2011 SESSION

	11104667D				
1	HOUSE BILL NO. 1907				
2	AMENDMENT IN THE NATURE OF A SUBSTITUTE				
3	(Proposed by the House Committee on General Laws				
4 5	on January 27, 2011)				
5 6	(Patron Prior to Substitute—Delegate Miller, J.H.)				
7	A BILL to amend and reenact §§ 54.1-2105.01, 54.1-2105.03, 54.1-2105.1, 54.1-2130, 54.1-2131, 54.1-2133, 54.1-2135, 54.1-2137, 54.1-2139, and 55-519 of the Code of Virginia and to amend the				
8	Code of Virginia by adding sections numbered 54.1-2139.1, 54.1-2139.2, 54.1-2139.3, and				
9	54.1-2142.1 and by adding in Article 3 of Chapter 21 of Title 54.1 a section numbered 54.1-2146,				
10	relating to the Real Estate Board; licensure and practice of real estate professionals.				
11	Be it enacted by the General Assembly of Virginia:				
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13	54.1-2137, 54.1-2139, and 55-519 of the Code of Virginia are amended and reenacted and that the				
14	Code of Virginia is amended by adding sections numbered 54.1-2139.1, 54.1-2139.2, 54.1-2139.3,				
15	and 54.1-2142.1 and by adding in Article 3 of Chapter 21 of Title 54.1 a section numbered				
16 17	54.1-2146 as follows:				
17 18	§ 54.1-2105.01. Educational requirements for all salespersons within one year of licensure.				
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20	required of all salespersons within one year of issuance of a license by the Board. Failure of a new				
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23	been completed.				
24	B. To establish the guidelines required by this section, the Board shall establish an industry advisory				
25	group to focus on the following three practice tracks: composed of representatives of the practices of (i)				
26 27	residential real estate, (ii) commercial real estate, and (iii) property management. The industry advisory				
28	group shall consist of licensed real estate salespersons and real estate brokers, and who shall be appointed by and shall meet at the direction of the Board, at least annually, to update the guidelines in				
29	each of the three educational practice tracks. The Board shall review and may approve educational				
30	curriculum curricula developed by an approved school or other provider of real estate education				
31	authorized by this chapter. The industry advisory group shall serve at no cost to the Board.				
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34	writing, handling customer deposits, listing property, leasing property, agency, current industry issues				
35 36	and trends, property owners' and condominium association law, landlord-tenant law, Board regulations, and such other topics as designated by the Board. The continuing education requirements of this section				
37	for new licensees shall be in lieu of the continuing education requirements otherwise specified in this				
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39	§ 54.1-2105.03. Continuing education; relicensure of brokers and salespersons.				
40	A. Board regulations shall include educational requirements as a condition for relicensure of brokers				
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42	law as conditions for licensure.				
43 44	1. Brokers to whom active licenses have been issued by the Board shall be required to satisfactorily complete courses of not less than 24 hours of classroom or correspondence or other distance learning				
45	instruction during each licensing term. Of the total 24 hours, the curriculum shall include consist of:				
46	a. A minimum of eight required hours to include at least three hours of ethics and standards of				
47	conduct, two hours of fair housing, and the remaining three hours of legal updates and emerging trends,				
48	real estate agency, and real estate contracts;				
49	b. A minimum of eight hours of courses relating to supervision and management of real estate agents				
50	and the management of real estate brokerage firms as are approved by the Board; and				
51 52	c. Eight hours of general elective courses as are approved by the Board. The Board may, on a year-by-year basis, adjust the required hours and course topics specified in				
5 <u>7</u>	this subdivision for the next succeeding year, applicable to a licensee in the next renewal period for his				
54	license, including the addition of topics deemed by the Board to be essential. Such designation or				
55	adjustment by the Board shall be made prior to September 1 of any given calendar year. The action of				
56	the Board in making such adjustment shall be subject to § 2.2-4012.1.				
57	The fair housing requirements shall include an update on current cases and administrative decisions				
58 50	under fair housing laws. If the licensee submits a notarized affidavit to the Board that certifies that he				
59	does not practice residential real estate and shall not do so during the licensing term, training in fair				

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60 housing shall not be required; instead, such licensee shall receive training in other applicable federal and 61 state discrimination laws and regulations. The Board shall approve a continuing education curriculum of

not less than two hours, and as of July 1, 2007, every applicant for relicensure as an active broker shall 62 63 complete at a minimum one two-hour continuing education course on limited service agency prior to 64 renewal or reinstatement of his license. If the licensee submits a notarized affidavit to the Board that 65 certifies that he has taken a two-hour continuing education course on limited service agency between 66 July 1, 2006, and June 30, 2007, offered by a school approved by the Board, which, in the determination of the Board, covered substantially the information in a continuing education course 67 approved by the Board subsequent to July 1, 2007, the licensee may receive credit for the two hours of 68 69 continuing education. If the licensee submits a notarized affidavit to the Board that certifies that he does 70 not practice residential real estate and shall not do so during the licensing term, training in limited service agency shall not be required. A licensee who takes one two-hour continuing education class on 71 72 limited service agency shall satisfy the requirements for continuing education and may, but shall not be required to, take any further continuing education on limited service agency. 73

2. Salespersons to whom active licenses have been issued by the Board shall be required to 74 75 satisfactorily complete courses of not less than 16 hours of classroom or correspondence or other 76 distance learning instruction during each licensing term. Of the total 16 hours, the curriculum shall 77 include consist of:

78 a. A minimum of eight required hours to include at least three hours of ethics and standards of 79 conduct, two hours of fair housing, and the remaining three hours of legal updates and emerging trends, 80 real estate agency, and real estate contracts; and 81

b. Eight hours of general elective courses as are approved by the Board.

The Board may, on a year-by-year basis, readjust the required hours and course topics specified in 82 83 this subdivision for the next succeeding year, applicable to a licensee in the next renewal period for his 84 license, including the addition of topics deemed by the Board to be essential. Such designation or 85 adjustment by the Board shall be made prior to September 1 of any given calendar year. The action of the Board in making such adjustment shall be subject to § 2.2-4012.1. 86

87 3. The Board shall approve a continuing education curriculum of not less than three hours, and as 88 of July 1, 2012, every applicant for relicensure as an active broker or salesperson shall complete at a 89 minimum one three-hour continuing education course on the changes to residential standard agency 90 effective as of July 1, 2011, to Article 3 (§ 54.1-2130 et seq.) prior to renewal or reinstatement of his 91 license. If the licensee submits a notarized affidavit to the Board that certifies that he does not practice 92 residential real estate and shall not do so during the licensing term, training in residential 93 representation shall not be required. A licensee who takes one three-hour continuing education class on 94 residential representation shall satisfy the requirements for continuing education and may, but shall not 95 be required to, take any further continuing education on residential standard agency.

96 The fair housing requirements shall include an update on current cases and administrative decisions 97 under fair housing laws. If the licensee submits a notarized affidavit to the Board that certifies that he 98 does not practice residential real estate and shall not do so during the licensing term, training in fair 99 housing shall not be required; instead, such licensee shall receive training in other applicable federal and 100 state discrimination laws and regulations.

The Board shall approve a continuing education curriculum of not less than two hours, and as of 101 102 July 1, 2007, every applicant for relicensure as an active salesperson shall complete at a minimum one 103 two-hour continuing education course on limited service agency prior to renewal or reinstatement of his license. If the licensee submits a notarized affidavit to the Board that certifies that he has taken 104 105 completed a two-hour continuing education course on limited service agency between July 1, 2006, and June 30, 2007, offered by a school approved by the Board, which, in the determination of the Board, 106 covered substantially the information in a continuing education course approved by the Board 107 108 subsequent to July 1, 2007, the licensee may receive credit for the two hours of continuing education. If 109 the licensee submits a notarized affidavit to the Board that certifies that he does not practice residential 110 real estate and shall not do so during the licensing term, training in limited service agency shall not be 111 required. A licensee who takes one two-hour continuing education class on limited service agency shall 112 satisfy the requirements for continuing education and may, but shall not be required to, take any further 113 continuing education on limited service agency.

3.4. For correspondence and other distance learning instruction offered by an approved provider, the 114 Board shall establish the appropriate testing procedures to verify completion of the course and require 115 the licensee to file a notarized affidavit certifying compliance with the course requirements. The Board 116 may establish procedures to ensure the quality of the courses. The Board shall not require testing for 117 118 continuing education courses completed through classroom instruction.

B. Every applicant for relicensure as an active salesperson or broker shall complete the continuing 119 120 education requirements prior to each renewal or reinstatement of his license. The continuing education requirement shall also apply to inactive licensees who make application for an active license. 121

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122 Notwithstanding this requirement, military personnel called to active duty in the armed forces of the 123 United States may complete the required continuing education within six months of their release from

124 active duty.

§ 54.1-2105.1. Other powers and duties of the Real Estate Board.

125 126 In addition to the provisions of §§ 54.1-2105.01 through 54.1-2105.04, the Board shall develop a 127 residential property disclosure statement form for use in accordance with the provisions of Chapter 27 (§ 55-517 et seq.) of Title 55. The Board shall also include on its website the notice required by 128 129 subsection B of § 55-519.

130 § 54.1-2130. Definitions.

131 As used in this article:

132 "Agency" means every relationship in which a real estate licensee acts for or represents a person by 133 such person's express authority in a real estate transaction, unless a different legal relationship is intended and is agreed to as part of the brokerage relationship. Agency includes representation of a 134 135 client as a standard agent or a limited service agent. Nothing in this article shall prohibit a licensee and 136 a client from agreeing in writing to a brokerage relationship under which the licensee acts as an 137 independent contractor or which imposes on a licensee obligations in addition to those provided in this 138 article. If a licensee agrees to additional obligations, however, the licensee shall be responsible for the 139 additional obligations agreed to with the client in the brokerage agreement. A real estate licensee who 140 enters into a brokerage relationship based upon a written brokerage agreement that specifically states 141 that the real estate licensee is acting as an independent contractor and not as an agent shall have the 142 obligations agreed to by the parties in the brokerage agreement, and such real estate licensee and its 143 employees shall have no obligations under §§ 54.1-2131 through 54.1-2135 of this article. However, any 144 real estate licensee who acts for or represents a client in an agency relationship shall either represent 145 such client as a standard agent or a limited service agent.

146 "Brokerage agreement" means the written agreement by which a real estate licensee represents a 147 elient in creating a brokerage relationship between a client and a licensee.

148 "Brokerage relationship" means the contractual relationship between a client and a real estate licensee 149 who has been engaged by such client for the purpose of procuring a seller, buyer, option, tenant, or 150 landlord ready, able, and willing to sell, buy, option, exchange or rent real estate on behalf of a client. 151

"Client" means a person who has entered into a brokerage relationship with a licensee.

152 "Common source information company" means any person, firm, or corporation that is a source, 153 compiler, or supplier of information regarding real estate for sale or lease and other data and includes, 154 but is not limited to, multiple listing services.

155 "Customer" means a person who has not entered into a brokerage relationship with a licensee but for 156 whom a licensee performs ministerial acts in a real estate transaction. Unless a licensee enters into a 157 brokerage relationship with such person, it shall be presumed that such person is a customer of the 158 licensee rather than a client.

159 "Designated agent" or "designated representative" means a licensee who has been assigned by a 160 principal or supervising broker to represent a client when a different client is also represented by such principal or broker in the same transaction. 161

162 "Dual agent" or "dual representative" means a licensee who has a brokerage relationship with both seller and buyer, or both landlord and tenant, in the same real estate transaction. 163

164 "Independent contractor" means a real estate licensee who (i) enters into a brokerage relationship 165 based upon a brokerage agreement that specifically states that the real estate licensee is acting as an 166 independent contractor and not as an agent; (ii) shall have the obligations agreed to by the parties in 167 the brokerage agreement; and (iii) shall have no obligations under §§ 54.1-2131 through 54.1-2135.

168 "Licensee" means real estate brokers and salespersons as defined in Article 1 (§ 54.1-2100 et seq.) of 169 Chapter 21 of this title.

170 "Limited service representative" means a licensee who acts for or represents a client with respect to 171 real property containing from one to four residential units, pursuant to a brokerage agreement that provides that the limited service representative will not provide one or more of the duties set forth in subdivision A 2 of §§ 54.1-2131, 54.1-2132, 54.1-2133, and 54.1-2134, inclusive. A limited service 172 173 174 representative shall have the obligations set out in the brokerage agreement, except that a limited service representative shall provide the client, at the time of entering the brokerage agreement, copies of any 175 176 and all disclosures required by federal or state law, or local disclosures expressly authorized by state 177 law, and shall disclose to the client the following in writing: (i) the rights and obligations of the client 178 under the Virginia Residential Property Disclosure Act (§ 55-517 et seq.); (ii) if the client is selling a 179 condominium, the rights and obligations of the client to deliver to the purchasers, or to receive as purchaser, the condominium resale certificate required by § 55-79.97; and (iii) if the client is selling a 180 property subject to the Property Owners' Association Act (§ 55-508 et seq.), the rights and obligations of 181 182 the client to deliver to the purchasers, or to receive as purchaser, the association disclosure packet

183 required by § 55-509.5. A limited service representative may act as the agent or representative of the 184 client only by so providing in writing in the brokerage agreement. If the brokerage agreement does not

185 so state, the limited service representative shall be deemed as acting as an independent contractor of the 186 client.

187 "Ministerial acts" means those routine acts which a licensee can perform for a person which do not 188 involve discretion or the exercise of the licensee's own judgment.

189 "Property management agreement" means the written agreement between a property manager and 190 the owner of real estate for the management of the real estate.

"Standard agent" means a licensee who acts for or represents a client in an agency relationship. A 191 192 standard agent shall have the obligations as provided in this article and any additional obligations agreed 193 to by the parties in the brokerage agreement.

194 § 54.1-2131. Licensees engaged by sellers.

195 A. A licensee engaged by a seller shall:

196 1. Perform in accordance with the terms of the brokerage relationship; 197

2. Promote the interests of the seller by:

198 a. Conducting marketing activities on behalf of the seller in accordance with the brokerage 199 agreement. In so doing, the licensee shall seek a sale at the price and terms agreed upon in the brokerage relationship or at a price and terms acceptable to the seller; however, the licensee shall not be 200 201 obligated to seek additional offers to purchase the property while the property is subject to a contract of 202 sale, unless agreed to as part of the brokerage relationship or as the contract of sale so provides;

203 b. Assisting in the drafting and negotiating of offers and counteroffers, amendments, and addenda to 204 the real estate contract pursuant to § 54.1-2101.1 and in establishing strategies for accomplishing the 205 seller's objectives;

206 c. Receiving and presenting in a timely manner written offers and counteroffers to and from the 207 seller and purchasers, even when the property is already subject to a contract of sale; and

208 d. Providing reasonable assistance to the seller to satisfy the seller's contract obligations and to 209 facilitate settlement of the purchase contract.

210 3. Maintain confidentiality of all personal and financial information received from the client during 211 the brokerage relationship and any other information that the client requests during the brokerage relationship be maintained confidential, unless otherwise provided by law or the seller consents in 212 213 writing to the release of such information; 214

4. Exercise ordinary care;

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5. Account in a timely manner for all money and property received by the licensee in which the seller has or may have an interest;

6. Disclose to the seller material facts related to the property or concerning the transaction of which 217 218 the licensee has actual knowledge; and

219 7. Comply with all requirements of this article, all applicable fair housing statutes and regulations, 220 and all other applicable statutes and regulations which are not in conflict with this article.

221 B. Licensees shall treat all prospective buyers honestly and shall not knowingly give them false information. A licensee engaged by a seller shall disclose to prospective buyers all material adverse facts 222 pertaining to the physical condition of the property which are actually known by the licensee. As used 223 in this section, the term "physical condition of the property" shall refer to the physical condition of the 224 225 land and any improvements thereon, and shall not refer to: (i) matters outside the boundaries of the land 226 or relating to adjacent or other properties in proximity thereto, (ii) matters relating to governmental land 227 use regulations, and (iii) matters relating to highways or public streets. Such disclosure shall be made in 228 writing. A licensee shall not be liable to a buyer for providing false information to the buyer if the false 229 information was provided to the licensee by the seller or was obtained from a governmental entity or 230 from a person licensed, certified, or registered to provide professional services in the Commonwealth, 231 upon which the licensee relies, and the licensee did not (i) have actual knowledge that the information 232 was false or (ii) act in reckless disregard of the truth. No cause of action shall arise against any licensee 233 for revealing information as required by this article or applicable law. Nothing in this article shall limit 234 in any way the provisions of the Virginia Residential Property Disclosure Act (§ 55-517 et seq.).

235 C. A licensee engaged by a seller in a real estate transaction may, unless prohibited by law or the 236 brokerage relationship, provide assistance to a buyer or potential buyer by performing ministerial acts. 237 Performing such ministerial acts that are not inconsistent with subsection A shall not be construed to 238 violate the licensee's brokerage relationship with the seller unless expressly prohibited by the terms of 239 the brokerage relationship, nor shall performing such ministerial acts be construed to form a brokerage 240 or agency relationship with such buyer or potential buyer.

D. A licensee engaged by a seller does not breach any duty or obligation owed to the seller by 241 242 showing alternative properties to prospective buyers, whether as clients or customers, or by representing 243 other sellers who have other properties for sale.

E. Licensees shall disclose brokerage relationships pursuant to the provisions of this article.

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245 § 54.1-2133. Licensees engaged by landlords to lease property.

- 246 A. A licensee engaged by a landlord shall:
- 247 1. Perform in accordance with the terms of the brokerage relationship;
- 248 2. Promote the interests of the landlord by:

249 a. Conducting marketing activities on behalf of the landlord pursuant to the brokerage agreement 250 with the landlord. In so doing, the licensee shall seek a tenant at the rent and terms agreed in the 251 brokerage relationship or at a rent and terms acceptable to the landlord; however, the licensee shall not 252 be obligated to seek additional offers to lease the property while the property is subject to a lease or a 253 letter of intent to lease under which the tenant has not yet taken possession, unless agreed as part of the 254 brokerage relationship, or unless the lease or the letter of intent to lease so provides;

255 b. Assisting the landlord in drafting and negotiating leases and letters of intent to lease, and 256 presenting in a timely manner all written leasing offers or counteroffers to and from the landlord and tenant pursuant to § 54.1-2101.1, even when the property is already subject to a lease or a letter of 257 258 intent to lease; and 259

c. Providing reasonable assistance to the landlord to finalize the lease agreement.

260 3. Maintain confidentiality of all personal and financial information received from the client during 261 the brokerage relationship and any other information that the client requests during the brokerage 262 relationship be maintained confidential, unless otherwise provided by law or the landlord consents in 263 writing to the release of such information;

264 4. Exercise ordinary care;

265 5. Account in a timely manner for all money and property received by the licensee in which the 266 landlord has or may have an interest;

267 6. Disclose to the landlord material facts related to the property or concerning the transaction of 268 which the licensee has actual knowledge; and

269 7. Comply with all requirements of this article, fair housing statutes and regulations, and all other 270 applicable statutes and regulations which are not in conflict with this article.

271 B. Licensees shall treat all prospective tenants honestly and shall not knowingly give them false 272 information. A licensee engaged by a landlord shall disclose to prospective tenants all material adverse 273 facts pertaining to the physical condition of the property which are actually known by the licensee. As 274 used in this section, the term "physical condition of the property" shall refer to the physical condition of 275 the land and any improvements thereon, and shall not refer to: (i) matters outside the boundaries of the 276 land or relating to adjacent or other properties in proximity thereto, (ii) matters relating to governmental 277 land use regulations, and (iii) matters relating to highways or public streets. Such disclosure shall be 278 made in writing. A licensee shall not be liable to a tenant for providing false information to the tenant if 279 the false information was provided to the licensee by the landlord or was obtained from a governmental 280 entity or from a person licensed, certified, or registered to provide professional services in the Commonwealth, upon which the licensee relies, and the licensee did not (i) have actual knowledge that 281 282 the information was false or (ii) act in reckless disregard of the truth. No cause of action shall arise 283 against any licensee for revealing information as required by this article or applicable law. Nothing in 284 this subsection shall limit the right of a prospective tenant to inspect the physical condition of the 285 property.

286 C. A licensee engaged by a landlord in a real estate transaction may, unless prohibited by law or the 287 brokerage relationship, provide assistance to a tenant, or potential tenant, by performing ministerial acts. 288 Performing such ministerial acts that are not inconsistent with subsection A shall not be construed to 289 violate the licensee's brokerage relationship with the landlord unless expressly prohibited by the terms of the brokerage relationship, nor shall performing such ministerial acts be construed to form a brokerage 290 291 relationship with such tenant or potential tenant.

292 D. A licensee engaged by a landlord does not breach any duty or obligation owed to the landlord by 293 showing alternative properties to prospective tenants, whether as clients or customers, or by representing 294 other landlords who have other properties for lease.

295 E. Licensees shall disclose brokerage relationships pursuant to the provisions of this article.

296 § 54.1-2135. Licensees engaged to manage real estate.

297 A. A licensee engaged to manage real estate shall:

298 1. Perform in accordance with the terms of the property management agreement;

299 2. Exercise ordinary care;

300 3. Disclose in a timely manner to the owner material facts of which the licensee has actual 301 knowledge concerning the property;

302 4. Maintain confidentiality of all personal and financial information received from the client during 303 the brokerage relationship and any other information that the client requests during the brokerage 304 relationship be maintained confidential unless otherwise provided by law or the owner consents in 305 writing to the release of such information;

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306 5. Account for, in a timely manner, all money and property received in which the owner has or may 307 have an interest; and

308 6. Comply with all requirements of this article, fair housing statutes and regulations, and all other 309 applicable statutes and regulations which are not in conflict with this article.

310 B. Except as provided in the property management agreement, a licensee engaged to manage real 311 estate does not breach any duty or obligation to the owner by representing other owners in the 312 management of other properties.

313 C. A licensee may also represent the owner as seller or landlord if they enter into a brokerage 314 relationship that so provides; in which case, the licensee shall disclose such brokerage relationships 315 pursuant to the provisions of this article. 316

D. Property management agreements shall be in writing and shall:

1. Have a definite termination date or duration; however, if a property management agreement does 317 318 not specify a definite termination date or duration, the agreement shall terminate 90 days after the date 319 of the agreement;

320 2. State the amount of the management fees and how and when such fees are to be paid; 321

3. State the services to be rendered by the licensee; and

4. Include such other terms as have been agreed to by the owner and the property manager.

323 § 54.1-2137. Commencement and termination of brokerage relationships.

324 A. The brokerage relationships set forth in this article shall commence at the time that a client engages a licensee and shall continue until (i) completion of performance in accordance with the 325 brokerage relationship or (ii) the earlier of (a) any date of expiration agreed upon by the parties as part 326 327 of the brokerage relationship or in any amendments thereto, (b) any mutually agreed upon termination of the relationship, (c) a default by any party under the terms of the brokerage relationship, or (d) a termination as set forth in subsection D F of § 54.1-2139. 328 329 330

B. Brokerage relationships agreements shall be in writing and shall have:

331 1. Have a definite termination date; however, if a brokerage relationship does not specify a definite termination date, the brokerage relationship shall terminate ninety 90 days after the date of the brokerage 332 333 relationship was entered into agreement;

2. State the amount of the brokerage fees and how and when such fees are to be paid;

3. State the services to be rendered by the licensee:

4. Include such other terms of the brokerage relationship as have been agreed to by the client and 336 337 the licensee; and

338 5. In the case of brokerage agreements entered into in conjunction with the client's consent to a dual 339 representation, the disclosures set out in subsection A of § 54.1-2139.

340 C. Except as otherwise agreed to in writing, a licensee owes no further duties to a client after 341 termination, expiration, or completion of performance of the brokerage relationship, except to (i) account 342 for all moneys and property relating to the brokerage relationship and (ii) keep confidential all personal and financial information received from the client during the course of the brokerage relationship and 343 344 any other information that the client requests during the brokerage relationship be maintained 345 confidential, unless otherwise provided by law or the client consents in writing to the release of such 346 information.

§ 54.1-2139. Disclosed dual standard agency authorized.

348 A. A licensee may not act as a dual representative only with standard agent unless he has first 349 obtained the written consent of all clients parties to the transaction given after written disclosure of the 350 consequences of such dual standard agency. Such written consent and disclosure of the brokerage 351 relationship as required by this article shall be presumed to have been given as against any client who 352 signs a disclosure as provided in this section. shall be in writing and given to both parties prior to the 353 commencement of dual standard agency. The disclosure shall contain the following provisions:

354 1. That following the commencement of dual standard agency, the licensee will be unable to advise 355 either party as to the terms, offers or counteroffers; however, under the limited circumstances specified 356 in subsection C, the licensee may have previously discussed such terms with one party prior to the 357 commencement of dual standard agency;

358 2. That the licensee cannot advise a buyer client as to the suitability of the property, its condition 359 (other than to make any disclosures as required by law of any licensee representing a seller), and 360 cannot advise either party as to repairs of the property to make or request;

3. That the licensee cannot advise either party in any dispute that might later arise relating to the 361 362 transaction;

363 4. That the licensee will be acting without knowledge of the client's needs, client's experience in the market, or client's experience in handling real estate transactions unless he has gained that information 364 from earlier contact with the client under the limited circumstances specified in subsection C; and 365 366

5. That either party may engage another licensee if he requires additional representation.

B. Such disclosures shall not be deemed to comply with the requirements set out in this section if (i)367

368 not signed by the client or (ii) given in a purchase agreement, lease or any other document related to a 369 transaction. Any disclosure and consent that substantially complies with the following shall be deemed 370 in compliance with this disclosure requirement: 371 DISCLOSURE OF DUAL STANDARD AGENCY 372 The undersigned do hereby acknowledge disclosure that: 373 The licensee 374 (Name of Broker, Firm or Salesperson as applicable) 375 represents more than one party as a dual 376 standard agent 377 in this real estate transaction as indicated below: 378 Seller(s) and Buyer(s) 379 Landlord(s) and Tenant(s). 380 The undersigned understand: 381 1. That following the commencement of dual standard agency, the 382 licensee cannot advise either party as to the terms to offer or 383 accept in any offer or counteroffer; however, the licensee may have 384 advised one party as to such terms prior to the commencement of 385 dual standard agency; 386 2. That the licensee cannot advise the buyer client as to the 387 suitability of the property, its condition (other than to make 388 any disclosures as required by law of any licensee representing 389 a seller), and cannot advise either party as to what repairs of 390 the property to make or request; 391 3. That the licensee cannot advise either party in any dispute 392 that arises relating to the transaction; 393 4. That licensee may be acting without knowledge of the client's 394 needs, client's knowledge of the market, or client's capabilities 395 in dealing with the intricacies of real estate transactions; and 396 5. That either party may engage another licensee to represent 397 their respective interests. 398 The undersigned by signing this notice do hereby acknowledge 399 their informed consent to the disclosed dual standard agency 400 by the licensee. 401 402 Date Name (One Party) 403 404 Date Name (One Party) 405 406 Name (Other Party) Date 407 408 Date Name (Other Party) 409 C. However, if the licensee is currently representing a party as a standard agent and that party 410 desires to engage in a real estate transaction with another current client represented by the licensee as a standard agent, the licensee may engage in dual standard agency provided that prior to 411 commencement of such dual standard agency the following disclosure may be used in lieu of that 412 413 contained in subsection B. 414 Otherwise, the dual standard agent shall make the disclosure contained in subsection B. Further, if 415 the licensee represents one party as an independent contractor and another party as a standard agent, 416 the licensee may engage in dual representation only if the disclosure in subsection B is given. 417 B. Such disclosure may be given in combination with other disclosures or provided with other 418 information, but if so, the disclosure must shall be conspicuous, printed in bold lettering, all capitals, 419 underlined, or within a separate box. Any disclosure which complies substantially in effect with the 420 following shall be deemed in compliance with this disclosure requirement: 421 DISCLOSURE OF DUAL-REPRESENTATION STANDARD AGENCY WITH EXISTING CLIENTS 422 The undersigned do hereby acknowledge disclosure that: 423 The licensee 424 (Name of Broker, Firm or Salesperson as applicable)

425 represents more than one party in this real estate transaction as 426 indicated below: 427 Seller(s) and Buyer(s) 428 Landlord(s) and Tenant(s). 429 The undersigned understand that the foregoing dual-representative 430 standard agent may not disclose to either client or such client's 431 -designated representative any information that has been given to 432 the dual representative standard agent by the other client within 433 the confidence and trust of the brokerage relationship except for 434 that information which is otherwise required or permitted by 435 Article 3 (§ 54.1-2130 et seq.) of Chapter 21 of Title 54.1 of 436 the Code of Virginia to be disclosed. The undersigned by signing 437 this notice do hereby acknowledge their informed consent to the 438 disclosed dual representation standard agency by the licensee. 439 440 Date Name (One Party) 441 442 Date Name (One Party) 443 444 Name (Other Party) Date 445 446 Name (Other Party) Date 447 D. The obligation to make the disclosures required by this section shall not relieve the licensee of 448 the obligations set out in subsection B of § 54.1-2137 requiring all brokerage relationships to be set out 449 in a written agreement between the licensee and the client. 450 CE. No cause of action shall arise against a dual representative standard agent for making 451 disclosures of brokerage relationships as provided by this article. A dual representative standard agent 452 does not terminate any brokerage relationship by the making of any such allowed or required disclosures 453 of dual representation standard agency. 454 DF. In any real estate transaction, a licensee may withdraw, without liability, from representing a 455 client who refuses to consent to a disclosed dual representation standard agency thereby terminating the brokerage relationship with such client. Such withdrawal shall not prejudice the ability of the licensee to 456

457 continue to represent the other client in the transaction nor to limit the licensee from representing the client who refused the dual representation standard agency in other transactions not involving dual
458 client who refused the dual representation standard agency in other transactions not involving dual
459 representation standard agency.
460 E. A principal or supervising broker may assign different licensees affiliated with the broker as
461 designated representatives to represent different clients in the same transaction to the exclusion of all

designated representatives to represent different clients in the same transaction to the exclusion of all 461 462 other licensees in the firm. Use of such designated representatives shall not constitute dual representation if a designated representative is not representing more than one client in a particular real estate 463 transaction; however, the principal or broker who is supervising the transaction shall be considered a 464 dual representative as provided in this article. Designated representatives may not disclose, except to the 465 466 affiliated licensee's broker, personal or financial information received from the clients during the brokerage relationship and any other information that the client requests during the brokerage 467 468 relationship be kept confidential, unless otherwise provided for by law or the client consents in writing 469 to the release of such information.

F. Use of designated representatives in a real estate transaction shall be disclosed in accordance with
the provisions of this article. Such disclosure may be given in combination with other disclosures or
provided with other information, but if so, the disclosure must be conspicuous, printed in bold lettering,
all capitals, underlined, or within a separate box. Any disclosure which complies substantially in effect
with the following shall be deemed in compliance with such disclosure requirement:

475 DISCLOSURE OF THE USE OF DESIGNATED REPRESENTATIVES

476 The undersigned do hereby acknowledge disclosure that:

477 - The licensee

478 (Name of Broker and Firm)

479 represents more than one party in this real estate transaction as

480 <u>indicated below:</u>

481 Seller(s) and Buyer(s)

482 —.... Landlord(s) and Tenant(s).

483 The undersigned understands that the foregoing dual representative

-may not disclose to either client or such client's designated

484

485	-representative any information that has been given to the dual			
486	-representative by the other client within the confidence and trust			
487	of the brokerage relationship except for that information which			
488	is otherwise required or permitted by Article 3 (§ 54.1-2130 et			
489	-seq.) of Chapter 21 of Title 54.1 of the Code of Virginia to be			
490	-disclosed. The undersigned by signing this notice do hereby			
491	-acknowledge their informed consent to the disclosed dual			
492	-representation by the licensee.			
493	-The principal or supervising broker has assigned			
494	principal of Sapervising Scener has assignated Representative			
495	-(Licensee/Sales Associate)			
496	-for the one party as indicated below:			
497				
498	Landlord(s) or Tenant(s).			
499				
500				
501	-(Licensee/Sales Associate)			
502	-for the other party as indicated below:			
503				
504	$- \dots - \text{Landlord(s)} \text{or} \dots - \text{Tenant(s)}$			
505	······································			
506	-Date Name (One Party)			
507	·····			
508	-Date Name (One Party)			
509				
510	-Date Name (Other Party)			
511	······			
512	-Date Name (Other Party)-			
513	§ 54.1-2139.1. Designated standard agency authorized.			
514	A. A principal or supervising broker may assign different licensees affiliated with the broker as			
515	designated standard agent to represent different clients in the same transaction to the exclusion of all			
516	other licensees in the firm. Use of such designated standard agents shall not constitute dual standard			
517 518	agency if a designated standard agent is not representing more than one client in a particular real			
518 519	estate transaction; however, the principal or broker who is supervising the transaction shall be considered a dual standard agent as provided in this article. Designated standard agents may not			
519 520	disclose, except to the affiliated licensee's broker, personal or financial information received from the			
520 521	clients during the brokerage relationship and any other information that the client requests during the			
522	brokerage relationship be kept confidential, unless otherwise provided for by law or the client consents			
523	in writing to the release of such information.			
524	B. Use of designated standard agents in a real estate transaction shall be disclosed in accordance			
525	with the provisions of this article. Such disclosure may be given in combination with other disclosures			
526	or provided with other information, but if so, the disclosure shall be conspicuous, printed in bold			
527	lettering, all capitals, underlined, or within a separate box. Any disclosure that complies substantially in			
528	effect with the following shall be deemed in compliance with such disclosure requirement:			
529	DISCLOSURE OF THE USE OF DESIGNATED STANDARD			
530 531	AGENTS			
531 532	The undersigned do hereby acknowledge disclosure that:			
532 533	The licensee			
555 534	(Name of Broker and Firm)			
534 535	represents more than one party in this real estate transaction as indicated below:			
536				
530 537	Landlord(s) and Tenant(s).			
538	The undersigned understand that the foregoing dual standard agent			
539	may not disclose to either client or such client's designated			
540	standard agent any information that has been given to the dual			
541	standard agent by the other client within the confidence and trust			

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542 of the brokerage relationship except for that information which 543 is otherwise required or permitted by Article 3 (§ 54.1-2130 et 544 seq.) of Chapter 21 of Title 54.1 of the Code of Virginia to be 545 disclosed. The undersigned by signing this notice do hereby 546 acknowledge their informed consent to the disclosed dual 547 standard agency by the licensee. 548 The principal or supervising broker has assigned 549 to act as Designated Standard 550 Agent 551 (Licensee/Sales Associate) 552 for the one party as indicated below: 553 Seller(s) or Buyer(s) 554 Landlord(s) or Tenant(s). 555 and 556 to act as Designated Standard 557 Agent 558 (Licensee/Sales Associate) 559 for the other party as indicated below: 560 Seller(s) or Buyer(s) 561 Landlord(s) or Tenant(s) 562 563 Date Name (One Party) 564 565 Date Name (One Party) 566 567 Name (Other Party) Date 568 569 Date Name (Other Party) 570 § 54.1-2139.2. Disclosed dual representation authorized. 571 A. A licensee may act as a dual representative only with the written consent of all clients to the transaction. Such written consent and disclosure of the brokerage relationship as required by this article 572 573 shall be presumed to have been given as against any client who signs a disclosure as provided in this 574 section. 575 B. Such disclosure may be given in combination with other disclosures or provided with other 576 information, but if so, the disclosure shall be conspicuous, printed in bold lettering, all capitals, underlined, or within a separate box. Any disclosure which complies substantially in effect with the 577 following shall be deemed in compliance with this disclosure requirement: 578 579 DISCLOSURE OF DUAL REPRESENTATION 580 The undersigned do hereby acknowledge disclosure that: 581 The licensee 582 (Name of Broker, Firm or Salesperson as applicable) 583 represents more than one party in this real estate transaction as 584 indicated below: 585 Seller(s) and Buyer(s) 586 Landlord(s) and Tenant(s). 587 The undersigned understand that the foregoing dual representative 588 may not disclose to either client or such client's designated 589 representative any information that has been given to the dual 590 representative by the other client within the confidence and 591 trust of the brokerage relationship except for that information 592 which is otherwise required or permitted by Article 3 (§ 54.1-2130 593 et seq.) of Chapter 21 of Title 54.1 of the Code of Virginia to be 594 disclosed. The undersigned by signing this notice do hereby 595 acknowledge their informed consent to the disclosed dual 596 representation by the licensee. 597 598 Date Name (One Party)

599 600 Date Name (One Party) 601 602 Name (Other Party) Date 603 604 Date Name (Other Party) C. No cause of action shall arise against a dual representative for making disclosures of brokerage 605 606 relationships as provided by this article. A dual representative does not terminate any brokerage 607 relationship by the making of any such allowed or required disclosures of dual representation. 608 D. In any real estate transaction, a licensee may withdraw, without liability, from representing a 609 client who refuses to consent to a disclosed dual representation thereby terminating the brokerage 610 relationship with such client. Such withdrawal shall not prejudice the ability of the licensee to continue to represent the other client in the transaction or to limit the licensee from representing the client who 611 612 refused the dual representation in other transactions not involving dual representation. 613 § 54.1-2139.3. Designated representatives authorized. A. A principal or supervising broker may assign different licensees affiliated with the broker as 614 designated representatives to represent different clients in the same transaction to the exclusion of all 615 616 other licensees in the firm. Use of such designated representatives shall not constitute dual representation if a designated representative is not representing more than one client in a particular 617 618 real estate transaction; however, the principal or broker who is supervising the transaction shall be considered a dual representative as provided in this article. Designated representatives may not disclose, 619 except to the affiliated licensee's broker, personal or financial information received from the clients 620 621 during the brokerage relationship and any other information that the client requests during the brokerage relationship be kept confidential, unless otherwise provided for by law or the client consents 622 623 in writing to the release of such information. B. Use of designated representatives in a real estate transaction shall be disclosed in accordance 624 625 with the provisions of this article. Such disclosure may be given in combination with other disclosures 626 or provided with other information, but if so, the disclosure shall be conspicuous, printed in bold 627 lettering, all capitals, underlined, or within a separate box. Any disclosure which complies substantially 628 in effect with the following shall be deemed in compliance with such disclosure requirement: 629 DISCLOSURE OF THE USE OF DESIGNATED REPRESENTATIVES 630 The undersigned do hereby acknowledge disclosure that: 631 The licensee 632 (Name of Broker and Firm) 633 represents more than one party in this real estate transaction as 634 indicated below: 635 Seller(s) and Buyer(s) Landlord(s) and Tenant(s). 636 637 The undersigned understand that the foregoing dual representative 638 may not disclose to either client or such client's designated 639 representative any information that has been given to the dual 640 representative by the other client within the confidence and trust 641 of the brokerage relationship except for that information which 642 is otherwise required or permitted by Article 3 (§ 54.1-2130 et 643 seq.) of Chapter 21 of Title 54.1 of the Code of Virginia to be 644 disclosed. The undersigned by signing this notice do hereby 645 acknowledge their informed consent to the disclosed dual 646 representation by the licensee. 647 The principal or supervising broker has assigned 648 to act as Designated Representative 649 (Licensee/Sales Associate) 650 for the one party as indicated below: 651 Seller(s) or Buyer(s) 652 Landlord(s) or Tenant(s). 653 and **654** to act as Designated Representative 655 (Licensee/Sales Associate) 656 for the other party as indicated below:

657	Seller(s)	or Buyer(s)	
658	Landlord(s)	or Tenant(s)	
659			
660	Date	Name (One Party)	
661			
662	Date	Name (One Party)	
663			
664	Date	Name (Other Party)	
665			
666	Date	Name (Other Party)	
667	§ 54.1-2142.1. Liability for false information.		

§ 54.1-2142.1. Liability for false information.

For the purposes of §§ 54.1-2131 through 54.1-2135, a licensee shall not be liable for providing 668 669 false information if the information was (i) provided to the licensee by the licensee's client; (ii) obtained 670 from a governmental entity; (iii) obtained from a nongovernmental person or entity that obtained the information from a governmental entity; or (iv) obtained from a person licensed, certified, or registered **671** 672 to provide professional services in the Commonwealth, upon which the licensee relies, and the licensee did not (a) have actual knowledge that the information was false or (b) act in reckless disregard of the 673 **674** truth.

§ 54.1-2146. Licensee maintenance of records. 675

676 Any document or record required to be maintained by a licensee under this chapter may be an 677 electronic record in accordance with the Uniform Electronic Transactions Act (§ 59.1-479 et seq.). 678

§ 55-519. Required disclosures.

679 A. With regard to transfers described in § 55-517, the owner of the residential real property shall **680** furnish to a purchaser a residential property disclosure statement in a form provided by the Real Estate Board stating that the owner makes the following representations as to the real property: **681**

1. The owner makes no representations with respect to the matters set forth and described at a **682** website maintained by the Real Estate Board and that the purchaser is advised to consult this website 683 684 for important information about the real property; and

685 2. The owner represents that there are no pending enforcement actions pursuant to the Uniform **686** Statewide Building Code (§ 36-97 et seq.) that affect the safe, decent, sanitary living conditions of the **687** property of which the owner has been notified in writing by the locality, except as disclosed on the 688 disclosure statement, nor any pending violation of the local zoning ordinance that the violator has not 689 abated or remedied under the zoning ordinance, within a time period set out in the written notice of 690 violation from the locality or established by a court of competent jurisdiction, except as disclosed on the 691 disclosure statement.

692 B. At the website referenced in subdivision A 1, the Real Estate Board shall include language 693 providing notice to the purchaser that by delivering the residential property disclosure statement:

694 1. The owner makes no representations or warranties as to the condition of the real property or any improvements thereon, and purchasers are advised to exercise whatever due diligence a particular 695 696 purchaser deems necessary including obtaining a certified home inspection, as defined in § 54.1-500, in **697** accordance with terms and conditions as may be contained in the real estate purchase contract, but in **698** any event, prior to settlement on a parcel of residential real property;

699 2. The owner makes no representations with respect to any matters that may pertain to parcels 700 adjacent to the subject parcel and that purchasers are advised to exercise whatever due diligence a 701 particular purchaser deems necessary with respect to adjacent parcels in accordance with terms and conditions as may be contained in the real estate purchase contract, but in any event, prior to settlement 702 703 on a parcel of residential real property;

704 3. The owner makes no representations to any matters that pertain to whether the provisions of any 705 historic district ordinance affect the property and purchasers are advised to exercise whatever due 706 diligence a particular purchaser deems necessary with respect to any historic district designated by the 707 locality pursuant to § 15.2-2306, including review of any local ordinance creating such district or any 708 official map adopted by the locality depicting historic districts, in accordance with terms and conditions 709 as may be contained in the real estate purchase contract, but in any event, prior to settlement on a parcel 710 of residential real property;

4. The owner makes no representations with respect to whether the property contains any resource 711 712 protection areas established in an ordinance implementing the Chesapeake Bay Preservation Act 713 (§ 10.1-2100 et seq.) adopted by the locality where the property is located pursuant to § 10.1-2109 and that purchasers are advised to exercise whatever due diligence a particular purchaser deems necessary to 714 715 determine whether the provisions of any such ordinance affect the property, including review of any 716 official map adopted by the locality depicting resource protection areas, in accordance with terms and 717 conditions as may be contained in the real estate purchase contract, but in any event, prior to settlement

718 on a parcel of residential real property;

5. The owner makes no representations with respect to information on any sexual offenders registered
under Chapter 23 (§ 19.2-387 et seq.) of Title 19.2 and that purchasers are advised to exercise whatever
due diligence they deem necessary with respect to such information, in accordance with terms and
conditions as may be contained in the real estate purchase contract, but in any event, prior to settlement
pursuant to that contract;

6. The owner represents that there are no pending enforcement actions pursuant to the Uniform Statewide Building Code (§-36-97 et seq.) that affect the safe, decent, sanitary living conditions of the property of which the owner has been notified in writing by the locality, except as disclosed on the disclosure statement, nor any pending violation of the local zoning ordinance which the violator has not abated or remedied under the zoning ordinance, within a time period set out in the written notice of violation from the locality or established by a court of competent jurisdiction, except as disclosed on the disclosure statement;

7. The owner makes no representations with respect to whether the property is within a dam break
inundation zone. Such disclosure statement shall advise purchasers to exercise whatever due diligence
they deem necessary with respect to whether the property resides within a dam break inundation zone,
including a review of any map adopted by the locality depicting dam break inundation zones;

87. The owner makes no representations with respect to the presence of any stormwater detention
facilities located on the property and purchasers are advised to exercise whatever due diligence they
deem necessary to determine the presence of any stormwater detention facilities on the property, in
accordance with terms and conditions as may be contained in the real estate purchase contract, but in
any event, prior to settlement pursuant to that contract; and

740 98. The owner makes no representations with respect to the presence of any wastewater system, 741 including the type or size thereof or associated maintenance responsibilities related thereto, located on 742 the property and purchasers are advised to exercise whatever due diligence they deem necessary to 743 determine the presence of any wastewater system on the property, in accordance with terms and 744 conditions as may be contained in the real estate purchase contract, but in any event, prior to settlement 745 pursuant to that contract.

746 C. Any buyer who is a party to a real estate purchase contract subject to this section may provide in 747 such contract that the disclosures provided on the Real Estate Board website be printed off and 748 provided to such buyer.

749 2. That the provisions of §§ 54.1-2135, 54.1-2137, 54.1-2139, and 54.1-2139.1 of this act shall 750 become effective on July 1, 2012.