1996 SESSION

HOUSE SUBSTITUTE

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1	HOUSE BILL NO. 886
2	AMENDMENT IN THE NATURE OF A SUBSTITUTE
3 4 5	(Proposed by the House Committee on Agriculture
4	on February 8, 1996) (Detrop Prior to Substitute – Delegate Van Vebrae)
5 6	(Patron Prior to Substitute—Delegate Van Yahres) A BILL to amend and reenact §§ 2.1-1.6, 3.1-14, and 9-6.25:1 of the Code of Virginia and to amend
7	the Code of Virginia by adding in Chapter 3.1 of Title 3.1 a section numbered 3.1-18.3:1, relating to
8	consumer services.
9	Be it enacted by the General Assembly of Virginia:
10	1. That §§ 2.1-1.6, 3.1-14, and 9-6.25:1 of the Code of Virginia are amended and reenacted and
11	that the Code of Virginia is amended by adding in Chapter 3.1 of Title 3.1 a section numbered
12	3.1-18.3:1 as follows:
13 14	§ 2.1-1.6. State boards. A. There shall be, in addition to such others as may be established by law, the following permanent
14	collegial bodies affiliated with a state agency within the executive branch:
16	Accountancy, Board for
17	Aging, Advisory Board on the
18	Agriculture and Consumer Services, Board of
19	Air Pollution, State Advisory Board on
20	Alcoholic Beverage Control Board, Virginia
21	Apple Board, Virginia State
22 23	Appomattox State Scenic River Advisory Board Aquaculture Advisory Board
23 24	Architects, Professional Engineers, Land Surveyors and Landscape Architects, State Board for
25	Art and Architectural Review Board
26	Athletic Board, Virginia
27	Auctioneers Board
28	Audiology and Speech-Language Pathology, Board of
29 30	Aviation Board, Virginia Barbers, Board for
31	Branch Pilots, Board for
32	Bright Flue-Cured Tobacco Board, Virginia
33	Building Code Technical Review Board, State
34	Catoctin Creek State Scenic River Advisory Board
35 36	Cattle Industry Board, Virginia Cave Board
30 37	Certified Seed Board, State
38	Chesapeake Bay Local Assistance Board
39	Chickahominy State Scenic River Advisory Board
40	Child Abuse and Neglect, Advisory Board on
41	Chippokes Plantation Farm Foundation, Board of Trustees
42 43	Clinch Scenic River Advisory Board Coal Mining Examiners, Board of
4 4	Coal Research and Development Advisory Board, Virginia
45	Coal Surface Mining Reclamation Fund Advisory Board
46	Coastal Land Management Advisory Council, Virginia
47	Conservation and Development of Public Beaches, Board on
48	Conservation and Recreation, Board of
49 50	Consumer Services Advisory Board Contractors, Board for
50 51	Corn Board, Virginia
52	Correctional Education, Board of
53	Corrections, State Board of
54	Cosmetology, Board for
55 56	Criminal Justice Services Board Dark Fired Tobacco Board Virginia
50 57	Dark-Fired Tobacco Board, Virginia Deaf and Hard-of-Hearing, Advisory Board for the Department for the
58	Dentistry, Board of
59	Education, State Board of

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- 60 Egg Board, Virginia Emergency Medical Services Advisory Board 61 62 Employment Agency Advisory Board Farmers Market Board, Virginia 63 64 Film Office Advisory Board 65 Fire Services Board, Virginia Forensic Science Advisory Board 66 67 Forestry, Board of Funeral Directors and Embalmers, Board of 68 69 Game and Inland Fisheries, Board of 70 Geology, Board for 71 Goose Creek Scenic River Advisory Board 72 Health Planning Board, Virginia 73 Health Professions, Board of 74 Health, State Board of 75 Hearing Aid Specialists, Board for Hemophilia Advisory Board 76 Historic Resources, Board of 77 78 Housing and Community Development, Board of 79 Industrial Development Services Advisory Board 80 Insurance Advisory Board, State Irish Potato Board, Virginia 81 82 Laboratory Services Advisory Board (Effective July 1, 1996) Litter Control and Recycling Fund Advisory Board Marine Products Board, Virginia 83 84 85 Medical Advisory Board, Department of Motor Vehicles Medical Board of the Virginia Retirement System 86 Medicare and Medicaid, Advisory Board on 87 88 Medicine, Board of 89 Mental Health, Mental Retardation and Substance Abuse Services Board, State 90 Migrant and Seasonal Farmworkers Board 91 Military Affairs, Board of 92 Mineral Mining Examiners, Board of 93 Minority Business Enterprise, Interdepartmental Board of the Department of 94 Networking Users Advisory Board, State 95 Nottoway State Scenic River Advisory Board 96 Nursing, Board of 97 Nursing Home Administrators, Board of 98 Occupational Therapy, Advisory Board on 99 Oil and Gas Conservation Board, Virginia Opticians, Board for 100 Optometry, Board of 101 Peanut Board, Virginia 102 103 Personnel Advisory Board Pesticide Control Board 104 105 Pharmacy, Board of Physical Therapy to the Board of Medicine, Advisory Board on Plant Pollination Advisory Board 106 107 108 Polygraph Examiners Advisory Board 109 Pork Industry Board, Virginia Poultry Products Board, Virginia 110 Private College Advisory Board 111 Private Security Services Advisory Board 112 Professional and Occupational Regulation, Board for 113 114 Professional Counselors, Board of Professional Soil Scientists, Board for 115 116 Psychiatric Advisory Board Psychology, Board of 117 Public Buildings Board, Virginia 118 Public Telecommunications Board, Virginia 119 120 Radiation Advisory Board
- **121** Real Estate Appraiser Board

122 Real Estate Board 123 Reciprocity Board, Department of Motor Vehicles 124 Recreational Fishing Advisory Board, Virginia 125 Recreation Specialists, Board of 126 **Reforestation Board** 127 Rehabilitation Providers, Advisory Board on 128 Rehabilitative Services, Board of 129 Respiratory Therapy, Advisory Board on 130 Retirement System Review Board 131 Rockfish State Scenic River Advisory Board 132 Safety and Health Codes Board 133 Seed Potato Board 134 Sewage Handling and Disposal Appeal Review Board, State Health Department 135 Shenandoah State Scenic River Advisory Board 136 Small Business Advisory Board 137 Small Business Environmental Compliance Advisory Board 138 Small Grains Board, Virginia 139 Social Services, Board of 140 Social Work, Board of 141 Soil and Water Conservation Board, Virginia 142 Soybean Board, Virginia 143 State Air Pollution Control Board 144 Substance Abuse Certification Board 145 Surface Mining Review, Board of 146 Sweet Potato Board, Virginia 147 T & M Vehicle Dealers' Advisory Board 148 Teacher Education and Licensure, Advisory Board on 149 Tourism and Travel Services Advisory Board 150 Transportation Board, Commonwealth 151 Transportation Safety, Board of 152 Treasury Board, The, Department of the Treasury 153 Veterans' Affairs, Board on 154 Veterinary Medicine, Board of 155 Virginia Board for Asbestos Licensing 156 Virginia Coal Mine Safety Board 157 Virginia Correctional Enterprises Advisory Board 158 Virginia Employment Commission, State Advisory Board for the 159 (Effective July 1, 1996) Virginia Higher Education Tuition Trust Fund, Board of the 160 Virginia Horse Industry Board 161 Virginia Manufactured Housing Board 162 Virginia Retirement System, Board of Trustees 163 (For effective date - See Editor's note) Virginia Sheep Industry Board 164 Virginia Veterans Cemetery Board 165 Virginia Waste Management Board 166 Visually Handicapped, Virginia Board for the 167 Voluntary Formulary Board, Virginia War Memorial Foundation, Virginia, Board of Trustees 168 169 (Contingently repealed - See Editor's note) Waste Management Facility Operators, Board for 170 Water Resources Research Center Statewide Advisory Board, Virginia 171 Waterworks and Wastewater Works Operators, Board for 172 Well Review Board, Virginia 173 Youth and Family Services, State Board of. 174 B. Notwithstanding the definition for "board" as provided in § 2.1-1.2, the following entities shall be 175 referred to as boards: Compensation Board 176 177 State Board of Elections 178 State Water Control Board 179 Virginia Parole Board 180 Virginia Veterans Care Center Board of Trustees. 181 § 3.1-14. Powers and duties in general; rules and regulations of Board of Agriculture and Consumer 182 Services; records to be held in confidence.

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183 A. 1. The Commissioner shall see to the proper execution of the laws relating to the subject of his 184 Department, and he shall investigate and promote such subjects relating to the improvement of 185 agriculture, the beneficial use of commercial fertilizer and compost, and for the inducement of 186 immigration and capital, and he shall be especially charged with the supervision of the trade in commercial fertilizers as will best protect the interests of the farmers with the enforcement of the laws 187 188 which are or may be enacted in this Commonwealth concerning the sale of commercial fertilizers, seed 189 and food products, with authority in the Board of Agriculture and Consumer Services to make rules and regulations governing the same, and to publish them as required by law. He shall ensure that, unless an intent is expressly stated otherwise, the term "horse" or "equine," when used in this title, shall be 190 191 192 considered to mean an agricultural or livestock animal.

193 2. He shall be charged with the inducement of capital and immigration, by the dissemination of information relative to the advantages of soil, climate, healthfulness and markets of this Commonwealth. 194 195 and to resources and industrial opportunities offered in the Commonwealth as he may deem useful, and also with investigation adapted to promote the improvement of milk and beef cattle and other stock. 196

197 3. He, or his duly authorized representative, shall have the authority, as provided in § 59.1-308.2, to 198 inquire into consumer complaints regarding violations of § 46.2-1231 or § 46.2-1233.1 involving 199 businesses engaged in towing vehicles or to refer the complaint directly to the appropriate local 200 enforcement officials.

201 4. He, or his duly authorized representative, shall establish mechanisms by which to receive 202 complaints and related inquiries from Virginia consumers involving violations or alleged violations of 203 any law designed to protect the integrity of consumer transactions in the Commonwealth. Such mechanisms shall include, but are not limited to, establishing a statewide, toll-free telephone hotline to 204 be administered by the Department; publicizing the existence of such hotline through public service 205 206 announcements on television and radio and in newspapers and other media deemed necessary, 207 convenient, or appropriate; and enhancing electronic communication with the Department through 208 computer networks such as the Internet, the World Wide Web, America On Line, and Virginia On Line.

209 5. He, or his duly authorized representative, shall establish and administer programs which facilitate 210 resolution of complaints and related inquiries from Virginia consumers involving violations or alleged violations of any law designed to protect the integrity of consumer transactions in the Commonwealth. 211 212 Such programs shall be developed in cooperation with the Office of the Attorney General and may 213 utilize paid or unpaid personnel, law schools or other institutions of higher education, community 214 dispute resolution centers, or any other private or public entity, including any local offices of consumer affairs established pursuant to § 15.1-23.2 which volunteer to participate in a program. 215 216

6. He shall have such other powers and duties as are prescribed by law.

B. The Commissioner shall hold the following records of the Department in confidence unless 217 218 otherwise directed by the Governor or Board: 219

1. Schedules of work for regulatory inspection;

220 2. Trade secrets and commercial or financial information supplied by individuals or business entities 221 to the Department; 222

3. Reports of criminal violations made to the Department by persons outside the Department;

4. Records of active investigations until the investigations are closed;

5. Financial records of applicants for assistance from the Virginia Farm Loan Revolving Account 224 225 except those records which are otherwise a matter of public record;

226 6. Tax returns required by the agricultural commodity commissions established pursuant to this title 227 to the extent necessary to protect the privacy of individual taxpayers. 228

§ 3.1-18.3:1. Consumer Services Advisory Board established.

229 A. The Consumer Services Advisory Board is hereby created within the Department of Agriculture 230 and Consumer Services to be composed of seven citizens who are knowledgeable about consumer affairs 231 issues, four of whom shall be appointed by the Speaker of the House of Delegates and three of whom 232 shall be appointed by the Senate Committee on Privileges and Elections. At least two of the Speaker's 233 appointees and one of the Senate Committee's appointees shall be representatives of citizen 234 organizations working on consumer protection issues.

235 The term of office of each member shall be three years; however, for the initial appointments, three 236 members shall be appointed for three years, two members for two years, and two members for one year. 237 Appointments to fill vacancies shall be made to fill unexpired terms. Members shall receive no 238 compensation for their services or reimbursement for actual expenses. Staffing for the Board shall be 239 provided by the Department of Agriculture and Consumer Services.

The first Board appointed shall meet as soon as practicable for the purpose of organizing and 240 241 electing a chairman. The Board shall meet at least twice a year and, at other times, upon the call of the 242 chairman. Four members shall constitute a quorum for the transaction of business.

243 B. The Board shall advise the Commissioner on policy matters related to consumer affairs, including 244 but not limited to:

- 245 1. The effectiveness of the consumer services provided by or in cooperation with the Department,
 246 including but not limited to the toll-free telephone hotline administered by the Department under
 247 § 3.1-14;
- 248 2. The effectiveness and availability of programs that facilitate the resolution of complaints and
 249 related inquires from Virginia consumers involving violations of any law designed to protect the
 250 integrity of consumer transactions in the Commonwealth; and
- 251 3. Problems experienced by Virginia's consumers which are not addressed by programs administered
 252 by the Department of any other agency.
- **253** § 9-6.25:1. Advisory boards, commissions and councils.
- There shall be, in addition to such others as may be designated in accordance with § 9-6.25, the following advisory boards, commissions and councils within the executive branch:
- **256** Advisory Board for the Department for the Deaf and Hard-of-Hearing
- 257 Advisory Board for the Department for the Aging
- 258 Advisory Board on Child Abuse and Neglect
- 259 Advisory Board on Medicare and Medicaid
- 260 Advisory Board on Occupational Therapy
- 261 Advisory Board on Physical Therapy to the Board of Medicine
- 262 Advisory Board on Rehabilitation Providers
- 263 Advisory Board on Respiratory Therapy to the Board of Medicine
- 264 Advisory Board on Teacher Education and Licensure
- **265** Advisory Council on Revenue Estimates
- 266 Advisory Council on the Virginia Business-Education Partnership Program
- 267 Appomattox State Scenic River Advisory Board
- 268 Aquaculture Advisory Board
- 269 Art and Architectural Review Board
- 270 Board for the Visually Handicapped
- 271 Board of Directors, Virginia Truck and Ornamentals Research Station
- **272** Board of Forestry
- **273** Board of Military Affairs
- 274 Board of Rehabilitative Services
- 275 Board of Transportation Safety
- 276 Board of Trustees of the Family and Children's Trust Fund
- 277 Board of Visitors, Gunston Hall Plantation
- **278** Board on Veterans' Affairs
- 279 Catoctin Creek State Scenic River Advisory Board
- 280 Cave Board
- 281 Chickahominy State Scenic River Advisory Board
- 282 Clinch Scenic River Advisory Board
- **283** Coal Surface Mining Reclamation Fund Advisory Board
- 284 Coastal Land Management Advisory Council, Virginia
- 285 Commonwealth Competition Council
- **286** *Consumer Services Advisory Board*
- **287** Council on Indians
- 288 Council on the Status of Women
- **289** Debt Capacity Advisory Committee
- **290** Emergency Medical Services Advisory Board
- **291** Falls of the James Committee
- **292** Film Office Advisory Board
- **293** Forensic Science Advisory Board
- **294** Goose Creek Scenic River Advisory Board
- **295** Governor's Council on Alcohol and Drug Abuse Problems
- **296** Governor's Mined Land Reclamation Advisory Committee
- **297** Hemophilia Advisory Board
- **298** Human Services Information and Referral Advisory Council
- **299** Industrial Development Services Advisory Board
- **300** Interagency Coordinating Council on Housing for the Disabled
- 301 Interdepartmental Board of the State Department of Minority Business Enterprise
- **302** Laboratory Services Advisory Board
- 303 (Effective July 1, 1996) Litter Control and Recycling Fund Advisory Board
- **304** Local Advisory Board to the Blue Ridge Community College
- **305** Local Advisory Board to the Central Virginia Community College

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306 Local Advisory Board to the Dabney S. Lancaster Community College 307 Local Advisory Board to the Danville Community College 308 Local Advisory Board to the Eastern Shore Community College 309 Local Advisory Board to the Germanna Community College Local Advisory Board to the J. Sargeant Reynolds Community College 310 311 Local Advisory Board to the John Tyler Community College 312 Local Advisory Board to the Lord Fairfax Community College 313 Local Advisory Board to the Mountain Empire Community College Local Advisory Board to the New River Community College 314 315 Local Advisory Board to the Northern Virginia Community College Local Advisory Board to the Patrick Henry Community College 316 Local Advisory Board to the Paul D. Camp Community College 317 Local Advisory Board to the Piedmont Virginia Community College 318 Local Advisory Board to the Rappahannock Community College 319 Local Advisory Board to the Southwest Virginia Community College 320 321 Local Advisory Board to the Thomas Nelson Community College 322 Local Advisory Board to the Tidewater Community College 323 Local Advisory Board to the Virginia Highlands Community College 324 Local Advisory Board to the Virginia Western Community College 325 Local Advisory Board to the Wytheville Community College Maternal and Child Health Council 326 327 Medical Advisory Board, Department of Motor Vehicles Medical Board of the Virginia Retirement System 328 329 Migrant and Seasonal Farmworkers Board 330 Motor Vehicle Dealer's Advisory Board Nottoway State Scenic River Advisory Board 331 332 Personnel Advisory Board 333 Plant Pollination Advisory Board 334 Private College Advisory Board 335 Private Enterprise Commission 336 Private Security Services Advisory Board 337 Psychiatric Advisory Board 338 Radiation Advisory Board 339 Rappahannock Scenic River Advisory Board 340 Recreational Fishing Advisory Board, Virginia 341 Reforestation Board 342 Retirement System Review Board Rockfish State Scenic River Advisory Board 343 344 Shenandoah State Scenic River Advisory Board 345 Small Business Advisory Board 346 Small Business Environmental Compliance Advisory Board St. Mary's Scenic River Advisory Committee 347 348 State Advisory Board on Air Pollution 349 State Advisory Board for the Virginia Employment Commission State Building Code Technical Review Board 350 351 State Council on Local Debt State Health Benefits Advisory Council 352 353 State Insurance Advisory Board 354 State Land Evaluation Advisory Council 355 State Networking Users Advisory Board State Public Records Advisory Council 356 357 Statewide Independent Living Council 358 Statewide Rehabilitation Advisory Council 359 Statewide Rehabilitation Advisory Council for the Blind 360 Staunton Scenic River Advisory Committee Telecommunications Relay Service Advisory Board 361 362 Tourism and Travel Services Advisory Board 363 Virginia Advisory Commission on Intergovernmental Relations Virginia Advisory Council for Adult Education and Literacy 364 Virginia Coal Mine Safety Board 365 Virginia Coal Research and Development Advisory Board 366 367 Virginia Commission for the Arts

- **368** Virginia Commission on the Bicentennial of the United States Constitution
- 369 Virginia Correctional Enterprises Advisory Board
- 370 Virginia Council on Coordinating Prevention
- 371 Virginia Equal Employment Opportunity Council
- 372 Virginia Interagency Coordinating Council
- 373 Virginia Military Advisory Council
- **374** Virginia Public Buildings Board
- 375 Virginia Recycling Markets Development Council
- **376** Virginia Technology Council
- **377** Virginia Transplant Council
- **378** Virginia Veterans Cemetery Board
- 379 Virginia Water Resources Research Center, Statewide Advisory Board
- **380** Virginia Winegrowers Advisory Board.
- 381 2. That, beginning on January 1, 1997, and every January 1 thereafter, the Commissioner of 382 Agriculture and Consumer Services shall submit a written report to the Chairmen of the House
- Agriculture and Consumer Services shall submit a written report to the Chairmen of the House
 Committee on Agriculture and the Senate Committee on Agriculture, Conservation, and Natural
- 384 Resources on his activities during the preceding calendar year to (i) establish mechanisms by
- 385 which to receive complaints and related inquiries from Virginia consumers involving violations or
- 386 alleged violations of any law designed to protect the integrity of consumer transactions in the
- 387 Commonwealth pursuant to subdivision A4 of § 3.1-14 and (ii) establish and administer programs
- 388 which facilitate the resolution of such complaints and related inquiries pursuant to subdivision A5
- **389** § **3.1-14**.