2011 SESSION

ENROLLED

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VIRGINIA ACTS OF ASSEMBLY - CHAPTER

2 An Act to amend and reenact § 32.1-127.1:03 of the Code of Virginia, relating to sharing of health 3 records.

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Approved

6 Be it enacted by the General Assembly of Virginia:

7 1. That § 32.1-127.1:03 of the Code of Virginia is amended and reenacted as follows: 8

§ 32.1-127.1:03. Health records privacy.

9 A. There is hereby recognized an individual's right of privacy in the content of his health records. 10 Health records are the property of the health care entity maintaining them, and, except when permitted or required by this section or by other provisions of state law, no health care entity, or other person 11 12 working in a health care setting, may disclose an individual's health records.

13 Pursuant to this subsection:

14 1. Health care entities shall disclose health records to the individual who is the subject of the health 15 record, except as provided in subsections E and F of this section and subsection B of § 8.01-413.

2. Health records shall not be removed from the premises where they are maintained without the 16 17 approval of the health care entity that maintains such health records, except in accordance with a court order or subpoena consistent with subsection C of § 8.01-413 or with this section or in accordance with 18 19 the regulations relating to change of ownership of health records promulgated by a health regulatory 20 board established in Title 54.1.

21 3. No person to whom health records are disclosed shall redisclose or otherwise reveal the health 22 records of an individual, beyond the purpose for which such disclosure was made, without first 23 obtaining the individual's specific authorization to such redisclosure. This redisclosure prohibition shall 24 not, however, prevent (i) any health care entity that receives health records from another health care 25 entity from making subsequent disclosures as permitted under this section and the federal Department of 26 Health and Human Services regulations relating to privacy of the electronic transmission of data and 27 protected health information promulgated by the United States Department of Health and Human Services as required by the Health Insurance Portability and Accountability Act (HIPAA) (42 U.S.C. 28 29 § 1320d et seq.) or (ii) any health care entity from furnishing health records and aggregate or other data, 30 from which individually identifying prescription information has been removed, encoded or encrypted, to 31 qualified researchers, including, but not limited to, pharmaceutical manufacturers and their agents or 32 contractors, for purposes of clinical, pharmaco-epidemiological, pharmaco-economic, or other health 33 services research.

34 4. Health care entities shall, upon the request of the individual who is the subject of the health 35 record, disclose health records to other health care entities, in any available format of the requestor's 36 choosing, as provided in subsection E. 37

B. As used in this section:

38 "Agent" means a person who has been appointed as an individual's agent under a power of attorney 39 for health care or an advance directive under the Health Care Decisions Act (§ 54.1-2981 et seq.).

40 "Certification" means a written representation that is delivered by hand, by first-class mail, by 41 overnight delivery service, or by facsimile if the sender obtains a facsimile-machine-generated 42 confirmation reflecting that all facsimile pages were successfully transmitted. 43

"Guardian" means a court-appointed guardian of the person."

44 "Health care clearinghouse" means, consistent with the definition set out in 45 C.F.R. § 160.103, a 45 public or private entity, such as a billing service, repricing company, community health management information system or community health information system, and "value-added" networks and switches, 46 47 that performs either of the following functions: (i) processes or facilitates the processing of health information received from another entity in a nonstandard format or containing nonstandard data content 48 49 into standard data elements or a standard transaction; or (ii) receives a standard transaction from another 50 entity and processes or facilitates the processing of health information into nonstandard format or nonstandard data content for the receiving entity. 51

"Health care entity" means any health care provider, health plan or health care clearinghouse.

53 "Health care provider" means those entities listed in the definition of "health care provider" in 54 § 8.01-581.1, except that state-operated facilities shall also be considered health care providers for the 55 purposes of this section. Health care provider shall also include all persons who are licensed, certified, 56 registered or permitted or who hold a multistate licensure privilege issued by any of the health HB2515ER

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57 regulatory boards within the Department of Health Professions, except persons regulated by the Board of 58 Funeral Directors and Embalmers or the Board of Veterinary Medicine.

59 "Health plan" means an individual or group plan that provides, or pays the cost of, medical care. 60 "Health plan" shall include any entity included in such definition as set out in 45 C.F.R. § 160.103.

61 "Health record" means any written, printed or electronically recorded material maintained by a health care entity in the course of providing health services to an individual concerning the individual and the 62 services provided. "Health record" also includes the substance of any communication made by an 63 individual to a health care entity in confidence during or in connection with the provision of health 64 65 services or information otherwise acquired by the health care entity about an individual in confidence 66 and in connection with the provision of health services to the individual.

67 "Health services" means, but shall not be limited to, examination, diagnosis, evaluation, treatment, 68 pharmaceuticals, aftercare, habilitation or rehabilitation and mental health therapy of any kind, as well as 69 payment or reimbursement for any such services.

"Individual" means a patient who is receiving or has received health services from a health care 70 71 entity.

72 "Individually identifying prescription information" means all prescriptions, drug orders or any other 73 prescription information that specifically identifies an individual. 74

"Parent" means a biological, adoptive or foster parent.

75 "Psychotherapy notes" means comments, recorded in any medium by a health care provider who is a 76 mental health professional, documenting or analyzing the contents of conversation during a private counseling session with an individual or a group, joint, or family counseling session that are separated from the rest of the individual's health record. "Psychotherapy notes" shall not include annotations 77 78 79 relating to medication and prescription monitoring, counseling session start and stop times, treatment 80 modalities and frequencies, clinical test results, or any summary of any symptoms, diagnosis, prognosis, 81 functional status, treatment plan, or the individual's progress to date. 82

C. The provisions of this section shall not apply to any of the following:

83 1. The status of and release of information governed by §§ 65.2-604 and 65.2-607 of the Virginia 84 Workers' Compensation Act; 85

2. Except where specifically provided herein, the health records of minors; or

3. The release of juvenile health records to a secure facility or a shelter care facility pursuant to 86 87 § 16.1-248.3.

88 D. Health care entities may, and, when required by other provisions of state law, shall, disclose 89 health records:

90 1. As set forth in subsection E, pursuant to the written authorization of (i) the individual or (ii) in the 91 case of a minor, (a) his custodial parent, guardian or other person authorized to consent to treatment of minors pursuant to § 54.1-2969 or (b) the minor himself, if he has consented to his own treatment 92 pursuant to § 54.1-2969, or (iii) in emergency cases or situations where it is impractical to obtain an 93 94 individual's written authorization, pursuant to the individual's oral authorization for a health care 95 provider or health plan to discuss the individual's health records with a third party specified by the 96 individual;

97 2. In compliance with a subpoena issued in accord with subsection H, pursuant to a search warrant 98 or a grand jury subpoena, pursuant to court order upon good cause shown or in compliance with a subpoena issued pursuant to subsection C of § 8.01-413. Regardless of the manner by which health 99 records relating to an individual are compelled to be disclosed pursuant to this subdivision, nothing in 100 this subdivision shall be construed to prohibit any staff or employee of a health care entity from 101 providing information about such individual to a law-enforcement officer in connection with such 102 103 subpoena, search warrant, or court order;

104 3. In accord with subsection F of § 8.01-399 including, but not limited to, situations where disclosure 105 is reasonably necessary to establish or collect a fee or to defend a health care entity or the health care 106 entity's employees or staff against any accusation of wrongful conduct; also as required in the course of an investigation, audit, review or proceedings regarding a health care entity's conduct by a duly authorized law-enforcement, licensure, accreditation, or professional review entity; 4. In testimony in accordance with §§ 8.01-399 and 8.01-400.2; 107 108

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5. In compliance with the provisions of \S 8.01-413;

6. As required or authorized by law relating to public health activities, health oversight activities, 111 serious threats to health or safety, or abuse, neglect or domestic violence, relating to contagious disease, 112 public safety, and suspected child or adult abuse reporting requirements, including, but not limited to, 113 those contained in §§ 32.1-36, 32.1-36.1, 32.1-40, 32.1-41, 32.1-127.1:04, 32.1-276.5, 32.1-283, 32.1-283.1, 37.2-710, 37.2-839, 53.1-40.10, 54.1-2400.6, 54.1-2400.7, 54.1-2403.3, 54.1-2506, 114 115 54.1-2966, 54.1-2966.1, 54.1-2967, 54.1-2968, 54.1-3408.2, 63.2-1509, and 63.2-1606; 116

117 7. Where necessary in connection with the care of the individual;

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118 8. In connection with the health care entity's own health care operations or the health care operations 119 of another health care entity, as specified in 45 C.F.R. § 164.501, or in the normal course of business in 120 accordance with accepted standards of practice within the health services setting; however, the 121 maintenance, storage, and disclosure of the mass of prescription dispensing records maintained in a 122 pharmacy registered or permitted in Virginia shall only be accomplished in compliance with 123 §§ 54.1-3410, 54.1-3411, and 54.1-3412;

124 9. When the individual has waived his right to the privacy of the health records;

125 10. When examination and evaluation of an individual are undertaken pursuant to judicial or 126 administrative law order, but only to the extent as required by such order;

127 11. To the guardian ad litem and any attorney representing the respondent in the course of a 128 guardianship proceeding of an adult patient who is the respondent in a proceeding under Chapter 10 129 (§ 37.2-1000 et seq.) of Title 37.2;

130 12. To the guardian ad litem and any attorney appointed by the court to represent an individual who 131 is or has been a patient who is the subject of a commitment proceeding under § 19.2-169.6, Article 5 132 (§ 37.2-814 et seq.) of Chapter 8 of Title 37.2, Article 16 (§ 16.1-335 et seq.) of Chapter 11 of Title 133 16.1, or a judicial authorization for treatment proceeding pursuant to Chapter 11 (§ 37.2-1100 et seq.) of 134 Title 37.2;

135 13. To a magistrate, the court, the evaluator or examiner required under Article 16 (§ 16.1-335 et 136 seq.) of Chapter 11 of Title 16.1 or § 37.2-815, a community services board or behavioral health 137 authority or a designee of a community services board or behavioral health authority, or a 138 law-enforcement officer participating in any proceeding under Article 16 (§ 16.1-335 et seq.) of Chapter 139 11 of Title 16.1, § 19.2-169.6, or Chapter 8 (§ 37.2-800 et seq.) of Title 37.2 regarding the subject of 140 the proceeding, and to any health care provider evaluating or providing services to the person who is the 141 subject of the proceeding or monitoring the person's adherence to a treatment plan ordered under those 142 provisions. Health records disclosed to a law-enforcement officer shall be limited to information 143 necessary to protect the officer, the person, or the public from physical injury or to address the health 144 care needs of the person. Information disclosed to a law-enforcement officer shall not be used for any 145 other purpose, disclosed to others, or retained;

146 14. To the attorney and/or guardian ad litem of a minor who represents such minor in any judicial or 147 administrative proceeding, if the court or administrative hearing officer has entered an order granting the 148 attorney or guardian ad litem this right and such attorney or guardian ad litem presents evidence to the 149 health care entity of such order;

150 15. With regard to the Court-Appointed Special Advocate (CASA) program, a minor's health records 151 in accord with § 9.1-156;

152 16. To an agent appointed under an individual's power of attorney or to an agent or decision maker 153 designated in an individual's advance directive for health care or for decisions on anatomical gifts and 154 organ, tissue or eye donation or to any other person consistent with the provisions of the Health Care 155 Decisions Act (§ 54.1-2981 et seq.); 156

17. To third-party payors and their agents for purposes of reimbursement;

18. As is necessary to support an application for receipt of health care benefits from a governmental 157 158 agency or as required by an authorized governmental agency reviewing such application or reviewing 159 benefits already provided or as necessary to the coordination of prevention and control of disease, 160 injury, or disability and delivery of such health care benefits pursuant to § 32.1-127.1:04;

161 19. Upon the sale of a medical practice as provided in § 54.1-2405; or upon a change of ownership 162 or closing of a pharmacy pursuant to regulations of the Board of Pharmacy;

20. In accord with subsection B of § 54.1-2400.1, to communicate an individual's specific and 163 164 immediate threat to cause serious bodily injury or death of an identified or readily identifiable person;

165 21. Where necessary in connection with the implementation of a hospital's routine contact process for 166 organ donation pursuant to subdivision B 4 of § 32.1-127;

22. In the case of substance abuse records, when permitted by and in conformity with requirements 167 168 of federal law found in 42 U.S.C. § 290dd-2 and 42 C.F.R. Part 2;

169 23. In connection with the work of any entity established as set forth in § 8.01-581.16 to evaluate the 170 adequacy or quality of professional services or the competency and qualifications for professional staff 171 privileges:

172 24. If the health records are those of a deceased or mentally incapacitated individual to the personal 173 representative or executor of the deceased individual or the legal guardian or committee of the 174 incompetent or incapacitated individual or if there is no personal representative, executor, legal guardian or committee appointed, to the following persons in the following order of priority: a spouse, an adult 175 176 son or daughter, either parent, an adult brother or sister, or any other relative of the deceased individual 177 in order of blood relationship;

178 25. For the purpose of conducting record reviews of inpatient hospital deaths to promote 179 identification of all potential organ, eye, and tissue donors in conformance with the requirements of applicable federal law and regulations, including 42 C.F.R. § 482.45, (i) to the health care provider's 180 designated organ procurement organization certified by the United States Health Care Financing 181 182 Administration and (ii) to any eye bank or tissue bank in Virginia certified by the Eye Bank Association 183 of America or the American Association of Tissue Banks;

184 26. To the Office of the Inspector General for Behavioral Health and Developmental Services pursuant to Article 3 (§ 37.2-423 et seq.) of Chapter 4 of Title 37.2; 185

186 27. To an entity participating in the activities of a local health partnership authority established 187 pursuant to Article 6.1 (§ 32.1-122.10:001 et seq.) of Chapter 4, pursuant to subdivision 1;

188 28. To law-enforcement officials by each licensed emergency medical services agency, (i) when the 189 individual is the victim of a crime or (ii) when the individual has been arrested and has received 190 emergency medical services or has refused emergency medical services and the health records consist of 191 the prehospital patient care report required by § 32.1-116.1;

192 29. To law-enforcement officials, in response to their request, for the purpose of identifying or 193 locating a suspect, fugitive, person required to register pursuant to § 9.1-901 of the Sex Offender and 194 Crimes Against Minors Registry Act, material witness, or missing person, provided that only the 195 following information may be disclosed: (i) name and address of the person, (ii) date and place of birth 196 of the person, (iii) social security number of the person, (iv) blood type of the person, (v) date and time 197 of treatment received by the person, (vi) date and time of death of the person, where applicable, (vii) 198 description of distinguishing physical characteristics of the person, and (viii) type of injury sustained by 199 the person;

200 30. To law-enforcement officials regarding the death of an individual for the purpose of alerting law 201 enforcement of the death if the health care entity has a suspicion that such death may have resulted 202 from criminal conduct;

203 31. To law-enforcement officials if the health care entity believes in good faith that the information 204 disclosed constitutes evidence of a crime that occurred on its premises;

205 32. To the State Health Commissioner pursuant to § 32.1-48.015 when such records are those of a 206 person or persons who are subject to an order of quarantine or an order of isolation pursuant to Article 207 3.02 (§ 32.1-48.05 et seq.) of Chapter 2;

208 33. To the Commissioner of the Department of Labor and Industry or his designee by each licensed 209 emergency medical services agency when the records consist of the prehospital patient care report 210 required by § 32.1-116.1 and the patient has suffered an injury or death on a work site while performing 211 duties or tasks that are within the scope of his employment;

212 34. To notify a family member or personal representative of an individual who is the subject of a proceeding pursuant to Article 16 (§ 16.1-335 et seq.) of Chapter 11 of Title 16.1 or Chapter 8 213 214 (§ 37.2-800 et seq.) of Title 37.2 of information that is directly relevant to such person's involvement with the individual's health care, which may include the individual's location and general condition, 215 216 when the individual has the capacity to make health care decisions and (i) the individual has agreed to 217 the notification, (ii) the individual has been provided an opportunity to object to the notification and 218 does not express an objection, or (iii) the health care provider can, on the basis of his professional 219 judgment, reasonably infer from the circumstances that the individual does not object to the notification. 220 If the opportunity to agree or object to the notification cannot practicably be provided because of the 221 individual's incapacity or an emergency circumstance, the health care provider may notify a family 222 member or personal representative of the individual of information that is directly relevant to such 223 person's involvement with the individual's health care, which may include the individual's location and 224 general condition if the health care provider, in the exercise of his professional judgment, determines 225 that the notification is in the best interests of the individual. Such notification shall not be made if the 226 provider has actual knowledge the family member or personal representative is currently prohibited by 227 court order from contacting the individual; and

228 35. To a threat assessment team established by a public institution of higher education pursuant to 229 § 23-9.2:10 when such records concern a student at the public institution of higher education, including 230 a student who is a minor.

231 Notwithstanding the provisions of subdivisions 1 through 35, a health care entity shall obtain an 232 individual's written authorization for any disclosure of psychotherapy notes, except when disclosure by 233 the health care entity is (i) for its own training programs in which students, trainees, or practitioners in 234 mental health are being taught under supervision to practice or to improve their skills in group, joint, 235 family, or individual counseling; (ii) to defend itself or its employees or staff against any accusation of 236 wrongful conduct; (iii) in the discharge of the duty, in accordance with subsection B of § 54.1-2400.1, 237 to take precautions to protect third parties from violent behavior or other serious harm; (iv) required in 238 the course of an investigation, audit, review, or proceeding regarding a health care entity's conduct by a 239 duly authorized law-enforcement, licensure, accreditation, or professional review entity; or (v) otherwise

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240 required by law.

241 E. Health care records required to be disclosed pursuant to this section shall be made available 242 electronically only to the extent and in the manner authorized by the federal Health Information 243 Technology for Economic and Clinical Health Act (P.L. 111-5) and implementing regulations and the 244 Health Insurance Portability and Accountability Act (42 U.S.C. § 1320d et seq.) and implementing 245 regulations. Notwithstanding any other provision to the contrary, a health care entity shall not be 246 required to provide records in an electronic format requested if (i) the electronic format is not reasonably available without additional cost to the health care entity, (ii) the records would be subject 247 248 to modification in the format required, or (iii) the health care entity determines that the integrity of the 249 records could be compromised in the electronic format requested. Requests for copies of health records 250 shall (i) be in writing, dated and signed by the requester; (ii) identify the nature of the information 251 requested; and (iii) include evidence of the authority of the requester to receive such copies and 252 identification of the person to whom the information is to be disclosed; and (iv) specify whether the 253 requester would like the records in electronic format, if available, or in paper format. The health care 254 entity shall accept a photocopy, facsimile, or other copy of the original signed by the requestor as if it 255 were an original. Within 15 days of receipt of a request for copies of health records, the health care 256 entity shall do one of the following: (i a) furnish such copies to any requester authorized to receive 257 them in electronic format if so requested; (ii b) inform the requester if the information does not exist or 258 cannot be found; (iii c) if the health care entity does not maintain a record of the information, so inform 259 the requester and provide the name and address, if known, of the health care entity who maintains the 260 record; or (iv d) deny the request (a 1) under subsection F, (b 2) on the grounds that the requester has 261 not established his authority to receive such health records or proof of his identity, or (e 3) as otherwise 262 provided by law. Procedures set forth in this section shall apply only to requests for health records not 263 specifically governed by other provisions of state law.

264 F. Except as provided in subsection B of § 8.01-413, copies of an individual's health records shall 265 not be furnished to such individual or anyone authorized to act on the individual's behalf when the 266 individual's treating physician or the individual's treating clinical psychologist has made a part of the individual's record a written statement that, in the exercise of his professional judgment, the furnishing 267 268 to or review by the individual of such health records would be reasonably likely to endanger the life or 269 physical safety of the individual or another person, or that such health record makes reference to a 270 person other than a health care provider and the access requested would be reasonably likely to cause 271 substantial harm to such referenced person. If any health care entity denies a request for copies of health 272 records based on such statement, the health care entity shall inform the individual of the individual's 273 right to designate, in writing, at his own expense, another reviewing physician or clinical psychologist, 274 whose licensure, training and experience relative to the individual's condition are at least equivalent to 275 that of the physician or clinical psychologist upon whose opinion the denial is based. The designated 276 reviewing physician or clinical psychologist shall make a judgment as to whether to make the health 277 record available to the individual.

278 The health care entity denying the request shall also inform the individual of the individual's right to 279 request in writing that such health care entity designate, at its own expense, a physician or clinical 280 psychologist, whose licensure, training, and experience relative to the individual's condition are at least 281 equivalent to that of the physician or clinical psychologist upon whose professional judgment the denial is based and who did not participate in the original decision to deny the health records, who shall make 282 283 a judgment as to whether to make the health record available to the individual. The health care entity 284 shall comply with the judgment of the reviewing physician or clinical psychologist. The health care 285 entity shall permit copying and examination of the health record by such other physician or clinical 286 psychologist designated by either the individual at his own expense or by the health care entity at its 287 expense.

Any health record copied for review by any such designated physician or clinical psychologist shall be accompanied by a statement from the custodian of the health record that the individual's treating physician or clinical psychologist determined that the individual's review of his health record would be reasonably likely to endanger the life or physical safety of the individual or would be reasonably likely to cause substantial harm to a person referenced in the health record who is not a health care provider.

293 Further, nothing herein shall be construed as giving, or interpreted to bestow the right to receive294 copies of, or otherwise obtain access to, psychotherapy notes to any individual or any person authorized295 to act on his behalf.

G. A written authorization to allow release of an individual's health records shall substantially includethe following information:

298 AUTHORIZATION TO RELEASE CONFIDENTIAL HEALTH RECORDS

299 Individual's Name

300 Health Care Entity's Name

301 Person, Agency, or Health Care Entity to whom disclosure is to 302 be made 303 Information or Health Records to be disclosed 304 Purpose of Disclosure or at the Request of the Individual 305 As the person signing this authorization, I understand that I am 306 giving my permission to the above-named health care entity for 307 disclosure of confidential health records. I understand that the 308 health care entity may not condition treatment or payment on my 309 willingness to sign this authorization unless the specific 310 circumstances under which such conditioning is permitted by law 311 are applicable and are set forth in this authorization. I also 312 understand that I have the right to revoke this authorization 313 at any time, but that my revocation is not effective until 314 delivered in writing to the person who is in possession of 315 my health records and is not effective as to health records 316 already disclosed under this authorization. A copy of this 317 authorization and a notation concerning the persons or agencies 318 to whom disclosure was made shall be included with my original 319 health records. I understand that health information disclosed 320 under this authorization might be redisclosed by a recipient 321 and may, as a result of such disclosure, no longer be protected 322 to the same extent as such health information was protected by 323 law while solely in the possession of the health care entity. 324 This authorization expires on (date) or (event) 325 Signature of Individual or Individual's Legal Representative 326 if Individual is Unable to Sign 327 Relationship or Authority of Legal Representative 328

Date of Signature

H. Pursuant to this subsection:

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330 1. Unless excepted from these provisions in subdivision 9, no party to a civil, criminal or 331 administrative action or proceeding shall request the issuance of a subpoena duces tecum for another 332 party's health records or cause a subpoena duces tecum to be issued by an attorney unless a copy of the 333 request for the subpoena or a copy of the attorney-issued subpoena is provided to the other party's counsel or to the other party if pro se, simultaneously with filing the request or issuance of the 334 subpoena. No party to an action or proceeding shall request or cause the issuance of a subpoena duces 335 336 tecum for the health records of a nonparty witness unless a copy of the request for the subpoena or a copy of the attorney-issued subpoena is provided to the nonparty witness simultaneously with filing the 337 338 request or issuance of the attorney-issued subpoena.

339 No subpoena duces tecum for health records shall set a return date earlier than 15 days from the date 340 of the subpoena except by order of a court or administrative agency for good cause shown. When a court or administrative agency directs that health records be disclosed pursuant to a subpoena duces 341 342 tecum earlier than 15 days from the date of the subpoena, a copy of the order shall accompany the 343 subpoena.

344 Any party requesting a subpoena duces tecum for health records or on whose behalf the subpoena 345 duces tecum is being issued shall have the duty to determine whether the individual whose health 346 records are being sought is pro se or a nonparty.

347 In instances where health records being subpoenaed are those of a pro se party or nonparty witness, the party requesting or issuing the subpoena shall deliver to the pro se party or nonparty witness together with the copy of the request for subpoena, or a copy of the subpoena in the case of an 348 349 attorney-issued subpoena, a statement informing them of their rights and remedies. The statement shall 350 351 include the following language and the heading shall be in **boldface** capital letters: 352

NOTICE TO INDIVIDUAL

353 The attached document means that (insert name of party requesting or causing issuance of the 354 subpoena) has either asked the court or administrative agency to issue a subpoena or a subpoena has 355 been issued by the other party's attorney to your doctor, other health care providers (names of health 356 care providers inserted here) or other health care entity (name of health care entity to be inserted here) 357 requiring them to produce your health records. Your doctor, other health care provider or other health 358 care entity is required to respond by providing a copy of your health records. If you believe your health 359 records should not be disclosed and object to their disclosure, you have the right to file a motion with

360 the clerk of the court or the administrative agency to quash the subpoena. If you elect to file a motion to quash, such motion must be filed within 15 days of the date of the request or of the attorney-issued 361 362 subpoena. You may contact the clerk's office or the administrative agency to determine the requirements that must be satisfied when filing a motion to quash and you may elect to contact an attorney to 363 364 represent your interest. If you elect to file a motion to quash, you must notify your doctor, other health 365 care provider(s), or other health care entity, that you are filing the motion so that the health care 366 provider or health care entity knows to send the health records to the clerk of court or administrative 367 agency in a sealed envelope or package for safekeeping while your motion is decided.

368 2. Any party filing a request for a subpoena duces tecum or causing such a subpoena to be issued
369 for an individual's health records shall include a Notice in the same part of the request in which the
370 recipient of the subpoena duces tecum is directed where and when to return the health records. Such notice shall be in boldface capital letters and shall include the following language:

372 NOTICE TO HEALTH CÂRE ENTITIES

A COPY OF THIS SUBPOENA DUCES TECUM HAS BEEN PROVIDED TO THE INDIVIDUAL
WHOSE HEALTH RECORDS ARE BEING REQUESTED OR HIS COUNSEL. YOU OR THAT
INDIVIDUAL HAS THE RIGHT TO FILE A MOTION TO QUASH (OBJECT TO) THE ATTACHED
SUBPOENA. IF YOU ELECT TO FILE A MOTION TO QUASH, YOU MUST FILE THE MOTION
WITHIN 15 DAYS OF THE DATE OF THIS SUBPOENA.

378 YOU MUST NOT RESPOND TO THIS SUBPOENA UNTIL YOU HAVE RECEIVED WRITTEN
379 CERTIFICATION FROM THE PARTY ON WHOSE BEHALF THE SUBPOENA WAS ISSUED
380 THAT THE TIME FOR FILING A MOTION TO QUASH HAS ELAPSED AND THAT:

381 NO MOTION TO QUASH WAS FILED; OR

382 ANY MOTION TO QUASH HAS BEEN RESOLVED BY THE COURT OR THE
383 ADMINISTRATIVE AGENCY AND THE DISCLOSURES SOUGHT ARE CONSISTENT WITH
384 SUCH RESOLUTION.

IF YOU RECEIVE NOTICE THAT THE INDIVIDUAL WHOSE HEALTH RECORDS ARE
BEING REQUESTED HAS FILED A MOTION TO QUASH THIS SUBPOENA, OR IF YOU FILE A
MOTION TO QUASH THIS SUBPOENA, YOU MUST SEND THE HEALTH RECORDS ONLY TO
THE CLERK OF THE COURT OR ADMINISTRATIVE AGENCY THAT ISSUED THE SUBPOENA
OR IN WHICH THE ACTION IS PENDING AS SHOWN ON THE SUBPOENA USING THE
FOLLOWING PROCEDURE:

PLACE THE HEALTH RECORDS IN A SEALED ENVELOPE AND ATTACH TO THE SEALED
ENVELOPE A COVER LETTER TO THE CLERK OF COURT OR ADMINISTRATIVE AGENCY
WHICH STATES THAT CONFIDENTIAL HEALTH RECORDS ARE ENCLOSED AND ARE TO BE
HELD UNDER SEAL PENDING A RULING ON THE MOTION TO QUASH THE SUBPOENA.
THE SEALED ENVELOPE AND THE COVER LETTER SHALL BE PLACED IN AN OUTER
ENVELOPE OR PACKAGE FOR TRANSMITTAL TO THE COURT OR ADMINISTRATIVE
AGENCY.

398 3. Upon receiving a valid subpoena duces tecum for health records, health care entities shall have the duty to respond to the subpoena in accordance with the provisions of subdivisions 4, 5, 6, 7, and 8.

400 4. Except to deliver to a clerk of the court or administrative agency subpoenaed health records in a
401 sealed envelope as set forth, health care entities shall not respond to a subpoena duces tecum for such
402 health records until they have received a certification as set forth in subdivision 5 or 8 from the party on
403 whose behalf the subpoena duces tecum was issued.

404 If the health care entity has actual receipt of notice that a motion to quash the subpoena has been 405 filed or if the health care entity files a motion to quash the subpoena for health records, then the health 406 care entity shall produce the health records, in a securely sealed envelope, to the clerk of the court or 407 administrative agency issuing the subpoena or in whose court or administrative agency the action is 408 pending. The court or administrative agency shall place the health records under seal until a 409 determination is made regarding the motion to quash. The securely sealed envelope shall only be opened 410 on order of the judge or administrative agency. In the event the court or administrative agency grants 411 the motion to quash, the health records shall be returned to the health care entity in the same sealed 412 envelope in which they were delivered to the court or administrative agency. In the event that a judge or 413 administrative agency orders the sealed envelope to be opened to review the health records in camera, a 414 copy of the order shall accompany any health records returned to the health care entity. The health 415 records returned to the health care entity shall be in a securely sealed envelope.

416 5. If no motion to quash is filed within 15 days of the date of the request or of the attorney-issued 417 subpoena, the party on whose behalf the subpoena was issued shall have the duty to certify to the 418 subpoenaed health care entity that the time for filing a motion to quash has elapsed and that no motion 419 to quash was filed. Any health care entity receiving such certification shall have the duty to comply 420 with the subpoena duces tecum by returning the specified health records by either the return date on the

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421 subpoena or five days after receipt of the certification, whichever is later.

422 6. In the event that the individual whose health records are being sought files a motion to quash the 423 subpoena, the court or administrative agency shall decide whether good cause has been shown by the 424 discovering party to compel disclosure of the individual's health records over the individual's objections. 425 In determining whether good cause has been shown, the court or administrative agency shall consider (i) 426 the particular purpose for which the information was collected; (ii) the degree to which the disclosure of 427 the records would embarrass, injure, or invade the privacy of the individual; (iii) the effect of the 428 disclosure on the individual's future health care; (iv) the importance of the information to the lawsuit or 429 proceeding; and (v) any other relevant factor.

430 7. Concurrent with the court or administrative agency's resolution of a motion to quash, if 431 subpoenaed health records have been submitted by a health care entity to the court or administrative 432 agency in a sealed envelope, the court or administrative agency shall: (i) upon determining that no submitted health records should be disclosed, return all submitted health records to the health care entity 433 434 in a sealed envelope; (ii) upon determining that all submitted health records should be disclosed, provide 435 all the submitted health records to the party on whose behalf the subpoena was issued; or (iii) upon determining that only a portion of the submitted health records should be disclosed, provide such portion 436 437 to the party on whose behalf the subpoena was issued and return the remaining health records to the 438 health care entity in a sealed envelope.

8. Following the court or administrative agency's resolution of a motion to quash, the party on whose
behalf the subpoena duces tecum was issued shall have the duty to certify in writing to the subpoenaed
health care entity a statement of one of the following:

a. All filed motions to quash have been resolved by the court or administrative agency and the
disclosures sought in the subpoena duces tecum are consistent with such resolution; and, therefore, the
health records previously delivered in a sealed envelope to the clerk of the court or administrative
a. All filed motions to quash have been resolved by the court or administrative agency and the
disclosures sought in the subpoena duces tecum are consistent with such resolution; and, therefore, the
health records previously delivered in a sealed envelope to the clerk of the court or administrative
a. All filed motions to quash have been resolved by the court or administrative agency will not be returned to the health care entity;

b. All filed motions to quash have been resolved by the court or administrative agency and the
disclosures sought in the subpoena duces tecum are consistent with such resolution and that, since no
health records have previously been delivered to the court or administrative agency by the health care
entity, the health care entity shall comply with the subpoena duces tecum by returning the health records
designated in the subpoena by the return date on the subpoena or five days after receipt of certification,
whichever is later;

452 c. All filed motions to quash have been resolved by the court or administrative agency and the
453 disclosures sought in the subpoena duces tecum are not consistent with such resolution; therefore, no
454 health records shall be disclosed and all health records previously delivered in a sealed envelope to the
455 clerk of the court or administrative agency will be returned to the health care entity;

456 d. All filed motions to quash have been resolved by the court or administrative agency and the 457 disclosures sought in the subpoena duces tecum are not consistent with such resolution and that only limited disclosure has been authorized. The certification shall state that only the portion of the health 458 459 records as set forth in the certification, consistent with the court or administrative agency's ruling, shall 460 be disclosed. The certification shall also state that health records that were previously delivered to the court or administrative agency for which disclosure has been authorized will not be returned to the 461 462 health care entity; however, all health records for which disclosure has not been authorized will be 463 returned to the health care entity; or

e. All filed motions to quash have been resolved by the court or administrative agency and the
disclosures sought in the subpoena duces tecum are not consistent with such resolution and, since no
health records have previously been delivered to the court or administrative agency by the health care
entity, the health care entity shall return only those health records specified in the certification,
consistent with the court or administrative agency's ruling, by the return date on the subpoena or five
days after receipt of the certification, whichever is later.

470 A copy of the court or administrative agency's ruling shall accompany any certification made 471 pursuant to this subdivision.

472 9. The provisions of this subsection have no application to subpoenas for health records requested
473 under § 8.01-413, or issued by a duly authorized administrative agency conducting an investigation,
474 audit, review or proceedings regarding a health care entity's conduct.

The provisions of this subsection shall apply to subpoen as for the health records of both minors and adults.

477 Nothing in this subsection shall have any effect on the existing authority of a court or administrative
478 agency to issue a protective order regarding health records, including, but not limited to, ordering the
479 return of health records to a health care entity, after the period for filing a motion to quash has passed.

480 A subpoena for substance abuse records must conform to the requirements of federal law found in 42481 C.F.R. Part 2, Subpart E.

482 I. Health care entities may testify about the health records of an individual in compliance with \$\$ 8.01-399 and 8.01-400.2.

484 J. If an individual requests a copy of his health record from a health care entity, the health care entity may impose a reasonable cost-based fee, which shall include only the cost of supplies for and labor of copying the requested information, postage when the individual requests that such information be mailed, and preparation of an explanation or summary of such information as agreed to by the individual. For the purposes of this section, "individual" shall subsume a person with authority to act on behalf of the individual who is the subject of the health record in making decisions related to his health 490 care.