding any other provision of this chapter to the contrary, upon a written request sworn to 541 before an officer authorized to take acknowledgments, the Central Criminal Records Exchange, or the 542 criminal justice agency in cases of offenses not required to be reported to the Exchange, shall furnish a 543 copy of conviction data covering the person named in the request to the person making the request; 544 however, such person on whom the data is being obtained shall consent in writing, under oath, to the 545 making of such request. A person receiving a copy of his own conviction data may utilize or further 546 disseminate that data as he deems appropriate. In the event no conviction data is maintained on the data 547 subject, the person making the request shall be furnished at his cost a certification to that effect.

548 B. Use of criminal history record information disseminated to noncriminal justice agencies under this 549 section shall be limited to the purposes for which it was given and may not be disseminated further.

550 C. No criminal justice agency or person shall confirm the existence or nonexistence of criminal 551 history record information for employment or licensing inquiries except as provided by law.

552 D. Criminal justice agencies shall establish procedures to query the Central Criminal Records 553 Exchange prior to dissemination of any criminal history record information on offenses required to be reported to the Central Criminal Records Exchange to ensure that the most up-to-date disposition data is 554 555 being used. Inquiries of the Exchange shall be made prior to any dissemination except in those cases 556 where time is of the essence and the normal response time of the Exchange would exceed the necessary 557 time period. A criminal justice agency to whom a request has been made for the dissemination of 558 criminal history record information that is required to be reported to the Central Criminal Records 559 Exchange may direct the inquirer to the Central Criminal Records Exchange for such dissemination. 560 Dissemination of information regarding offenses not required to be reported to the Exchange shall be 561 made by the criminal justice agency maintaining the record as required by § 15.2-1722.

E. Criminal history information provided to licensed nursing homes, hospitals and to home care 562 organizations pursuant to subdivision A 15 shall be limited to the convictions on file with the Exchange 563 564 for any offense specified in §§ 32.1-126.01, 32.1-126.02, and 32.1-162.9:1.

565 F. Criminal history information provided to licensed assisted living facilities and licensed adult day care centers pursuant to subdivision A 16 shall be limited to the convictions on file with the Exchange 566 567 for any offense specified in § 63.2-1720.

568 G. Criminal history information provided to public agencies pursuant to subdivision A 36 shall be 569 limited to the convictions on file with the Exchange for any offense set forth in clause (i) of the 570 definition of barrier crime in § 19.2-392.02.

571 H. Upon receipt of a written request from an employer or prospective employer, the Central Criminal 572 Records Exchange, or the criminal justice agency in cases of offenses not required to be reported to the 573 Exchange, shall furnish at the employer's cost a copy of conviction data covering the person named in 574 the request to the employer or prospective employer making the request, provided that the person on 575 whom the data is being obtained has consented in writing to the making of such request and has 576 presented a photo-identification to the employer or prospective employer. In the event no conviction data is maintained on the person named in the request, the requesting employer or prospective employer shall 577 be furnished at his cost a certification to that effect. The criminal history record search shall be 578 579 conducted on forms provided by the Exchange.

580 I. Nothing in this section shall preclude the dissemination of a person's criminal history record 581 information pursuant to the rules of court for obtaining discovery or for review by the court.

582 2. That the provisions of the first enactment of this act shall become effective on July 1, 2020.

3. That the State Corporation Commission (Commission) shall provide a report to members of the 583 584 House and Senate Committees on Commerce and Labor, the House Committee on Education, and 585 the Senate Committee on Education and Health on or before November 1, 2021, that contains the following: (i) the number of licenses issued under Chapter 26 (§ 6.2-2600 et seq.) of Title 6.2 of the 586 587 Code of Virginia, as created by this act (the Chapter); (ii) the number of applications for a license 588 under the Chapter that have been denied and the reasons for such denials; (iii) the number of licensees under the Chapter that filed a written report with the Commission pursuant to 589 590 subsection A of § 6.2-2610 of the Chapter and for which any of the events enumerated in 591 subdivisions A 1 through 5 of § 6.2-2610 of the Chapter the written report was filed; (iv) the 592 number and nature of complaints received under the Chapter; and (v) the number of investigations and examinations resulting from such complaints and the disposition of such 593 594 investigations and examinations.

595 4. That on or before March 1, 2020, the State Corporation Commission shall begin accepting 596 applications for licenses to be issued pursuant to Chapter 26 (§ 6.2-2600 et seq.) of Title 6.2 of the 597 Code of Virginia, as created by this act, when such chapter becomes effective. Applications filed 598 with the Commission may be investigated prior to July 1, 2020, in accordance with § 6.2-2604 of 599

the Code of Virginia, as created by this act.

600 5. That nothing in this act shall prohibit any person from servicing an outstanding qualified 601 education loan that the person became responsible for servicing prior to July 1, 2020.