

Department of Planning and Budget 2011 Fiscal Impact Statement

1. Bill Number: SB 821

House of Origin ☒ Introduced ☐ Substitute ☐ Engrossed
Second House ☐ In Committee ☐ Substitute ☐ Enrolled

2. Patron: Edwards, John S.

3. Committee: General Laws and Technology

4. Title: Office of the Children's Ombudsman

5. Summary: This legislation creates an Office of the Children's Ombudsman as an executive branch agency to provide ombudsman services, including investigation of complaints, advocacy, and the provision of information for children, parents, and citizens involved with child-serving agencies. The ombudsman would be appointed by the Governor, confirmed by the General Assembly and serve an initial appointment of one year following the expiration of the Governor's term, after which the ombudsman would serve a four-year term.

The bill also contains two enactment clauses. The first stipulates that the Office of the Children's Ombudsman would phase-in the scope of its responsibilities and investigations over a three year period. The second requires the Office of the Governor to conduct a needs assessment of resources and work with the Department of General Services to provide for the office space needs of the Office of the Children's Ombudsman.

6. Budget Amendment Necessary: Yes, new item.

7. Fiscal Impact Estimates: Preliminary

Expenditure Impact:

<i>Fiscal Year</i>	<i>Dollars</i>	<i>Positions</i>	<i>Fund</i>
2011	-	-	-
2012	\$334,492	4.0	General
2013	\$696,940	8.0	General
2014	\$840,740	10.0	General
2015	\$840,740	10.0	General
2016	\$840,740	10.0	General
2017	\$840,740	10.0	General

8. Fiscal Implications: The proposed legislation phases-in the responsibilities of the ombudsman over the next three years. Initially the office is only required to accept and investigate complaints from the Department of Social Services and Department of Juvenile Justice. Its scope will expand in FY 2013 to include the Department of Behavioral Health and Developmental Services, the Department of Education, and the Department of

Correctional Education. In FY 2014, the Office of Children's Ombudsman will accept and investigate complaints related to any child-serving agency or any program, service or facility licensed, funded or operated by a child-serving agency. The fiscal impact and staffing reflect the staggered start of the office.

In FY 2012, the first year after enactment, the office will require the services of four full-time positions, including a director, office assistant, as well as two human services analysts. This staffing level should ensure that the office is able to be established, provide preliminary outreach, and respond to any initial investigations. It is likely that additional staff will be needed in FY 2013 as the office's role expands to include three large and complex child-serving agencies. The fiscal estimate assumes that three additional human services analysts and another office assistant would be added. As the office's role is further expanded in FY 2014, it is estimated that it would require the services of two additional human services analysts. The following table summarizes the staffing services associated with this proposal.

Positions	Annual Salary (Including Benefits)*		
	FY 2012**	FY 2013	FY 2014
Director	\$82,701	\$111,300	\$111,300
Office Services Specialist(s)	\$36,453	\$98,640	\$98,640
Human Services Analyst(s)	\$110,338	\$372,000	\$520,800
Total	\$229,492	\$581,940	\$730,740

*Does not include salary increases; such funding would be provided centrally.

**Assumes 18 pay periods of compensation since it is unlikely that any positions would be hired and in place by July 1, 2011.

It is also assumed that the Office of Children's Ombudsman would also incur costs associated with operating as a separate agency. Based on agencies of comparable size, it is assumed that the office would require an estimated \$45,000 for rent costs each year. In addition, the initial cost of furniture and equipment for each new employee is estimated at \$7,500 the first year and \$2,500 each subsequent year. The agency can also expect to experience annual operating and information technology costs estimated at \$20,000. The office is also responsible for disseminating reports, information and best practices. An additional, \$10,000 each year would be needed to cover these costs.

Nonpersonal Services	FY 2012	FY 2013	FY 2014
Office Space	\$45,000	\$45,000	\$45,000
Furniture/Equipment	\$30,000	\$40,000	\$35,000
Operating Cost (including IT)	\$20,000	\$20,000	\$20,000
Publishing/Information	\$10,000	\$10,000	\$10,000
Total	\$105,000	\$115,000	\$100,000

The fiscal implications of this legislation will need to be revisited before FY 2014, when the office is expected to investigate complaints from child-serving agencies statewide. The staffing estimates are extremely tentative and will rely heavily on the number and complexity of complaints received by the office.

9. Specific Agency or Political Subdivisions Affected:

Department of Social Services

Department of Juvenile Justice

Department of Behavioral Health and Developmental Services

Department of Education

Department of Correctional Education

Any child-serving agency or any program, service or facility licensed, funded or operated by a child-serving agency

10. Technical Amendment Necessary: No

11. Other Comments: None

Date: 1/12/11

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