

1998 SESSION

LEGISLATION NOT PREPARED BY DLS
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HOUSE BILL NO. 1410

Offered January 26, 1998

A BILL to amend the Code of Virginia by adding a section numbered 56-480.3, relating to telephone companies; human operator assistance.

Patron—Hull

Referred to Committee on Corporations, Insurance and Banking

Be it enacted by the General Assembly of Virginia:

1. That the Code of Virginia is amended by adding a section numbered 56-480.3 as follows:

§ 56-480.3. Human operator assistance.

Every telephone company providing operator services within this Commonwealth shall enable caller access to human, nonautomated operators (i) prior to or in conjunction with the placing of a telephone call and (ii) by a means that is easily comprehensible and accessible.

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