## **2014 SESSION**

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## SENATE BILL NO. 572

Offered January 9, 2014

A BILL to amend and reenact § 51.5-140 of the Code of Virginia, relating to the Office of the State
Long-Term Care Ombudsman.

Patron-Barker

Referred to Committee on Rehabilitation and Social Services

9 Be it enacted by the General Assembly of Virginia:

10 1. That § 51.5-140 of the Code of Virginia is amended and reenacted as follows:

11 § 51.5-140. Access to residents, facilities, and patients' records by Office of State Long-Term 12 Care Ombudsman.

13 The entity designated by the Department to operate the programs of the Office of the State 14 Long-Term Care Ombudsman pursuant to the Older Americans Act (42 U.S.C. § 3001 et seq.), shall, in 15 the investigation of complaints referred to the program, have the same access to the facilities providing services, the client, and, upon the consent of the client or his legal representative, the records of (i) 16 residents, facilities, and patients' records of licensed adult care residences in accordance with § 63.2-1706 17 and licensed assisted living facilities as defined in § 63.2-100; (ii) patients, facilities, and patients' 18 records of licensed adult day care centers as defined in § 63.2-100; (iii) home care organizations as 19 20 defined in § 32.1-162.7; (iv) hospice facilities as defined in § 32.1-162.1; (v) certified nursing facilities or nursing homes in accordance with § 32.1-25, and shall have access to the individuals receiving 21 services and their records in as defined in § 32.1-123; (vi) providers as defined in § 37.2-403; (vii) state 22 hospitals or training centers operated by the Department of Behavioral Health and Developmental 23 24 Services; and (viii) area agencies on aging or any entity providing services pursuant to a contract with 25 an area agency on aging. However, if a patient or individual receiving services client is unable to 26 consent to the review of his medical and social records and has no legal guardian representative, such 27 representatives the entity designated by the Department to operate the programs of the Office of the 28 State Long-Term Care Ombudsman shall have appropriate access to such records in accordance with this 29 section the client's records if necessary to investigate a complaint. If the client's legal representative 30 refuses to consent and reasonable cause exists to believe the legal representative is not acting in the 31 client's best interest, the entity designated by the Department to operate the programs of the Office of the State Long-Term Care Ombudsman shall have access to the client's records. Notwithstanding the 32 33 provisions of § 32.1-125.1, the entity designated by the Department to operate the programs of the 34 Office of the State Long-Term Care Ombudsman shall have access to nursing facilities and nursing 35 homes and state hospitals in accordance with this section. Access to patients, residents, individuals 36 receiving services facilities, clients, and their records, and facilities, and state hospitals shall be available during normal working hours except in emergency situations. 37

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