2008 SESSION

080057228 1 **SENATE BILL NO. 738** 2 Offered January 18, 2008 3 A BILL to amend and reenact § 63.2-1606 of the Code of Virginia, relating to the duty to report 4 financial abuse of elder or dependent adults. 5 Patrons-Edwards, Marsh, Puckett, Ticer and Whipple 6 7 Referred to Committee on Rehabilitation and Social Services 8 9 Be it enacted by the General Assembly of Virginia: 1. That § 63.2-1606 of the Code of Virginia is amended and reenacted as follows: 10 § 63.2-1606. Protection of aged or incapacitated adults; mandated and voluntary reporting. 11 12 A. Matters giving reason to suspect the: 13 1. The abuse, neglect or exploitation of adults shall be reported immediately upon the reporting 14 person's determination that there is such reason to suspect. Medical facilities inspectors of the 15 Department of Health are exempt from reporting suspected abuse immediately while conducting federal 16 inspection surveys in accordance with § 1864 of Title XVIII and Title XIX of the Social Security Act, as amended, of certified nursing facilities as defined in § 32.1-123. Reports shall be made to the local 17 department or the adult protective services hotline in accordance with requirements of this section by the 18 19 following persons acting in their professional capacity: 20 4 a. Any person licensed, certified, or registered by health regulatory boards listed in § 54.1-2503, with the exception of persons licensed by the Board of Veterinary Medicine; 21 22 2 b. Any mental health services provider as defined in § 54.1-2400.1; 23 3 c. Any emergency medical services personnel certified by the Board of Health pursuant to 24 § 32.1-111.5; 25 4 d. Any guardian or conservator of an adult; 26 5 e. Any person employed by or contracted with a public or private agency or facility and working 27 with adults in an administrative, supportive or direct care capacity; 28 6 f. Any person providing full, intermittent or occasional care to an adult for compensation, including 29 but not limited to, companion, chore, homemaker, and personal care workers; and 30 7 g. Any law-enforcement officer. 31 2. The financial abuse of an elder or dependent adult shall be reported immediately by any person employed by a financial institution, as such term is defined in § 6.1-125.1, who (i) has observed or has 32 33 knowledge, through direct contact with the elder or dependent adult or from review of the elder or 34 dependent adult's financial documents, records, or transactions, in connection with providing financial 35 services with respect to the elder or dependent adult within the scope of his employment or professional 36 practice, of an incident that reasonably appears to be financial abuse, or (ii) reasonably suspects, based 37 solely on the information before him at the time of reviewing or approving the document, record, or transaction, that such a person is being financially abused. Such person shall report the observed, 38 39 known or suspected instance of financial abuse by telephone immediately, or as soon as practicably 40 possible, and by written report sent within two working days to the local adult protective services 41 agency or the local law enforcement agency. As used in this subdivision: 42 "Elder or dependent adult" means any person residing in the Commonwealth (i) 65 years of age or 43 older or (ii) between the ages of 18 and 64 years who has physical or mental limitations that restrict his ability to carry out normal activities or to protect his rights, including, but not limited to, persons 44 45 who have physical or developmental disabilities, or whose physical or mental abilities have diminished 46 because of age. 47 "Financial abuse" of an elder or dependent adult occurs when a person (i) takes, secretes, appropriates, or retains real or personal property of an elder or dependent adult to a wrongful use or 48 49 with intent to defraud or (ii) assists in taking, secreting, appropriating, or retaining real or personal 50 property of an elder or dependent adult to a wrongful use or with intent to defraud. A person shall be 51 deemed to have taken, secreted, appropriated, or retained property for a wrongful use if, among other 52 things, the person or entity takes, secretes, appropriates or retains possession of property in bad faith. A person shall be deemed to have acted in bad faith if the person knew or should have known that the 53 elder or dependent adult had the right to have the property transferred or made readily available to the 54 55 elder or dependent adult or to his conservator, trustee, or other representative of the estate of an elder or dependent adult or an attorney-in-fact of an elder or dependent adult who acts within the authority 56 of the power of attorney. A person should have known of a right to have the property transferred or 57 made readily available to the elder or dependent adult or to his conservator, trustee, or other 58

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SB738

representative of the estate of an elder or dependent adult or an attorney-in-fact of an elder or
dependent adult who acts within the authority of the power of attorney if, on the basis of the
information received by the person, it is obvious to a reasonable person that the elder or dependent
adult has such a right.

63 B. The report shall be made in accordance with subsection A to the local department of the county 64 or city wherein the adult resides or wherein the adult abuse, neglect or exploitation is believed to have 65 occurred or to the adult protective services hotline. Nothing in this section shall be construed to eliminate or supersede any other obligation to report as required by law. If a person required to report 66 under this section receives information regarding abuse, neglect or exploitation while providing 67 professional services in a hospital, nursing facility or similar institution, then he may, in lieu of reporting, notify the person in charge of the institution or his designee, who shall report such 68 69 information, in accordance with the institution's policies and procedures for reporting such matters, 70 71 immediately upon his determination that there is reason to suspect abuse, neglect or exploitation. Any person required to make the report or notification required by this subsection shall do so either orally or 72 73 in writing and shall disclose all information that is the basis for the suspicion of adult abuse, neglect or 74 exploitation. Upon request, any person required to make the report shall make available to the adult 75 protective services worker and the local department investigating the reported case of adult abuse, neglect or exploitation any information, records or reports which document the basis for the report. All 76 77 persons required to report suspected adult abuse, neglect or exploitation shall cooperate with the 78 investigating adult protective services worker of a local department and shall make information, records 79 and reports which are relevant to the investigation available to such worker to the extent permitted by 80 state and federal law. Criminal investigative reports received from law-enforcement agencies shall not be 81 further disseminated by the investigating agency nor shall they be subject to public disclosure.

82 C. Any financial institution staff who suspects that an adult has been exploited financially may report 83 such suspected exploitation to the local department of the county or city wherein the adult resides or 84 wherein the exploitation is believed to have occurred or to the adult protective services hotline. For 85 purposes of this section, financial institution staff means any employee of a bank, savings institution, 86 credit union, securities firm, accounting firm, or insurance company.

B7 D. Any person other than those specified in subsection A who suspects that an adult is an abused, neglected or exploited adult may report the matter to the local department of the county or city wherein the adult resides or wherein the abuse, neglect or exploitation is believed to have occurred or to the adult protective services hotline.

ED. Any person who makes a report or provides records or information pursuant to subsection A; or
 C or D, or who testifies in any judicial proceeding arising from such report, records or information, or
 who takes or causes to be taken with the adult's or the adult's legal representative's informed consent
 photographs, video recordings, or appropriate medical imaging of the adult who is subject of a report
 shall be immune from any civil or criminal liability on account of such report, records, information,
 photographs, video recordings, appropriate medical imaging or testimony, unless such person acted in
 bad faith or with a malicious purpose.

98 F E. An employer of a mandated reporter shall not prohibit a mandated reporter from reporting 99 directly to the local department or to the adult protective services hotline. Employers whose employees 100 are mandated reporters shall notify employees upon hiring of the requirement to report.

101 G F. Any person 14 years of age or older who makes or causes to be made a report of adult abuse,
 102 neglect, or exploitation that he knows to be false shall be guilty of a Class 4 misdemeanor. Any
 103 subsequent conviction of this provision shall be a Class 2 misdemeanor.

H G. Any person who fails to make a required report or notification pursuant to subsection A shall
be subject to a civil penalty of not more than \$500 for the first failure and not less than \$100 nor more
than \$1,000 for any subsequent failures. Civil penalties under subdivision A 7 shall be determined by a
court of competent jurisdiction, in its discretion. All other civil penalties under this section shall be
determined by the Commissioner or his designee. The Board shall establish by regulation a process for
imposing and collecting civil penalties, and a process for appeal of the imposition of such penalty
pursuant to § 2.2-4026 of the Administrative Process Act.

III I H. Any mandated reporter who has reasonable cause to suspect that an adult died as a result of abuse or neglect shall immediately report such suspicion to the appropriate medical examiner and to the appropriate law-enforcement agency, notwithstanding the existence of a death certificate signed by a licensed physician. The medical examiner and the law-enforcement agency shall receive the report and determine if an investigation is warranted. The medical examiner may order an autopsy. If an autopsy is conducted, the medical examiner shall report the findings to law enforcement, as appropriate, and to the local department or to the adult protective services hotline.

J I. No person or entity shall be obligated to report any matter if the person or entity has actual
knowledge that the same matter has already been reported to the local department or to the adult
protective services hotline.

121 K J. All law-enforcement departments and other state and local departments, agencies, authorities and 122 institutions shall cooperate with each adult protective services worker of a local department in the 123 detection, investigation and prevention of adult abuse, neglect and exploitation.