

ITEM 466.	Item Details(\$)		Appropriations(\$)	
	First Year FY2011	Second Year FY2012	First Year FY2011	Second Year FY2012

Central Appropriations (995)

466.	Planning, Budgeting, and Evaluation Services (71500)....			\$500,000	\$0
	Program Evaluation Service (71506)	\$500,000	\$0		
	Fund Sources: General	\$500,000	\$0		

Authority: Discretionary Inclusion.

Out of this appropriation, \$500,000 the first year from the general fund is provided to support reengineering efforts aimed at increasing state government efficiency, effectiveness, and customer service. This funding will support technology-based or other reengineering approaches to improve the efficiency and effectiveness of processes: 1) performed by multiple agencies in order to enhance service delivery and efficiency through collaboration or consolidation of state functions and service delivery, 2) within an agency to improve efficiency in service delivery and the achievement of critical outcomes for Virginians, and 3) to significantly improve customer service.