15100990D **HOUSE BILL NO. 1549** 1 2 Offered January 14, 2015 3 Prefiled January 7, 2015 4 A BILL to amend and reenact § 46.2-1569 of the Code of Virginia, relating to the prohibition of 5 coercion of motor vehicle dealers to provide access to consumer data. 6 Patrons-Greason, Carr and LeMunyon 7 8 Referred to Committee on General Laws 9 10 Be it enacted by the General Assembly of Virginia: 1. That § 46.2-1569 of the Code of Virginia is amended and reenacted as follows: 11 § 46.2-1569. Other coercion of dealers; transfer, grant, succession to and cancellation of dealer 12 franchises; delivery of vehicles, parts, and accessories. 13 14 Notwithstanding the terms of any franchise agreement, it shall be unlawful for any manufacturer, 15 factory branch, distributor, or distributor branch, or any field representative, officer, agent, or their 16 representatives: 1. To coerce or attempt to coerce any dealer to accept delivery of any motor vehicle or vehicles, 17 18 parts or accessories therefor, or any other commodities, which have not been ordered by the dealer. 19 2. To coerce or attempt to coerce any dealer to enter into an agreement with the manufacturer, 20 factory branch, distributor, or distributor branch, or representative thereof by threat to take or by taking 21 any action in violation of the chapter, or by any other act unfair or injurious to the dealer. If a 22 manufacturer, factory branch, distributor, or distributor branch conditions the grant of a new franchise to a dealer on the dealer's consent (i) to provide a site control agreement as defined in subdivision 10, (ii) 23 24 to provide a written agreement containing an option to purchase the franchise of the dealer, provided, 25 however, that agreements pursuant to § 46.2-1569.1 shall be permitted, or (iii) to provide a termination agreement to be held by the manufacturer, factory branch, distributor, or distributor branch for 26 27 subsequent use, it shall be considered coercion and an act that is unfair and injurious to the dealer; 28 provided, however, that the provisions of § 46.2-1572.3 related to the good faith settlement of disputes 29 shall apply to the agreements described in clauses (i), (ii), and (iii) of this subdivision, mutatis mutandis. 30 This subdivision shall not apply to any agreement the enforcement of which is subject to the jurisdiction 31 of a United States Bankruptcy Court. 32 2a. To coerce or attempt to coerce any dealer to join, contribute to, or affiliate with any advertising 33 association. 34 2b. To coerce or require any dealer to establish in connection with the sale of a motor vehicle prices 35 at which the dealer shall sell products or services not manufactured or distributed by the manufacturer, 36 factory branch, distributor, or distributor branch, whether by agreement, program, incentive provision, or 37 otherwise. 38 2c. To coerce or require any dealer, whether by agreement, program, incentive provision, or 39 otherwise, to construct improvements to its facilities or to install new signs or other franchisor image 40 elements that replace or substantially alter those improvements, signs, or franchisor image elements 41 completed within the preceding 10 years that were required or approved by the manufacturer, factory branch, distributor, or distributor branch or one of its affiliates. If a manufacturer, factory branch, 42 distributor, or distributor branch offers incentives, or other payments under a program offered after the 43 effective date of this subdivision and available to more than one dealer in the Commonwealth that are 44 45 premised wholly or in part on dealer facility improvements or installation of franchisor signs or other 46 franchisor image elements, a dealer that constructed improvements or installed signs or other franchisor 47 image elements required by or approved by the manufacturer, factory branch, distributor, or distributor branch and completed within the 10 years preceding the program shall be deemed to be in compliance 48 49 with the program requirements pertaining to construction of facilities or installation of signs or other 50 franchisor image elements that would replace or substantially alter those previously constructed or 51 installed within that 10-year period. This subdivision shall not apply to a program that provides lump 52 sum payments to assist dealers in making facility improvements or to pay for signs or franchisor image 53 elements when such payments are not dependent on the dealer selling or purchasing specific numbers of new vehicles and shall not apply to a program that is in effect with more than one dealer in the 54 55 Commonwealth on the effective date of this subdivision, nor to any renewal or modification of such a program. 56 57

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57 3. To prevent or refuse to approve the sale or transfer of the ownership of a dealership by the sale of 58 the business, stock transfer, or otherwise, or the transfer, sale, or assignment of a dealer franchise, or a INTRODUCED

59 change in the executive management or principal operator of the dealership, unless the franchisor 60 provides written notice to the dealer of its objection and the reasons therefor by certified mail or overnight delivery or other method designed to ensure delivery to the dealer at least 30 days prior to the 61 62 proposed effective date of the transfer, sale, assignment, or change. No such objection shall be sufficient 63 unless the failure to approve is reasonable. Notwithstanding the provisions of subsection D of 64 § 46.2-1573, the only grounds that may be considered reasonable for a failure to approve are that an 65 individual who is the applicant or is in control of an entity that is an applicant (i) lacks good moral 66 character, (ii) lacks reasonable motor vehicle dealership management experience and qualifications, (iii) lacks financial ability to be the dealer, or (iv) fails to meet the standards otherwise established by this 67 title to be a dealer. No such objection shall be effective to prevent the sale, transfer, assignment, or 68 69 change if the Commissioner has determined, if requested in writing by the dealer within 30 days after receipt of an objection to the proposed sale, transfer, or change, and after a hearing on the matter, that 70 71 the failure to permit or honor the sale, transfer, assignment, or change is unreasonable under the circumstances. No franchise may be sold, assigned, or transferred unless (a) the franchisor has been 72 73 given at least 90 days' prior written notice by the dealer as to the identity, financial ability, and 74 qualifications of the proposed transferee on forms generally utilized by the franchisor to conduct its 75 review, as well as the full agreement for the proposed transaction, and (b) the sale or transfer of the franchise and business will not involve, without the franchisor's consent, a relocation of the business. 76

3a. To impose a condition on the approval of the sale or transfer of the ownership of a dealership by
the sale of the business, stock transfer, or otherwise if the condition would violate the provisions of this
title if imposed on the existing dealer.

80 In the event the manufacturer, factory branch, distributor or distributor branch takes action to prevent 81 or refuse to approve the sale or transfer of the ownership of a dealership by the sale of the business, 82 stock transfer, or otherwise, or the transfer, sale or assignment of a dealer franchise, or a change in the 83 executive management or principal operator of the dealership, without a statement of specific grounds for doing so that is consistent with subdivision 3 hereof or imposes a condition in violation of 84 85 subdivision 3a hereof, that shall constitute a violation of this section. The existing dealer may request review of the action or imposition of the condition in a hearing by the Commissioner. If the 86 87 Commissioner finds that the action or the imposition of the condition was a violation of this section, the Commissioner may order that the sale or transfer be approved by the manufacturer, factory branch, 88 89 distributor, or distributor branch, without imposition of the condition. If the existing dealer does not 90 request a hearing by the Commissioner concerning the action or the condition imposed by the 91 manufacturer, factory branch, distributor, or distributor branch, and the action or condition was the 92 proximate cause of the failure of the contract for the sale or transfer of ownership of the dealership, the 93 applicant for approval of the sale or transfer or the existing dealer, or both, may commence an action at law for violation of this section. The action may be commenced in the circuit court of the city or county 94 95 in which the dealer is located, or in any other circuit court with permissible venue, within two years following the action or the imposition of the condition by the manufacturer, factory branch, distributor, 96 97 or distributor branch for the damages suffered by the applicant or the dealer as a result of the violation 98 of this section by the manufacturer, factory branch, distributor, or distributor branch, plus the applicant's 99 or dealer's reasonable attorney fees and costs of litigation. Notwithstanding the foregoing, an exercise of 100 the right of first refusal by the manufacturer, factory branch, distributor, or distributor branch pursuant to 101 § 46.2-1569.1 shall not be considered the imposition of a condition prohibited by this section.

102 4. To grant an additional franchise for a particular line-make of motor vehicle in a relevant market 103 area in which a dealer or dealers in that line-make are already located unless the franchisor has first 104 advised in writing all other dealers in the line-make in the relevant market area. No such additional franchise may be established at the proposed site unless the Commissioner has determined, if requested 105 by a dealer of the same line-make in the relevant market area within 30 days after receipt of the 106 107 franchisor's notice of intention to establish the additional franchise, and after a hearing on the matter, that the franchisor can show by a preponderance of the evidence that after the grant of the new 108 109 franchise, the relevant market area will support all of the dealers in that line-make in the relevant market area. Establishing a franchised dealer in a relevant market area to replace a franchised dealer that has 110 111 not been in operation for more than two years shall constitute the establishment of a new franchise 112 subject to the terms of this subdivision. The two-year period for replacing a franchised dealer shall begin 113 on the day the franchise was terminated, or, if a termination hearing was held, on the day the franchisor was legally permitted finally to terminate the franchise. The relocation of a franchise in a relevant 114 115 market area, whether by an existing dealer or by a dealer who is acquiring the franchise, shall constitute 116 the establishment of a new franchise subject to the terms of this subdivision. This subdivision shall not 117 apply to (i) the relocation of an existing dealer within that dealer's relevant market area if the relocation site is to be more than ten miles distant from any other dealer for the same line-make; (ii) the relocation 118 119 of an existing dealer within that dealer's relevant market area if the relocation site is to be more distant 120 than the existing site from all other dealers of the same line-make in that relevant market area; or (iii) 121 the relocation of an existing new motor vehicle dealer within two miles of the existing site of the relocating dealer.

123 5. Except as otherwise provided in this subdivision and notwithstanding the terms of any franchise, 124 to terminate, cancel, or refuse to renew the franchise of any dealer without good cause and unless (i) the 125 dealer and the Commissioner have received written notice of the franchisor's intentions at least 60 days 126 prior to the effective date of such termination, cancellation, or the expiration date of the franchise, 127 setting forth the specific grounds for the action, and (ii) the Commissioner has determined, if requested 128 in writing by the dealer within the 60-day period prior to the effective date of such termination, 129 cancellation, or the expiration date of the franchise and, after a hearing on the matter, that the franchisor 130 has shown by a preponderance of the evidence that there is good cause for the termination, cancellation, 131 or nonrenewal of the franchise. If any manufacturer, factory branch, distributor, or distributor branch 132 takes action that will have the effect of terminating, canceling, or refusing to renew the franchise of any 133 dealer (a) by use of a termination agreement executed by the dealer and obtained more than 90 days 134 before the purported date of use, (b) by exercise of rights under a written option to purchase the 135 franchise of a dealer, or (c) by exercise of rights under a site control agreement as defined in 136 subdivision 10, that action shall be considered a termination, cancellation, or refusal to renew pursuant 137 to the terms of this subdivision and subject to the rights, provisions, and procedures provided herein. In 138 any case where a petition is made to the Commissioner for a determination as to good cause for the 139 termination, cancellation, or nonrenewal of a franchise, the franchise in question shall continue in effect 140 pending the Commissioner's decision or, if that decision is appealed to the circuit court, pending the 141 decision of the circuit court. Where the termination, cancellation, or nonrenewal of a franchise will 142 result from use of a termination agreement executed by the dealer and obtained more than 90 days 143 before the purported date of use, exercise of rights under a written option to purchase the franchise of a 144 dealer, or exercise of rights under a site control agreement as defined in subdivision 10, such use or 145 exercise shall be stayed pending the Commissioner's decision or, if that decision is appealed to the 146 circuit court, pending the decision of the circuit court, and its use or exercise will be allowed only 147 where the franchisor has shown by a preponderance of the evidence that there is good cause for the 148 termination, cancellation, or nonrenewal of the franchise. In any case in which a franchisor neither 149 advises a dealer that it does not intend to renew a franchise nor takes any action to renew a franchise 150 beyond its expiration date, the franchise in question shall continue in effect on the terms last agreed to 151 by the parties. Notwithstanding the other provisions of this subdivision notice of termination, 152 cancellation, or nonrenewal may be provided to a dealer by a franchisor not less than 15 days prior to 153 the effective date of such termination, cancellation, or nonrenewal when the grounds for such action are 154 any of the following:

a. Insolvency of the franchised motor vehicle dealer or filing of any petition by or against the
franchised motor vehicle dealer, under any bankruptcy or receivership law, leading to liquidation or
which is intended to lead to liquidation of the franchisee's business.

b. Failure of the franchised motor vehicle dealer to conduct its customary sales and service
operations during its posted business hours for seven consecutive business days, except where the failure
results from acts of God or circumstances beyond the direct control of the franchised motor vehicle
dealer.

162 c. Revocation of any license which the franchised motor vehicle dealer is required to have to operate163 a dealership.

164 d. Conviction of the dealer or any principal of the dealer of a felony.

The change or discontinuance of a marketing or distribution system of a particular line-make product by a manufacturer or distributor, while the name identification of the product is continued in substantial form by the same or a different manufacturer or distributor, may be considered to be a franchise termination, cancellation, or nonrenewal. The provisions of this paragraph shall apply to changes and discontinuances made after January 1, 1989, but they shall not be considered by any court in any case in which such a change or discontinuance occurring prior to that date has been challenged as constituting a termination, cancellation or nonrenewal.

5a. To fail to provide continued parts and service support to a dealer which holds a franchise in a
discontinued line-make for at least five years from the date of such discontinuance. This requirement
shall not apply to a line-make which was discontinued prior to January 1, 1989.

5b. Upon the involuntary or voluntary termination, nonrenewal, or cancellation of the franchise of
any dealer, by either the manufacturer, distributor, or factory branch or by the dealer, notwithstanding
the terms of any franchise whether entered into before or after the enactment of this section, to fail to
pay the dealer for at least the following:

179 (1) The dealer cost plus any charges by the franchisor for distribution, delivery, and taxes paid by
180 the dealer, less all allowances paid to the dealer by the franchisor, for new and undamaged motor
181 vehicles in the dealer's inventory acquired from the franchisor or from another dealer of the same line -

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182 make in the ordinary course of business within 18 months of termination;

(2) The dealer cost as shown in the price catalog of the franchisor current at the time of repurchase
of each new, unused, undamaged, and unsold part or accessory if such part or accessory is in the current
parts catalog and is still in the original, resalable merchandising package and in unbroken lots, except
that in the case of sheet metal, a comparable substitute for the original package may be used;

(3) The fair market value of each undamaged sign owned by the dealer that bears a trademark, trade name or commercial symbol used or claimed by the franchisor if such sign was purchased from or at the request of the franchisor;

(4) The fair market value of all special tools and automotive service equipment owned by the dealer
that were recommended and designated as special tools or equipment by the franchisor, if the tools and
equipment are in usable and good condition, normal wear and tear excepted; and

193 (5) The reasonable cost of transporting, handling, packing, and loading of motor vehicles, parts,194 signs, tools, and special equipment subject to repurchase hereunder.

195 The provisions of this subdivision do not apply to a dealer who is unable to convey clear title to the 196 property identified in this subdivision.

197 For purposes of this subdivision, a voluntary termination shall not include the transfer of the198 terminating dealer's franchised business in connection with a transfer of that business by means of sale199 of the equity ownership or assets thereof to another dealer.

5c. If the termination, cancellation, or nonrenewal of the dealer's franchise is the result of the termination, elimination, or cessation of a line-make by the manufacturer, distributor, or factory branch, then, in addition to the payments to the dealer pursuant to subdivision 5b, the manufacturer, distributor, or factory branch shall be liable to the dealer for the following:

204 (1) An amount at least equivalent to the fair market value of the franchise for the line-make, which shall be the greater of that value determined as of (i) the date the franchisor announces the action that 205 206 results in termination, cancellation, or nonrenewal, (ii) the date the action that resulted in the 207 termination, cancellation, or nonrenewal first became general knowledge, or (iii) the day 12 months prior 208 to the date on which the notice of termination, cancellation, or nonrenewal is issued. In determining the 209 fair market value of a franchise for a line-make, if the line-make is not the only line-make for which the 210 dealer holds a franchise in the dealership facilities, the dealer shall also be entitled to compensation for 211 the contribution of the line-make to payment of the rent or to covering obligation for the fair rental 212 value of the dealership facilities for the period set forth in subdivision 5c (2). Fair market value of the franchise for the line-make shall only include the goodwill value of the dealer's franchise for that 213 214 line-make in the dealer's relevant market area.

(2) If the line-make is the only line-make for which the dealer holds a franchise in the dealership
facilities, the manufacturer, distributor, or factory branch shall also pay assistance with respect to the
dealership facilities leased or owned by the dealer as follows: (i) the manufacturer, distributor, or factory
branch shall pay the dealer a sum equivalent to the rent for the unexpired term of the lease or three
years' rent, whichever is the lesser, or (ii) if the dealer owns the dealership facilities, the manufacturer,
distributor, or factory branch shall pay the dealer a sum equivalent to the reasonable rental value of the
dealership facilities for three years.

222 To be entitled to facilities assistance from the manufacturer, distributor, or factory branch, the dealer 223 shall have the obligation to mitigate damages by listing the dealership facilities for lease or sublease 224 with a licensed real estate agent within 30 days after the effective date of the termination of the 225 franchise and thereafter by reasonably cooperating with such real estate agent in the performance of the 226 agent's duties and responsibilities. If the dealer is able to lease or sublease the dealership facilities on 227 terms that are consistent with local zoning requirements to preserve the right to sell motor vehicles from the dealership facilities and the terms of the dealer's lease, the dealer shall be obligated to pay the 228 229 manufacturer the net revenue received from such mitigation, but only following receipt of facilities 230 assistance payments pursuant to clause (i) or (ii) of subdivision 5c (2), and only up to the total amount 231 of facilities assistance payments that the dealer has received.

232 6. To fail to allow a dealer the right at any time to designate a member of his family as a successor 233 to the dealership in the event of the death or incapacity of the dealer. Such designation may be made by 234 the dealer or, in the event of the death or incapacity of the dealer, by the qualified executor or personal 235 representative of the dealer. It shall be unlawful to prevent or refuse to honor the succession to a 236 dealership by a member of the family of a deceased or incapacitated dealer if the franchisor has not 237 provided to the member of the family designated the dealer's successor written notice of its objections to 238 the succession and of such person's right to seek a hearing on the matter before the Commissioner 239 pursuant to this article, and the Commissioner determines, if requested in writing by such member of the family within 30 days of receipt of such notice from the franchisor, and after a hearing on the matter 240 before the Commissioner pursuant to this article, that the failure to permit or honor the succession is 241 242 unreasonable under the circumstances. No member of the family may succeed to a franchise unless (i) 243 the franchisor has been given written notice as to the identity, financial ability, and qualifications of the member of the family in question, and (ii) the succession to the franchise will not involve, without thefranchisor's consent, a relocation of the business.

246 7. To delay, refuse, or fail to deliver to any dealer, if ordered by the dealer, in reasonable quantities 247 and within a reasonable time, any new vehicles of each series and model sold or distributed by the 248 franchisor as covered by such franchise and which are publicly advertised by the manufacturer, factory 249 branch, distributor, or distributor branch in the Commonwealth to be available for immediate delivery, 250 provided, however, that the failure to deliver any motor vehicle shall not be considered a violation of 251 this chapter if such failure is due to an act of God, a work stoppage or delay due to a strike or labor 252 difficulty, a shortage of materials, a lack of available manufacturing capacity, a freight embargo, or other cause over which the manufacturer, factory branch, distributor, or distributor branch shall have no 253 254 control. If ordered by a dealer, a franchisor shall deliver an equitable supply of new vehicles during the 255 model year of each series and model under the dealer's franchise in proportion to the sales objectives or 256 goals established by the franchisor for the dealer compared to the sales objectives or goals established 257 by the other same line-make dealers in the Commonwealth, provided, however, that the failure to deliver 258 any motor vehicle shall not be considered a violation of this chapter if such failure is due to a cause 259 over which the manufacturer, factory branch, distributer, or distributer branch shall have no control. 260 Upon the written request of any dealer holding its sales or sales and service franchise, the manufacturer or distributor shall disclose to the dealer in writing the basis upon which new motor vehicles of the 261 262 same line-make are allocated, scheduled, and delivered to dealers in the Commonwealth, and the basis 263 upon which the current allocation or distribution is being made or will be made to such dealer. In the 264 event that allocation is at issue in a request for a hearing, the dealer may demand the Commissioner to 265 direct that the manufacturer or distributor provide to the dealer, within 30 days of such demand, all 266 records of sales and all records of distribution of all motor vehicles to the same line-make dealers who 267 compete with the dealer requesting the hearing.

7a. To fail or refuse to offer to its same line-make franchised dealers all models manufactured for the
line-make, or require a dealer to pay any extra fee, or remodel, renovate, or recondition the dealer's
existing facilities, or purchase unreasonable advertising displays or other materials as a prerequisite to
receiving a model or a series of vehicles.

7b. To require or otherwise coerce a dealer to underutilize the dealer's facilities by requiring or
otherwise coercing a dealer to exclude or remove from the dealer's facilities operations for selling or
servicing of a line-make of vehicles for which the dealer has a franchise agreement to utilize the
facilities.

7c. To require a dealer to purchase goods or services from a vendor selected, identified, or designated by a manufacturer, factory branch, distributor, distributor branch, or one of its affiliates by agreement, program, incentive provision, or otherwise without making available to the dealer the option to obtain the goods or services of substantially similar quality from a vendor chosen by the dealer. For purposes of this subdivision, the term "goods" does not include moveable displays, brochures, and promotional materials containing material subject to intellectual property rights of, or special tools and training as required by the manufacturer, or parts to be used in repairs under warranty obligations of, a manufacturer, factory branch, distributor, or distributor branch.

284 7d. To fail to provide a notice to a dealer when notifying it of the requirement to purchase goods or
285 services from a vendor selected, identified, or designated by a manufacturer, factory branch, distributor, or distributor branch of the dealer's rights pursuant to subdivision 7c.

287 7e. To fail to provide to a dealer, when the manufacturer, factory branch, distributor, or distributor 288 branch claims that a vendor chosen by the dealer cannot supply goods and services of substantially 289 similar quality, a disclosure concerning the vendor selected, identified, or designated by the franchisor 290 stating (i) whether the manufacturer, factory branch, distributor, distributor branch, or one of its 291 affiliates, or any officer, director, or employee of the same, has an ownership interest, actual or beneficial, in the vendor and, if so, the percentage of the ownership interest and (ii) whether the 292 293 manufacturer, factory branch, distributor, distributor branch, or one of its affiliates has an agreement or 294 arrangement by which the vendor pays to the manufacturer, factory branch, distributor, distributor 295 branch, or one of its affiliates, or any officer, director, or employee of the same, any compensation and, 296 if so, the basis and amount of the compensation to be paid as a result of any purchases by the dealer, 297 whether it is to be paid by direct payment by the vendor or by credit from the vendor for the benefit of 298 the recipient.

71. To fail to provide to a dealer, if the goods and services to be supplied to the dealer by a vendor selected, identified, or designated by the manufacturer, factory branch, distributor, or distributor branch are signs or other franchisor image elements to be leased to the dealer, the right to purchase the signs or other franchisor image elements of like kind and quality from a vendor selected by the dealer. If the vendor selected by the manufacturer, factory branch, distributor, or distributor branch is the only available vendor, the dealer must be given the opportunity to purchase the signs or other franchisor

image elements at a price substantially similar to the capitalized lease costs thereof. This subdivision
shall not be construed to allow a dealer to impair or eliminate the intellectual property rights of the
manufacturer, factory branch, distributor, or distributor branch, nor to permit a dealer to erect or
maintain signs that do not conform to the intellectual property usage guidelines of the manufacturer,
factory branch, distributor, or distributor branch.

8. To include in any franchise with a motor vehicle dealer terms that are contrary to, prohibited by,or otherwise inconsistent with the requirements of this chapter.

8a. For any franchise agreement, to require a motor vehicle dealer to pay the attorney's fees of the manufacturer or distributor related to hearings and appeals brought under this article.

9. To fail to include in any franchise with a motor vehicle dealer the following language: "If any provision herein contravenes the laws or regulations of any state or other jurisdiction wherein this agreement is to be performed, or denies access to the procedures, forums, or remedies provided for by such laws or regulations, such provision shall be deemed to be modified to conform to such laws or regulations, and all other terms and provisions shall remain in full force," or words to that effect.

319 10. To enter into any agreement with a motor vehicle dealer in which the manufacturer, factory 320 branch, distributor, distributor branch, or one of its affiliates is given site control over the premises of a 321 dealer that does not terminate upon the occurrence of any of the following events: (i) the right of the 322 franchisor to manufacture or distribute the line-make of vehicles covered by the dealer's franchise is 323 sold, assigned, or otherwise transferred by the manufacturer, factory branch, distributor, or distributor 324 branch to another; (ii) the final termination of the dealer's franchise for any reason; or (iii) the 325 manufacturer, factory branch, distributor, or distributor branch of its affiliate fails for any reason to 326 exercise its right of first refusal to purchase the assets or ownership of the business of the dealer when 327 given the opportunity to do so by virtue of its franchise agreement, another agreement, or as set forth in § 46.2-1569. For purposes of this subdivision, the term "site control" shall mean the contractual right to 328 329 control in any way the commercial use and development of the premises upon which a dealer's business operations are located, including the right to approve of additional or different uses for the property 330 331 beyond those of its franchise, the right to lease or sublease the dealer's property, or the right or option 332 to purchase the dealer's property.

333 11. To require or coerce a motor vehicle dealer, whether by agreement, program, incentive 334 provision, or otherwise, to submit or to provide access to consumer data, as defined in 16 C.F.R. 335 § 313.3, maintained by the dealer: (i) by any method that violates or would violate the dealer's chosen 336 policies and processes for complying with obligations to protect consumer data under laws of the United 337 States or the Commonwealth or (ii) through manufacturer, factory branch, distributor, or distributor 338 branch access to the computer database of the dealer if the dealer chooses to submit data specified by 339 the manufacturer, factory branch, distributor, or distributor branch. A manufacturer, factory branch, 340 distributor, or distributor branch may not impose a fee, surcharge, or charge of any type on a dealer 341 that chooses to submit data specified by the manufacturer, factory branch, distributor, or distributor 342 branch rather than provide the manufacturer, factory branch, distributor, or distributor branch access to 343 the dealer's computer database.

The manufacturer, factory branch, distributor, or distributor branch shall provide a dealer the right
to cancel the dealer's participation in a program under which the dealer provides customer data or
access to data to the manufacturer or distributor, provided a manufacturer or distributor may require
notice of up to 60 days of the dealer's decision to cancel the dealer's participation.

348 If a manufacturer, factory branch, distributor, or distributor branch offers incentives or other payments under a program offered after July 1, 2015, and available to more than one dealer in the 349 350 Commonwealth that are premised wholly or in part on dealer participation in manufacturer or 351 distributor programs under which customer data is provided to or accessed by the manufacturer or 352 distributor, a dealer that exercises its rights under this section shall be deemed to be in compliance with 353 the program requirements pertaining to providing customer data. It shall not constitute a violation of this subsection for a manufacturer or distributor to require a motor vehicle dealer to provide data 354 355 concerning a new motor vehicle sale, used motor vehicle sale under a manufacturer "certification" 356 program, to validate a customer or dealer incentive, to facilitate warranty service work on a vehicle, or 357 information with respect to recall repairs on or information about a recalled vehicle.