1995 RECONVENED SESSION

ENROLLED

1

VIRGINIA ACTS OF ASSEMBLY - CHAPTER

2 An Act to amend and reenact §§ 2.1-1.5, 2.1-1.6, 2.1-20.4, 2.1-41.2, as currently in effect and as will become effective July 1, 1996, 9-6.25:3, 46.2-1500, 46.2-1503 through 46.2-1521, 46.2-1527.1 through 46.2-1530, 46.2-1532, 46.2-1533, 46.2-1536, 46.2-1539, 46.2-1542 through 46.2-1549, 3 4 46.2-1550, 46.2-1551, 46.2-1553 through 46.2-1556, 46.2-1566, 46.2-1568, 46.2-1569, 46.2-1573, 5 46.2-1575, 46.2-1576, 46.2-1577, and 46.2-1582 of the Code of Virginia; to amend the Code of 6 7 Virginia by adding sections numbered 46.2-1503.1 through 46.2-1503.5 and 46.2-1506.1, by adding 8 in Article 6 of Chapter 15 of Title 46.2 a section numbered 46.2-1565.1, and by adding in Title 46.2 9 a chapter numbered 19, consisting of articles numbered 1 through 9, containing sections numbered 46.2-1900 through 46.2-1991; and to repeal §§ 46.2-1502 and 46.2-1541 of the Code of Virginia, 10 relating to motor vehicle, trailer, semitrailer, mobile home, motor home and motorcycle dealers; 11 12 penalties.

- 13 [H 2324] 14 Approved 15 Be it enacted by the General Assembly of Virginia: 1. That §§ 2.1-1.5, 2.1-1.6, 2.1-20.4, 2.1-41.2, as currently in effect and as will become effective July 16 1, 1996, 9-6.25:3, 46.2-1500, 46.2-1503 through 46.2-1521, 46.2-1527.1 through 46.2-1530, 46.2-1532, 17
- 46.2-1533, 46.2-1536, 46.2-1539, 46.2-1542 through 46.2-1549, 46.2-1550, 46.2-1551, 46.2-1553 18 through 46.2-1556, 46.2-1566, 46.2-1568, 46.2-1569, 46.2-1573, 46.2-1575, 46.2-1576, 46.2-1577, and 19 20 46.2-1582 of the Code of Virginia are amended and reenacted and that the Code of Virginia is 21 amended by adding sections numbered 46.2-1503.1 through 46.2-1503.5 and 46.2-1506.1, by adding 22 in Article 6 of Chapter 15 of Title 46.2 a section numbered 46.2-1565.1, and by adding in Title
- 23 46.2 a chapter numbered 19, consisting of articles numbered 1 through 9, containing sections 24 numbered 46.2-1900 through 46.2-1991, as follows: 25
 - § 2.1-1.5. Entities not subject to standard nomenclature.
- 26 The following entities are not subject to the provisions of § 2.1-1.2 due to the unique characteristics 27 or enabling legislation of the entities:
- 28

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Authorities

- 29 Richmond Eye and Ear Hospital Authority.
- 30 Small Business Financing Authority.
- 31 State Education Assistance Authority.
- 32 Virginia Agriculture Development Authority.
- Virginia College Building Authority. 33
- 34 Virginia Education Loan Authority.
- 35 Virginia Housing Development Authority.
- 36 Virginia Innovative Technology Authority.
- 37 Virginia Port Authority.
- 38 Virginia Public Building Authority.
- 39 Virginia Public School Authority.
- 40 Virginia Resources Authority.
- 41 Virginia Student Assistance Authorities.

Boards

- 43 Board of Commissioners, Virginia Agriculture Development Authority.
- 44 Board of Commissioners, Virginia Port Authority.
- 45 Board of Directors, Richmond Eye and Ear Hospital Authority.
- Board of Directors, Small Business Financing Authority. 46
- 47
- Board of Directors, Virginia Student Assistance Authority. Board of Directors, Virginia Innovative Technology Authority. Board of Directors, Virginia Resources Authority. 48
- 49
- 50 Board of Regents, Gunston Hall Plantation.
- 51 Board of Regents, James Monroe Memorial Law Office and Library.
- Board of Trustees, Family and Children's Trust Fund. 52
- 53 Board of Trustees, Frontier Culture Museum of Virginia.
- 54 Board of Trustees, Jamestown-Yorktown Foundation.
- 55 Board of Trustees, Miller School of Albemarle.
- 56 Board of Trustees, Rural Virginia Development Foundation.

HB2324ER

- 57 Board of Trustees, The Science Museum of Virginia.
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- 60
- Board of Trustees, The Science Museum of Virginia. Board of Trustees, Virginia Museum of Fine Arts. Board of Trustees, Virginia Museum of Natural History. Board of Trustees, Virginia Outdoor Foundation. (Effective July 1, 1996) Board of the Virginia Higher Education Tuition Trust Fund. 61
- Board of Visitors, Christopher Newport University. 62
- Board of Visitors, The College of William and Mary in Virginia. 63
- Board of Visitors, George Mason University. 64
- 65 Board of Visitors, Gunston Hall Plantation.
- 66 Board of Visitors, James Madison University.
- 67 Board of Visitors, Longwood College.
- Board of Visitors, Mary Washington College. 68
- Board of Visitors to Mount Vernon. 69
- Board of Visitors, Norfolk State University. 70
- Board of Visitors, Old Dominion University. 71
- 72 Board of Visitors, Radford University.
- 73 Board of Visitors, University of Virginia.
- Board of Visitors, Virginia Commonwealth University. Board of Visitors, Virginia Military Institute. 74
- 75
- Board of Visitors, Virginia Polytechnic Institute and State University. 76
- 77 Board of Visitors, Virginia State University.
- 78 Governing Board, Virginia College Building Authority.
- 79 Governing Board, Virginia Public School Authority.
- 80 Library Board, The Library of Virginia.
- Motor Vehicle Dealer Board. 81
- 82 State Board for Community Colleges, Virginia Community College System. 83

Commissions

- 84 Alexandria Historical Restoration and Preservation Commission.
- 85 Chesapeake Bay Bridge and Tunnel Commission.
- 86 Hampton Roads Sanitation District Commission.

Districts

- 88 Chesapeake Bay Bridge and Tunnel District.
- 89 Hampton Roads Sanitation District. 90

Educational Institutions

- 91 Christopher Newport University.
- College of William and Mary in Virginia. 92
- 93 Frontier Culture Museum of Virginia.
- 94 George Mason University.
- 95 James Madison University.
- 96 Jamestown-Yorktown Foundation.
- 97 Longwood College.

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- 98 Mary Washington College.
- Miller School of Albemarle. 99
- 100 Norfolk State University.
- Old Dominion University. 101
- 102 Radford University.
- 103 The Science Museum of Virginia.
- 104 University of Virginia.
- 105 Virginia Commonwealth University.
- Virginia Community College System. 106
- 107 Virginia Military Institute.
- Virginia Museum of Fine Arts. 108
- 109 Virginia Polytechnic Institute and State University.
- 110 The Library of Virginia.
- Virginia State University. 111

Foundations

- Chippokes Plantation Farm Foundation. 113
- Rural Virginia Development Foundation. 114
- 115 Virginia Conservation and Recreation Foundation.
- 116 Virginia Historic Preservation Foundation.
- 117 Virginia Outdoor Foundation.

118	Museum	
119 120	Virginia Museum of Natural History. Plantation	H
121 122	Gunston Hall Plantation. System	Ë
123	Virginia Retirement System.	ENROLLED
124 125	§ 2.1-1.6. State boards. A. There shall be, in addition to such others as may be established by law, the following permanent	Ö
126 127	collegial bodies affiliated with a state agency within the executive branch: Accountancy, Board for	H
128	Aging, Advisory Board on the	H
129 130	Agriculture and Consumer Services, Board of Air Pollution, State Advisory Board on	
131	Alcoholic Beverage Control Board, Virginia	
132 133	Apple Board, Virginia State Appomattox State Scenic River Advisory Board	U
134	Aquaculture Advisory Board	
135 136	Architects, Professional Engineers, Land Surveyors and Landscape Architects, State Board for Art and Architectural Review Board	
130	Athletic Board, Virginia	
138 139	Audiology and Speech Language Bathology, Board of	Η
139 140	Audiology and Speech-Language Pathology, Board of Aviation Board, Virginia	B 2
141	Barbers, Board for Branch Pilots, Board for	HB2324ER
142 143	Bright Flue-Cured Tobacco Board, Virginia	ER
144 145	Building Code Technical Review Board, State	
145 146	Catoctin Creek State Scenic River Advisory Board Cattle Industry Board, Virginia	
147	Cave Board	
148 149	Certified Seed Board, State Chesapeake Bay Local Assistance Board	
150	Chickahominy State Scenic River Advisory Board	
151 152	Child Abuse and Neglect, Advisory Board on Chippokes Plantation Farm Foundation, Board of Trustees	
153	Clinch Scenic River Advisory Board	
154 155	Coal Mining Examiners, Board of Coal Research and Development Advisory Board, Virginia	
156	Coal Surface Mining Reclamation Fund Advisory Board	
157 158	Conservation and Development of Public Beaches, Board on Conservation and Recreation, Board of	
159	Contractors, Board for	
160 161	Corn Board, Virginia Correctional Education, Board of	
162	Corrections, State Board of	
163 164	Cosmetology, Board for Criminal Justice Services Board	
165	Dark-Fired Tobacco Board, Virginia	
166 167	Deaf and Hard-of-Hearing, Advisory Board for the Department for the Dentistry, Board of	
168	Education, State Board of	
169 170	Egg Board, Virginia Emergency Medical Services Advisory Board	
171	Employment Agency Advisory Board	
172 173	Farmers Market Board, Virginia Film Office Advisory Board	
174	Fire Services Board, Virginia	
175 176	Forensic Science Advisory Board Forestry, Board of	
177	Funeral Directors and Embalmers, Board of	
178	Game and Inland Fisheries, Board of	

179 Geology, Board for 180 Goose Creek Scenic River Advisory Board Health Planning Board, Virginia 181 182 Health Professions, Board of 183 Health, State Board of 184 Hearing Aid Specialists, Board for Hemophilia Advisory Board 185 Historic Resources, Board of 186 Housing and Community Development, Board of 187 188 Industrial Development Services Advisory Board 189 Insurance Advisory Board, State Irish Potato Board, Virginia 190 191 Laboratory Services Advisory Board Marine Products Board, Virginia 192 Medical Advisory Board, Department of Motor Vehicles 193 Medical Board of the Virginia Retirement System 194 195 Medicare and Medicaid, Advisory Board on 196 Medicine, Board of 197 Mental Health, Mental Retardation and Substance Abuse Services Board, State 198 Migrant and Seasonal Farmworkers Board 199 Military Affairs, Board of 200 Mineral Mining Examiners, Board of 201 Minority Business Enterprise, Interdepartmental Board of the Department of Motor Vehicle Dealers' Advisory Board 202 Networking Users Advisory Board, State 203 Nottoway State Scenic River Advisory Board 204 Nursing, Board of 205 Nursing Home Administrators, Board of 206 207 Occupational Therapy, Advisory Board on 208 Oil and Gas Conservation Board, Virginia 209 Opticians, Board for 210 Optometry, Board of Peanut Board, Virginia 211 212 Personnel Advisory Board 213 Pesticide Control Board 214 Pharmacy, Board of Physical Therapy to the Board of Medicine, Advisory Board on 215 Plant Pollination Advisory Board 216 217 Polygraph Examiners Advisory Board Pork Industry Board, Virginia 218 219 Poultry Products Board, Virginia Private College Advisory Board 220 221 Private Security Services Advisory Board 222 Professional and Occupational Regulation, Board for 223 Professional Counselors, Board of 224 Professional Soil Scientists, Board for 225 Psychiatric Advisory Board 226 Psychology, Board of 227 Public Buildings Board, Virginia 228 Public Telecommunications Board, Virginia 229 Radiation Advisory Board Real Estate Appraiser Board 230 231 Real Estate Board 232 Reciprocity Board, Department of Motor Vehicles 233 Recreational Fishing Advisory Board, Virginia 234 Recreation Specialists, Board of 235 Reforestation Board Rehabilitation Providers, Advisory Board on 236 237 Rehabilitative Services, Board of 238 Respiratory Therapy, Advisory Board on Retirement System Review Board 239

- 240 Rockfish State Scenic River Advisory Board
- 241 Safety and Health Codes Board
- 242 Seed Potato Board
- 243 Sewage Handling and Disposal Appeal Review Board, State Health Department
- 244 Shenandoah State Scenic River Advisory Board
- 245 Small Business Advisory Board
- 246 Small Business Environmental Compliance Advisory Board
- 247 Small Grains Board, Virginia
- **248** Social Services, Board of
- 249 Social Work, Board of
- 250 Soil and Water Conservation Board, Virginia
- 251 Soybean Board, Virginia
- 252 State Air Pollution Control Board
- **253** Substance Abuse Certification Board
- 254 Surface Mining Review, Board of
- 255 Sweet Potato Board, Virginia
- **256** *T & M Vehicle Dealers' Advisory Board*
- 257 Teacher Education and Licensure, Advisory Board on
- **258** Tourism and Travel Services Advisory Board
- **259** Toxic Substances Advisory Board
- **260** Transportation Board, Commonwealth
- **261** Transportation Safety, Board of
- **262** Treasury Board, The, Department of the Treasury
- 263 Veterans' Affairs, Board on
- 264 Veterinary Medicine, Board of
- 265 Virginia Board for Asbestos Licensing
- 266 Virginia Coal Mine Safety Board
- 267 Virginia Correctional Enterprises Advisory Board
- 268 Virginia Employment Commission, State Advisory Board for the
- 269 (Effective July 1, 1996) Virginia Higher Education Tuition Trust Fund, Board of the
- 270 Virginia Horse Industry Board
- 271 Virginia Manufactured Housing Board
- 272 Virginia Retirement System, Board of Trustees
- 273 Virginia Waste Management Board
- 274 Visually Handicapped, Virginia Board for the
- 275 Voluntary Formulary Board, Virginia
- 276 War Memorial Foundation, Virginia, Board of Trustees
- 277 Waste Management Facility Operators, Board for
- 278 Water Resources Research Center Statewide Advisory Board, Virginia
- 279 Waterworks and Wastewater Works Operators, Board for
- 280 Well Review Board, Virginia
- **281** Youth and Family Services, State Board of.
- B. Notwithstanding the definition for "board" as provided in § 2.1-1.2, the following entities shall be referred to as boards:
- 284 Compensation Board
- 285 State Board of Elections
- 286 State Water Control Board
- 287 Virginia Parole Board
- 288 Virginia Veterans Care Center Board of Trustees.
- **289** § 2.1-20.4. Bodies receiving compensation.
- A. Notwithstanding any other provision of law, the following commissions, boards, etc., shall be those which receive compensation from state funds pursuant to § 2.1-20.3:
- **292** Accountancy, Board for
- **293** Agriculture and Consumer Services, Board of
- **294** Air Pollution Control Board, State
- **295** Airports Authority, Virginia
- **296** Apprenticeship Council
- 297 Architects, Professional Engineers, Land Surveyors and Landscape Architects, State Board for
- **298** Athletic Board, Virginia
- **299** Auctioneers Board
- **300** Audiology and Speech-Language Pathology, Board of

- 301 Aviation Board, Virginia
- 302 Barbers, Board for
- 303 Branch Pilots, Board for
- Building Code Technical Review Board, State 304
- 305 Chesapeake Bay Local Assistance Board
- 306 Child Day Care and Early Childhood Programs, Virginia Council on
- Coal Mining Examiners, Board of 307
- College Building Authority 308
- 309 Commonwealth Transportation Board
- Conservation and Development of Public Beaches, Board on 310
- 311 Conservation and Recreation, Board of
- 312 Contractors, Board for
- 313 Correctional Education, Board of
- 314 Corrections, Board of
- Cosmetology, Board for 315
- Criminal Justice Services Board 316
- 317 Deaf and Hard-of-Hearing, Advisory Board for the
- 318 Dentistry, Board of
- 319 Education, State Board of
- Education Loan Authority, Virginia Board of Directors 320
- 321 Elections, State Board of
- 322 Environment, Council on the
- 323 Fire Services Board, Virginia
- 324 Funeral Directors and Embalmers, Board of
- 325 Game and Inland Fisheries, Board of
- 326
- Geology, Board for Health, State Board of 327
- 328 Health Professions, Board of
- 329 Hearing Aid Specialists, Board for
- 330 Higher Education, State Council of
- Historic Resources, Board of 331
- Housing and Community Development, Board of 332
- 333 Information Management, Council on
- 334 Marine Resources Commission
- 335 Medical Assistance Services, Board of
- 336 Medical Complaint Investigation Committee
- 337 Medicine, Board of
- Mental Health, Mental Retardation and Substance Abuse Services Board, State 338
- 339 Milk Commission
- 340 Mineral Mining Examiners, Board of
- 341 Motor Vehicle Dealer Board
- 342 Nursing, Board of
- 343 Nursing Home Administrators, Board of
- 344 Occupational Therapy, Advisory Board on
- 345 Oil and Gas Conservation Board, Virginia
- 346 Opticians, Board for
- 347 Optometry, Board of
- 348 Pesticide Control Board
- Pharmacy, Board of 349
- 350 Physical Therapy, Advisory Board on
- 351 Port Authority, Board of Commissioners of the Virginia
- 352 Professional and Occupational Regulation, Board for
- 353 Professional Counselors, Board of
- 354 Professional Soil Scientists, Board for
- Psychology, Board of 355
- Public Defender Commission 356
- 357 Public School Authority, Virginia
- 358 Purchases and Supply Appeals Board
- 359 Real Estate Appraiser Board
- 360 Real Estate Board
- 361 Recreation Specialists, Board of

- **362** Rehabilitative Services, Board of
- **363** Respiratory Therapy, Advisory Board on
- **364** Safety and Health Codes Board
- **365** Seed Potato Board
- **366** Social Services, Board of
- **367** Social Work, Board of
- **368** State Health Department Sewage Handling and Disposal Appeal Review Board
- **369** Substance Abuse Certification Board
- **370** Surface Mining Review, Board of
- **371** Treasury Board
- 372 Veterans' Affairs, Board on
- **373** Veterinary Medicine, Board of
- 374 Virginia Board for Asbestos Licensing
- **375** Virginia Health Planning Board
- **376** Virginia Manufactured Housing Board
- 377 Virginia Veterans Care Center Board of Trustees
- **378** Virginia Waste Management Board
- **379** Visually Handicapped, Virginia Board for the
- **380** Waste Management Facility Operators, Board for
- **381** Water Control Board, State
- 382 Waterworks and Wastewater Works Operators, Board for
- **383** Well Review Board, Virginia
- **384** Youth and Family Services, State Board of.

B. Individual members of boards, commissions, committees, councils, and other similar bodies appointed at the state level and receiving compensation for their services on January 1, 1980, but who will not receive compensation under the provisions of this article, shall continue to receive compensation at the January 1, 1980, rate until such member's current term expires.

389 § 2.1-41.2. Appointment of agency heads; chief of staff.

390 Notwithstanding any provision of law to the contrary, the Governor shall appoint the administrative 391 head of each agency of the executive branch of state government except the following: the Executive 392 Director of the Virginia Port Authority, the Director of the State Council of Higher Education for 393 Virginia, the Executive Director of the Department of Game and Inland Fisheries, the Executive Director 394 of the Jamestown-Yorktown Foundation and, the Director of the Virginia Supplemental Retirement 395 System, and the Executive Director of the Motor Vehicle Dealer Board. However, the manner of 396 selection of those heads of agencies chosen by election as of January 1, 1976, or as set forth in the 397 Constitution of Virginia shall continue without change. Each administrative head and Secretary 398 appointed by the Governor pursuant to this section shall be subject to confirmation by the General 399 Assembly, shall have such professional qualifications as may be prescribed by law, and shall serve at the pleasure of the Governor. The chief of staff who may be appointed by the Governor pursuant to 400 401 § 2.1-38 shall be confirmed by a majority of the members of each house of the General Assembly. For the purpose of this section, "agency" shall include all administrative units established by law or by 402 403 executive order which are not arms of the legislative or judicial branches of government, which are not **404** educational institutions as classified under §§ 9-84, 22.1-346, 23-14, and 23-252, which are not regional 405 planning districts, regional transportation authorities or districts, or regional sanitation districts and which 406 are not assigned by law to other departments or agencies, not including assignments to secretaries under 407 Chapter 5.1 (§ 2.1-51.7 et seq.) of this title.

408 § 2.1-41.2. (Effective July 1, 1996) Appointment of agency heads; chief of staff.

409 Notwithstanding any provision of law to the contrary, the Governor shall appoint the administrative 410 head of each agency of the executive branch of state government except the following: the Executive Director of the Virginia Port Authority, the Director of the State Council of Higher Education for 411 412 Virginia, the Executive Director of the Department of Game and Inland Fisheries, the Executive Director 413 of the Jamestown-Yorktown Foundation and, the Director of the Virginia Retirement System, the 414 Executive Director of the Motor Vehicle Dealer Board, and the Executive Director of the Virginia Higher Education Tuition Trust Fund. However, the manner of selection of those heads of agencies 415 chosen by election as of January 1, 1976, or as set forth in the Constitution of Virginia shall continue 416 417 without change. Each administrative head and Secretary appointed by the Governor pursuant to this 418 section shall be subject to confirmation by the General Assembly, shall have such professional 419 qualifications as may be prescribed by law, and shall serve at the pleasure of the Governor. The chief of staff who may be appointed by the Governor pursuant to § 2.1-38 shall be confirmed by a majority of 420 the members of each house of the General Assembly. For the purpose of this section, "agency" shall 421 include all administrative units established by law or by executive order which are not arms of the 422

- 423 legislative or judicial branches of government, which are not educational institutions as classified under
- §§ 9-84, 22.1-346, 23-14, and 23-252, which are not regional planning districts, regional transportation 424
- authorities or districts, or regional sanitation districts and which are not assigned by law to other 425
- 426 departments or agencies, not including assignments to secretaries under Chapter 5.1 (§ 2.1-51.7 et seq.)
- 427 of this title.
- 428 § 9-6.25:3. Supervisory boards.
- 429 There shall be, in addition to such others as may be designated in accordance with § 9-6.25, the 430 following supervisory boards:
- Alcoholic Beverage Control Board 431
- 432 Board for Branch Pilots
- 433 Board of Commissioners, Virginia Port Authority
- Board of Game and Inland Fisheries 434
- 435 Board of Regents, Gunston Hall Plantation
- 436 Board of Regents, James Monroe Memorial Law Office and Library
- Board of Trustees, Chippokes Plantation Farm Foundation 437
- Board of Trustees, Frontier Culture Museum of Virginia 438
- 439 Board of Trustees, Jamestown-Yorktown Foundation
- 440 Board of Trustees, the Science Museum of Virginia
- 441 Board of Trustees, Virginia Museum of Fine Arts
- 442 Board of Trustees, Virginia Retirement System
- 443 Board of Trustees, Virginia Veterans Care Center
- Board of Trustees, Virginia War Memorial Foundation 444
- 445 (Effective July 1, 1996) Board of the Virginia Higher Education Tuition Trust Fund
- 446 Board of Visitors, Christopher Newport University
- 447 Board of Visitors, George Mason University
- Board of Visitors, James Madison University 448
- Board of Visitors, Longwood College 449
- Board of Visitors, Mary Washington College 450
- 451 Board of Visitors, Norfolk State University
- 452 Board of Visitors, Old Dominion University
- Board of Visitors, Radford University 453
- Board of Visitors, The College of William and Mary in Virginia 454
- Board of Visitors, University of Virginia 455
- 456 Board of Visitors, Virginia Commonwealth University
- 457 Board of Visitors, Virginia Military Institute
- Board of Visitors, Virginia Polytechnic Institute and State University 458
- Board of Visitors, Virginia State University 459
- Commonwealth's Attorneys' Services Council 460
- 461 **Compensation Board**
- Governing Board, Virginia College Building Authority Governing Board, Virginia Public School Authority 462
- 463
- 464 Motor Vehicle Dealer Board
- State Board for Community Colleges, Virginia Community College System 465
- State Board of Education 466
- State Certified Seed Board 467
- 468 State Council of Higher Education for Virginia
- 469 Virginia Agricultural Council
- 470 Virginia Bright Flue-Cured Tobacco Board
- 471 Virginia Board for People with Disabilities
- 472 Virginia Cattle Industry Board
- 473 Virginia Corn Board
- Virginia Dark-Fired Tobacco Board 474
- 475 Virginia Egg Board
- Virginia Horse Industry Board 476
- Virginia Marine Products Board 477
- 478 Virginia Peanut Board
- 479 Virginia Pork Industry Board
- 480 Virginia Soybean Board
- Virginia State Apple Board 481
- 482 Virginia Sweet Potato Board.
- 483 § 46.2-1500. Definitions.

484 Unless the context otherwise requires, the following words and terms for the purpose of this chapter485 shall have the following meanings:

486 "Board" means the Motor Vehicle Dealer Board.

487 "Certificate of origin" means the document provided by the manufacturer of a new motor vehicle, or
488 its distributor, which is the only valid indication of ownership between the manufacturer, its distributor,
489 its franchised motor vehicle dealers, and the original purchaser not for resale.

490 "Dealer-operator" means the individual who works at the established place of business of a dealer491 and who is responsible for and in charge of day-to-day operations of that place of business.

492 "Distributor" means a person who is licensed by the Department of Motor Vehicles under Chapter 19
493 (§ 46.2-1900 et seq.) of this title and who sells or distributes new motor vehicles pursuant to a written
494 agreement with the manufacturer, to franchised motor vehicle dealers in the Commonwealth.

"Distributor branch" means a branch office *licensed by the Department of Motor Vehicles under Chapter 19 (§ 46.2-1900 et seq.) of this title and* maintained by a distributor for the sale of motor
vehicles to motor vehicle dealers or for directing or supervising, in whole or in part, its representatives
in the Commonwealth.

"Distributor representative" means a person who is licensed by the Department of Motor Vehicles
under Chapter 19 (§ 46.2-1900 et seq.) of this title and employed by a distributor or by a distributor
branch, for the purpose of making or promoting the sale of motor vehicles or for supervising or
contacting its dealers, prospective dealers, or representatives in the Commonwealth.

503 "Factory branch" means a branch office maintained by a person for the sale of motor vehicles to
504 distributors or for the sale of motor vehicles to motor vehicle dealers, or for directing or supervising, in
505 whole or in part, its representatives in the Commonwealth.

506 "Factory representative" means a person who is licensed by the Department of Motor Vehicles under
507 Chapter 19 (§ 46.2-1900 et seq.) of this title and employed by a person who manufactures or assembles
508 motor vehicles or by a factory branch for the purpose of making or promoting the sale of its motor
509 vehicles or for supervising or contacting its dealers, prospective dealers, or representatives in the
510 Commonwealth.

511 "Factory repurchase motor vehicle" means a motor vehicle sold, leased, rented, consigned, or
512 otherwise transferred to a person under an agreement that the motor vehicle will be resold or otherwise
513 retransferred only to the manufacturer or distributor of the motor vehicle, and which is reacquired by the
514 manufacturer or distributor, or their *its* agents.

515 "Family member" means a person who either (i) is the spouse, child, grandchild, spouse of a child,
516 spouse of a grandchild, brother, sister, or parent of the dealer or owner or (ii) has been employed
517 continuously by the dealer for at least five years.

518 "Franchise" means a written contract or agreement between two or more persons whereby one 519 person, the franchisee, is granted the right to engage in the business of offering and selling, servicing, or 520 offering, selling, and servicing new motor vehicles of a particular line-make or late model or factory 521 repurchase motor vehicles of a particular line-make manufactured or distributed by the grantor of the 522 right, the franchisor, and where the operation of the franchisee's business is substantially associated with 523 the franchisor's trademark, trade name, advertising, or other commercial symbol designating the 524 franchisor, the motor vehicle or its manufacturer or distributor. The term shall include any severable part 525 or parts of a franchise agreement which separately provides for selling and servicing different line-makes 526 of the franchisor.

527 "Franchised late model or factory repurchase motor vehicle dealer" means a dealer in late model or
528 factory repurchase motor vehicles, including a franchised new motor vehicle dealer, that has a franchise
529 agreement with a manufacturer or distributor of the line-make of the late model or factory repurchase
530 motor vehicles.

531 "Franchised motor vehicle dealer" means a dealer in new motor vehicles that has a franchise532 agreement with a manufacturer or distributor of new motor vehicles, trailers, or semitrailers.

533 "Fund" means the Motor Vehicle Dealer Board Fund.

534 "Independent motor vehicle dealer" means a dealer in used motor vehicles.

535 "Late model motor vehicle" means a motor vehicle of the current model year and the immediately536 preceding model year.

537 "Manufacturer" means a person who is licensed by the Department of Motor Vehicles under Chapter
538 19 (§ 46.2-1900 et seq.) of this title and engaged in the business of constructing or assembling new
539 motor vehicles and, in the case of trucks, also means a person engaged in the business of manufacturing
540 engines, power trains, or rear axles, when such engines, power trains, or rear axles are not warranted by
541 the final manufacturer or assembler of the truck.

542 "Motor vehicle" means the same as provided in § 46.2-100, except, for the purposes of this chapter,
543 (i) it shall *not* include (i) trailers and semitrailers, but not ; (ii) mobile homes, sales of which are
544 regulated under Chapter 4.2 (§ 36-85.16 et seq.) of Title 36, (ii) ; (iii) motor homes; (iv) motorcycles;

545 (v) a nonrepairable vehicle vehicles, as defined in § 46.2-1600, shall not be considered a motor vehicle 546 for the purposes of this chapter, ; and (iii) a (vi) salvage vehicle vehicles, as defined in § 46.2-1600, 547 shall not be considered a motor vehicle for the purposes of this chapter. 548

"Motor vehicle dealer" or "dealer" means any person who:

1. For commission, money, or other thing of value, buys, sells, exchanges, either outright or on 549 conditional sale, bailment lease, chattel mortgage, or otherwise or arranges or offers or attempts to 550 solicit or negotiate on behalf of others a sale, purchase, or exchange of an interest in new motor 551 552 vehicles, new and used motor vehicles, or used motor vehicles alone, or trailers or semitrailers, whether 553 or not the motor vehicles, trailers, or semitrailers are owned by him; or

554 2. Is wholly or partly engaged in the business of selling new motor vehicles, new and used motor 555 vehicles, or used motor vehicles only, or trailers or semitrailers, whether or not the motor vehicles are 556 owned by him; or

557 3. Offers to sell, sells, displays, or permits the display for sale, of five or more motor vehicles, 558 trailers, or semitrailers within any twelve consecutive months. 559

The term "motor vehicle dealer" does not include:

560 1. Receivers, trustees, administrators, executors, guardians, or other persons appointed by or acting 561 under judgment or order of any court or their employees when engaged in the specific performance of 562 their duties as employees. 563

2. Public officers, their deputies, assistants, or employees, while performing their official duties.

564 3. Persons other than business entities primarily engaged in the leasing or renting of motor vehicles to others when selling or offering such vehicles for sale at retail, disposing of motor vehicles acquired 565 566 for their own use and actually so used, when the vehicles have been so acquired and used in good faith 567 and not for the purpose of avoiding the provisions of this chapter.

568 4. Persons dealing solely in the sale and distribution of fire-fighting equipment, ambulances, and funeral vehicles, including motor vehicles adapted therefor; however, this exemption shall not exempt 569 any person from the provisions of §§ 46.2-1519, 46.2-1520 and 46.2-1548. 570

5. Any financial institution chartered or authorized to do business under the laws of the 571 572 Commonwealth or the United States which may have received title to a motor vehicle in the normal 573 course of its business by reason of a foreclosure, other taking, repossession, or voluntary reconveyance 574 to that institution occurring as a result of any loan secured by a lien on the vehicle.

6. An employee of an organization arranging for the purchase or lease by the organization of 575 576 vehicles for use in the organization's business.

577 7. Any person licensed to sell real estate who sells a mobile home or similar vehicle in conjunction 578 with the sale of the parcel of land on which the mobile home or similar vehicle is located.

579 8. Any person who permits the operation of a motor vehicle show or permits the display of motor 580 vehicles for sale by any motor vehicle dealer licensed under this chapter.

581 9. An insurance company authorized to do business in the Commonwealth that sells or disposes of 582 vehicles under a contract with its insured in the regular course of business.

10. Any publication, broadcast, or other communications media when engaged in the business of 583 **584** advertising, but not otherwise arranging for the sale of vehicles owned by others.

585 11. Any person dealing solely in the sale or lease of vehicles designed exclusively for off-road use.

586 12. Any credit union authorized to do business in Virginia, provided the credit union does not 587 receive a commission, money, or other thing of value directly from a motor vehicle dealer.

588 13. Any person licensed as a manufactured home dealer, broker, manufacturer, or salesperson under 589 Chapter 4.2 (§ 36-85.16 et seq.) of Title 36.

590 "Motor vehicle salesperson" or "salesperson" means any person who is licensed as and employed as a 591 salesperson by a motor vehicle dealer to sell or exchange motor vehicles.

"Motor vehicle show" means a display of motor vehicles to the general public at a location other than a dealer's location licensed under this chapter where the vehicles are not being offered for sale or 592 593 594 exchange during or as part of the display.

"New motor vehicle" means any vehicle which (i) has not been previously sold except in good faith 595 596 for the purpose of resale, (ii) has not been used as a rental, driver education, or demonstration motor 597 vehicle, or for the personal and business transportation of the manufacturer, distributor, dealer, or any of 598 his employees, (iii) has not been used except for limited use necessary in moving or road testing the 599 vehicle prior to delivery to a customer, (iv) is transferred by a certificate of origin, and (v) has the manufacturer's certification that it conforms to all applicable federal motor vehicle safety and emission 600 601 standards. Notwithstanding provisions (i) and (iii), a motor vehicle that has been previously sold but not 602 titled shall be deemed a new motor vehicle if it meets the requirements of provisions (ii), (iv), and (v). 603

"Relevant market area" means as follows:

604 1. In metropolitan localities, the relevant market area shall be a circular area around an existing franchised dealer with a population of 250,000, not to exceed a radius of ten miles but in no case less 605

606 than seven miles.

607 2. If the population in an area within a radius of ten miles around an existing franchised dealer is 608 less than 250,000, but the population in an area within a radius of fifteen miles around an existing 609 franchised dealer is 150,000 or more, the relevant market area shall be that area within the fifteen-mile 610 radius.

611 3. In all other cases the relevant market area shall be an area within a radius of twenty miles around 612 an existing franchised dealer or the area of responsibility defined in the franchise, whichever is greater. 613 In any case where the franchise agreement is silent as to area responsibility, the relevant market area 614 shall be the greater of an area within a radius of twenty miles around an existing franchised dealer or 615 that area in which the franchisor otherwise requires the franchisee to make significant retail sales or 616 sales efforts.

617 In determining population for this definition, the most recent census by the U.S. Bureau of the Census or the most recent population update, either from the National Planning Data Corporation or 618 619 other similar recognized source, shall be accumulated for all census tracts either wholly or partially 620 within the relevant market area.

621 "Retail installment sale" means every sale of one or more motor vehicles to a buyer for his use and 622 not for resale, in which the price of the vehicle is payable in one or more installments and in which the 623 seller has either retained title to the goods or has taken or retained a security interest in the goods under 624 form of contract designated either as a security agreement, conditional sale, bailment lease, chattel 625 mortgage, or otherwise.

626 "Sale at retail" or "retail sale" means the act or attempted act of selling, bartering, exchanging, or 627 otherwise disposing of a motor vehicle to a buyer for his personal use and not for resale.

628 "Sale at wholesale" or "wholesale" means a sale to motor vehicle dealers or wholesalers other than to 629 consumers; a sale to one who intends to resell.

"Used motor vehicle" means any vehicle other than a new motor vehicle as defined in this section. 630 631

"Wholesale auction" means an auction of motor vehicles restricted to sales at wholesale.

632 § 46.2-1503. Motor Vehicle Dealer Board.

633 A. The Motor Vehicle Dealer Board is hereby created. The Board shall consist of eleven nineteen 634 members appointed by the Governor, subject to confirmation by the General Assembly. One member 635 shall be appointed from each of the geographic operating districts used by the Department and shall reside in the district from which he is appointed. Every member appointed by the Governor must be a 636 citizen of the United States and must be a resident of Virginia. The Governor may remove any member 637 638 as provided in subsection B of § 2.1-43. The initial terms of eight of the members appointed in July of 639 1995 shall commence when appointed and shall be for terms ending on June 30, 1997. Nine members 640 shall be appointed for four-year terms. The remaining members shall be at-large members and, insofar 641 as practical, should reflect fair and equitable statewide representation.

642 B. Four Nine members shall be *licensed* franchised motor vehicle dealers, three who have been 643 licensed as such for at least two years prior to being appointed by the Governor and seven members 644 shall be *licensed* independent motor vehicle dealers, one member who (i) have been licensed as such for at least two years prior to being appointed by the Governor and (ii) are not also franchised motor 645 **646** vehicle dealers. One of the independent dealers appointed to the Board shall be a licensed motor vehicle 647 dealer primarily engaged in the business of renting vehicles, and three members shall be persons who **648** are not dealers or salespersons one shall be a licensed independent dealer primarily engaged in the 649 motor vehicle salvage business. One member shall be an individual who has no direct or indirect 650 interest, other than as a consumer, in or relating to the motor vehicle industry.

651 C. Members Appointments shall serve be for terms of four years, and no member person other than the Commissioner of the Department of Motor Vehicles and the Commissioner of Agriculture and 652 653 Consumer Services shall be eligible to serve for more than two full consecutive successive four-year 654 terms. Appointment and confirmation of the Board members shall occur only as the terms of the current 655 members of the Board expire under prior law. The Commissioner of the Department of Motor Vehicles 656 shall serve as chairman of the Board. Vacancies shall be filled by appointment by the Governor for the 657 unexpired term and shall be effective until thirty days after the next meeting of the ensuing General 658 Assembly and, if confirmed, thereafter for the remainder of the term. Any person appointed to fill a 659 vacancy may serve two additional successive terms.

660 D. The Commissioner of the Department of Motor Vehicles and the Commissioner of the Department 661 of Agriculture and Consumer Services shall be ex officio voting members of the Board.

662 E. Members of the Board shall be reimbursed their actual and necessary expenses incurred in 663 carrying out their duties, such reimbursement to be paid from the special fund referred to in 664 § 46.2-1520.

§ 46.2-1503.1. Board to employ Executive Director. 665

666 The Board shall employ an executive director who shall serve at the pleasure of the Board. He shall

direct the affairs of the Board and keep records of all proceedings, transactions, communications, and

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official acts of the Board. He shall be custodian of all records of the Board and perform such duties as 668 669 the Board may require. The Executive Director shall call a meeting of the Board at the direction of the 670 chairman or upon written request of three or more Board members. The Executive Director, with 671 approval of the Board, may employ such additional staff as needed. The annual salary of the Executive 672 Director shall be at Level II of the Executive Compensation Plan contained in the Appropriation Act. § 46.2-1503.2. State Personnel and Public Procurement Acts not applicable. 673 A. The Executive Director and all staff employed by the Board shall be exempt from the Virginia 674 Personnel Act (§ 2.1-110 et seq.) of Title 2.1. Personnel actions under this exemption shall be taken 675 676 without regard to race, sex, color, national origin, religion, age, handicap or political affiliation. 677 B. The Board and the Executive Director shall be exempt from the Virginia Public Procurement Act 678 (§ 11-35 et seq.) of Title 11. 679 § 46.2-1503.3. Motor Vehicle Dealer Board Fund; receipts; disbursements. The Motor Vehicle Dealer Board Fund is established as a special fund in the state treasury. Except **680** as otherwise provided in this chapter, all fees collected as provided in this chapter and by regulations 681 promulgated by the Board, shall be paid into the state treasury immediately upon collection and credited to the Motor Vehicle Dealer Board Fund. All disbursements from the Fund shall be made by 682 683 684 the State Treasurer upon warrants of the Comptroller issued upon vouchers signed by an authorized 685 officer of the Board or the Executive Director as authorized by the Board. 686 § 46.2-1503.4. General powers and duties of Board. 687 The powers and duties of the Board shall include, but not be limited to the following: 688 1. To establish the qualifications of applicants for certification or licensure, provided that all 689 qualifications shall be necessary to ensure competence and integrity. 2. To examine, or cause to be examined, the qualifications of each applicant for certification or 690 691 licensure, including the preparation, administration and grading of examinations. 692 3. To certify or license qualified applicants as motor vehicle dealers and motor vehicle salespersons. 4. To levy and collect fees for certification or licensure and renewal that are sufficient to cover all 693 **694** expenses for the administration and operation of the Board. 695 5. To levy on licensees special assessments necessary to cover expenses of the Board. 696 6. To revoke, suspend, or fail to renew a certificate or license for just cause as set out in Articles 2, 697 3.1, 4, 8 and 9 of this chapter or enumerated in regulations promulgated by the Board. **698** 7. To ensure that inspections are conducted relating to the motor vehicle sales industry and to 699 ensure that all licensed dealers and salespersons are conducting business in a professional manner, not 700 in violation of any provision of Articles 2, 3.1, 4, 7, 8 and 9 of this chapter and within the lawful 701 regulations promulgated by the Board. 702 8. To receive complaints concerning the conduct of persons and businesses licensed by the Board 703 and to take appropriate disciplinary action if warranted. 704 9. To enter into contracts necessary or convenient for carrying out the provisions of this chapter or 705 the functions of the Board. 706 10. To establish committees of the Board, appoint persons to such committees, and to promulgate 707 regulations establishing the responsibilities of these committees. Each of these committees shall include 708 at least one Board member and the Advertising, Dealer Practices and Transaction Recovery Fund 709 committees shall include at least one citizen member who is not licensed or certified by the Board. The 710 Board may establish one of each committee in each DMV District. Committees to be established shall 711 include, but not be limited to the following: 712 a. Advertising; 713 b. Licensing; 714 c. Dealer Practices; 715 d. Franchise Review and Advisory Committee; and 716 e. Transaction Recovery Fund. 717 11. To do all things necessary and convenient for carrying into effect Articles 2, 3.1, 4, 8 and 9 of 718 this chapter or as enumerated in regulations promulgated by the Board. 719 § 46.2-1503.5. Biennial report. 720 The Board shall submit a biennial report to the Governor and General Assembly on or before 721 November 1 of each even-numbered year. The biennial report shall contain, at a minimum, the following 722 information: (i) a summary of the Board's fiscal affairs, (ii) a description of the Board's activities, (iii) 723 statistical information regarding the administrative hearings and decisions of the Board, and (iv) a 724 general summary of all complaints received against licensees and the procedures used to resolve the

- **725** complaints. The biennial report shall be distributed in accordance with the provisions of § 2.1-467.
- **726** § 46.2-1504. Board's powers with respect to hearings under this chapter.

727 The Commissioner Board may, in hearings arising under this chapter, except as provided for in

13 of 53

728 Article 7 (§ 46.2-1566 et seq.), determine the place in the Commonwealth where they shall be held; 729 subpoena witnesses; take depositions of witnesses residing outside the Commonwealth in the manner 730 provided for in civil actions in courts of record; pay these witnesses the fees and mileage for their 731 attendance as is provided for witnesses in civil actions in courts of record; and administer oaths.

732 § 46.2-1505. Suit to enjoin violations.

733 The Commissioner Board, whenever he it believes from evidence submitted to him the Board that 734 any person has been violating, is violating or is about to violate any provision of this chapter, in 735 addition to any other remedy, may bring an action in the name of the Commonwealth to enjoin any violation of this chapter. 736 737

§ 46.2-1506. Regulations.

738 The Commissioner Board may promulgate regulations requiring persons licensed under this chapter 739 to keep and maintain records reasonably required for the enforcement of §§ 46.2-112 and 46.2-629, and 740 any other regulations, not inconsistent with the provisions of this chapter, as he it shall consider 741 necessary for the effective administration and enforcement of this chapter. A copy of any regulation 742 promulgated under this section shall be mailed to each motor vehicle dealer licensee thirty days prior to 743 its effective date.

744 § 46.2-1506.1. Additional training.

745 The Board may promulgate regulations specifying additional training or conditions for individuals 746 seeking certification, licensure, or renewal of certificates or licenses.

747 § 46.2-1507. Penalties.

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748 Except as otherwise provided in this chapter, any person violating any of the provisions of this chapter shall may be guilty of a Class 1 misdemeanor assessed a civil penalty by the Board. No such 749 750 civil penalty shall exceed \$1,000 for any single violation. Civil penalties collected under this chapter 751 shall be deposited in the Transportation Trust Fund.

752 § 46.2-1508. Licenses required.

753 It shall be unlawful for any person to engage in business in the Commonwealth as a motor vehicle 754 dealer, or salesperson, manufacturer, factory branch, distributor, distributor branch, or factory or 755 distributor representative without first obtaining a license as provided in this chapter. Every person licensed as a manufactured home dealer under Chapter 4.2 (§ 36-85.16 et seq.) of Title 36 shall obtain a 756 757 certificate of dealer registration as provided in this chapter. It shall be unlawful for any person to 758 engage in business in the Commonwealth as a manufacturer, factory branch, distributor, distributor 759 branch, or factory or distributor representative without first obtaining a license as provided in Chapter 760 19 (§ 46.2-1900 et seq.) of this title. Any person licensed in another state as a motor vehicle dealer may 761 sell motor vehicles at wholesale auctions in the Commonwealth after having obtained a certificate of 762 dealer registration as provided in this chapter Chapter 19 (§ 46.2-1900 et seq.) of this title. The offering 763 or granting of a motor vehicle dealer franchise in the Commonwealth shall constitute engaging in 764 business in the Commonwealth for purposes of this section, and no new motor vehicle may be sold or 765 offered for sale in the Commonwealth unless the franchisor of motor vehicle dealer franchises for that 766 line-make in the Commonwealth, whether such franchisor is a manufacturer, factory branch, distributor, 767 distributor branch, or otherwise, is licensed under this chapter Chapter 19 (§ 46.2-1900 et seq.) of this 768 *title*. In the event a license issued under this chapter Chapter 19 to a franchisor of motor vehicle dealer franchises is suspended, revoked, or not renewed, nothing in this section shall prevent the sale of any 769 770 new motor vehicle of such franchisor's line-make manufactured in or brought into the Commonwealth 771 for sale prior to the suspension, revocation or expiration of the license.

§ 46.2-1509. Application for license or certificate of dealer registration.

773 Application for license or certificate of dealer registration under this chapter shall be made to the 774 Commissioner Board and contain such information as the Commissioner Board shall require. The 775 application shall be accompanied by the required fee as required by the Board.

776 The Commissioner Board shall require, in the application or otherwise, information relating to the 777 matters set forth in § 46.2-1575 as grounds for refusing licenses, certificates of dealer registration, and to 778 other pertinent matters requisite for the safeguarding of the public interest, including, if the applicant is 779 a dealer in new motor vehicles with factory warranties, a copy of a current service agreement with the 780 manufacturer or with the distributor, requiring the applicant to perform within a reasonable distance of 781 his established place of business, the service, repair, and replacement work required of the manufacturer or distributor by such vehicle warranty. All of these matters shall be considered by the Commissioner 782 783 *Board* in determining the fitness of the applicant to engage in the business for which he seeks a license 784 or certificate of dealer registration.

785 § 46.2-1510. Dealers required to have established place of business.

786 No license shall be issued to any motor vehicle dealer unless he has an established place of business, 787 owned or leased by him, where a substantial portion of the sales activity of the business is routinely 788 conducted and which:

789 1. Satisfies all local zoning regulations;

790 2. Has sales, service, and office space devoted exclusively to the dealership of at least 250 square 791 feet in a permanent, enclosed building not used as a residence; 792

3. Houses all records the dealer is required to maintain by § 46.2-1529;

793 4. Is equipped with a desk, chairs, filing space, a working telephone listed in the name of the 794 dealership, and working utilities including electricity and provisions for space heating; 795

5. Displays a sign and business hours as required by this chapter; and

796 6. Has contiguous space designated for the exclusive use of the dealer adequate to permit the display 797 of at least ten vehicles.

798 However, any licensee engaging in business exclusively as a dealer in used mobile homes without 799 inventory need not have contiguous display space and need have only 120 square feet of sales and office 800 space devoted exclusively to its business.

Any dealer licensed on or before January 1, 1989 July 1, 1995, shall be considered in compliance 801 802 with subdivisions 2 and 6 of this section for that licensee.

§ 46.2-1511. Dealer-operator to have certificate of qualification.

No license shall be issued to any motor vehicle dealer unless the dealer-operator holds a valid 804 805 certificate of qualification issued by the Department Board. Such certificate shall be issued only on 806 application to the Department Board, payment of a twenty-five dollar an application fee of no more than 807 fifty dollars as determined by the Board, the successful completion of an examination prepared and 808 administered by the Department Board, and other prerequisites as set forth in this section. However, any 809 individual who is the dealer-operator of a licensed dealer on July 1, 1989 1995, shall be entitled to such 810 a certificate without examination on application to the Department Board made on or before September 811 1, 1989 January 1, 1996.

812 The Commissioner Board may establish minimum qualifications for applicants and require applicants 813 to satisfactorily complete courses of study or other prerequisites prior to taking the examination. 814

§ 46.2-1512. Salesperson to have certificate of qualification.

No license shall be issued to any motor vehicle salesperson unless he holds a valid certificate of 815 816 qualification issued by the Department Board. A certificate shall be issued only on application to the Department Board, payment of a twenty-five dollar the required application fee of no more than fifty 817 818 dollars as determined by the Board, the successful completion of an examination prepared and 819 administered by the Department Board, and other prerequisites as set forth in this section. However, Any individual who is licensed as a salesperson on July 1, 1989 1995, shall be entitled to such a 820 821 certificate without examination on application to the Department Board made on or before September 1. 822 1989 January 1, 1996.

823 The Commissioner Board may establish minimum qualifications for applicants and require applicants 824 to satisfactorily complete courses of study or other prerequisites prior to taking the examination.

825 § 46.2-1513. Continued operation on loss of a dealer-operator holding certificate of qualification.

826 Each dealer shall notify the Department Board in writing immediately when a dealer-operator who 827 holds a certificate of qualification dies, becomes disabled, retires, is removed, or for any other cause ceases to act as dealer-operator. The dealer may continue to operate for 120 days thereafter without a 828 829 dealer-operator and may be granted approval by the Department Board to operate for an additional 60 830 days on application and good cause shown for such delay.

831 § 46.2-1514. Action on applications; hearing on denial; denial for failure to have established place of 832 business.

833 The Commissioner Board shall act on all applications for a license or certificate of dealer registration 834 under this chapter within sixty days after receipt by either granting or refusing the application. Any 835 applicant denied a license or certificate shall, on his written request filed within thirty days, be given a 836 hearing at a time and place determined by the Commissioner Board or a person designated by him the 837 *Board.* All hearings under this section shall be public and shall be held promptly. The applicant may be 838 represented by counsel.

839 Any applicant denied a license for failure to have an established place of business as provided in 840 § 46.2-1510 may not, nor shall anyone, apply for a license for premises for which a license was denied 841 for thirty days from the date of the rejection of the application. 842

§ 46.2-1515. Location to be specified; display of license; change of location.

843 The licenses of motor vehicle dealers, manufacturers, factory branches, distributors, and distributor 844 branches shall specify the location of each place of business, branch or other location occupied or to be 845 occupied by the licensee in conducting his business and the license issued therefor shall be 846 conspicuously displayed at each of the premises. In the event any licensee intends to change a licensed 847 location, he shall provide the Commissioner Board thirty-days' advance written notice and a successful 848 inspection of the new location shall be required prior to approval of a change of location. The Commissioner Board shall endorse the change of location on the license, without charge, if the new 849

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15 of 53

850 location is within the same county or city. A change in location to another county or city shall require a new license and fee. Nothing contained in this section shall prevent a licensee engaged in business
852 exclusively as a dealer in used mobile homes without inventory from conducting business in any county
853 or city other than the county or city in which his established place of business is maintained.

§ 46.2-1516. Supplemental sales locations.

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855 The Commissioner Board may issue a license for a licensed motor vehicle dealer to display for sale
856 or sell vehicles at locations other than his established place of business, subject to compliance with local
857 ordinances and requirements.

A permanent supplemental license may be issued for premises less than 500 yards from the dealer's
established place of business, provided a sign is displayed as required for the established place of
business. A supplemental license shall not be required for premises otherwise contiguous to the
established place of business except for a public thoroughfare.

862 A temporary supplemental license may be issued for a period not to exceed seven days, provided that 863 the application is made fifteen days prior to the sale. A temporary supplemental license for the sale of 864 new motor vehicles may be issued only for locations within the dealer's area of responsibility, as defined 865 in his franchise or sales agreement, unless proof is provided that all dealers in the same line-make in 866 whose areas of responsibility, as defined in their franchise or sales agreements, where the temporary 867 supplemental license is sought do not oppose the issuance of the temporary license.

868 A temporary supplemental license for sale of used motor vehicles may be issued only for the county, 869 city, or town in which the dealer is licensed pursuant to § 46.2-1510, or for a contiguous county, city, or 870 town. Temporary licenses may be issued without regard to the foregoing geographic restrictions where 871 the dealer operating under a temporary license provides notice, at least thirty days before any proposed 872 sale under a temporary license, to all other dealers licensed in the jurisdiction in which the sale will 873 occur of the intent to conduct a sale and permits any locally licensed dealer who wishes to do so to 874 participate in the sale on the same terms as the dealer operating under the temporary license. Any 875 locally licensed dealer who chooses to participate in the sale must obtain a temporary supplemental 876 license for the sale pursuant to this section.

877 A temporary supplemental license may be issued for the sale of boat trailers at a boat show. Any
878 such license shall be valid for no more than fourteen days. Application for such a license shall be made
879 and such license obtained prior to the opening of the show. Temporary supplemental licenses for sale of
880 boat trailers at boat shows may be issued for any boat show located anywhere in the Commonwealth
881 without notification of or approval by other boat trailer dealers.

882 § 46.2-1517. Changes in form of ownership, make, name.

Any change in the form of ownership or the addition or deletion of a partner shall require a new application, license, and fee.

885 Any addition or deletion of a franchise or change in the name of a dealer shall require immediate
886 notification to the Department *and the Board*, and the Commissioner *Board* shall endorse the change on
887 the license without a fee. The change of an officer or director of a corporation shall be made at the time
888 of license renewal.

889 § 46.2-1518. Display of salesperson's license; notice on termination.

890 No salesperson shall be employed by more than one dealer, unless the dealers are owned by the891 same person.

892 Each dealer shall post and maintain in a place conspicuous to the public a list of salespersons893 employed.

Each salesperson, factory representative, and distributor representative shall carry his license whenengaged in his business and shall display it on request.

Each dealer, manufacturer, and distributor shall notify the Department Board in writing not later than
the tenth day following the month of the termination of any licensed salesperson's or representative's
employment. In lieu of written notification, the license of the terminated salesperson or representative
may be returned to the Department Board annotated "terminated" on the face of the license and signed
and dated by the dealer-operator, owner, or officer.

901 § 46.2-1519. License and registration fees; additional to other licenses and fees required by law.

A. The fee for each license and registration year or part thereof shall be as follows determined by the
 Board, subject to the following:

904 1. For motor vehicle dealers, \$100 not more than \$300 for each principal place of business, plus \$20
 905 not more than \$40 for each supplemental license.

906 2. For manufacturers, distributors, and each factory branch and distributor branch, \$100.

907 3. For motor vehicle and rebuilder salespersons, factory representatives, and distributor
 908 representatives, \$10 not more than \$50.

909 4. For motor vehicle dealers licensed in other states but not in Virginia, a registration fee of \$50.

910 5. For manufactured home dealers, a registration fee of \$50.

911 B. The licenses, registrations, and fees required by this chapter are in addition to licenses, taxes, and 912 fees imposed by other provisions of law and nothing contained in this chapter shall exempt any person 913 from any license, tax, or fee imposed by any other provision of law.

914 § 46.2-1520. Collection of license and registration fees; payments from fund.

915 All licensing and registration fees provided for in this chapter, except as identified in Article 3.1 916 (§ 46.2-1527.1 et seq.) of this chapter shall be collected by the Commissioner Board and paid into the 917 state treasury and set aside as a special fund to meet the expenses of the Department Board.

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§ 46.2-1521. Issuance, expiration, and renewal of licenses and certificates of registration.

919 All licenses and certificates of registration issued under this chapter shall be issued for a period of 920 twelve consecutive months except, at the discretion of the Commissioner Board, the periods may be 921 adjusted as is necessary to distribute the licenses and certificates as equally as practicable on a monthly 922 basis. The expiration date shall be the last day of the twelfth month of validity or the last day of the 923 designated month. Every license and certificate of registration shall be renewed annually on application by the licensee or registrant and by payment of fees required by law, the renewal to take effect on the 924 925 first day of the succeeding month.

926 The Commissioner may offer an optional multi-year license or certificate of registration. When such 927 option is offered and chosen by the licensee or the registrant, all annual and twelve-month fees due at 928 the time of licensing or registration shall be multiplied by the number of years or fraction thereof the 929 license or registrant will be licensed or registered. 930

§ 46.2-1527.1. Motor Vehicle Transaction Recovery Fund established.

931 All fees in this article shall be deposited in the Motor Vehicle Transaction Recovery Fund, 932 hereinafter referred to in this chapter article as "the Fund." The Fund shall be a special fund in the state 933 treasury to pay claims against the Fund and for no other purpose. The Fund shall be used to satisfy 934 unpaid judgments, as provided for in § 46.2-1527.3. Any interest income shall accrue to the Fund. The 935 Commissioner Board shall maintain an accurate record of all transactions involving the Fund. The minimum balance of the Fund shall be \$250,000. However, beginning with April 8, 1994, the Fund 936 937 balance may decline to \$50,000, in order to pay current claims. Beginning on July 1, 1995, the Fund 938 balance shall be allowed to return to \$250,000.

939 Effective July 1, 1994, every applicant renewing a motor vehicle dealer's license shall pay, in 940 addition to other license fees, an annual Fund fee of \$100 and every applicant for a motor vehicle 941 salesperson's license shall pay, in addition to other license fees, an annual Fund fee of ten dollars, prior 942 to license issue. However, annual Fund renewal fees from salespersons shall not exceed \$100 per year 943 from an individual dealer. These fees shall be deposited in the Motor Vehicle Transaction Recovery 944 Fund.

945 Beginning with April 8, 1994, applicants for an original motor vehicle dealer's license shall pay an 946 annual Fund fee of \$250 each year for three consecutive years. During this period, the \$250 Fund fee 947 will take the place of the annual \$100 Fund fee.

948 In addition to the \$250 annual fee, applicants for an original dealer's license shall have a \$25,000 949 bond pursuant to § 46.2-1527.2 for three consecutive years. Only those renewing licensees who have not 950 been the subject of a claim against their bond or against the Fund for three consecutive years shall pay 951 the annual \$100 fee and will no longer be required to pay the \$250 annual fee or hold the \$25,000 952 bond.

953 Persons licensed as motor vehicle dealers as of April 8, 1994, shall not be subject to the \$250 annual 954 fee or the bond, nor shall persons licensed as motor vehicle dealers as of April 8, 1994, who open an 955 additional dealership be subject to the \$250 annual fee or the bond.

956 At the time of the first renewal after July 1, 1994, the annual Fund fee paid by persons already 957 holding a license shall be doubled from \$10 to \$20 for a salesperson and from \$100 to \$200 for a 958 licensed dealer. The double fee shall be paid one time.

959 Beginning with April 8, 1994, in addition to other license fees, applicants for an original Certificate 960 of Dealer Registration or its renewal shall pay a Fund fee of \$60.

961 The Commissioner, after consulting with the Motor Vehicle Dealer's Advisory Board, may suspend 962 or reinstate collection of Fund fees.

963 The provisions of this section shall not apply to manufactured home dealers as defined in § 36-85.16. 964 On and after July 1, 1995, the provisions of this section shall not apply to T&M vehicles as defined in 965 § 46.2-1900.

966 § 46.2-1527.2. Bonding requirements for applicants for an original license.

967 Before the Commissioner Board shall issue to an applicant an original license, the applicant shall 968 obtain and file with the Commissioner Board a bond in the amount of \$25,000. The bond shall come 969 from a corporate surety licensed to do business in the Commonwealth and approved by the Attorney 970 General. The bond shall be conditioned on a statement by the applicant that the applicant will not 971 practice fraud, make any fraudulent representation, or violate any provision of this chapter in the

17 of 53

972 conduct of the applicant's business. The Commissioner Board may, without holding a hearing, suspend973 the dealer's license during the period that the dealer does not have a sufficient bond on file.

974 If a person suffers any of the following: (i) loss or damage in connection with the purchase of a 975 motor vehicle by reason of fraud practiced on him or fraudulent representation made to him by a 976 licensed motor vehicle dealer or one of the dealer's salespersons acting within his scope of employment, 977 (ii) loss or damage by reason of the violation by a dealer or salesperson of any provision of this chapter 978 in connection with the purchase of a motor vehicle, or (iii) loss or damage resulting from a breach of an 979 extended service contract entered into on or after the effective date of this act, as defined by § 59.1-435, 980 that person shall have a claim against the dealer and the dealer's bond, and may recover such damages 981 as may be awarded to such person by final judgment of a court of competent jurisdiction against the 982 dealer as a proximate result of such loss or damage up to but not exceeding the amount of the bond, 983 from such surety, who shall be subrogated to the rights of such person against the dealer or salesperson. 984 The liability of such surety shall be limited to actual damages, and shall not include any punitive 985 damages or attorneys' fees assessed against the dealer or salesperson.

986 In those cases in which a dealer's surety shall be liable pursuant to this section, the surety shall be liable only for the first \$25,000 in claims against the dealer. Thereafter, the Fund shall be liable for the next \$25,000 in those cases in which the Fund itself may be liable. The aggregate liability of the dealer's surety to any and all persons, regardless of the number of claims made against the bond or the number of years the bond remains in force, shall in no event exceed \$25,000.

991 The dealer's surety shall notify the Department Board when a claim is made against a dealer's bond, 992 when a claim is paid and when the bond is cancelled. Such notification shall include the amount of a 993 claim and the circumstances surrounding the claim. Notification of cancellation shall include the 994 effective date and reason for cancellation. The bond may be cancelled as to future liability by the 995 dealer's surety upon thirty days' notice to the Department Board.

996 § 46.2-1527.3. Recovery from Fund, generally.

997 Whenever any person is awarded a final judgment in a court of competent jurisdiction in the **998** Commonwealth for (i) any loss or damage in connection with the purchase of a motor vehicle by reason 999 of any fraud practiced on him or fraudulent representation made to him by a licensed or registered 1000 motor vehicle dealer or one of a dealer's salespersons acting for the dealer or within the scope of his 1001 employment, or (ii) any loss or damage by reason of the violation by a dealer or salesperson of any of 1002 the provisions of this chapter in connection with the purchase of a motor vehicle, on or after January 1, 1003 1989, the judgment creditor may file a verified claim with the Commissioner Board, requesting payment 1004 from the Fund of the amount unpaid on the judgment. The claim shall be filed with the Commissioner 1005 *Board* no sooner than thirty days and no later than twelve months after the judgment becomes final.

1006 On or after the effective date of this act, the Commissioner Board shall only consider for payment 1007 claims submitted by retail purchasers of motor vehicles, and for purchases of motor vehicles by licensed 1008 or registered motor vehicle dealers who contribute to the Fund.

1009 § 46.2-1527.4. Opportunity to intervene.

Any action instituted by a person against a licensed or registered dealer or a salesperson, which may become a claim against the Fund, shall be served to the Commissioner Board in the manner prescribed by law. All subsequent pleadings and documents shall also be served to the Commissioner Board. Included in such service shall be an affidavit stating all acts constituting fraud or violations of this chapter. Upon service of process, the Commissioner Board, or duly authorized representative, shall have the right to request leave of the court to intervene. The person shall submit such pleadings or documents to the Commissioner Board by certified mail or the equivalent.

1017 § 46.2-1527.5. Limitations on recovery from Fund.

1018 The maximum claim of one judgment creditor against the Fund based on an unpaid final judgment 1019 arising out of any loss or damage by reason of a claim submitted under § 46.2-1527.2 or § 46.2-1527.3 1020 involving a single transaction, shall be limited to \$15,000, regardless of the amount of the unpaid final 1021 judgment of one judgment creditor.

 The aggregate of claims against the Fund based on unpaid final judgments arising out of any loss or damage by reason of a claim submitted under § 46.2-1527.3 involving more than one transaction shall be limited to \$50,000, regardless of the total amounts of the unpaid final judgments of judgment creditors.

1026 However, aggregate claims against the Fund under § 46.2-1527.2 shall be limited to \$25,000 and then only after the dealer's \$25,000 bond has been exhausted.

1028 If a claim has been made against the Fund, and the Commissioner Board has reason to believe that 1029 there may be additional claims against the Fund from other transactions involving the same licensee or 1030 registrant, the Commissioner Board may withhold any payment from the Fund involving the licensee or 1031 registrant for a period not to exceed the end of the relevant license or registration period. After this 1032 period, if the aggregate of claims against the licensee or registrant exceeds \$50,000, a total of \$50,000 1033 shall be prorated among the claimants and paid from the Fund in proportion to the amounts of their 1034 unpaid final judgments against the licensee or registrant.

1035 However, claims against motor vehicle dealers and salespersons under § 46.2-1527.2 shall be prorated 1036 when the aggregate exceeds \$25,000. Claims shall be prorated only after the dealer's \$25,000 bond has 1037 been exhausted.

1038 On receipt of a verified claim filed against the Fund, the Commissioner Board shall forthwith notify 1039 the licensee or registrant who is the subject of the unpaid judgment that a verified claim has been filed 1040 and that the licensee or registrant should satisfy the judgment debt. If the judgment debt is not fully 1041 satisfied thirty days following the date of the notification by the Commissioner Board, the 1042 Commissioner Board shall make payment from the Fund subject to the other limitations contained in 1043 this article.

1044 Excluded from the amount of any unpaid final judgment on which a claim against the Fund is based 1045 shall be any sums representing interest, or punitive or exemplary damages.

1046 If at any time the Fund is insufficient to fully satisfy any claims or claim filed with the 1047 Commissioner Board and authorized by this article, the Commissioner Board shall pay such claims, 1048 claim, or portion thereof to the claimants in the order that the claims were filed with the Commissioner 1049 *Board.* However, claims by retail purchasers shall take precedence over other claims.

1050 § 46.2-1527.6. Assignment of claimant's rights to the Board; payment of claims.

1051 Subject to the provisions of this article and on the claimant's execution and delivery to the 1052 Commissioner Board of an assignment to the Department Board of his rights against the licensee or 1053 registrant, to the extent he received satisfaction from the Fund, the Commissioner Board shall pay the 1054 claimant from the Fund the amount of the unpaid final judgment. 1055

§ 46.2-1527.7. Revocation of license or certificate of registration on payment from the Fund.

1056 On payment by the Commissioner Board to a claimant from the Fund as provided in this article, the 1057 Commissioner Board shall immediately notify the licensee or registrant in writing of the Department's 1058 Board's payment to the claimant and request full reimbursement be made to the Department Board 1059 within thirty days of the notification. Failure to reimburse the Department Board in full within the 1060 specified period shall cause the Commissioner Board to immediately revoke the license or certificate of 1061 the dealer or the license of a salesperson whose fraud, fraudulent representation, or violation of this 1062 chapter resulted in this payment. Any person whose license or certificate is revoked shall not be eligible 1063 to apply for a license or certificate as a motor vehicle dealer or a license as a salesperson until the 1064 person has repaid in full the amount paid from the Fund on his account, plus interest at the rate of eight 1065 percent per year from the date of payment.

§ 46.2-1527.8. No waiver by the Board of disciplinary action against licensee or registrant.

1067 Nothing contained in this article shall limit the authority of the Department Board to take 1068 disciplinary action against any licensee or registrant for any violation of this chapter or any regulation promulgated thereunder, nor shall full repayment of the amount paid from the Fund on a licensee's or 1069 registrant's account nullify or modify the effect of any disciplinary action against that licensee or 1070 1071 registrant for any violation.

§ 46.2-1528. Examination or audit of licensee; costs.

1073 The Commissioner Board or authorized representatives of the Department Board may examine, during 1074 the posted business hours, the records required to be maintained by this chapter. If a licensee is found to 1075 have violated this chapter or any order of the Commissioner Board, the actual cost of the examination 1076 shall be paid by the licensee so examined within thirty days after demand therefor by the Commissioner 1077 *Board.* The Commissioner *Board* may maintain an action for the recovery of these costs in any court of 1078 competent jurisdiction. 1079

§ 46.2-1529. Dealer records.

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1080 All dealer records regarding employees; lists of vehicles in inventory for sale, resale, or on 1081 consignment; vehicle purchases, sales, trades, and transfers of ownership; collections of taxes; titling, 1082 uninsured motor vehicle, and registration fees; odometer disclosure statements; records of permanent 1083 dealer registration plates assigned to the dealer and temporary transport plates and temporary certificates 1084 of ownership; and other records required by the Department or the Board shall be maintained on the 1085 premises of the licensed location. The Commissioner Board may, on written request by a dealer, permit his records to be maintained at a location other than the premises of the licensed location for good cause 1086 1087 shown. All dealer records shall be preserved in original form for a period of five years in a manner that 1088 permits systematic retrieval. Certain records may be maintained on a computerized record-keeping 1089 system with the prior approval of the Commissioner Board.

1090 § 46.2-1530. Buyer's order.

1091 A. Every motor vehicle dealer shall complete, in duplicate, a buyer's order for each sale or exchange 1092 of a motor vehicle. A copy of the buyer's order form shall be made available to a prospective buyer during the negotiating phase of a sale and prior to any sales agreement. The completed original shall be 1093

19 of 53

1094 retained for a period of four years in accordance with § 46.2-1529, and a duplicate copy shall be 1095 delivered to the purchaser at the time of sale or exchange. A buyer's order shall include:

- 1096 1. The name and address of the person to whom the vehicle was sold or traded.
- 1097 2. The date of the sale or trade.
- 1098 3. The name and address of the motor vehicle dealer selling or trading the vehicle.
- 1099 4. The make, model year, vehicle identification number and body style of the vehicle.
- 1100 5. The sale price of the vehicle.
- 1101 6. The amount of any cash deposit made by the buyer.
- 1102 7. A description of any vehicle used as a trade-in and the amount credited the buyer for the trade-in. 1103 The description of the trade-in shall be the same as outlined in subdivision 4 of this subsection.
- 1104 8. The amount of any sales and use tax, title fee, uninsured motor vehicle fee, registration fee, or 1105 other fee required by law for which the buyer is responsible and the dealer has collected. Each tax and 1106 fee shall be individually listed and identified.
- 1107 9. The net balance due at settlement.

10. Any item designated as "processing fee," and the amount charged by the dealer, if any, for 1108 1109 processing the transaction. As used in this section processing includes obtaining title and license plates 1110 for the purchaser.

11. Any item designated as "dealer's business license tax," and the amount charged by the dealer, if 1111 1112 any.

1113 12. For sales involving dealer-arranged financing, the following notice, printed in bold type no less 1114 than ten-point: "THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PROPOSED RETAIL 1115 INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE 1116 TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN 1117 PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED 1118 THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO 1119 1120 1121 YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN 1122 OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL."

1123 If the transaction does not include a policy of motor vehicle liability insurance, the seller shall stamp 1124 or mark on the face of the bill of sale in boldface letters no smaller than eighteen point type the 1125 following words: "No Liability Insurance Included."

1126 A completed buyer's order when signed by both buyer and seller may constitute a bill of sale.

1127 B. The Commissioner Board shall approve a buyer's order form and each dealer shall file with each 1128 license application, or renewal, its buyer's order form, on which the processing fee amount is stated.

1129 C. If a processing fee is charged, that fact and the amount of the processing fee shall be disclosed by 1130 the dealer. Disclosure shall be by placing a clear and conspicuous sign in the public sales area of the 1131 dealership. The sign shall be no smaller than eight and one-half inches by eleven inches and the print 1132 shall be no smaller than one-half inch, and in a form as approved by the Commissioner Board. 1133

§ 46.2-1532. Odometer disclosure; penalty.

1134 Every motor vehicle dealer shall comply with all requirements of the Federal Odometer Act and 1135 § 46.2-629 by completing the appropriate odometer mileage statement form for each vehicle purchased, 1136 sold or transferred, or in any other way acquired or disposed of. Odometer disclosure statements shall be 1137 maintained by the dealer in a manner that permits systematic retrieval. Any person found guilty of 1138 violating any of the provisions of this section shall be guilty of a Class 1 misdemeanor.

1139 § 46.2-1533. Business hours.

1140 Each motor vehicle dealer shall be open for business a minimum of twenty hours per week, at least 1141 ten of which shall be between the hours of 9:00 a.m. and 5:00 p.m. Monday through Friday, except that 1142 the Commissioner Board, on written request by a dealer, may modify these requirements for good cause. 1143 Each licensee engaged in business exclusively as a dealer in used mobile homes without inventory shall 1144 be open for business a minimum of two consecutive hours per week between the hours of 9:00 a.m. and 5:00 p.m. Monday through Friday. The dealer's hours shall be posted and maintained conspicuously on 1145 1146 or near the main entrance of each place of business.

1147 Each dealer shall include his business hours on the original and every renewal application for a 1148 license, and changes to these hours shall be immediately filed with the Department.

1149 § 46.2-1536. Coercing purchaser to provide insurance coverage on motor vehicle; penalty.

1150 It shall be unlawful for any dealer or salesperson or any employee of a dealer or representative of 1151 either to coerce or offer anything of value to any purchaser of a motor vehicle to provide any type of 1152 insurance coverage on the motor vehicle.

1153 Nothing in this section shall prohibit a dealer from requiring that a retail customer obtain automobile 1154 physical damage insurance to protect collateral secured by an installment sales contract. Any person found guilty of violating any of the provisions of this section shall be guilty of a Class 1 misdemeanor.
§ 46.2-1539. Inspection of vehicles required; penalty.

1157 No person required to be licensed as a dealer under this chapter shall sell at retail any motor vehicle 1158 which is intended by the buyer for use on the public highways, and which is required to comply with the safety inspection requirements provided in Article 21 (§ 46.2-1157 et seq.) of Chapter 10 of this title 1159 1160 unless between the time the vehicle comes into the possession of the dealer and the time it is sold at 1161 retail it is inspected by an official safety inspection station. In the event the vehicle is found not to be in 1162 compliance with all safety inspection requirements, the dealer shall either take steps to bring it into 1163 compliance or shall furnish any buyer intending it for use on the public highway a written disclosure, 1164 prior to sale, that the vehicle did not pass a safety inspection. Any person found guilty of violating any 1165 of the provisions of this section shall be guilty of a Class 1 misdemeanor.

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§ 46.2-1542. Temporary certificates of ownership.

A. Notwithstanding §§ 46.2-617 and 46.2-628, whenever a dealer licensed by the Department Board 1167 1168 sells and delivers to a purchaser a motor vehicle, trailer, or semitrailer, and is unable at the time of the 1169 sale to deliver to the purchaser the certificate of title or certificate of origin for the vehicle because the 1170 certificate of title or certificate of origin is lost or is being detained by another in possession or for any 1171 other reason beyond the dealer's control, the dealer shall execute, on forms provided by the 1172 Commissioner, a temporary certificate of ownership. The certificate shall bear its date of issuance, the 1173 name and address of the purchaser, the identification number of the vehicle, the registration number to 1174 be used temporarily on the vehicle, the name of the state in which the vehicle is to be registered, the 1175 name and address of the person from whom the dealer acquired the vehicle, and whatever other 1176 information may be required by the Commissioner. A copy of the temporary certificate and a bona fide 1177 bill of sale shall be delivered to the purchaser and shall be in the possession of the purchaser at all 1178 times when operating the vehicle. One copy of the certificate shall be retained by the dealer and shall be 1179 subject to inspection at any time by the Department's agents. The original of the certificate shall be 1180 forwarded by the dealer to the Department directly on issuance to the purchaser if the vehicle is to be 1181 titled outside the Commonwealth, along with application for title. The issuance of a temporary certificate 1182 of ownership to a purchaser pursuant to this section shall have the effect of vesting ownership to the 1183 vehicle in the purchaser for the period that the certificate remains effective.

1184 B. A temporary certificate of ownership issued by a dealer to a purchaser pursuant to this section 1185 shall expire on receipt by the purchaser of a certificate of title to the vehicle issued by the Department 1186 in the name of the purchaser, but in no event shall any temporary certificate of ownership issued under 1187 this section be effective for more than thirty days from the date of its issuance. In the event that the 1188 dealer fails to produce the old certificate of title or certificate of origin to the vehicle or fails to apply 1189 for a replacement certificate of title pursuant to § 46.2-632, thereby preventing delivery to the 1190 Department or purchaser before the expiration of the temporary certificate of ownership, the purchaser's 1191 ownership of the vehicle may terminate and the purchaser shall have the right to return the vehicle to 1192 the dealer and obtain a full refund of all payments made toward the purchase of the vehicle, less any 1193 damage to the vehicle incurred while ownership was vested in the purchaser, and less a reasonable 1194 amount for use not to exceed one-half the amount allowed per mile by the Internal Revenue Service, as 1195 provided by regulation, revenue procedure, or revenue ruling promulgated pursuant to § 162 of the 1196 Internal Revenue Code, for use of a personal vehicle for business purposes.

1197 C. Notwithstanding subsection B of this section, if the dealer fails to deliver the certificate of title or 1198 certificate of origin to the purchaser within thirty days, a second temporary certificate of ownership may 1199 be issued. However, the dealer shall, not later than the expiration of the first temporary certificate, 1200 deliver to the Department an application for title, copy of the bill of sale, all required fees and a written 1201 statement of facts describing the dealer's efforts to secure the certificate of title or certificate of origin to 1202 the vehicle. On receipt of the title application with attachments as described herein, the Department shall 1203 record the purchaser's ownership of the vehicle and may authorize the dealer to issue a second thirty-day 1204 temporary certificate of ownership. If the dealer does not produce the certificate of title or certificate of 1205 origin to the vehicle before the expiration of the second temporary certificate, the purchaser's ownership 1206 of the vehicle may terminate and he shall have the right to return the vehicle as provided in subsection 1207 B of this section.

D. If the dealer is unable to produce the certificate of title or certificate of origin to the vehicle
within the sixty-day period from the date of issuance of the first temporary certificate, the Department
may extend temporary ownership for an additional period of up to ninety days, provided the dealer
makes application in the format required by the Department. If the dealer does not produce the
certificate of title or certificate of origin to the vehicle before the expiration of the additional ninety-day
period, the purchaser's ownership of the vehicle may terminate and he shall have the right to return the
vehicle as provided in subsection B of this section.

1215 E. The Commissioner, on determining that the provisions of this section or the directions of the

1216 Department are not being complied with by a dealer, may suspend, after a hearing, the right of the 1217 dealer to issue temporary certificates of ownership.

1218 § 46.2-1543. Use of old license plates and registration number on another vehicle.

1219 An owner who sells or transfers a registered motor vehicle, trailer, or semitrailer may have the 1220 license plates and the registration number transferred to another vehicle titled in the owner's name 1221 according to the provisions of Chapter 6 of this title, which is in a like vehicle category as specified in 1222 § 46.2-694 and which requires an identical registration fee, on application to the Department 1223 accompanied by a fee of two dollars or, if the other vehicle requires a greater registration fee than that 1224 for which the license plates were assigned, on the payment of a fee of two dollars and the amount of 1225 the difference in registration fees between the two vehicles, all such transfers to be in accordance with 1226 the regulations of the Department. All fees collected under this section shall be paid by the 1227 Commissioner into the state treasury and shall be set aside as a special fund to be used to meet the 1228 expenses of the Department. For purposes of this section, a motor vehicle dealer licensed by the 1229 Department Board may be authorized to act as an agent of the Department for the purpose of receiving, 1230 processing, and approving applications from its customers for assignment of license plates and 1231 registration numbers pursuant to this section, using the forms and following the procedures prescribed by 1232 the Department. The Commissioner, on determining that the provisions of this section or the directions 1233 of the Department are not being complied with by a dealer, may suspend, after a hearing, the authority 1234 of the dealer to receive, process, and approve the assignment of license plates and registration numbers 1235 pursuant to this section.

1236 § 46.2-1544. Certificate of title for dealers; penalty.

1237 Except as otherwise provided in this chapter, every dealer shall obtain, on the purchase of each 1238 vehicle, a certificate of title issued to the dealer or shall obtain an assignment or reassignment of a 1239 certificate of title for each vehicle purchased, except that a certificate of title shall not be required for 1240 any new vehicle to be sold as such. Any person found guilty of violating any of the provisions of this 1241 section shall be guilty of a Class 1 misdemeanor. 1242

§ 46.2-1545. Termination of business.

1243 No dealer, unless his license has been suspended, revoked, or canceled, shall cease business without 1244 a thirty-day prior notification to the Department and the Board. On cessation of the business, the dealer 1245 shall immediately surrender to the Department Board the dealer's certificate of license, all salespersons' 1246 licenses, and any other materials furnished by the Board. The dealer shall also immediately surrender to 1247 the Department all dealer and temporary license plates, all fees and taxes collected, and any other 1248 materials furnished by the Department. After cessation of business, the former licensee shall continue to 1249 maintain and make available to the Department and the Board dealer records as set forth in this chapter. 1250 § 46.2-1546. Registration of dealers; fees.

1251 Every manufacturer, distributor, or dealer, before he commences to operate vehicles in his inventory 1252 for sale or resale, shall apply to the Commissioner for a dealer's certificate of vehicle registration and 1253 license plates. For the purposes of this article, a vehicle is in inventory when it is owned by or assigned 1254 to a dealer and is offered and available for sale or resale. All dealer's certificates of vehicle registration 1255 and license plates issued under this section may, at the discretion of the Commissioner, be placed in a 1256 system of staggered issue to distribute the work of issuing vehicle registration certificates and license 1257 plates as uniformly as practicable throughout the year. Dealerships which sold fewer than twenty-five 1258 vehicles during the last twelve months of the preceding license year shall be eligible to receive no more 1259 than two dealer's license plates; dealerships which sold at least twenty-five but fewer than fifty vehicles 1260 during the last twelve months of the preceding license year shall be eligible to receive no more than 1261 four dealer's license plates. However, dealerships which sold fifty or more vehicles during their current 1262 license year may apply for additional license plates not to exceed four times the number of licensed 1263 salespersons employed by that dealership. Dealerships which sold fifty or more vehicles during the last 1264 twelve months of the preceding license year shall be eligible to receive a number of dealer's license 1265 plates not to exceed four times the number of licensed salespersons employed by that dealership. A new 1266 applicant for a dealership shall be eligible to receive a number of dealer's license plates not to exceed 1267 four times the number of licensed salespersons employed by that dealership. For the purposes of this 1268 article, a salesperson or employee shall be considered to be employed only if he (i) works for the 1269 dealership at least twenty-five hours each week on a regular basis and (ii) is compensated for this work. 1270 All salespersons' or employees' employment records shall be retained in accordance with the provisions 1271 of § 46.2-1529. A salesperson shall not be considered employed, within the meaning of this section, if 1272 he is an independent contractor as defined by the United States Internal Revenue Code. The fee for the issuance of dealer's license plates shall be thirty dollars per year for the first two dealer's license plates 1273 1274 and thirteen dollars per year determined by the Board, but not more than \$30 per license plate; 1275 however, the fee for the first two dealer's plates shall not be less than twenty-four dollars and the fee 1276 for additional dealer's license plates shall not be less than ten dollars and forty cents each. For the first

two dealer's license plates issued by the Department to a dealer, twenty-four dollars shall be deposited
into the Transportation Trust Fund and the remainder shall be deposited into the Motor Vehicle Dealer
Fund. For each additional dealer's license plate issued to a dealer, ten dollars and forty cents shall be
deposited into the Transportation Trust Fund and the remainder shall be deposited into the Motor
Vehicle Dealer Fund. However, for motorcycle dealers, the fee shall be nine dollars per year for each
dealer's license plate.

1283 § 46.2-1547. License under this chapter prerequisite to receiving dealer's license plates; insurance
1284 required; Commissioner may revoke plates.

1285 No motor vehicle manufacturer, distributor, or dealer, unless licensed under this chapter, nor any manufacturer or distributor, unless licensed under Chapter 19 (§ 46.2-1900 et seq.) of this title, shall be 1286 1287 entitled to receive or maintain any dealer's license plates. It shall be unlawful to use or permit the use of 1288 any dealer's license plates for which there is no automobile liability insurance coverage or a certificate 1289 of self-insurance as defined in § 46.2-368 on any motor vehicle. No dealer's license plates shall be 1290 issued unless the dealer certifies to the Department that there is automobile liability insurance coverage 1291 or a certificate of self-insurance with respect to each dealer's license plate to be issued. Such automobile 1292 liability insurance or a certificate of self-insurance shall be maintained as to each dealer's license plate 1293 for so long as the registration for the dealer's license plate remains valid without regard to whether the 1294 plate is actually being used on a vehicle. If insurance or a certificate of self-insurance is not so 1295 maintained, the dealer's license plate shall be surrendered to the Department. The Commissioner shall 1296 revoke any dealer's license plate as to which there is no insurance or a certificate of self-insurance. The 1297 Commissioner may also revoke any dealer's license plate that has been used in any way not authorized 1298 by the provisions of this title.

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§ 46.2-1548. Transferable dealer's license plates.

1300 In lieu of registering each vehicle of a type described in this section, a manufacturer, distributor, or 1301 dealer owning and operating any motor vehicle, trailer, or semitrailer on any highway may obtain a 1302 dealer's license plate from the Department, on application therefor on the prescribed form and on 1303 payment of the fees required by law. These license plates shall be attached to each vehicle as required 1304 by subsection A of § 46.2-711. Each plate shall bear a distinctive number, and the name of the 1305 Commonwealth, which may be abbreviated, together with the word "dealer" or a distinguishing symbol 1306 indicating that the plate is issued to a manufacturer, distributor, or dealer. Month and year decals 1307 indicating the date of expiration shall be affixed to each license plate. Any license plates so issued may, 1308 during the calendar year or years for which they have been issued, be transferred from one motor 1309 vehicle, trailer, or semitrailer to another, used or operated by the manufacturer, distributor, or dealer, 1310 who shall keep a written record of the motor vehicle, trailer, or semitrailer on which the dealer's license 1311 plates are used. This record shall be in a format approved by the Commissioner and shall be open to 1312 inspection by any law-enforcement officer or any officer or employee of the Department.

1313 Display of a transferable manufacturer's, distributor's, or dealer's license plate or plates on a motor **1314** vehicle, trailer, or semitrailer shall subject the vehicle to the requirements of §§ 46.2-1038 and **1315** 46.2-1056.

All manufacturer's, distributor's, and dealer's license plates shall be issued for a period of twelve
consecutive months except, at the discretion of the Commissioner, the periods may be adjusted as may
be necessary to distribute the registrations as equally as practicable on a monthly basis. The expiration
date shall be the last day of the twelfth month of validity or the last day of the designated month. Every
license plate shall be renewed annually on application by the owner and by payment of fees required by
law, such renewal to take effect on the first day of the succeeding month.

The Commissioner may offer an optional multi-year license plate registration to manufacturers,
distributors, and dealers licensed pursuant to this chapter provided that he has chosen to offer optional
multi-year licensing to such persons pursuant to § 46.2-1521. When such option is offered and chosen
by the licensee, all annual and twelve-month fees due at the time of registration shall be multiplied by
the number of years or fraction thereof the licensee will be licensed pursuant to § 46.2-1521.

1327 § 46.2-1549. Dealer's license plates to distinguish between various types of dealers.

1328 The Commissioner shall provide for the issuance of appropriate franchised or independent dealer's
 1329 license plates so as to distinguish between:

1330 1. Factory dealers;

1331 2. Dealers selling passenger vehicles, trucks or tractor trucks;

1332 3. Trailer dealers;

1333 4. Motor home dealers; and

1334 5. Motorcycle dealers.

1335 § 46.2-1550. Use of dealer's license plates, generally.

1336 Dealer's license plates may be used on vehicles in the inventory of licensed motor vehicle 1337 manufacturers, distributors, and dealers in the Commonwealth when operated on the highways of

23 of 53

1338 Virginia by dealers, their spouses, or employees of manufacturers, distributors, and dealers as permitted 1339 in this article. Except as otherwise explicitly permitted in this article, it shall be unlawful for any dealer 1340 to cause or permit: (i) use of dealer's license plates on vehicles other than those held in inventory for 1341 sale or resale; (ii) dealer's license plates to be lent, leased, rented, or placed at the disposal of any 1342 persons other than those permitted by this article to use dealer's license plates; and (iii) use of dealer's 1343 license plates on any vehicle of a type for which their use is not authorized by this article. It shall be 1344 unlawful for any dealer to cause or permit dealer's license plates to be used on:

1345 1. Motor vehicles such as tow trucks, wrecking cranes, or other service motor vehicles;

1346 2. Vehicles used to deliver or transport (i) other vehicles; (ii) portions of vehicles; (iii) vehicle 1347 components, parts, or accessories; or (iv) fuel;

1348 3. Courtesy vehicles; or

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4. Vehicles used in conjunction with any other business.

1350 A dealer may permit his license plates to be used in the operation of a motor vehicle, trailer, or 1351 semitrailer (i) by any person whom the dealer reasonably believes to be a bona fide prospective 1352 purchaser who is either accompanied by a licensed salesperson or has the written permission of the 1353 dealer, or (ii) when the plates are being used by a customer on a vehicle owned by the dealer in whose 1354 repair shop the customer's vehicle is being repaired. The dealer shall issue to the prospective purchaser 1355 or customer whose vehicle is being repaired a certificate on forms provided by the Department, a copy 1356 of which shall be retained by the dealer and open at all times to the inspection of the Commissioner or 1357 any of the officers or agents of the Department. The certificate shall be in the immediate possession of 1358 the person operating or authorized to operate the vehicle. The certificate shall entitle the person to 1359 operate with dealer's license plates for a specific period of no more than five days. Not more than two 1360 certificates may be issued by a dealer to the same person for successive periods.

1361 § 46.2-1551. Use of dealer's license plates or temporary transport plates on certain vehicles traveling 1362 from one establishment to another for purpose of having special equipment installed.

Notwithstanding the provisions of § 46.2-1550, dealer's license plates or temporary transport plates 1363 1364 may be used on tractor trucks, or trucks, trailers, or semitrailers for the purpose of delivering these 1365 vehicles to another establishment for the purpose of having a fifth wheel, body, or any special 1366 permanently mounted equipment installed on the vehicles, and for the purpose of returning the vehicle to 1367 the dealer whose plates are attached to the tractor truck, or truck, trailer, or semitrailer, whether or not 1368 the title to the vehicle has been retained by the dealer, and no other license, permit, warrant, exemption 1369 card, or classification plate from any other agency of the Commonwealth shall be required under these 1370 circumstances. No other statute or regulation in conflict with the provisions of this section shall be 1371 applicable to the extent of the conflict. This section shall also apply to trips into the Commonwealth by 1372 a vehicle owned and operated outside the Commonwealth to an establishment within the Commonwealth 1373 and to the return trip of that vehicle from the Commonwealth to another state, provided the operator of 1374 the vehicle carries on his person when so operating a bill of sale for the fifth wheel, body, or special 1375 equipment. 1376

§ 46.2-1553. Operation without license plate prohibited.

1377 No manufacturer or distributor of or dealer in motor vehicles, trailers, or semitrailers shall cause or 1378 permit any motor vehicle, trailer, or semitrailer owned by him to be operated or moved on a public 1379 highway without there being displayed on the motor vehicle, trailer, or semitrailer a license plate or 1380 plates issued to him, either under § 46.2-711 or under § 46.2-1548, except as otherwise authorized in 1381 §§ 46.2-733, 46.2-1554 and 46.2-1555. 1382

§ 46.2-1554. Movement by manufacturer to place of shipment or delivery.

1383 Any manufacturer of motor vehicles, trailers, or semitrailers may operate or move or cause to be 1384 moved or operated on the highways for a distance of no more than twenty-five miles motor vehicles, 1385 trailers, or semitrailers, from the factory where manufactured or assembled to a railway depot, vessel, or 1386 place of shipment or delivery, without registering them and without license plates attached thereto, under 1387 a written permit first obtained from the local law-enforcement authorities having jurisdiction over the 1388 highways and on displaying in plain sight on each motor vehicle, trailer, or semitrailer a placard bearing 1389 the name and address of the manufacturer authorizing or directing the movement.

1390 § 46.2-1555. Movement by dealers to salesrooms.

1391 Any dealer in motor vehicles, trailers, or semitrailers may operate or move, or cause to be operated 1392 or moved, any motor vehicle, trailer, or semitrailer on the highways for a distance of no more than 1393 twenty-five miles from a vessel, railway depot, warehouse, or any place of shipment or from a factory 1394 where manufactured or assembled to a salesroom, warehouse, or place of shipment or transshipment 1395 without registering them and without license plates attached thereto, under a written permit first obtained 1396 from the local law-enforcement authorities having jurisdiction over the highways and on displaying in 1397 plain sight on each motor vehicle, trailer, or semitrailer a placard bearing the name and address of the 1398 dealer authorizing or directing the movement.

1399 § 46.2-1556. Operation under foreign dealer's license.

1400 It shall be unlawful, except as provided for by reciprocal agreement, for any person to operate a 1401 motor vehicle, trailer, or semitrailer or for the owner thereof to permit a motor vehicle, trailer, or 1402 semitrailer to be operated in the Commonwealth on a foreign dealer's license, unless the operation of the 1403 motor vehicle, trailer, or semitrailer on the license is specifically authorized by the Commissioner.

1404 § 46.2-1565.1. Penalties.

1405 Any person violating any of the provisions of this article shall be guilty of a Class 3 misdemeanor. 1406 Any summons issued for any violation of any provision of this article relating to use or misuse of 1407 temporary license plates shall be served upon the dealership to whom the plates were issued or to the 1408 person expressly permitting the unlawful use, or upon the operator of the motor vehicle if the plates are 1409 used contrary to the use authorized pursuant to § 46.2-1561. 1410

§ 46.2-1566. Filing of franchises.

1411 A. It shall be the responsibility of each motor vehicle manufacturer, factory branch, distributor, 1412 distributor branch, or subsidiary thereof shall to file with the Commissioner by certified mail a true copy 1413 of each new, amended, modified, or different form or addendum offered to more than one dealer which 1414 affects the rights, responsibilities, or obligations of the parties of a franchise or sales, service, or sales 1415 and service agreement to be offered to a motor vehicle dealer or prospective motor vehicle dealer in the 1416 Commonwealth no later than sixty days prior to the date the franchise or sales agreement is offered. In 1417 no event shall a new, amended, modified, or different form of franchise or sales, service, or sales and 1418 service agreement be offered a motor vehicle dealer in the Commonwealth until the form has been 1419 approved determined by the Commissioner as not containing terms inconsistent with the provisions of 1420 this chapter. At the time a filing is made with the Commissioner pursuant to this section, the 1421 manufacturer, factory branch, distributor, distributor branch, or subsidiary shall also give written notice 1422 together with a copy of the papers so filed to the affected dealer or dealers.

1423 B. The Department shall inform the manufacturer, factory branch, distributor, distributor branch, or 1424 subsidiary and the dealer or dealers or other parties named in the agreement of a preliminary 1425 recommendation as to the consistency of the agreement with the provisions of this chapter. If any of the 1426 parties involved have comments on the preliminary recommendation, they must be submitted to the 1427 Commissioner within thirty days of receiving the preliminary recommendation. The Commissioner shall 1428 render his decision within fifteen days of receiving comments from the parties involved. If the 1429 Commissioner does not receive comments within the thirty-day time period, he shall make the final 1430 determination as to the consistency of the agreement with the provisions of this chapter.

1431 § 46.2-1568. Coercion of retail dealer by manufacturer or distributor with respect to retail installment 1432 sales contracts prohibited; penalty.

1433 A. It shall be unlawful for any manufacturer or distributor, or any officer, agent, or representative of 1434 either, to coerce or attempt to coerce any retail motor vehicle dealer or prospective retail motor vehicle 1435 dealer in the Commonwealth to sell, assign, or transfer any retail installment sales contract obtained by 1436 the dealer in connection with the sale by him in the Commonwealth of motor vehicles manufactured or 1437 sold by the manufacturer or distributor, to a specified finance company or class of finance companies or 1438 to any other specified persons by any of the following:

1439 1. By any statement, suggestion, promise, or threat that the manufacturer or distributor will in any 1440 manner benefit or injure the dealer, whether the statement, suggestion, threat, or promise is express or 1441 implied or made directly or indirectly. 1442

2. By any act that will benefit or injure the dealer.

3. By any contract, or any express or implied offer of contract, made directly or indirectly to the 1443 1444 dealer, for handling the motor vehicle on the condition that the dealer sell, assign, or transfer his retail 1445 installment sales contract on the vehicle, in the Commonwealth, to a specified finance company or class 1446 of finance companies or to any other specified person.

1447 4. By any express or implied statement or representation made directly or indirectly that the dealer is 1448 under any obligation whatsoever to sell, assign, or transfer any of his retail sales contracts in the 1449 Commonwealth on motor vehicles manufactured or sold by the manufacturer or distributor to a finance 1450 company, or class of finance companies, or other specified person, because of any relationship or affiliation between the manufacturer or distributor and the finance company or companies or the 1451 1452 specified person or persons.

1453 B. Any such statements, threats, promises, acts, contracts, or offers of contracts, when their effect 1454 may be to lessen or eliminate competition or tend to create a monopoly, are declared unfair trade 1455 practices and unfair methods of competition and are prohibited.

1456 C. Any person found guilty of violating any of the provisions of this section shall be guilty of a Class 1457 1 misdemeanor.

1458 § 46.2-1569. Other coercion of dealers; transfer, grant, succession to and cancellation of dealer 1459 franchises; delivery of vehicles, parts, and accessories.

1460 Notwithstanding the terms of any franchise agreement, it shall be unlawful for any manufacturer,
1461 factory branch, distributor, or distributor branch, or any field representative, officer, agent, or their
1462 representatives:

1463 1. To coerce or attempt to coerce any dealer to accept delivery of any motor vehicle or vehicles, 1464 parts or accessories therefor, or any other commodities, which have not been ordered by the dealer.

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1469 2a. To coerce or attempt to coerce any dealer to join, contribute to, or affiliate with any advertising1470 association.

1471 3. Notwithstanding the terms of any franchise, To prevent or refuse to approve the sale or transfer of 1472 the ownership of a dealership by the sale of the business, stock transfer, or otherwise, or the transfer, 1473 sale, or assignment of a dealer franchise, or a change in the executive management or principal operator 1474 of the dealership, unless the franchisor provides written notice to the dealer of its objection and the reasons therefor at least thirty days prior to the proposed effective date of the transfer, sale, assignment, 1475 1476 or change. No such objection shall be effective to prevent the sale, transfer, assignment, or change if the 1477 Commissioner has determined, if requested in writing by the dealer within thirty days after receipt of an 1478 objection to the proposed sale, transfer, or change, and after a hearing on the matter, that the failure to 1479 permit or honor the sale, transfer, assignment, or change is unreasonable under the circumstances. No 1480 franchise may be sold, assigned, or transferred unless (i) the franchisor has been given at least ninety days' prior written notice by the dealer as to the identity, financial ability, and qualifications of the 1481 1482 proposed transferee, and (ii) the sale or transfer of the franchise and business will not involve, without 1483 the franchisor's consent, a relocation of the business.

1484 4. To grant an additional franchise for a particular line-make of motor vehicle in a relevant market 1485 area in which a dealer or dealers in that line-make are already located unless the franchisor has first 1486 advised in writing all other dealers in the line-make in the relevant market area. No such additional 1487 franchise may be established at the proposed site unless the Commissioner has determined, if requested 1488 by a dealer of the same line-make in the relevant market area within thirty days after receipt of the 1489 franchisor's notice of intention to establish the additional franchise, and after a hearing on the matter, 1490 that there is reasonable evidence that after the grant of the new franchise, the market will support all of 1491 the dealers in that line-make in the relevant market area. Establishing a franchised dealer in a relevant 1492 market area to replace a franchised dealer that has not been in operation for more than two years shall 1493 constitute the establishment of a new franchise subject to the terms of this subdivision. The two-year 1494 period for replacing a franchised dealer shall begin on the day the franchise was terminated, or, if a 1495 termination hearing was held, on the day the franchisor was legally permitted finally to terminate the 1496 franchise. This subdivision shall not apply to (i) the relocation of an existing dealer within that dealer's 1497 relevant market area if the relocation site is to be more than ten miles distant from any other dealer for 1498 the same line-make; (ii) the relocation of an existing dealer within that dealer's relevant market area if 1499 the relocation site is to be more distant than the existing site from all other dealers of the same 1500 line-make in that relevant market area; or (iii) the relocation of an existing new motor vehicle dealer 1501 within two miles of the existing site of the relocating dealer.

1502 5. Except as otherwise provided in this subdivision and notwithstanding the terms of any franchise, 1503 to terminate, cancel, or refuse to renew the franchise of any dealer without good cause and unless (i) the 1504 dealer and the Commissioner have received written notice of the franchisor's intentions at least sixty 1505 days prior to the effective date of such termination, cancellation, or the expiration date of the franchise, 1506 setting forth the specific grounds for the action, and (ii) the Commissioner has determined, if requested 1507 in writing by the dealer within the sixty-day period and, after a hearing on the matter, that there is good 1508 cause for the termination, cancellation, or nonrenewal of the franchise. In any case where a petition is 1509 made to the Commissioner for a determination as to good cause for the termination, cancellation, or 1510 nonrenewal of a franchise, the franchise in question shall continue in effect pending the Commissioner's 1511 decision or, if that decision is appealed to the circuit court, pending the decision of the circuit court. In 1512 any case in which a franchisor neither advises a dealer that it does not intend to renew a franchise nor 1513 takes any action to renew a franchise beyond its expiration date, the franchise in question shall continue 1514 in effect on the terms last agreed to by the parties. Notwithstanding the other provisions of this 1515 subdivision notice of termination, cancellation, or nonrenewal may be provided to a dealer by a 1516 franchisor not less than fifteen days prior to the effective date of such termination, cancellation, or 1517 nonrenewal when the grounds for such action are any of the following:

a. Insolvency of the franchised motor vehicle dealer or filing of any petition by or against the
franchised motor vehicle dealer, under any bankruptcy or receivership law, leading to liquidation or
which is intended to lead to liquidation of the franchisee's business.

1521 b. Failure of the franchised motor vehicle dealer to conduct its customary sales and service 1522 operations during its posted business hours for seven consecutive business days, except where the failure 1523 results from acts of God or circumstances beyond the direct control of the franchised motor vehicle 1524 dealer.

1525 c. Revocation of any license which the franchised motor vehicle dealer is required to have to operate 1526 a dealership. 1527

d. Conviction of the dealer or any principal of the dealer of a felony.

1528 The change or discontinuance of a marketing or distribution system of a particular line-make product 1529 by a manufacturer or distributor, while the name identification of the product is continued in substantial 1530 form by the same or different manufacturer or distributor, may be considered to be a franchise 1531 termination, cancellation, or nonrenewal. The provisions of this paragraph shall apply to changes and 1532 discontinuances made after January 1, 1989, but they shall not be considered by any court in any case in 1533 which such a change or discontinuance occurring prior to that date has been challenged as constituting a 1534 termination, cancellation or nonrenewal.

1535 5a. To fail to provide continued parts and service support to a dealer which holds a franchise in a 1536 discontinued line-make for at least five years from the date of such discontinuance. This requirement 1537 shall not apply to a line-make which was discontinued prior to January 1, 1989.

1538 6. Notwithstanding the terms of any franchise, To fail to allow a dealer the right at any time to 1539 designate a member of his family as a successor to the dealership in the event of the death or incapacity 1540 of the dealer. It shall be unlawful to prevent or refuse to honor the succession to a dealership by a 1541 member of the family of a deceased or incapacitated dealer if the franchisor has not provided to the 1542 member of the family previously designated by the dealer as his successor written notice of its 1543 objections to the succession and of such person's right to seek a hearing on the matter before the 1544 Commissioner pursuant to this article, and the Commissioner determines, if requested in writing by such 1545 member of the family within thirty days of receipt of such notice from the franchisor, and after a 1546 hearing on the matter before the Commissioner pursuant to this article, that the failure to permit or 1547 honor the succession is unreasonable under the circumstances. No member of the family may succeed to 1548 a franchise unless (i) the franchisor has been given written notice as to the identity, financial ability, and 1549 qualifications of the member of the family in question, and (ii) the succession to the franchise will not 1550 involve, without the franchisor's consent, a relocation of the business.

1551 7. To fail to ship monthly to any dealer, if ordered by the dealer, the number of new vehicles of 1552 each make, series, and model needed by the dealer to receive a percentage of total new vehicle sales of 1553 each make, series, and model equitably related to the total new vehicle production or importation 1554 currently being achieved nationally by each make, series, and model covered under the franchise. Upon 1555 the written request of any dealer holding its sales or sales and service franchise, the manufacturer or distributor shall disclose to the dealer in writing the basis upon which new motor vehicles are allocated, 1556 1557 scheduled, and delivered to the dealers of the same line-make. In the event that allocation is at issue in 1558 a request for a hearing, the dealer may demand the Commissioner to direct that the manufacturer or 1559 distributor provide to the dealer, within thirty days of such demand, all records of sales and all records 1560 of distribution of all motor vehicles to the same line-make dealers who compete with the dealer 1561 requesting the hearing.

1562 7a. Notwithstanding the terms of any franchise. To require or otherwise coerce a dealer to 1563 underutilize the dealer's facilities.

8. To include in any franchise with a motor vehicle dealer terms that are contrary to, prohibited by, 1564 1565 or otherwise inconsistent with the requirements of this chapter.

1566 8a. For any franchise agreement to require a motor vehicle dealer to pay the attorney's fees of the 1567 manufacturer or distributor related to hearings and appeals brought under this article.

1568 9. To fail to include in any franchise with a motor vehicle dealer the following language: "If any 1569 provision herein contravenes the laws or regulations of any state or other jurisdiction wherein this 1570 agreement is to be performed, or denies access to the procedures, forums, or remedies provided for by 1571 such laws or regulations, such provision shall be deemed to be modified to conform to such laws or 1572 regulations, and all other terms and provisions shall remain in full force," or words to that effect. 1573

§ 46.2-1573. Hearings and other remedies.

1574 A. In every case of a hearing before the Commissioner authorized under this article, the 1575 Commissioner shall give reasonable notice of each hearing to all interested parties, and the 1576 Commissioner's decision shall be binding on the parties, subject to the rights of judicial review and 1577 appeal as provided in Chapter 1.1:1 (§ 9-6.14:1 et seq.) of Title 9.

1578 B. Hearings before the Commissioner under this article shall commence within ninety days of the 1579 request for a hearing and the Commissioner's decision shall be rendered within sixty days from the 1580 conclusion of the hearing receipt of the hearing officer's recommendation. Hearings authorized under this article shall be presided over by a hearing officer selected from a list prepared by the Executive 1581

27 of 53

Secretary of the Supreme Court of Virginia. On request of the Commissioner, the Executive Secretary 1582 1583 will name a hearing officer from the list, selected on a rotation system administered by the Executive 1584 Secretary. The hearing officer shall provide recommendations to the Commissioner within ninety days of 1585 the conclusion of the hearing.

1586 B. C. Notwithstanding any contrary provision of this article, the Commissioner shall initiate 1587 investigations, conduct hearings, and determine the rights of parties under this article whenever he is 1588 provided information by the Motor Vehicle Dealers' Advisory Dealer Board or any other person 1589 indicating a possible violation of any provision of this article. Before rendering any hearing decision 1590 under this article, the Commissioner shall request recommendations on the subject from those six 1591 members of the Motor Vehicle Dealers' Advisory Board who were selected by the Commissioner in 1592 accordance with § 46.2-1502 to attend the hearing, and these recommendations shall be provided within 1593 fifteen days after the Commissioner's request for recommendations.

- 1594 C. D. For purposes of any matter brought to the Commissioner under subdivisions 3, 4, 5, 6 and 7a 1595 of § 46.2-1569 with respect to which the Commissioner is to determine whether there is good cause for 1596 a proposed action or whether it would be unreasonable under the circumstances, the Commissioner shall 1597 consider:
- 1598 1. The volume of the affected dealer's business in the relevant market area;
- 1599 2. The nature and extent of the dealer's investment in its business;
- 1600 3. The adequacy of the dealer's service facilities, equipment, parts, supplies, and personnel;
- 1601 4. The effect of the proposed action on the community;
- 1602 5. The extent and quality of the dealer's service under motor vehicle warranties;
- 1603 6. The dealer's performance under the terms of its franchise;
- 1604 7. Other economic and geographical factors reasonably associated with the proposed action; and
- 1605 8. The recommendations, if any, from those six members of the Motor Vehicle Dealers' Advisory Board who were selected by the Commissioner in accordance with \$-46.2-1502 to attend the hearing a 1606 three-member panel composed of members of the Board who are franchised dealers not of the same 1607 1608 line-make involved in the hearing and who are appointed to the panel by the Commissioner.
- 1609 With respect to subdivision 6 of this subsection, any performance standard or program for measuring dealership performance that may have a material effect on a dealer, and the application of any such 1610 1611 standard or program by a manufacturer or distributor, shall be fair, reasonable, and equitable and, if 1612 based upon a survey, shall be based upon a statistically valid sample. Upon the request of any dealer, a 1613 manufacturer or distributor shall disclose in writing to the dealer a description of how a performance 1614 standard or program is designed and all relevant information used in the application of the performance 1615 standard or program to that dealer.
- 1616 § 46.2-1575. Grounds for denying, suspending, or revoking licenses or certificates of dealer 1617 registration or qualification.
- 1618 A license or certificate of dealer registration or qualification issued under this subtitle may be denied, 1619 suspended, or revoked on any one or more of the following grounds:
- 1620 1. Material misstatement or omission in application for license, dealer's license plates, certificate of 1621 dealer registration, certificate of qualification, or certificate of title;
- 1622 2. Failure to comply subsequent to receipt of a written warning from the Department or the Board or 1623 any willful failure to comply with any provision of this chapter or any regulation promulgated by the 1624 Commissioner or the Board under this chapter;
- 1625 3. Failure to have an established place of business as defined in § 46.2-1510 or failure to have as the 1626 dealer-operator an individual who holds a valid certificate of qualification;
- 1627 4. Defrauding any retail buyer, to the buyer's damage, or any other person in the conduct of the 1628 licensee's or registrant's business;
- 1629 5. Employment of fraudulent devices, methods or practices in connection with compliance with the 1630 requirements under the statutes of the Commonwealth with respect to the retaking of vehicles under 1631 retail installment contracts and the redemption and resale of those vehicles; 1632
 - 6. Having used unfair methods of competition or deceptive acts or practices;
- 1633 7. Knowingly advertising by any means any assertion, representation, or statement of fact which is 1634 untrue, misleading, or deceptive in any particular relating to the conduct of the business licensed or 1635 registered or for which a license or registration is sought;
- 1636 8. Having been convicted of any fraudulent act in connection with the business of selling vehicles or 1637 any consumer-related fraud; 1638
 - 9. Having been convicted of any criminal act involving the business of selling vehicles;
- 1639 10. Willfully retaining in his possession title to a motor vehicle that has not been completely and 1640 legally assigned to him;
- 1641 11. Failure to comply with any provision of Chapter 4.1 (§ 36-85.2 et seq.) of Title 36 or any 1642 regulation promulgated pursuant to that chapter;

1643 12. Leasing, renting, lending, or otherwise allowing the use of a dealer's license plate by persons not 1644 specifically authorized under this title;

1645 13. Having been convicted of a felony;

1646 14. Failure to submit to the Department, within thirty days from the date of sale, any application, 1647 tax, or fee collected for the Department on behalf of a buyer;

1648 15. Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle;

1649 16. Having been convicted of odometer tampering or any related violation;

1650 17. If a salvage dealer, salvage pool, or rebuilder, failing to comply with any provision of Chapter 16 1651 of this title or any regulation promulgated by the Commissioner under that chapter; or

1652 18. Failing to maintain automobile liability insurance, issued by a company licensed to do business in the Commonwealth, or a certificate of self-insurance as defined in § 46.2-368, with respect to each 1653 1654 dealer's license plate issued to the dealer by the Department.

1655 § 46.2-1576. Suspension, revocation, and refusal to renew licenses or certificates of dealer registration 1656 or qualification; notice and hearing.

A. Except as provided in § 46.2-1527.7 and subsection B of this section, no license or certificate of 1657 1658 dealer registration or qualification issued under this subtitle shall be suspended or revoked, or renewal thereof refused, until a written copy of the complaint made has been furnished to the licensee, registrant, 1659 1660 or qualifier against whom the same is directed and a public hearing thereon has been had before the 1661 Commissioner a hearing officer selected from a list prepared by the Executive Secretary of the Supreme 1662 Court of Virginia. The Board shall determine whether the hearing officer is to hear the case alone or 1663 whether the Board is to hear the case with the hearing officer. At least ten days' written notice of the 1664 time and place of the hearing shall be given to the licensee, registrant, or qualifier by registered mail 1665 addressed to his last known post-office address or as shown on his license or certificate or other record 1666 of information in possession of the Commissioner Board. At the hearing the licensee, registrant, or qualifier shall have the right to be heard personally or by counsel. The hearing officer shall provide 1667 recommendations to the Board within ninety days of the conclusion of the hearing. After hearing 1668 receiving the recommendations from the hearing officer, the Commissioner Board may suspend, revoke, 1669 1670 or refuse to renew the license or certificate in question. A Board member shall disqualify himself and 1671 withdraw from any case in which he cannot accord fair and impartial consideration. Any party may 1672 request the disqualification of any Board member by stating with particularity the grounds upon which 1673 it is claimed that fair and impartial consideration cannot be accorded. The remaining members of the 1674 Board shall determine whether the individual should be disqualified. Immediate notice of any 1675 suspension, revocation, or refusal shall be given to the licensee, registrant, or qualifier in the manner 1676 provided in this section in the case of notices of hearing.

1677 B. Should a dealer fail to maintain an established place of business, the Commissioner Board may 1678 cancel the license of the dealer without a hearing after notification of the intent to cancel has been sent, 1679 by return receipt mail, to the dealer at the dealer's residence and business addresses, and the notices are 1680 returned undelivered or the dealer does not respond within twenty days from the date the notices were sent. Any subsequent application for a dealer's license shall be treated as an original application. 1681 1682

§ 46.2-1577. Appeals from actions of the Board.

1683 Any person aggrieved by the action of the Commissioner Board in refusing to grant or renew a 1684 license or certificate of dealer registration or qualification issued under this chapter, or by any other 1685 action of the Commissioner Board which is alleged to be improper, unreasonable, or unlawful under the 1686 provisions of this chapter is entitled to judicial review in accordance with the provisions of the 1687 Administrative Process Act (§ 9-6.14:1 et seq.). 1688

§ 46.2-1582. Enforcement; regulations.

1689 The Commissioner Board may promulgate regulations reasonably necessary for enforcement of this 1690 article.

1691 In addition to any other sanctions or remedies available to the Commissioner Board under this 1692 chapter, the Commissioner Board may assess a civil penalty not to exceed \$1,000 for any single 1693 violation of this article. Each day that a violation continues shall constitute a separate violation. 1694

CHAPTER 19. T&M VEHICLE DEALERS. Article 1. T&M Vehicle Dealers Generally.

1697 1698 § 46.2-1900. Definitions.

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1699 Unless the context otherwise requires, the following words and terms for the purpose of this chapter 1700 shall have the following meanings:

1701 "Certificate of origin" means the document provided by the manufacturer of a new T&M vehicle, or 1702 its distributor, which is the only valid indication of ownership between the manufacturer, its distributor,

1703 its franchised T&M vehicle dealers, and the original purchaser not for resale.

29 of 53

1704 "Dealer-operator" means the individual who works at the established place of business of a dealer 1705 and who is responsible for and in charge of day-to-day operations of that place of business.

1706 "Distributor" means a person who sells or distributes new T&M vehicles pursuant to a written 1707 agreement with the manufacturer to franchised T&M vehicle dealers in the Commonwealth.

1708 "Distributor branch" means a branch office maintained by a distributor for the sale of T&M vehicles
1709 to T&M vehicle dealers or for directing or supervising, in whole or in part, its representatives in the
1710 Commonwealth.

1711 "Distributor representative" means a person employed by a distributor or by a distributor branch, for
1712 the purpose of making or promoting the sale of T&M vehicles or for supervising or contacting its
1713 dealers, prospective dealers, or representatives in the Commonwealth.

1714 "Factory branch" means a branch office maintained by a person for the sale of T&M vehicles to
1715 distributors or for the sale of T&M vehicles to T&M vehicle dealers, or for directing or supervising, in
1716 whole or in part, its representatives in the Commonwealth.

1717 "Factory representative" means a person employed by a person who manufactures or assembles
1718 T&M vehicles, or by a factory branch for the purpose of making or promoting the sale of its T&M
1719 vehicles, or for supervising or contacting its dealers, prospective dealers, or representatives in the
1720 Commonwealth.

1721 "Factory repurchase T&M vehicle" means a T&M vehicle sold, leased, rented, consigned, or
1722 otherwise transferred to a person under an agreement that the T&M vehicle will be resold or otherwise
1723 retransferred only to the manufacturer or distributor of the T&M vehicle, and which is reacquired by
1724 the manufacturer or distributor, or its agents.

1725 "Family member" means a person who either (i) is the spouse, child, grandchild, spouse of a child,
1726 spouse of a grandchild, brother, sister, or parent of the dealer or owner, or (ii) has been employed
1727 continuously by the dealer for at least five years.

1728 "Franchise" means a written contract or agreement between two or more persons whereby one 1729 person, the franchisee, is granted the right to engage in the business of offering and selling, servicing, 1730 or offering, selling, and servicing new T&M vehicles of a particular line-make or late model or factory 1731 repurchase T&M vehicles of a particular line-make manufactured or distributed by the grantor of the 1732 right, the franchisor, and where the operation of the franchisee's business is substantially associated 1733 with the franchisor's trademark, trade name, advertising, or other commercial symbol designating the 1734 franchisor, the T&M vehicle or its manufacturer or distributor. The term shall include any severable 1735 part or parts of a franchise agreement which separately provides for selling and servicing different 1736 line-makes of the franchisor.

1737 "Franchised late model or factory repurchase T&M vehicle dealer" means a dealer in late model or factory repurchase T&M vehicles, including a franchised new T&M vehicle dealer, that has a franchise agreement with a manufacturer or distributor of the line-make of the late model or factory repurchase T&M vehicles.
1739 T&M vehicles.

1741 "Franchised T&M vehicle dealer" means a dealer in new T&M vehicles that has a franchise 1742 agreement with a manufacturer or distributor of new T&M vehicles.

1743 "Independent T&M vehicle dealer" means a dealer in used T&M vehicles.

1744 "Late model T&M vehicle" means a T&M vehicle of the current model year and the immediately 1745 preceding model year.

1746 "Manufacturer" means a person engaged in the business of constructing or assembling new T&M
1747 vehicles and, in the case of motor homes, also means a person engaged in the business of
1748 manufacturing engines, power trains, or rear axles, when such engines, power trains, or rear axles are
1749 not warranted by the final manufacturer or assembler of the motor home.

1750 "Motor vehicle" means the same as provided in § 46.2-100, except for the purposes of this chapter it
1751 shall not include (i) trailers and semitrailers; (ii) mobile homes, sales of which are regulated under
1752 Chapter 4.2 (§ 36-85.16 et seq.) of Title 36; (iii) motor homes; (iv) motorcycles; (v) nonrepairable
1753 vehicles, as defined in § 46.2-1600; or (vi) salvage vehicles, as defined in § 46.2-1600.

"New T&M vehicle" means any vehicle which (i) has not been previously sold except in good faith 1754 1755 for the purpose of resale, (ii) has not been used as a rental, driver education, or demonstration T&M 1756 vehicle, or for the personal and business transportation of the manufacturer, distributor, dealer, or any 1757 of his employees, (iii) has not been used except for limited use necessary in moving or road testing the 1758 vehicle prior to delivery to a customer, (iv) is transferred by a certificate of origin, and (v) has the 1759 manufacturer's certification that it conforms to all applicable federal T&M vehicle safety and emission 1760 standards. Notwithstanding provisions (i) and (iii), a T&M vehicle that has been previously sold but not 1761 titled shall be deemed a new T&M vehicle if it meets the requirements of provisions (ii), (iv), and (v).

1762 *"Relevant market area" means as follows:*

1763 1. In metropolitan localities with a population of 250,000, the relevant market area shall be a circular area around an existing franchised dealer not to exceed a radius of ten miles, but in no case

1765 less than seven miles.

1766 2. If the population in an area within a radius of ten miles around an existing franchised dealer is 1767 less than 250,000, but the population in an area within a radius of fifteen miles around an existing 1768 franchised dealer is 150,000 or more, the relevant market area shall be that area within the fifteen-mile 1769 radius.

1770 3. In all other cases the relevant market area shall be an area within a radius of twenty miles 1771 around an existing franchised dealer or the area of responsibility defined in the franchise, whichever is 1772 greater. In any case where the franchise agreement is silent as to area responsibility, the relevant 1773 market area shall be the greater of an area within a radius of twenty miles around an existing 1774 franchised dealer or that area in which the franchisor otherwise requires the franchisee to make 1775 significant retail sales or sales efforts.

1776 In determining population for this definition, the most recent census by the U.S. Bureau of the 1777 Census or the most recent population update, either from the National Planning Data Corporation or 1778 other similar recognized source, shall be accumulated for all census tracts either wholly or partially 1779 within the relevant market area.

1780 "Retail installment sale" means every sale of one or more T&M vehicles to a buyer for his use and 1781 not for resale, in which the price of the vehicle is payable in one or more installments and in which the 1782 seller has either retained title to the goods or has taken or retained a security interest in the goods 1783 under form of contract designated either as a security agreement, conditional sale, bailment lease, 1784 chattel mortgage, or otherwise.

1785 "Sale at retail" or "retail sale" means the act or attempted act of selling, bartering, exchanging, or 1786 otherwise disposing of a T&M vehicle to a buyer for his personal use and not for resale.

1787 "Sale at wholesale" or "wholesale" means a sale to T&M vehicle dealers or wholesalers other than 1788 to consumers, or a sale to one who intends to resell.

1789 "T&M vehicle" means trailers, semitrailers, motor homes, and motorcycles but not mobile homes, sales of which are regulated under Chapter 4.2 (§ 36-85.16 et seq.) of Title 36. 1790 1791

"T&M vehicle dealer" or "dealer" means any person who:

1792 1. For commission, money, or other thing of value, buys, sells, exchanges, either outright or on 1793 conditional sale, bailment lease, chattel mortgage, or otherwise or arranges or offers or attempts to 1794 solicit or negotiate on behalf of others a sale, purchase, or exchange of an interest in new T&M 1795 vehicles, new and used T&M vehicles, or used T&M vehicles alone, whether or not the T&M vehicles 1796 are owned by him;

1797 2. Is wholly or partly engaged in the business of selling new T&M vehicles, new and used T&M 1798 vehicles, or used T&M vehicles only, whether or not the T&M vehicles are owned by him; or

1799 3. Offers to sell, sells, displays, or permits the display for sale, of five or more T&M vehicles within 1800 any twelve consecutive months. 1801

The term "T&M vehicle dealer" does not include:

1. Receivers, trustees, administrators, executors, guardians, or other persons appointed by or acting 1802 1803 under judgment or order of any court or their employees when engaged in the specific performance of 1804 their duties as employees.

1805 2. Public officers, their deputies, assistants, or employees, while performing their official duties.

1806 3. Persons other than business entities primarily engaged in the leasing or renting of T&M vehicles 1807 to others when selling or offering such vehicles for sale at retail, disposing of T&M vehicles acquired 1808 for their own use and actually so used, when the vehicles have been so acquired and used in good faith 1809 and not for the purpose of avoiding the provisions of this chapter.

1810 4. Persons dealing solely in the sale and distribution of fire-fighting equipment, ambulances, and funeral vehicles, including T&M vehicles adapted therefor; however, this exemption shall not exempt any 1811 1812 person from the provisions of §§ 46.2-1919, 46.2-1920 and 46.2-1949.

1813 5. Any financial institution chartered or authorized to do business under the laws of the 1814 Commonwealth or the United States which may have received title to a T&M vehicle in the normal 1815 course of its business by reason of a foreclosure, other taking, repossession, or voluntary reconveyance 1816 to that institution occurring as a result of any loan secured by a lien on the vehicle.

1817 6. An employee of an organization arranging for the purchase or lease by the organization of 1818 vehicles for use in the organization's business.

1819 7. Any person licensed to sell real estate who sells a mobile home or similar vehicle in conjunction 1820 with the sale of the parcel of land on which the mobile home or similar vehicle is located.

1821 8. Any person who permits the operation of a T&M vehicle show or permits the display of T&M 1822 vehicles for sale by any T&M vehicle dealer licensed under this chapter.

1823 9. An insurance company authorized to do business in the Commonwealth that sells or disposes of 1824 vehicles under a contract with its insured in the regular course of business.

1825 10. Any publication, broadcast, or other communications media when engaged in the business of

31 of 53

1826 advertising, but not otherwise arranging for the sale of vehicles owned by others.

1827 11. Any person dealing solely in the sale or lease of vehicles designed exclusively for off-road use.

1828 12. Any credit union authorized to do business in Virginia, provided the credit union does not 1829 receive a commission, money, or other thing of value directly from a T&M vehicle dealer.

1830 13. Any person licensed as a manufactured home dealer, broker, manufacturer, or salesperson under 1831 Chapter 4.2 (§ 36-85.16 et seq.) of Title 36.

"T&M vehicle salesperson" or "salesperson" means any person who is licensed as and employed as 1832 1833 a salesperson by a T&M vehicle dealer to sell or exchange T&M vehicles.

1834 "T&M vehicle show" means a display of T&M vehicles to the general public at a location other than 1835 a dealer's location licensed under this chapter where the vehicles are not being offered for sale or 1836 exchange during or as part of the display.

1837 "Used T&M vehicle" means any vehicle other than a new T&M vehicle as defined in this section.

"Wholesale auction" means an auction of T&M vehicles restricted to sales at wholesale. 1838

1839 § 46.2-1901. General powers of Commissioner.

1840 The Commissioner shall promote the interest of the retail buyers of T&M vehicles and endeavor to 1841 prevent unfair methods of competition and unfair or deceptive acts or practices.

1842 § 46.2-1902. T&M Vehicle Dealers' Advisory Board; functions.

1843 The T&M Vehicle Dealers' Advisory Board is hereby created within the Department and hereinafter 1844 referred to as "the Board." The Board will advise the Commissioner on matters relating to this chapter 1845 and Chapter 16.

1846 § 46.2-1903. Composition of T&M Vehicle Dealers' Advisory Board.

1847 The Board shall consist of eleven licensed T&M vehicle dealers appointed by the Governor. At least 1848 one of these appointees shall be a boat trailer dealer, at least one shall be a motor home dealer, at 1849 least one shall be a motorcycle dealer, and at least one shall be a salvage dealer. Members shall serve 1850 for terms of four years, and no member shall serve for more than two full consecutive terms.

1851 Members of the Board shall be reimbursed their actual and necessary expenses incurred in carrying 1852 out their duties, such reimbursement to be paid from the special fund referred to in § 46.2-1920.

1853 § 46.2-1904. Commissioner's powers with respect to hearings under this chapter.

1854 The Commissioner may, in hearings arising under this chapter, determine the place in the 1855 Commonwealth where they shall be held; subpoena witnesses; take depositions of witnesses residing 1856 outside the Commonwealth in the manner provided for in civil actions in courts of record; pay these 1857 witnesses the fees and mileage for their attendance as is provided for witnesses in civil actions in courts of record; and administer oaths. 1858

1859 § 46.2-1905. Suit to enjoin violations.

1860 The Commissioner, whenever he believes from evidence submitted to him that any person has been 1861 violating, is violating or is about to violate any provision of this chapter, in addition to any other 1862 remedy, may bring an action in the name of the Commonwealth to enjoin any violation of this chapter. 1863 § 46.2-1906. Regulations.

1864 The Commissioner may promulgate regulations requiring persons licensed under this chapter to keep 1865 and maintain records reasonably required for the enforcement of §§ 46.2-112 and 46.2-629, and any 1866 other regulations, not inconsistent with the provisions of this chapter, as he shall consider necessary for the effective administration and enforcement of this chapter. A copy of any regulation promulgated 1867 1868 under this section shall be mailed to each T&M vehicle dealer licensee thirty days prior to its effective 1869 date. 1870

§ 46.2-1907. Penalties.

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1876

1871 Except as otherwise provided in this chapter, any person violating any of the provisions of this chapter may be assessed a civil fine not to exceed \$1,000 for any single violation. Civil penalties 1872 collected under this chapter shall be deposited into the Transportation Trust Fund. 1873 1874

Article 2.

T&M Vehicle Dealer Licenses.

§ 46.2-1908. Licenses required.

1877 It shall be unlawful for any person to engage in business in the Commonwealth as a T&M vehicle 1878 dealer, salesperson, manufacturer, factory branch, distributor, distributor branch, or factory or 1879 distributor representative or as a motor vehicle manufacturer, factory branch, distributor, distributor 1880 branch, or factory or distributor representative as defined in § 46.2-1500, without first obtaining a 1881 license as provided in this chapter. Every person licensed as a manufactured home dealer under 1882 Chapter 4.2 (§ 36-85.16 et seq.) of Title 36 shall obtain a certificate of dealer registration as provided 1883 in this chapter. Any person licensed in another state as a motor vehicle dealer or T&M vehicle dealer 1884 may sell motor vehicles or T&M vehicles at wholesale auctions in the Commonwealth after having obtained a certificate of dealer registration as provided in this chapter. The offering or granting of a 1885 T&M vehicle dealer franchise in the Commonwealth shall constitute engaging in business in the 1886

1887 Commonwealth for purposes of this section, and no new T&M vehicle may be sold or offered for sale in 1888 the Commonwealth unless the franchisor of T&M vehicle dealer franchises for that line-make in the 1889 Commonwealth, whether such franchisor is a manufacturer, factory branch, distributor, distributor 1890 branch, or otherwise, is licensed under this chapter. In the event a license issued under this chapter to a 1891 franchisor of T&M vehicle dealer franchises is suspended, revoked, or not renewed, nothing in this 1892 section shall prevent the sale of any new T&M vehicle of such franchisor's line-make manufactured in 1893 or brought into the Commonwealth for sale prior to the suspension, revocation or expiration of the 1894 license. 1895

§ 46.2-1909. Application for license or certificate of dealer registration.

1896 Application for license or certificate of dealer registration under this chapter shall be made to the 1897 Commissioner and contain such information as the Commissioner shall require. The application shall be 1898 accompanied by the required fee.

1899 The Commissioner shall require, in the application or otherwise, information relating to the matters 1900 set forth in § 46.2-1985 as grounds for refusing licenses, certificates of dealer registration, and to other 1901 pertinent matters requisite for the safeguarding of the public interest, including, if the applicant is a 1902 dealer in new T&M vehicles with factory warranties, a copy of a current service agreement with the 1903 manufacturer or with the distributor, requiring the applicant to perform within a reasonable distance of 1904 his established place of business, the service, repair, and replacement work required of the manufacturer 1905 or distributor by such vehicle warranty. All of these matters shall be considered by the Commissioner in 1906 determining the fitness of the applicant to engage in the business for which he seeks a license or 1907 certificate of dealer registration.

1908 § 46.2-1910. Dealers required to have established place of business.

1909 No license shall be issued to any T&M vehicle dealer unless he has an established place of business, 1910 owned or leased by him, where a substantial portion of the sales activity of the business is routinely 1911 conducted and which: 1912

1. Satisfies all local zoning regulations;

1913 2. Has sales, service, and office space devoted exclusively to the dealership of at least 250 square 1914 feet in a permanent, enclosed building not used as a residence;

1915 3. Houses all records the dealer is required to maintain by § 46.2-1929;

4. Is equipped with a desk, chairs, filing space, a working telephone listed in the name of the 1916 1917 dealership, and working utilities including electricity and provisions for space heating;

1918 5. Displays a sign and business hours as required by this chapter; and

1919 6. Has contiguous space designated for the exclusive use of the dealer adequate to permit the display 1920 of at least ten vehicles.

1921 However, any licensee engaging in business exclusively as a dealer in used mobile homes without 1922 inventory need not have contiguous display space and need have only 120 square feet of sales and 1923 office space devoted exclusively to its business.

1924 Any dealer licensed on or before July 1, 1995, shall be considered in compliance with subdivisions 2 1925 and 6 of this section for that licensee. 1926

§ 46.2-1911. Dealer-operator to have certificate of qualification.

1927 No license shall be issued to any T&M vehicle dealer unless the dealer-operator holds a valid 1928 certificate of qualification issued by the Department. Such certificate shall be issued only on application 1929 to the Department, payment of a twenty-five dollar application fee, the successful completion of an 1930 examination prepared and administered by the Department, and other prerequisites as set forth in this 1931 section. However, any individual who is the dealer-operator of a licensed T&M dealer on July 1, 1995, 1932 shall be entitled to such a certificate without examination on application to the Department made on or 1933 before January 1, 1996.

1934 The Commissioner may establish minimum qualifications for applicants and require applicants to 1935 satisfactorily complete courses of study or other prerequisites prior to taking the examination. 1936

§ 46.2-1912. Salesperson to have certificate of qualification.

1937 No license shall be issued to any T&M vehicle salesperson unless he holds a valid certificate of 1938 qualification issued by the Department. A certificate shall be issued only on application to the 1939 Department, payment of a twenty-five dollar application fee, the successful completion of an examination 1940 prepared and administered by the Department, and other prerequisites as set forth in this section. 1941 However, any individual who is licensed as a salesperson on July 1, 1995, shall be entitled to such a 1942 certificate without examination on application to the Department made on or before January 1, 1996.

1943 The Commissioner may establish minimum qualifications for applicants and require applicants to 1944 satisfactorily complete courses of study or other prerequisites prior to taking the examination.

1945 § 46.2-1913. Continued operation on loss of a dealer-operator holding certificate of qualification.

1946 Each dealer shall notify the Department in writing immediately when a dealer-operator who holds a 1947 certificate of qualification dies, becomes disabled, retires, is removed, or for any other cause ceases to

act as dealer-operator. The dealer may continue to operate for 120 days thereafter without a
dealer-operator and may be granted approval by the Department to operate for an additional sixty days
on application and with good cause shown for such delay.

1951 § 46.2-1914. Action on applications; hearing on denial; denial for failure to have established place of business.

 The Commissioner shall act on all applications for a license or certificate of dealer registration under this chapter within sixty days after receipt by either granting or refusing the application. Any applicant denied a license or certificate shall, on his written request filed within thirty days, be given a hearing at a time and place determined by the Commissioner or a person designated by him. All hearings under this section shall be public and shall be held promptly. The applicant may be represented by counsel.

1959 Any applicant denied a license for failure to have an established place of business as provided in **1960** § 46.2-1910 may not, nor shall anyone, apply for a license for premises for which a license was denied **1961** for thirty days from the date of the rejection of the application.

1962 § 46.2-1915. Location to be specified; display of license; change of location.

1963 The licenses of T&M vehicle dealers, manufacturers, factory branches, distributors, and distributor 1964 branches and the licenses of motor vehicle manufacturers, factory branches, distributors and distributor 1965 branches, shall specify the location of each place of business, branch or other location occupied or to 1966 be occupied by the licensee in conducting his business and the license issued therefor shall be 1967 conspicuously displayed at each of the premises. If any licensee intends to change a licensed location, 1968 he shall provide the Commissioner thirty days' advance written notice, and a successful inspection of the 1969 new location shall be required prior to approval of a change of location. The Commissioner shall 1970 endorse the change of location on the license, without charge, if the new location is within the same 1971 county or city. A change in location to another county or city shall require a new license and fee. 1972 Nothing contained in this section shall prevent a licensee engaged in business exclusively as a dealer in used mobile homes without inventory from conducting business in any county or city other than the 1973 1974 county or city in which his established place of business is maintained.

1975 § 46.2-1916. Supplemental sales locations.

1976 The Commissioner may issue a license for a licensed T&M vehicle dealer to display for sale or sell
1977 vehicles at locations other than his established place of business, subject to compliance with local
1978 ordinances and requirements.

1979 A permanent supplemental license may be issued for premises less than 500 yards from the dealer's
1980 established place of business, provided a sign is displayed as required for the established place of
1981 business. A supplemental license shall not be required for premises otherwise contiguous to the
1982 established place of business except for a public thoroughfare.

A temporary supplemental license may be issued for a period not to exceed seven days, provided that the application is made fifteen days prior to the sale. A temporary supplemental license for the sale of new T&M vehicles may be issued only for locations within the dealer's area of responsibility, as defined in his franchise or sales agreement, unless proof is provided that all dealers in the same line-make in whose areas of responsibility, as defined in their franchise or sales agreements, where the temporary supplemental license is sought do not oppose the issuance of the temporary license.

A temporary supplemental license for sale of used T&M vehicles may be issued only for the county, 1989 1990 city, or town in which the dealer is licensed pursuant to § 46.2-1910, or for a contiguous county, city, 1991 or town. Temporary licenses may be issued without regard to the foregoing geographic restrictions 1992 where the dealer operating under a temporary license provides notice, at least thirty days before any 1993 proposed sale under a temporary license, to all other dealers licensed in the jurisdiction in which the 1994 sale will occur of the intent to conduct a sale and permits any locally licensed dealer who wishes to do 1995 so to participate in the sale on the same terms as the dealer operating under the temporary license. Any 1996 locally licensed dealer who chooses to participate in the sale must obtain a temporary supplemental 1997 license for the sale pursuant to this section.

A temporary supplemental license may be issued for the sale of boat trailers at a boat show. Any
such license shall be valid for no more than fourteen days. Application for such a license shall be made
and such license obtained prior to the opening of the show. Temporary supplemental licenses for sale of
boat trailers at boat shows may be issued for any boat show located anywhere in the Commonwealth
without notification of or approval by other boat trailer dealers.

2003 § 46.2-1917. Changes in form of ownership, line-make, name.

2004 Any change in the form of ownership or the addition or deletion of a partner shall require a new application, license, and fee.

2006 Any addition or deletion of a franchise or change in the name of a dealer shall require immediate
2007 notification to the Department, and the Commissioner shall endorse the change on the license without a
2008 fee. The change of an officer or director of a corporation shall be made at the time of license renewal.

2009 § 46.2-1918. Display of salesperson's license; notice on termination.

2010 No salesperson shall be employed by more than one dealer, unless the dealers are owned by the 2011 same person.

2012 Each dealer shall post and maintain in a place conspicuous to the public a list of salespersons 2013 employed.

2014 Each salesperson, factory representative, and distributor representative shall carry his license when 2015 engaged in his business and shall display it on request.

Each dealer and each motor vehicle and T&M vehicle manufacturer and distributor shall notify the 2016 2017 Department in writing not later than the tenth day of the month following the termination of any 2018 licensed salesperson's or representative's employment. In lieu of written notification, the license of the 2019 terminated salesperson or representative may be returned to the Department annotated "terminated" on 2020 the face of the license and signed and dated by the dealer-operator, owner, or officer.

2021 § 46.2-1919. License and registration fees; additional to other licenses and fees required by law.

2022 A. The fee for each license and registration year or part thereof shall be as follows:

2023 1. For T&M vehicle dealers, \$100 for each principal place of business, plus \$20 for each 2024 supplemental license.

2025 2. For T&M and motor vehicle manufacturers, distributors, and each factory branch and distributor 2026 branch, \$100.

2027 3. For T&M and motor vehicle and rebuilder salespersons, factory representatives, and distributor 2028 representatives, \$10.

2029 4. For motor vehicle dealers and T&M vehicle dealers licensed in other states, but not in Virginia, a 2030 registration fee of \$50. 2031

5. For manufactured home dealers, a registration fee of \$50.

2032 B. The licenses, registrations, and fees required by this chapter are in addition to licenses, taxes, and fees imposed by other provisions of law and nothing contained in this chapter shall exempt any person 2033 2034 from any license, tax, or fee imposed by any other provision of law.

§ 46.2-1920. Collection of license and registration fees; payments from fund.

2036 All licensing and registration fees provided for in this chapter, except as identified in Article 3 2037 (§ 46.2-1927) of this chapter, shall be collected by the Commissioner and paid into the state treasury 2038 and set aside as a special fund to meet the expenses of the Department.

2039 § 46.2-1921. Issuance, expiration, and renewal of licenses and certificates of registration.

2040 All licenses and certificates of registration issued under this chapter shall be issued for a period of 2041 twelve consecutive months except, at the discretion of the Commissioner, the periods may be adjusted as 2042 is necessary to distribute the licenses and certificates as equally as practicable on a monthly basis. The 2043 expiration date shall be the last day of the twelfth month of validity or the last day of the designated month. Every license and certificate of registration shall be renewed annually on application by the 2044 licensee or registrant and by payment of fees required by law, the renewal to take effect on the first day 2045 2046 of the succeeding month.

§§ 46.2-1922 through 46.2-1926. Reserved.

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Article 3.

Bonding Requirements.

§ 46.2-1927. Bonding requirements for applicants for license.

2051 Before the Commissioner shall issue a license under this chapter, the applicant shall obtain and file with the Commissioner a bond in the amount of \$25,000. The bond shall come from a corporate surety 2052 2053 licensed to do business in the Commonwealth and approved by the Attorney General. The bond shall be 2054 conditioned on a statement by the applicant that the applicant will not practice fraud, make any fraudulent representation, or violate any provision of this chapter in the conduct of the applicant's 2055 2056 business. The Commissioner may, without holding a hearing, suspend the dealer's license during the 2057 period that the dealer does not have a sufficient bond on file.

2058 If a person suffers any of the following: (i) loss or damage in connection with the purchase of a 2059 T&M vehicle by reason of fraud practiced on him or fraudulent representation made to him by a 2060 licensed T&M vehicle dealer or one of the dealer's salespersons acting within his scope of employment; (ii) loss or damage by reason of the violation by a dealer or salesperson of any provision of this 2061 2062 chapter in connection with the purchase of a T&M vehicle; or (iii) loss or damage resulting from a 2063 breach of an extended service contract entered into on or after the effective date of this act, as defined 2064 by § 59.1-435, that person shall have a claim against the dealer and the dealer's bond, and may recover 2065 such damages as may be awarded to such person by final judgment of a court of competent jurisdiction 2066 against the dealer as a proximate result of such loss or damage up to, but not exceeding, the amount of 2067 the bond, from such surety, who shall be subrogated to the rights of such person against the dealer or 2068 salesperson. The liability of such surety shall be limited to actual damages, and shall not include any 2069 punitive damages or attorneys' fees assessed against the dealer or salesperson.

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2070 The dealer's surety shall notify the Department when a claim is made against a dealer's bond, when 2071 a claim is paid and when the bond is cancelled. Such notification shall include the amount of a claim 2072 and the circumstances surrounding the claim. Notification of cancellation shall include the effective date 2073 and reason for cancellation. The bond may be cancelled as to future liability by the dealer's surety upon 2074 thirty days' notice to the Department.

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Article 4.

Conduct of Business.

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§ 46.2-1928. Examination or audit of licensee; costs. 2078 The Commissioner or authorized representatives of the Department may examine, during the posted 2079 business hours, the records required to be maintained by this chapter. If a licensee is found to have 2080 violated this chapter or any order of the Commissioner, the actual cost of the examination shall be paid by the licensee so examined within thirty days after demand therefor by the Commissioner. The 2081 2082 Commissioner may maintain an action for the recovery of these costs in any court of competent 2083 jurisdiction. 2084

§ 46.2-1929. Dealer records.

2085 All dealer records regarding employees; lists of vehicles in inventory for sale, resale, or on 2086 consignment; vehicle purchases, sales, trades, and transfers of ownership; collections of taxes; titling, 2087 uninsured T&M vehicle and registration fees; odometer disclosure statements; records of permanent 2088 dealer registration plates assigned to the dealer and temporary transport plates and temporary 2089 certificates of ownership; and other records required by the Department shall be maintained on the 2090 premises of the licensed location. The Commissioner may, on written request by a dealer, permit his 2091 records to be maintained at a location other than the premises of the licensed location for good cause 2092 shown. All dealer records shall be preserved in original form for a period of five years in a manner 2093 that permits systematic retrieval. Certain records may be maintained on a computerized record-keeping 2094 system with the prior approval of the Commissioner. 2095

§ 46.2-1930. Buyer's order.

2096 A. Every T&M vehicle dealer shall complete, in duplicate, a buver's order for each sale or exchange 2097 of a T&M vehicle. A copy of the buyer's order form shall be made available to a prospective buyer 2098 during the negotiating phase of a sale and prior to any sales agreement. The completed original shall 2099 be retained for a period of four years in accordance with § 46.2-1929, and a duplicate copy shall be 2100 delivered to the purchaser at the time of sale or exchange. A buyer's order shall include:

2101 1. The name and address of the person to whom the vehicle was sold or traded.

2102 2. The date of the sale or trade.

2103 3. The name and address of the T&M vehicle dealer selling or trading the vehicle.

2104 4. The make, model year, vehicle identification number and body style of the vehicle.

2105 5. The sale price of the vehicle.

2106 6. The amount of any cash deposit made by the buyer.

2107 7. A description of any vehicle used as a trade-in and the amount credited the buyer for the trade-in. 2108 The description of the trade-in shall be the same as outlined in subdivision 4 of this subsection.

8. The amount of any sales and use tax, title fee, uninsured T&M vehicle fee, registration fee, or 2109 2110 other fee required by law for which the buyer is responsible and the dealer has collected. Each tax and fee shall be individually listed and identified. 2111

2112 9. The net balance due at settlement.

2113 10. Any item designated as "processing fee," and the amount charged by the dealer, if any, for 2114 processing the transaction. As used in this section processing includes obtaining title and license plates 2115 for the purchaser.

2116 11. Any item designated as "dealer's business license tax," and the amount charged by the dealer, if 2117 any.

2118 12. For sales involving dealer-arranged financing, the following notice, printed in bold type no less than ten-point: "THIS SĂLE IS CONDITIONED UPON APPROVAL OF YOUR PROPOSED RETAIL 2119 2120 INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS 2121 2122 AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT 2123 AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY 2124 VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS 2125 RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE 2126 2127 TO YOU OF THE CREDIT DENIAL."

2128 If the transaction does not include a policy of T&M vehicle liability insurance, the seller shall stamp or mark on the face of the bill of sale in boldface letters no smaller than eighteen point type the 2129 following words: "No Liability Insurance Included." 2130

2131 A completed buyer's order when signed by both buyer and seller may constitute a bill of sale.

2132 B. The Commissioner shall approve a buyer's order form and each dealer shall file with each license 2133 application, or renewal, its buyer's order form, on which the processing fee amount is stated.

2134 C. If a processing fee is charged, that fact and the amount of the processing fee shall be disclosed 2135 by the dealer. Disclosure shall be by placing a clear and conspicuous sign in the public sales area of 2136 the dealership. The sign shall be no smaller than eight and one-half inches by eleven inches and the 2137 print shall be no smaller than one-half inch, and in a form as approved by the Commissioner. 2138

§ 46.2-1931. Consignment vehicles; contract.

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2139 Any T&M vehicle dealer offering a vehicle for sale on consignment shall have in his possession a 2140 consignment contract for the vehicle, executed and signed by the dealer and the consignor. The 2141 consignment contract shall include: 2142

1. The complete name, address, and the telephone number of the owners.

2. The name, address, and dealer certificate number of the selling dealer.

2144 3. A complete description of the vehicle on consignment, including the make, model year, vehicle 2145 identification number, and body style. 2146

4. The beginning and termination dates of the contract.

2147 5. The percentage of commission, the amount of the commission, or the net amount the owner is to 2148 receive, if the vehicle is sold. 2149

6. Any fees for which the owner is responsible.

2150 7. A disclosure of all unsatisfied liens on the vehicle and the location of the certificate of title to the 2151 vehicle. 2152

8. A requirement that the T&M vehicle pass a safety inspection prior to sale.

2153 Any dealer offering a vehicle for sale on consignment shall inform any prospective customer that the 2154 vehicle is on consignment.

2155 Dealer license plates shall not be used to demonstrate a vehicle on consignment except on (i) T&M vehicles with gross vehicle weight of 15,000 pounds or more and (ii) vehicles on consignment from 2156 another licensed T&M vehicle dealer. The owner's license plates may be used if liability insurance 2157 2158 coverage is in effect in the amounts prescribed by § 46.2-472. 2159

§ 46.2-1932. Odometer disclosure.

2160 Every T&M vehicle dealer shall comply with all requirements of the Federal Odometer Act and 2161 § 46.2-629 by completing the appropriate odometer mileage statement form for each vehicle purchased, 2162 sold or transferred, or in any other way acquired or disposed of. Odometer disclosure statements shall 2163 be maintained by the dealer in a manner that permits systematic retrieval. Any person found violating 2164 any of the provisions of this section shall be guilty of a Class 1 misdemeanor. 2165

§ 46.2-1933. Certain disclosures required by manufacturers and distributors.

2166 T&M vehicle manufacturers and distributors shall affix or cause to be affixed in a conspicuous place to every T&M vehicle offered for sale as a new vehicle a statement disclosing the place of assembly or 2167 manufacture of the vehicle. For disclosures of place of assembly, the assembly plant shall be the same 2168 2169 as that designated by the vehicle identification number.

2170 The provisions of this section shall apply only to T&M vehicles manufactured for the 1991 or 2171 subsequent model years.

2172 § 46.2-1934. Business hours.

2173 Each T&M vehicle dealer shall be open for business a minimum of twenty hours per week, at least ten of which shall be between the hours of 9:00 a.m. and 5:00 p.m. Monday through Friday, except that 2174 2175 the Commissioner, on written request by a dealer, may modify these requirements for good cause. Each 2176 licensee engaged in business exclusively as a dealer in used mobile homes without inventory shall be 2177 open for business a minimum of two consecutive hours per week between the hours of 9:00 a.m. and 2178 5:00 p.m. Monday through Friday. The dealer's hours shall be posted and maintained conspicuously on 2179 or near the main entrance of each place of business.

2180 Each dealer shall include his business hours on the original and every renewal application for a 2181 license, and changes to these hours shall be immediately filed with the Department. 2182

§ 46.2-1935. Signs.

2183 Each retail T&M vehicle dealer's place of business shall be identified by a permanent sign visible 2184 from the front of the business office so that the public may quickly and easily identify the dealership. 2185 The sign shall contain the dealer's trade name in letters no less than six inches in height unless 2186 otherwise restricted by law or contract.

2187 Each licensee engaged in business exclusively as a dealer in used mobile homes without inventory 2188 shall be identified by a permanent sign visible from the front of the business office so that the public 2189 may quickly and easily identify the dealership. The sign shall contain the dealer's trade name in letters 2190 no less than two inches in height unless otherwise restricted by law or contract.

2191 § 46.2-1936. Advertisements.

2192 Unless the dealer is clearly identified by name, whenever any licensee places an advertisement in 2193 any newspaper or publication, the abbreviations "VA DLR," denoting a Virginia licensed dealer, shall 2194 appear therein.

2195 § 46.2-1937. Coercing purchaser to provide insurance coverage on T&M vehicle.

2196 It shall be unlawful for any dealer or salesperson or any employee of a dealer or representative of 2197 either to coerce or offer anything of value to any purchaser of a T&M vehicle to provide any type of 2198 insurance coverage on the T&M vehicle.

2199 Nothing in this section shall prohibit a dealer from requiring that a retail customer obtain 2200 automobile physical damage insurance to protect collateral secured by an installment sales contract. 2201 Any person found guilty of violating any provisions of this section shall be guilty of a Class 1 2202 misdemeanor.

2203 § 46.2-1938. Prohibited solicitation and compensation.

2204 It shall be unlawful for any T&M vehicle dealer or salesperson licensed under this chapter, directly 2205 or indirectly, to solicit the sale of a T&M vehicle through a person with a pecuniary interest, or to pay, 2206 or cause to be paid, any commission or compensation in any form whatsoever to any person in 2207 connection with the sale of a T&M vehicle, unless the person is duly licensed as a salesperson employed 2208 by the dealer. 2209

§ 46.2-1939. Salesperson selling for other than his employer prohibited.

2210 It shall be unlawful for any T&M vehicle salesperson licensed under this chapter to sell or exchange 2211 or offer or attempt to sell or exchange any T&M vehicle except for the licensed T&M vehicle dealer by 2212 whom he is employed, or to offer, transfer, or assign any sale or exchange that he may have negotiated 2213 to any other dealer or salesperson. 2214

§ 46.2-1940. Inspection of vehicles required.

2215 No person required to be licensed as a dealer under this chapter shall sell at retail any T&M vehicle 2216 which is intended by the buyer for use on the public highways, and which is required to comply with the 2217 safety inspection requirements provided in Article 21 (§ 46.2-1157 et seq.) of Chapter 10 of this title 2218 unless between the time the vehicle comes into the possession of the dealer and the time it is sold at 2219 retail it is inspected by an official safety inspection station. If the vehicle is found not to be in 2220 compliance with all safety inspection requirements, the dealer shall either take steps to bring it into 2221 compliance or shall furnish any buyer intending it for use on the public highway a written disclosure, 2222 prior to sale, that the vehicle did not pass a safety inspection. Any person found guilty of violating any 2223 provisions of this section shall be guilty of a Class 1 misdemeanor. 2224

§ 46.2-1941. Inspections prior to sale not required of certain sellers.

2225 The provisions of §§ 46.2-1158 and 46.2-1940 requiring inspection of any T&M vehicle prior to sale 2226 at retail shall not apply to any person conducting a public auction for the sale of T&M vehicles at 2227 retail, provided that the individual, firm, or business conducting the auction has not taken title to the 2228 vehicle, but is acting as an agent for the sale of the vehicle. Nor shall the provisions of §§ 46.2-1158 2229 and 46.2-1940 requiring inspection of any T&M vehicle prior to sale at retail apply to any new T&M 2230 vehicle or vehicles sold on the basis of a special order placed by a dealer with a manufacturer outside 2231 Virginia on behalf of a customer who is a nonresident of Virginia and takes delivery outside Virginia. 2232 § 46.2-1942. Inspections or disclosure required before sale of certain trailers.

2233 Any trailer required by any provision of this title to undergo periodic safety inspections shall be 2234 inspected by an official inspection station between the time it comes into the possession of a retail 2235 dealer and the time the trailer is sold by the dealer or, in lieu of an inspection, the dealer shall present 2236 to the purchaser, prior to purchase of the trailer, a written itemization of all the trailer's deficiencies 2237 relative to applicable Virginia safety inspection requirements. The provisions of this section shall not 2238 apply to sales of trailers by individuals not ordinarily engaged in the business of selling trailers. Any 2239 person found guilty of violating any provisions of this section shall be guilty of a Class 1 misdemeanor. 2240 § 46.2-1943. Temporary certificates of ownership.

2241 A. Notwithstanding §§ 46.2-617 and 46.2-628, whenever a dealer licensed by the Department sells 2242 and delivers to a purchaser a T&M vehicle, trailer, or semitrailer, and is unable at the time of the sale 2243 to deliver to the purchaser the certificate of title or certificate of origin for the vehicle because the 2244 certificate of title or certificate of origin is lost or is being detained by another in possession or for any 2245 other reason beyond the dealer's control, the dealer shall execute, on forms provided by the 2246 Commissioner, a temporary certificate of ownership. The certificate shall bear its date of issuance, the 2247 name and address of the purchaser, the identification number of the vehicle, the registration number to 2248 be used temporarily on the vehicle, the name of the state in which the vehicle is to be registered, the 2249 name and address of the person from whom the dealer acquired the vehicle, and whatever other 2250 information may be required by the Commissioner. A copy of the temporary certificate and a bona fide 2251 bill of sale shall be delivered to the purchaser and shall be in the possession of the purchaser at all times when operating the vehicle. One copy of the certificate shall be retained by the dealer and shall 2252

2253 be subject to inspection at any time by the Department's agents. The original of the certificate shall be 2254 forwarded by the dealer to the Department directly on issuance to the purchaser if the vehicle is to be 2255 titled outside the Commonwealth, along with application for title. The issuance of a temporary 2256 certificate of ownership to a purchaser pursuant to this section shall have the effect of vesting 2257 ownership to the vehicle in the purchaser for the period that the certificate remains effective.

2258 B. A temporary certificate of ownership issued by a dealer to a purchaser pursuant to this section 2259 shall expire on receipt by the purchaser of a certificate of title to the vehicle issued by the Department 2260 in the name of the purchaser, but in no event shall any temporary certificate of ownership issued under 2261 this section be effective for more than thirty days from the date of its issuance. In the event that the 2262 dealer fails to produce the old certificate of title or certificate of origin to the vehicle or fails to apply for a replacement certificate of title pursuant to § 46.2-632, thereby preventing delivery to the 2263 2264 Department or purchaser before the expiration of the temporary certificate of ownership, the purchaser's 2265 ownership of the vehicle may terminate and the purchaser shall have the right to return the vehicle to 2266 the dealer and obtain a full refund of all payments made toward the purchase of the vehicle, less any 2267 damage to the vehicle incurred while ownership was vested in the purchaser, and less a reasonable 2268 amount for use not to exceed one-half the amount allowed per mile by the Internal Revenue Service, as 2269 provided by regulation, revenue procedure, or revenue ruling promulgated pursuant to § 162 of the 2270 Internal Revenue Code, for use of a personal vehicle for business purposes.

2271 C. Notwithstanding subsection B of this section, if the dealer fails to deliver the certificate of title or 2272 certificate of origin to the purchaser within thirty days, a second temporary certificate of ownership may 2273 be issued. However, the dealer shall, not later than the expiration of the first temporary certificate, 2274 deliver to the Department an application for title, copy of the bill of sale, all required fees and a 2275 written statement of facts describing the dealer's efforts to secure the certificate of title or certificate of 2276 origin to the vehicle. On receipt of the title application with attachments as described herein, the 2277 Department shall record the purchaser's ownership of the vehicle and may authorize the dealer to issue 2278 a second thirty-day temporary certificate of ownership. If the dealer does not produce the certificate of 2279 title or certificate of origin to the vehicle before the expiration of the second temporary certificate, the purchaser's ownership of the vehicle may terminate and he shall have the right to return the vehicle as 2280 2281 provided in subsection B of this section.

2282 D. If the dealer is unable to produce the certificate of title or certificate of origin to the vehicle 2283 within the sixty-day period from the date of issuance of the first temporary certificate, the Department 2284 may extend temporary ownership for an additional period of up to ninety days, provided the dealer 2285 makes application in the format required by the Department. If the dealer does not produce the 2286 certificate of title or certificate of origin to the vehicle before the expiration of the additional ninety-day 2287 period, the purchaser's ownership of the vehicle may terminate and he shall have the right to return the 2288 vehicle as provided in subsection B of this section.

2289 E. The Commissioner, on determining that the provisions of this section or the directions of the 2290 Department are not being complied with by a dealer, may, after a hearing, suspend the right of the 2291 dealer to issue temporary certificates of ownership.

§ 46.2-1944. Use of old license plates and registration number on a T&M vehicle.

2293 An owner who sells or transfers a registered T&M vehicle, trailer, or semitrailer may have the 2294 license plates and the registration number transferred to a T&M vehicle titled in the owner's name 2295 according to the provisions of Chapter 6 (§ 46.2-600 et seq.), which is in a like vehicle category as 2296 specified in § 46.2-694 and which requires an identical registration fee, on application to the 2297 Department accompanied by a fee of two dollars or, if the T&M vehicle requires a greater registration 2298 fee than that for which the license plates were assigned, on the payment of a fee of two dollars and the 2299 amount of the difference in registration fees between the two vehicles, all such transfers to be in 2300 accordance with the regulations of the Department. All fees collected under this section shall be paid by 2301 the Commissioner into the state treasury and shall be set aside as a special fund to be used to meet the 2302 expenses of the Department. For purposes of this section, a T&M vehicle dealer licensed by the 2303 Department may be authorized to act as an agent of the Department for the purpose of receiving, 2304 processing, and approving applications from its customers for assignment of license plates and 2305 registration numbers pursuant to this section, using the forms and following the procedures prescribed 2306 by the Department. The Commissioner, on determining that the provisions of this section or the 2307 directions of the Department are not being complied with by a dealer, may suspend, after a hearing, the 2308 authority of the dealer to receive, process, and approve the assignment of license plates and registration 2309 numbers pursuant to this section. 2310

§ 46.2-1945. Certificate of title for dealers.

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2311 Except as otherwise provided in this chapter, every dealer shall obtain, on the purchase of each 2312 vehicle, a certificate of title issued to the dealer or shall obtain an assignment or reassignment of a 2313 certificate of title for each vehicle purchased, except that a certificate of title shall not be required for

2314 any new vehicle to be sold as such.

2315 § 46.2-1946. Termination of business.

2316 No dealer, unless his license has been suspended, revoked, or canceled, shall cease business without 2317 a thirty-day prior notification to the Department. On cessation of the business, the dealer shall 2318 immediately surrender to the Department the dealer's certificate of license, all salespersons' licenses, all 2319 dealer and temporary license plates, all fees and taxes collected, and any other materials furnished by 2320 the Department. After cessation of business, the former licensee shall continue to maintain and make 2321 available to the Department dealer records as set forth in this chapter.

Article 5.

T&M Dealer License Plates.

2324 § 46.2-1947. Registration of dealers; fees.

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2325 Every manufacturer, distributor, or dealer, before he commences to operate vehicles in his inventory 2326 for sale or resale, shall apply to the Commissioner for a dealer's certificate of vehicle registration and 2327 license plates. For the purposes of this article, a vehicle is in inventory when it is owned by, or 2328 assigned to, a dealer and is offered and available for sale or resale. All dealer's certificates of vehicle registration and license plates issued under this section may, at the discretion of the Commissioner, be 2329 2330 placed in a system of staggered issue to distribute the work of issuing vehicle registration certificates 2331 and license plates as uniformly as practicable throughout the year. Dealerships which sold fewer than 2332 twenty-five vehicles during the last twelve months of the preceding license year shall be eligible to 2333 receive no more than two dealer's license plates; dealerships which sold at least twenty-five but fewer 2334 than fifty vehicles during the last twelve months of the preceding license year shall be eligible to receive 2335 no more than four dealer's license plates. However, dealerships which sold fifty or more vehicles during 2336 their current license year may apply for additional license plates not to exceed four times the number of 2337 licensed salespersons employed by that dealership. Dealerships which sold fifty or more vehicles during 2338 the last twelve months of the preceding license year shall be eligible to receive a number of dealer's 2339 license plates not to exceed four times the number of licensed salespersons employed by that dealership. 2340 A new applicant for a dealership shall be eligible to receive a number of dealer's license plates not to 2341 exceed four times the number of licensed salespersons employed by that dealership. For the purposes of 2342 this article, a salesperson or employee shall be considered to be employed only if he (i) works for the 2343 dealership at least twenty-five hours each week on a regular basis and (ii) is compensated for this work. 2344 All salespersons' or employees' employment records shall be retained in accordance with the provisions 2345 of § 46.2-1929. A salesperson shall not be considered employed, within the meaning of this section, if he 2346 is an independent contractor as defined by the United States Internal Revenue Code. The fee for the 2347 issuance of dealer's license plates shall be thirty dollars per year for the first two dealer's license plates 2348 and thirteen dollars per year for each additional dealer's license plate. However, for motorcycle dealers, 2349 the fee shall be nine dollars per year for each dealer's license plate.

2350 § 46.2-1948. License under this chapter prerequisite to receiving dealer's license plates; insurance 2351 required; Commissioner may revoke plates.

2352 No T&M vehicle manufacturer, distributor, or dealer, unless licensed under this chapter, shall be 2353 entitled to receive or maintain any dealer's license plates. It shall be unlawful to use or permit the use 2354 of any dealer's license plates for which there is no automobile liability insurance coverage or a 2355 certificate of self-insurance as defined in § 46.2-368 on any T&M vehicle. No dealer's license plates 2356 shall be issued unless the dealer certifies to the Department that there is automobile liability insurance 2357 coverage or a certificate of self-insurance with respect to each dealer's license plate to be issued. Such 2358 automobile liability insurance or a certificate of self-insurance shall be maintained for each dealer's 2359 license plate for so long as the registration for the dealer's license plate remains valid without regard to 2360 whether the plate is actually being used on a vehicle. If insurance or a certificate of self-insurance is 2361 not so maintained, the dealer's license plate shall be surrendered to the Department. The Commissioner 2362 shall revoke any dealer's license plate for which there is no insurance or a certificate of self-insurance. 2363 The Commissioner may also revoke any dealer's license plate that has been used in any way not 2364 authorized by the provisions of this title. 2365

§ 46.2-1949. Transferable dealer's license plates.

2366 In lieu of registering each vehicle of a type described in this section, a manufacturer, distributor, or 2367 dealer owning and operating any T&M vehicle on any highway may obtain a dealer's license plate from 2368 the Department, on application therefor on the prescribed form and on payment of the fees required by 2369 law. These license plates shall be attached to each vehicle as required by subsection A of § 46.2-711. 2370 Each plate shall bear a distinctive number, and the name of the Commonwealth, which may be abbreviated, together with the word "dealer" or a distinguishing symbol indicating that the plate is 2371 2372 issued to a manufacturer, distributor, or dealer. Month and year decals indicating the date of expiration 2373 shall be affixed to each license plate. Any license plates so issued may, during the calendar year or 2374 years for which they have been issued, be transferred from one T&M vehicle, used or operated by the

2375 manufacturer, distributor, or dealer, who shall keep a written record of the T&M vehicle on which the 2376 dealer's license plates are used. This record shall be in a format approved by the Commissioner and 2377 shall be open to inspection by any law-enforcement officer or any officer or employee of the 2378 Department.

2379 Display of a transferable manufacturer's, distributor's, or dealer's license plate or plates on a T&M 2380 vehicle shall subject the vehicle to the requirements of §§ 46.2-1038 and 46.2-1056.

2381 All manufacturer's, distributor's, and dealer's license plates shall be issued for a period of twelve 2382 consecutive months except, at the discretion of the Commissioner, the periods may be adjusted as may 2383 be necessary to distribute the registrations as equally as practicable on a monthly basis. The expiration 2384 date shall be the last day of the twelfth month of validity or the last day of the designated month. Every 2385 license plate shall be renewed annually on application by the owner and by payment of fees required by 2386 law, such renewal to take effect on the first day of the succeeding month.

2387 The Commissioner may offer an optional multi-year license plate registration to manufacturers, distributors, and dealers licensed pursuant to this chapter provided that he has chosen to offer optional multi-year licensing to such persons pursuant to § 46.2-1921. When such option is offered and chosen 2388 2389 2390 by the licensee, all annual and twelve-month fees due at the time of registration shall be multiplied by 2391 the number of years or fraction thereof the licensee will be licensed pursuant to § 46.2-1921.

2392 § 46.2-1950. Dealer's license plates to distinguish between various types of dealers.

2393 The Commissioner shall provide for the issuance of appropriate franchised or independent dealer's 2394 license plates so as to distinguish between:

2395 1. Factory dealers;

2396 2. Trailer dealers:

2397 3. Motor home dealers; and

2398 4. Motorcycle dealers.

2399 § 46.2-1951. Dealer's promotional license plates.

2400 In addition to any other license plate authorized by this article, the Commissioner may issue dealer's 2401 promotional license plates to a dealership for use on vehicles held for sale or resale in the dealership's 2402 inventory. The design of these license plates shall be at the discretion of the Commissioner. These 2403 license plates shall be for use as authorized by the Commissioner. For each such license plate issued or 2404 renewed, the Commissioner shall charge an annual fee of \$100. Issuance of license plates pursuant to 2405 this section shall be subject to the insurance requirement contained in § 46.2-1948. The Commissioner 2406 shall limit the validity of any license plate issued under this section to no more than thirty consecutive 2407 days. Upon written request from the dealership, the Commissioner may consider an extended use of a 2408 license plate issued under this section. The Commissioner's authorization for use of any license plate 2409 issued under this section shall be kept in the vehicle on which the license plate is displayed until 2410 expiration of the authorization. These license plates shall be included in the number of dealer's license 2411 plates authorized under § 46.2-1547 and not in addition thereto. 2412

§ 46.2-1952. Use of dealer's license plates, generally.

2413 Dealer's license plates may be used on vehicles in the inventory of licensed T&M vehicle 2414 manufacturers, distributors, and dealers in the Commonwealth when operated on the highways of 2415 Virginia by dealers, their spouses, or employees of manufacturers, distributors, and dealers as permitted 2416 in this article. Except as otherwise explicitly permitted in this article, it shall be unlawful for any dealer 2417 to cause or permit: (i) use of dealer's license plates on vehicles other than those held in inventory for 2418 sale or resale; (ii) dealer's license plates to be lent, leased, rented, or placed at the disposal of any 2419 persons other than those permitted by this article to use dealer's license plates; and (iii) use of dealer's 2420 license plates on any vehicle of a type for which their use is not authorized by this article. It shall be 2421 unlawful for any dealer to cause or permit dealer's license plates to be used on: 2422

1. Vehicles such as tow trucks, wrecking cranes, or other service vehicles;

2423 2. Vehicles used to deliver or transport (i) T&M vehicles; (ii) portions of vehicles; (iii) vehicle 2424 components, parts, or accessories; or (iv) fuel;

3. Courtesy vehicles; or

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4. Vehicles used in conjunction with any other business.

2427 A dealer may permit his license plates to be used in the operation of a T&M vehicle (i) by any 2428 person whom the dealer reasonably believes to be a bona fide prospective purchaser who is either 2429 accompanied by a licensed salesperson or has the written permission of the dealer, or (ii) when the 2430 plates are being used by a customer on a vehicle owned by the dealer in whose repair shop the 2431 customer's vehicle is being repaired. The dealer shall issue to the prospective purchaser or customer 2432 whose vehicle is being repaired a certificate on forms provided by the Department, a copy of which 2433 shall be retained by the dealer and open at all times to the inspection of the Commissioner or any of 2434 the officers or agents of the Department. The certificate shall be in the immediate possession of the 2435 person operating or authorized to operate the vehicle. The certificate shall entitle the person to operate

2436 with dealer's license plates for a specific period of no more than five days. Not more than two 2437 certificates may be issued by a dealer to the same person for successive periods.

2438 § 46.2-1953. Use of dealer's license plates and temporary transport plates on certain vehicles.

2439 Notwithstanding the provisions of § 46.2-1952, dealer's license plates or dealer's temporary transport 2440 plates may be used on vehicles being transported (i) from a T&M vehicle auction or other point of 2441 purchase or sale, (ii) between properties owned or controlled by the same dealership, or (iii) for 2442 repairs, painting, or installation of parts or accessories. This section shall also apply to return trips by 2443 such vehicles. 2444

§ 46.2-1954. Issuance and use of temporary transport plates, generally.

2445 The Department, subject to the limitations and conditions set forth in this section and the insurance 2446 requirements contained in § 46.2-1948, may provide for the issuance of temporary transport plates 2447 designed by the Department to any dealer licensed under this chapter who applies for at least ten plates 2448 and who encloses with his application a fee of one dollar for each plate. The application shall be made on a form prescribed and furnished by the Department. Temporary transport plates may be used for 2449 2450 those purposes outlined in § 46.2-1953. Every dealer who has applied for temporary transport plates 2451 shall maintain a permanent record of (i) all temporary transport plates delivered to him, (ii) all 2452 temporary transport plates issued by him, and (iii) any other information pertaining to the receipt or the 2453 issuance of temporary transport plates which may be required by the Department.

2454 Every dealer who issues temporary transport plates shall insert clearly and indelibly on the face of 2455 the temporary transport plates the name of the issuing dealer, the date of issuance and expiration, and 2456 the make and identification number of the vehicle for which issued.

2457 The dealer shall issue to the operator of the specified vehicle a certificate on forms provided by the 2458 Department, a copy of which shall be retained by the dealer and open at all times to the inspection of 2459 the Commissioner or any of the officers or agents of the Department. The certificate shall be in the 2460 immediate possession of the person operating or authorized to operate the vehicle. The certificate shall 2461 entitle the person to operate with the dealer's temporary transport plate for a period of no more than five days. Temporary transport plates may also be used by the dealer to demonstrate types of vehicles 2462 2463 taken in trade but for which he has not been issued dealer's license plates.

2464 § 46.2-1955. Use of dealer's license plates or temporary transport plates on certain vehicles traveling 2465 from one establishment to another for purpose of having special equipment installed.

Notwithstanding the provisions of § 46.2-1952, dealer's license plates or temporary transport plates 2466 2467 may be used on trailers, or semitrailers for the purpose of delivering these vehicles to another 2468 establishment for the purpose of having a fifth wheel, body, or any special permanently mounted 2469 equipment installed on the vehicles, and for the purpose of returning the vehicle to the dealer whose 2470 plates are attached to the trailer, or semitrailer, whether or not the title to the vehicle has been retained 2471 by the dealer, and no other license, permit, warrant, exemption card, or classification plate from any 2472 other agency of the Commonwealth shall be required under these circumstances. No other statute or 2473 regulation in conflict with the provisions of this section shall be applicable to the extent of the conflict. 2474 This section shall also apply to trips into the Commonwealth by a vehicle owned and operated outside 2475 the Commonwealth to an establishment within the Commonwealth and to the return trip of that vehicle 2476 from the Commonwealth to another state, provided the operator of the vehicle carries on his person 2477 when so operating a bill of sale for the fifth wheel, body, or special equipment.

2478 § 46.2-1956. Use of dealer's license plates on newly purchased vehicles.

2479 Notwithstanding the provisions of § 46.2-1952, any dealer who sells and delivers to a purchaser a 2480 T&M vehicle at a time when the main offices of the Department, its branch offices, or offices of its local 2481 agents, are not open for business and the purchaser is therefore unable to register the vehicle, may 2482 permit the purchaser to use, for a period not exceeding five days, on the newly purchased vehicle, 2483 license plates which have been issued to the dealer, provided that, at the time of the purchase, the 2484 dealer executes in duplicate, on forms provided by the Commissioner, a certificate bearing the date of 2485 issuance, the name and address of the purchaser, the identification number of the vehicle, the 2486 registration number to be used temporarily on the vehicle, the name of the state in which the vehicle is 2487 to be registered, and whatever other information may be required by the Commissioner. The original of 2488 the certificate and a bona fide bill of sale shall be delivered to the purchaser and shall be in the 2489 possession of the purchaser at all times when operating the vehicle under dealer plates. One copy of the 2490 certificate shall be retained by the dealer, filed by him, and shall be subject to inspection at any time by 2491 the Department's agents. If the vehicle is to be titled and registered in the Commonwealth, application 2492 for title and registration shall be made by the purchaser on the first business day following issuance of 2493 the certificate and a copy of the certificate shall accompany the applications.

2494 License plates temporarily used by the purchaser shall be returned to the dealer by the purchaser 2495 not later than five days after the issuance of the certificate.

2496 § 46.2-1957. Operation without license plate prohibited.

2497 No manufacturer or distributor of or dealer in T&M vehicles shall cause or permit any T&M 2498 vehicle, owned by him to be operated or moved on a public highway without there being displayed on 2499 the T&M vehicle, a license plate or plates issued to him, either under § 46.2-711 or under § 46.2-1949, 2500 except as otherwise authorized in §§ 46.2-733, 46.2-1948 and 46.2-1959.

§ 46.2-1958. Movement by manufacturer to place of shipment or delivery.

2502 Any manufacturer of T&M vehicles may operate or move or cause to be moved or operated on the 2503 highways for a distance of no more than twenty-five miles T&M vehicles from the factory where 2504 manufactured or assembled to a railway depot, vessel, or place of shipment or delivery, without 2505 registering them and without license plates attached thereto, under a written permit first obtained from 2506 the local law-enforcement authorities having jurisdiction over the highways and on displaying in plain sight on each T&M vehicle a placard bearing the name and address of the manufacturer authorizing or 2507 2508 directing the movement. 2509

§ 46.2-1959. Movement by dealers to salesrooms.

2510 Any dealer in T&M vehicles may operate or move, or cause to be operated or moved, any T&M 2511 vehicle on the highways for a distance of no more than twenty-five miles from a vessel, railway depot, 2512 warehouse, or any place of shipment or from a factory where manufactured or assembled to a salesroom, warehouse, or place of shipment or transshipment without registering them and without 2513 2514 license plates attached thereto, under a written permit first obtained from the local law-enforcement 2515 authorities having jurisdiction over the highways, and on displaying in plain sight on each T&M 2516 vehicle, a placard bearing the name and address of the dealer authorizing or directing the movement. § 46.2-1960. Operation under foreign dealer's license.

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2518 It shall be unlawful, except as provided for by reciprocal agreement, for any person to operate a 2519 T&M vehicle or for the owner thereof to permit a T&M vehicle to be operated in the Commonwealth on 2520 a foreign dealer's license, unless the operation of the T&M vehicle on the license is specifically 2521 authorized by the Commissioner. 2522

§ 46.2-1961. Use of certain foreign-registered T&M vehicles in driver education programs.

2523 Dealer's license plates may be displayed on T&M vehicles used by Virginia school systems in 2524 connection with driver education programs approved by the State Board of Education. In the event of such use of a T&M vehicle or vehicles by a school system, any dealer, his employees and agents 2525 2526 furnishing the T&M vehicle or vehicles shall be immune from liability in any suit, claim, action, or 2527 cause of action, including but not limited to, actions or claims for injury to persons or property arising 2528 out of such use. Nothing in this section shall authorize the sale of any T&M vehicle or vehicles so used 2529 in such driver education program as a demonstrator vehicle.

2530 Notwithstanding the provisions of §§ 46.2-1900 and 46.2-1960, school divisions either (i) bordering 2531 on Kentucky, Maryland, North Carolina, Tennessee, or West Virginia, or (ii) located in Accomack or 2532 Northampton County may use T&M vehicles bearing foreign T&M vehicle dealer's license plates in 2533 connection with their driver education programs. 2534

§ 46.2-1962. Removal of plates by Department investigators; cancellation; reissuance.

2535 If any Department investigator finds that a vehicle bearing license plates or temporary transport 2536 plates issued under this article is being operated in a manner inconsistent with (i) the requirements of 2537 this article or (ii) the Commissioner's authorization provided for in this article, the Department of Motor 2538 Vehicles investigator may remove the license plate for cancellation. Once a license plate has been 2539 cancelled, the dealership may reapply for the license plate. Reissuance of the license plate shall be 2540 subject to the approval of the Commissioner and the payment of the fee prescribed for issuance of 2541 license plates under this article. 2542

§ 46.2-1963. Penalties for violations of article; service of summons.

2543 Notwithstanding § 46.2-1907, any person violating any of the provisions of this article shall be guilty 2544 of a Class 3 misdemeanor. Any summons issued for any violation of any provision of this article 2545 relating to use or misuse of dealer's license plates shall be served upon the dealership to whom the 2546 plates were issued or to the person expressly permitting the unlawful use, or upon the operator of the 2547 T&M vehicle if the plates are used contrary to the use authorized by the certificate issued pursuant to 2548 § 46.2-1952. 2549

Article 6.

Issuance of Temporary License Plates by Dealers.

§ 46.2-1964. Issuance of temporary license plates to dealers and vehicle owners.

2552 The Department may, subject to the limitations and conditions set forth in this article, deliver 2553 temporary license plates designed by the Department to any dealer licensed under this chapter who 2554 applies for at least ten sets of plates and who encloses with his application a fee of two dollars for each 2555 set applied for. The application shall be made on a form prescribed and furnished by the Department. 2556 Dealers, subject to the limitations and conditions set forth in this article, may issue temporary license plates to owners of vehicles. The owners shall comply with the provisions of this article and 2557

2558 §§ 46.2-705, 46.2-706 and 46.2-707. Dealers issuing temporary license plates may do so free of charge,

2559 but if they charge a fee for issuing temporary plates, the fee shall be no more than the fee charged the **2560** dealer by the Department under this section.

2561 Display of a temporary license plate or plates on a T&M vehicle shall subject the vehicle to the requirements of §§ 46.2-1038 and 46.2-1056.

2563 § 46.2-1965. Records to be kept by dealers; inspection.

Every dealer who has applied for temporary license plates shall maintain a permanent record of (i)
all temporary license plates delivered to him, (ii) all temporary license plates issued by him, and (iii)
any other information pertaining to the receipt or the issuance of temporary license plates which may be
required by the Department. Each record shall be kept for at least one year from the date of entry.
Every dealer shall allow full access to these records during regular business hours to authorized
representatives of the Department and to law-enforcement officers.

2570 § 46.2-1966. Application for temporary license plate.

2571 No dealer shall issue a temporary license plate except on written application by the person entitled **2572** to receive the license plate, which application shall be forwarded by the dealer to the Department as **2573** provided in § 46.2-1943.

2574 § 46.2-1967. To whom temporary plates shall not be issued; dealer to forward application for **2575** current titling and registration; misstatements and false information.

2576 No dealer shall issue, assign, transfer, or deliver temporary license plates to other than the bona fide 2577 purchaser or owner of a vehicle, whether or not the vehicle is to be registered in Virginia. If the vehicle 2578 is to be registered in Virginia, the dealer shall submit to the Department a written application for the 2579 current titling and registration of the purchased vehicle, accompanied by the prescribed fees. Any dealer 2580 who issues temporary license plates to a purchaser who fails or declines to request that his application 2581 be forwarded promptly to the Department forthwith shall notify the Department of the issuance in the 2582 manner provided in this article. No dealer shall issue temporary license plates to any person who 2583 possesses current license plates for a vehicle that has been sold or exchanged, nor shall any dealer lend 2584 temporary license plates to any person for use on any vehicle. If the dealer does not have in his 2585 possession the certificate of title or certificate of origin, he shall issue temporary license plates even 2586 though the purchaser has current license plates to be transferred. The dealer shall present the title or 2587 certificate of origin to the customer within thirty days of purchase and after this transaction is 2588 completed, the customer shall transfer his current license plates to the vehicle. If the title or certificate 2589 of origin cannot be produced for a vehicle within thirty days, a second set of temporary license plates 2590 may be issued provided that a temporary certificate of ownership is issued as provided in § 46.2-1943. 2591 It shall be unlawful for any person to issue any temporary license plates containing any misstatement of 2592 fact, or for any person issuing or using temporary license plates knowingly to insert any false 2593 information on their face.

2594 § 46.2-1968. Dealer to insert his name, date of issuance and expiration, make and identification **2595** number of vehicle.

2596 Every dealer who issues temporary license plates shall insert clearly and indelibly on the face of each temporary license plate the name of the issuing dealer, the date of issuance and expiration, and the make and identification number of the vehicle for which issued.

2599 § 46.2-1969. Suspension of right of dealer to issue.

2600 The Commissioner, on determining that the provisions of this chapter or the directions of the
 2601 Department are not being complied with by any dealer, may, after a hearing, suspend the right of a
 2602 dealer to issue temporary license plates.

2603 § 46.2-1970. Plates to be destroyed on expiration.

2604 Every person to whom temporary license plates have been issued shall destroy them on the thirtieth
 2605 day after issue or immediately on receipt of the permanent license plates from the Department,
 2606 whichever occurs first.

2607 § 46.2-1971. When plates to expire; refunds or credit.

Temporary license plates shall expire on the receipt of the permanent license plates from the
Department, or on the rescission of a contract to purchase a T&M vehicle, or on the expiration of, or
thirty days from the date of issuance, whichever occurs first. No refund or credit of fees paid by dealers
to the Department for temporary license plates shall be allowed, except that when the Department
discontinues the right of a dealer to issue temporary license plates, the dealer, on returning temporary
license plates to the Department, may receive a refund or a credit for them.

2614 § 46.2-1972. Penalties.

Any person violating any of the provisions of this article shall be guilty of a Class 1 misdemeanor.
 Article 7.

2617

- Franchises.
- **2618** § 46.2-1973. Filing of franchises.

2619 Each T&M vehicle manufacturer, factory branch, distributor, distributor branch, or subsidiary 2620 thereof shall file with the Commissioner a true copy of each new, amended, modified, or different form 2621 or addendum offered to more than one dealer which affects the rights, responsibilities, or obligations of 2622 the parties of a franchise or sales, service, or sales and service agreement to be offered to a T&M 2623 vehicle dealer or prospective T&M vehicle dealer in the Commonwealth no later than sixty days prior to 2624 the date the franchise or sales agreement is offered. In no event shall a new, amended, modified, or 2625 different form of franchise or sales, service, or sales and service agreement be offered a T&M vehicle 2626 dealer in the Commonwealth until the form has been determined by the Commissioner as not containing 2627 terms inconsistent with the provisions of this chapter. At the time a filing is made with the 2628 Commissioner pursuant to this section, the manufacturer, factory branch, distributor, distributor branch, 2629 or subsidiary shall also give written notice together with a copy of the papers so filed to the affected 2630 dealer or dealers.

§ 46.2-1974. Exemption of franchises from Retail Franchising Act.

2632 Franchises subject to the provisions of this chapter shall not be subject to any requirement contained **2633** in Chapter 8 (§ 13.1-557 et seq.) of Title 13.1.

2634 § 46.2-1975. Coercion of retail dealer by manufacturer or distributor with respect to retail **2635** installment sales contracts prohibited.

A. It shall be unlawful for any manufacturer or distributor, or any officer, agent, or representative of either, to coerce or attempt to coerce any retail T&M vehicle dealer or prospective retail T&M vehicle dealer in the Commonwealth to sell, assign, or transfer any retail installment sales contract obtained by the dealer in connection with the sale by him in the Commonwealth of T&M vehicles manufactured or sold by the manufacturer or distributor, to a specified finance company or class of finance companies or to any other specified persons by any of the following:

2642 1. Any statement, suggestion, promise, or threat that the manufacturer or distributor will in any
2643 manner benefit or injure the dealer, whether the statement, suggestion, threat, or promise is expressed
2644 or implied or made directly or indirectly.

2. Any act that will benefit or injure the dealer.

2631

2645

2646 3. Any contract, or any expressed or implied offer of contract, made directly or indirectly to the
2647 dealer, for handling the T&M vehicle on the condition that the dealer sell, assign, or transfer his retail
2648 installment sales contract on the vehicle, in the Commonwealth, to a specified finance company or class
2649 of finance companies or to any other specified person.

4. Any expressed or implied statement or representation made directly or indirectly that the dealer is
under any obligation whatsoever to sell, assign, or transfer any of his retail sales contracts in the
Commonwealth on T&M vehicles manufactured or sold by the manufacturer or distributor to a finance
company, or class of finance companies, or other specified person, because of any relationship or
affiliation between the manufacturer or distributor and the finance company or companies or the
specified person or persons.

2656 B. Any such statements, threats, promises, acts, contracts, or offers of contracts, when their effect
2657 may be to lessen or eliminate competition or tend to create a monopoly, are declared unfair trade
2658 practices and unfair methods of competition and are prohibited.

2659 C. Any person violating any of the provisions of this article shall be guilty of a Class 1 **2660** misdemeanor.

2661 § 46.2-1976. Other coercion of dealers; transfer, grant, succession to and cancellation of dealer **2662** franchises; delivery of vehicles, parts, and accessories.

2663 It shall be unlawful for any manufacturer, factory branch, distributor, or distributor branch, or any **2664** field representative, officer, agent, or their representatives:

2665 1. To coerce or attempt to coerce any dealer to accept delivery of any T&M vehicle or vehicles,
2666 parts or accessories therefor, or any other commodities, which have not been ordered by the dealer.

2667 2. To coerce or attempt to coerce any dealer to enter into an agreement with the manufacturer,
2668 factory branch, distributor, or distributor branch, or representative thereof, or do any other act unfair
2669 to the dealer, by threatening to cancel any franchise existing between the manufacturer, factory branch,
2670 distributor, distributor branch, or representative thereof and the dealer.

2671 *3. To coerce or attempt to coerce any dealer to join, contribute to, or affiliate with any advertising* **2672** *association.*

4. To prevent or refuse to approve the sale or transfer of the ownership of a dealership by the sale
of the business, stock transfer, or otherwise, or the transfer, sale, or assignment of a dealer franchise,
or a change in the executive management or principal operator of the dealership, unless the franchisor
provides written notice to the dealer of its objection and the reasons therefor at least thirty days prior
to the proposed effective date of the transfer, sale, assignment, or change. No such objection shall be
effective to prevent the sale, transfer, assignment, or change if the Commissioner has determined, if
requested in writing by the dealer within thirty days after receipt of an objection to the proposed sale,

45 of 53

2680 transfer, or change, and after a hearing on the matter, that the failure to permit or honor the sale, 2681 transfer, assignment, or change is unreasonable under the circumstances. No franchise may be sold, 2682 assigned, or transferred unless (i) the franchisor has been given at least ninety days' prior written notice 2683 by the dealer as to the identity, financial ability, and qualifications of the proposed transferee, and (ii) 2684 the sale or transfer of the franchise and business will not involve, without the franchisor's consent, a 2685 relocation of the business.

2686 5. To grant an additional franchise for a particular line-make of T&M vehicle in a relevant market 2687 area in which a dealer or dealers in that line-make are already located unless the franchisor has first 2688 advised in writing all other dealers in the line-make in the relevant market area. No such additional 2689 franchise may be established at the proposed site unless the Commissioner has determined, if requested 2690 by a dealer of the same line-make in the relevant market area within thirty days after receipt of the franchisor's notice of intention to establish the additional franchise, and after a hearing on the matter, 2691 2692 that there is reasonable evidence that after the grant of the new franchise, the market will support all of 2693 the dealers in that line-make in the relevant market area. Establishing a franchised dealer in a relevant 2694 market area to replace a franchised dealer that has not been in operation for more than two years shall 2695 constitute the establishment of a new franchise subject to the terms of this subdivision. The two-year 2696 period for replacing a franchised dealer shall begin on the day the franchise was terminated, or, if a 2697 termination hearing was held, on the day the franchisor was legally permitted finally to terminate the 2698 franchise. This subdivision shall not apply to (i) the relocation of an existing dealer within that dealer's 2699 relevant market area if the relocation site is to be more than ten miles distant from any other dealer for 2700 the same line-make; (ii) the relocation of an existing dealer within that dealer's relevant market area if 2701 the relocation site is to be more distant than the existing site from all other dealers of the same 2702 line-make in that relevant market area; or (iii) the relocation of an existing new T&M vehicle dealer 2703 within two miles of the existing site of the relocating dealer.

2704 6. Except as otherwise provided in this subdivision and notwithstanding the terms of any franchise, 2705 to terminate, cancel, or refuse to renew the franchise of any dealer without good cause and unless (i) 2706 the dealer and the Commissioner have received written notice of the franchisor's intentions at least sixty days prior to the effective date of such termination, cancellation, or the expiration date of the franchise, 2707 2708 setting forth the specific grounds for the action, and (ii) the Commissioner has determined, if requested 2709 in writing by the dealer within the sixty-day period and, after a hearing on the matter, that there is 2710 good cause for the termination, cancellation, or nonrenewal of the franchise. In any case where a 2711 petition is made to the Commissioner for a determination as to good cause for the termination, 2712 cancellation, or nonrenewal of a franchise, the franchise in question shall continue in effect pending the 2713 Commissioner's decision or, if that decision is appealed to the circuit court, pending the decision of the 2714 circuit court. In any case in which a franchisor neither advises a dealer that it does not intend to renew 2715 a franchise nor takes any action to renew a franchise beyond its expiration date, the franchise in 2716 question shall continue in effect on the terms last agreed to by the parties. Notwithstanding the other 2717 provisions of this subdivision, notice of termination, cancellation, or nonrenewal may be provided to a 2718 dealer by a franchisor not less than fifteen days prior to the effective date of such termination, 2719 cancellation, or nonrenewal when the grounds for such action are any of the following:

2720 a. Insolvency of the franchised T&M vehicle dealer or filing of any petition by or against the 2721 franchised T&M vehicle dealer, under any bankruptcy or receivership law, leading to liquidation or 2722 which is intended to lead to liquidation of the franchisee's business;

2723 b. Failure of the franchised T&M vehicle dealer to conduct its customary sales and service 2724 operations during its posted business hours for seven consecutive business days, except where the failure 2725 results from acts of God or circumstances beyond the direct control of the franchised T&M vehicle 2726 dealer;

2727 c. Revocation of any license which the franchised T&M vehicle dealer is required to have to operate 2728 a dealership; 2729

d. Conviction of the dealer or any principal of the dealer of a felony.

2730 The change or discontinuance of a marketing or distribution system of a particular line-make 2731 product by a manufacturer or distributor, while the name identification of the product is continued in 2732 substantial form by the same or different manufacturer or distributor, may be considered to be a 2733 franchise termination, cancellation, or nonrenewal. The provisions of this paragraph shall apply to 2734 changes and discontinuances made after January 1, 1989, but they shall not be considered by any court 2735 in any case in which such a change or discontinuance occurring prior to that date has been challenged 2736 as constituting a termination, cancellation or nonrenewal.

2737 7. To fail to provide continued parts and service support to a dealer which holds a franchise in a 2738 discontinued line-make for at least five years from the date of such discontinuance. This requirement shall not apply to a line-make which was discontinued prior to January 1, 1989. 2739

2740 8. To fail to allow a dealer the right at any time to designate a member of his family as a successor 2741 to the dealership in the event of the death or incapacity of the dealer. It shall be unlawful to prevent or 2742 refuse to honor the succession to a dealership by a member of the family of a deceased or incapacitated 2743 dealer if the franchisor has not provided to the member of the family previously designated by the 2744 dealer as his successor written notice of its objections to the succession and of such person's right to seek a hearing on the matter before the Commissioner pursuant to this article, and the Commissioner 2745 2746 determines, if requested in writing by such member of the family within thirty days of receipt of such 2747 notice from the franchisor, and after a hearing on the matter before the Commissioner pursuant to this 2748 article, that the failure to permit or honor the succession is unreasonable under the circumstances. No 2749 member of the family may succeed to a franchise unless (i) the franchisor has been given written notice 2750 as to the identity, financial ability, and qualifications of the member of the family in question and (ii) 2751 the succession to the franchise will not involve, without the franchisor's consent, a relocation of the 2752 business.

2753 9. To fail to ship monthly to any dealer, if ordered by the dealer, the number of new vehicles of each 2754 make, series, and model needed by the dealer to receive a percentage of total new vehicle sales of each 2755 make, series, and model equitably related to the total new vehicle production or importation currently 2756 being achieved nationally by each make, series, and model covered under the franchise. Upon the written request of any dealer holding its sales or sales and service franchise, the manufacturer or 2757 2758 distributor shall disclose to the dealer in writing the basis upon which new T&M vehicles are allocated, 2759 scheduled, and delivered to the dealers of the same line-make. If allocation is at issue in a request for a 2760 hearing, the dealer may demand the Commissioner to direct that the manufacturer or distributor provide 2761 to the dealer, within thirty days of such demand, all records of sales and all records of distribution of 2762 all T&M vehicles to the same line-make dealers who compete with the dealer requesting the hearing. 2763

10. To require or otherwise coerce a dealer to underutilize the dealer's facilities.

2764 11. To include in any franchise with a T&M vehicle dealer terms that are contrary to, prohibited by, 2765 or otherwise inconsistent with the requirements of this chapter.

2766 12. For any franchise agreement to require a T&M vehicle dealer to pay the attorney's fees of the 2767 manufacturer or distributor related to hearings and appeals brought under this article.

2768 13. To fail to include in any franchise with a T&M vehicle dealer the following language: "If any 2769 provision herein contravenes the laws or regulations of any state or other jurisdiction wherein this 2770 agreement is to be performed, or denies access to the procedures, forums, or remedies provided for by 2771 such laws or regulations, such provision shall be deemed to be modified to conform to such laws or 2772 regulations, and all other terms and provisions shall remain in full force," or words to that effect. 2773

§ 46.2-1977. Manufacturer or distributor right of first refusal.

2774 Notwithstanding the terms of any franchise agreement, in the event of a proposed sale or transfer of 2775 a dealership, the manufacturer or distributor shall be permitted to exercise a right of first refusal to 2776 acquire the new vehicle dealer's assets or ownership, if such sale or transfer is conditioned upon the 2777 manufacturer's or dealer's entering into a dealer agreement with the proposed new owner or transferee, 2778 only if all the following requirements are met:

2779 1. To exercise its right of first refusal, the manufacturer or distributor must notify the dealer in 2780 writing within forty-five days of its receipt of the completed proposal for the proposed sale transfer;

2781 2. The exercise of the right of first refusal will result in the dealer's and dealer's owner's receiving 2782 the same or greater consideration as they have contracted to receive in connection with the proposed 2783 change of ownership or transfer;

2784 3. The proposed sale or transfer of the dealership's assets does not involve the transfer or sale to a 2785 member or members of the family of one or more dealer owners, or to a qualified manager or a partnership or corporation controlled by such persons; and 2786

2787 4. The manufacturer or distributor agrees to pay the reasonable expenses, including attorney's fees 2788 which do not exceed the usual, customary, and reasonable fees charged for similar work done for other 2789 clients, incurred by the proposed new owner and transferee prior to the manufacturer's or distributor's exercise of its right of first refusal in negotiating and implementing the contract for the proposed sale 2790 2791 or transfer of the dealership or dealership assets. Notwithstanding the foregoing, no payment of such 2792 expenses and attorney's fees shall be required if the dealer has not submitted or caused to be submitted 2793 an accounting of those expenses within thirty days of the dealer's receipt of the manufacturer's or 2794 distributor's written request for such an accounting. Such accounting may be requested by a 2795 manufacturer or distributor before exercising its right of first refusal. 2796

§ 46.2-1978. Discontinuation of distributors.

2797 If the contract between a distributor and a manufacturer or importer is terminated or otherwise 2798 discontinued, all franchises granted to T&M vehicle dealers in Virginia by that distributor shall 2799 continue in full force and shall not be affected by the discontinuance, except that the manufacturer, 2800 factory branch, distributor, representative, or other person who undertakes to distribute T&M vehicles of the same line-make or the same T&M vehicles of a re-named line-make shall be substituted for the 2801

2802 discontinued distributor under the existing T&M vehicle dealer franchises and those franchises shall be 2803 modified accordingly.

2804 § 46.2-1979. Warranty obligations.

2858

2805 A. Each T&M vehicle manufacturer, factory branch, distributor, or distributor branch shall (i) 2806 specify in writing to each of its T&M vehicle dealers licensed in the Commonwealth the dealer's 2807 obligations for preparation, delivery, and warranty service on its products and (ii) compensate the 2808 dealer for warranty parts, service and diagnostic work required of the dealer by the manufacturer or 2809 distributor as follows:

2810 1. Compensation of a dealer for warranty parts, service and diagnostic work shall not be less than 2811 the amounts charged by the dealer for the manufacturer's or distributor's original parts, service and 2812 diagnostic work to retail customers for nonwarranty service, parts and diagnostic work installed or 2813 performed in the dealer's service department unless the amounts are not reasonable;

2814 2. For purposes of determining warranty parts and service compensation, menu-priced parts or 2815 services, group discounts, special event discounts, and special event promotions shall not be considered 2816 in determining amounts charged by the dealer to retail customers:

2817 3. Increases in dealer warranty parts and service compensation and diagnostic work compensation, 2818 pursuant to this section, shall be requested by the dealer in writing, shall be based on 100 consecutive 2819 repair orders or all repair orders over a ninety-day period, whichever occurs first and, in the case of 2820 parts, shall be stated as a percentage of markup which shall be uniformly applied to all the 2821 manufacturer's or distributor's parts;

2822 4. In the case of warranty parts compensation, the provisions of this subdivision shall be effective 2823 only for model year 1992 and succeeding model years;

2824 5. If a manufacturer or distributor furnishes a part to a dealer at no cost for use by the dealer in 2825 performing work for which the manufacturer or distributor is required to compensate the dealer under 2826 this section, the manufacturer or distributor shall compensate the dealer for the part in the same 2827 manner as warranty parts compensation, less the wholesale costs, for such part as listed in the 2828 manufacturer's current price schedules. A manufacturer or distributor may pay the dealer a reasonable 2829 handling fee instead of the compensation otherwise required by this subsection for special 2830 high-performance complete engine assemblies in limited production T&M vehicles which constitute less 2831 than five percent of model production furnished to the dealer at no cost, if the manufacturer or 2832 distributor excludes such special high-performance complete engine assemblies in determining whether 2833 the amounts requested by the dealer for warranty compensation are consistent with the amounts that the 2834 dealer charges its other retail service customers for parts used by the dealer to perform similar work; 2835 or

2836 6. In the case of service work, manufacturer original parts or parts otherwise specified by the 2837 manufacturer or distributor, and parts provided by a dealer either pursuant to an adjustment program 2838 as defined in § 59.1-207.34 or as otherwise requested by the manufacturer or distributor, the dealer 2839 shall be compensated in the same manner as for warranty service or parts.

2840 This section does not apply to compensation for parts such as components, systems, fixtures, 2841 appliances, furnishings, accessories, and features that are designed, used, and maintained primarily for 2842 nonvehicular, residential purposes, nor does it apply to compensation for parts used in warranty repair 2843 of motorcycles. Warranty audits of dealer records may be conducted by the manufacturer, factory 2844 branch, distributor, or distributor branch on a reasonable basis, and dealer claims for warranty 2845 compensation shall not be denied except for good cause, such as performance of nonwarranty repairs, 2846 lack of material documentation, fraud, or misrepresentation. Claims for dealer compensation shall be paid within thirty days of dealer submission or within thirty days of the end of an incentive program or 2847 2848 rejected in writing for stated reasons. The manufacturer, factory branch, distributor, or distributor 2849 branch shall reserve the right to reasonable periodic audits to determine the validity of all such paid 2850 claims for dealer compensation. Any chargebacks for warranty parts or service compensation and 2851 service incentives shall only be for the twelve-month period immediately following the date of the claim 2852 and, in the case of chargebacks for sales compensation only, for the eighteen-month period immediately 2853 following the date of claim. However, such limitations shall not be effective in the case of intentionally 2854 false or fraudulent claims.

2855 B. It shall be unlawful for any T&M vehicle manufacturer, factory branch, distributor, or distributor 2856 branch to: 2857

1. Fail to perform any of its warranty obligations, including tires, with respect to a T&M vehicle;

2. Fail to assume all responsibility for any liability resulting from structural or production defects;

2859 3. Fail to include in written notices of factory recalls to vehicle owners and dealers the expected 2860 date by which necessary parts and equipment will be available to dealers for the correction of defects;

4. Fail to compensate any of the T&M vehicle dealers licensed in the Commonwealth for repairs 2861 2862 effected by the dealer of merchandise damaged in manufacture or transit to the dealer where the carrier

2863 is designated by the manufacturer, factory branch, distributor, or distributor branch;

5. Fail to compensate its T&M vehicle dealers licensed in the Commonwealth for warranty parts, work, and service pursuant to subsection A of this section, or for legal costs and expenses incurred by such dealers in connection with warranty obligations for which the manufacturer, factory branch, distributor, or distributor branch is legally responsible or which the manufacturer, factory branch, distributor, or distributor branch imposes upon the dealer;

2869 6. Misrepresent in any way to purchasers of T&M vehicles that warranties with respect to the
2870 manufacture, performance, or design of the vehicle are made by the dealer, either as warrantor or
2871 co-warrantor;

2872 7. Require the dealer to make warranties to customers in any manner related to the manufacture,
2873 performance, or design of the vehicle; or

2874 8. Shift or attempt to shift to the T&M vehicle dealer, directly or indirectly, any liabilities of the
2875 manufacturer, factory branch, distributor or distributor branch under the Virginia Motor Vehicle
2876 Warranty Enforcement Act (§ 59.1-207.9 et seq.), unless such liability results from the act or omission
2877 by the dealer.

2878 C. Notwithstanding the terms of any franchise, it shall be unlawful for any T&M vehicle 2879 manufacturer, factory branch, distributor, or distributor branch to fail to indemnify and hold harmless 2880 its T&M vehicle dealers against any losses or damages arising out of complaints, claims, or suits 2881 relating to the manufacture, assembly, or design of T&M vehicles, parts, or accessories, or other 2882 functions by the manufacturer, factory branch, distributor, or distributor branch beyond the control of 2883 the dealer, including, without limitation, the selection by the manufacturer, factory branch, distributor, 2884 or distributor branch of parts or components for the vehicle or any damages to merchandise occurring 2885 in transit to the dealer where the carrier is designated by the manufacturer, factory branch, distributor, 2886 or distributor branch. The dealer shall notify the manufacturer of pending suits in which allegations are 2887 made which come within this subsection whenever reasonably practicable to do so. Every T&M vehicle 2888 dealer franchise issued to, amended, or renewed for T&M vehicle dealers in Virginia shall be construed 2889 to incorporate provisions consistent with the requirements of this subsection.

D. On any new T&M vehicle, any uncorrected damage or any corrected damage exceeding three 2890 2891 percent of the manufacturer's or distributor's suggested retail price as defined in 15 U.S.C. 2892 \$\$ 1231-1233, as measured by retail repair costs, must be disclosed to the dealer in writing prior to 2893 delivery. Factory mechanical repair and damage to glass, tires, and bumpers are excluded from the 2894 three percent rule when properly replaced by identical manufacturer's or distributor's original 2895 equipment or parts. Whenever a new T&M vehicle is damaged in transit, when the carrier or means of 2896 transportation is determined by the manufacturer or distributor, or whenever a T&M vehicle is 2897 otherwise damaged prior to delivery to the new T&M vehicle dealer, the new T&M vehicle dealer shall:

2898 1. Notify the manufacturer or distributor of the damage within three business days from the date of delivery of the new T&M vehicle to the new T&M vehicle dealership or within the additional time specified in the franchise; and

2901 2. Request from the manufacturer or distributor authorization to replace the components, parts, and
2902 accessories damaged or otherwise correct the damage, unless the damage to the vehicle exceeds the
2903 three percent rule, in which case the dealer may reject the vehicle within three business days.

2904 E. If the manufacturer or distributor refuses or fails to authorize correction of such damage within 2905 ten days after receipt of notification, or if the dealer rejects the vehicle because damage exceeds the 2906 three percent rule, ownership of the new T&M vehicle shall revert to the manufacturer or distributor, 2907 and the new T&M vehicle dealer shall have no obligation, financial or otherwise, with respect to such 2908 T&M vehicle. Should either the manufacturer, distributor, or the dealer elect to correct the damage or 2909 any other damage exceeding the three percent rule, full disclosure shall be made by the dealer in 2910 writing to the buyer and an acknowledgment by the buyer is required. If there is less than three percent 2911 damage, no disclosure is required, provided the damage has been corrected. Predelivery mechanical 2912 work shall not require a disclosure. Failure to disclose any corrected damage within the knowledge of 2913 the selling dealer to a new T&M vehicle in excess of the three percent rule shall constitute grounds for 2914 revocation of the buyer order, provided that, within thirty days of purchase, the T&M vehicle is returned 2915 to the dealer with an accompanying written notice of the grounds for revocation. In case of revocation 2916 pursuant to this section, the dealer shall accept the vehicle and refund any payments made to the dealer 2917 in connection with the transaction, less a reasonable allowance for the consumer's use of the vehicle as 2918 defined in § 59.1-207.11.

F. If there is a dispute between the manufacturer, factory branch, distributor, or distributor branch and the dealer with respect to any matter referred to in subsection A, B, or C of this section, either party may petition the Commissioner in writing, within thirty days after either party has given written notice of the dispute to the other, for a hearing. The decision of the Commissioner shall be binding on the parties, subject to rights of judicial review and appeal as provided in Chapter 1.1:1 (§ 9-6.14:1 et

2924 seq.) of Title 9. However, nothing contained in this section shall give the Commissioner any authority as 2925 to the content or interpretation of any manufacturer's or distributor's warranty.

2926 § 46.2-1980. Operation of dealership by manufacturer.

2927 It shall be unlawful for any T&M vehicle manufacturer, factory branch, distributor, distributor 2928 branch, or subsidiary thereof, to own, operate, or control any T&M vehicle dealership in the 2929 Commonwealth. However, this section shall not prohibit:

2930 1. The operation by a manufacturer, factory branch, distributor, distributor branch, or subsidiary 2931 thereof, of a dealership for a temporary period, not to exceed one year, during the transition from one 2932 owner or operator to another;

2933 2. The ownership or control of a dealership by a manufacturer, factory branch, distributor, 2934 distributor branch, or subsidiary thereof, while the dealership is being sold under a bona fide contract 2935 or purchase option to the operator of the dealership:

2936 3. The ownership, operation, or control of a dealership by a manufacturer, factory branch, 2937 distributor, distributor branch, or subsidiary thereof, if the manufacturer, factory branch, distributor, 2938 distributor branch, or subsidiary has been engaged in the retail sale of T&M vehicles through the 2939 dealership for a continuous period of three years prior to July 1, 1972, and if the Commissioner 2940 determines, after a hearing on the matter at the request of any party, that there is no dealer 2941 independent of the manufacturer or distributor, factory branch or distributor branch, or subsidiary 2942 thereof available in the community to own and operate the franchise in a manner consistent with the 2943 *public interest;*

2944 4. The ownership, operation, or control of a dealership by a manufacturer, factory branch, 2945 distributor, distributor branch, or subsidiary thereof if the Commissioner determines, after a hearing at 2946 the request of any party, that there is no dealer independent of the manufacturer or distributor, factory 2947 branch or distributor branch, or subsidiary thereof available in the community or trade area to own and 2948 operate the franchise in a manner consistent with the public interest;

2949 5. The ownership, operation, or control of a dealership dealing exclusively with school buses by a 2950 school bus manufacturer or school bus parts manufacturer or a person who assembles school buses; or

2951 6. The ownership, operation, or control of a dealership dealing exclusively with refined fuels truck 2952 tanks by a manufacturer of refined fuels truck tanks or by a person who assembles refined fuels truck 2953 tanks. 2954

§ 46.2-1981. Ownership of service facilities.

2955 It shall be unlawful for any T&M vehicle manufacturer, factory branch, distributor, distributor 2956 branch, or subsidiary thereof, to own, operate, or control, either directly or indirectly, any T&M vehicle 2957 warranty or service facility located in the Commonwealth. Nothing in this section shall prohibit any 2958 T&M vehicle manufacturer, factory branch, distributor, distributor branch, or subsidiary thereof, from 2959 owning, operating, or controlling any warranty or service facility for warranty or service of T&M 2960 vehicles owned or operated by the manufacturer, factory branch, distributor, distributor branch, or 2961 subsidiary thereof. Nothing contained in this section shall prohibit a T&M vehicle manufacturer, factory 2962 branch, distributor, or distributor branch from performing service for reasons of compliance with an order of a court of competent jurisdiction or of warranty under Chapter 17.3 (§ 59.1-207.9 et seq.) of 2963 2964 *Title* 59.1.

2965 The preceding provisions of this section shall not apply to manufacturers of refined fuels truck tanks 2966 or to persons who assemble refined fuels truck tanks or to persons who exclusively manufacture or 2967 assemble school buses or school bus parts.

2968 § 46.2-1982. Hearings and other remedies.

2969 A. In every case of a hearing before the Commissioner authorized under this article, the 2970 Commissioner shall give reasonable notice of each hearing to all interested parties, and the 2971 Commissioner's decision shall be binding on the parties, subject to the rights of judicial review and 2972 appeal as provided in Chapter 1.1:1 (§ 9-6.14:1 et seq.) of Title 9.

2973 B. Hearings before the Commissioner under this article shall commence within ninety days of the 2974 request for a hearing and the Commissioner's decision shall be rendered within sixty days from the 2975 receipt of the hearing officer's recommendation. Hearings authorized under this article shall be presided 2976 over by a hearing officer selected from a list prepared by the Executive Secretary of the Supreme Court 2977 of Virginia. On request of the Commissioner, the Executive Secretary will name a hearing officer from 2978 the list, selected on a rotation system administered by the Executive Secretary. The hearing officer shall 2979 provide recommendations to the Commissioner within ninety days of the conclusion of the hearing.

2980 C. Notwithstanding any contrary provision of this article, the Commissioner shall initiate 2981 investigations, conduct hearings, and determine the rights of parties under this article whenever he is 2982 provided information indicating a possible violation of any provision of this article.

2983 D. For purposes of any matter brought to the Commissioner under subdivisions 3, 4, 5, 6 and 9 of 2984 § 46.2-1976 with respect to which the Commissioner is to determine whether there is good cause for a

2985 proposed action or whether it would be unreasonable under the circumstances, the Commissioner shall 2986 consider:

- 2987 1. The volume of the affected dealer's business in the relevant market area;
- 2988 2. The nature and extent of the dealer's investment in its business;
- 2989 3. The adequacy of the dealer's service facilities, equipment, parts, supplies, and personnel;
- 2990 4. The effect of the proposed action on the community;
- 2991 5. The extent and quality of the dealer's service under T&M vehicle warranties;
- 2992 6. The dealer's performance under the terms of its franchise; and
- 2993 7. Other economic and geographical factors reasonably associated with the proposed action.

2994 With respect to subdivision 6 of this subsection, any performance standard or program for measuring 2995 dealership performance that may have a material effect on a dealer, and the application of any such standard or program by a manufacturer or distributor, shall be fair, reasonable, and equitable and, if 2996 2997 based upon a survey, shall be based upon a statistically valid sample. Upon the request of any dealer, a 2998 manufacturer or distributor shall disclose in writing to the dealer a description of how a performance 2999 standard or program is designed and all relevant information used in the application of the performance 3000 standard or program to that dealer.

3001 § 46.2-1983. Late model and factory repurchase franchises.

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3002 Franchised late model or factory repurchase T&M vehicle dealers shall have the same rights and 3003 obligations as provided for franchised new T&M vehicle dealers in Article 7 (§ 46.2-1973 et seq.) of 3004 this chapter, mutatis mutandis. 3005

Article 8.

Denial, Suspension, and Revocation of Dealer Licenses.

§ 46.2-1984. Acts of officers, directors, partners, and salespersons.

3008 If a licensee or registrant is a partnership or corporation, it shall be sufficient cause for the denial, suspension, or revocation of a license or certificate of dealer registration that any officer, director, or 3009 trustee of the partnership or corporation, or any member in the case of a partnership or the dealer-operator, has committed any act or omitted any duty which would be cause for refusing, 3010 3011 suspending, or revoking a license or certificate of dealer registration issued to him as an individual 3012 3013 under this chapter. Each licensee or registrant shall be responsible for the acts of any of his 3014 salespersons while acting as his agent, if the licensee approved of those acts or had knowledge of those acts or other similar acts and, after such knowledge, retained the benefit, proceeds, profits, or 3015 3016 advantages accruing from those acts or otherwise ratified those acts.

§ 46.2-1985. Grounds for denving, suspending, or revoking licenses or certificates of dealer 3017 3018 registration or qualification.

3019 A license or certificate of dealer registration or qualification issued under this subtitle may be 3020 denied, suspended, or revoked on any one or more of the following grounds:

3021 1. Material misstatement or omission in application for license, dealer's license plates, certificate of 3022 dealer registration, certificate of qualification, or certificate of title;

3023 2. Failure to comply subsequent to receipt of a written warning from the Department or any willful 3024 failure to comply with any provision of this chapter or any regulation promulgated by the Commissioner 3025 under this chapter;

3026 3. Failure to have an established place of business as defined in § 46.2-1910 or failure to have as 3027 the dealer-operator an individual who holds a valid certificate of qualification;

3028 4. Defrauding any retail buyer, to the buyer's damage, or any other person in the conduct of the 3029 licensee's or registrant's business:

3030 5. Employment of fraudulent devices, methods or practices in connection with compliance with the 3031 requirements under the statutes of the Commonwealth with respect to the retaking of vehicles under 3032 retail installment contracts and the redemption and resale of those vehicles; 3033

6. Having used deceptive acts or practices;

3034 7. Knowingly advertising by any means any assertion, representation, or statement of fact which is 3035 untrue, misleading, or deceptive in any particular relating to the conduct of the business licensed or 3036 registered or for which a license or registration is sought;

3037 8. Having been convicted of any fraudulent act in connection with the business of selling vehicles or 3038 any consumer-related fraud;

3039 9. Having been convicted of any criminal act involving the business of selling vehicles;

3040 10. Willfully retaining in his possession title to a T&M vehicle that has not been completely and 3041 legally assigned to him;

3042 11. Failure to comply with any provision of Chapter 4.1 (§ 36-85.2 et seq.) of Title 36 or any 3043 regulation promulgated pursuant to that chapter;

3044 12. Leasing, renting, lending, or otherwise allowing the use of a dealer's license plate by persons not 3045 specifically authorized under this title;

3046 13. Having been convicted of a felony;

3047 14. Failure to submit to the Department, within thirty days from the date of sale, any application, 3048 tax, or fee collected for the Department on behalf of a buyer;

- 3049 15. Having been convicted of larceny of a vehicle or receipt or sale of a stolen vehicle;
- 3050 16. Having been convicted of odometer tampering or any related violation;

3051 17. If a salvage dealer, salvage pool, or rebuilder, failing to comply with any provision of Chapter 3052 16 of this title or any regulation promulgated by the Commissioner under that chapter; or

3053 18. Failing to maintain automobile liability insurance, issued by a company licensed to do business 3054 in the Commonwealth, or a certificate of self-insurance as defined in § 46.2-368, with respect to each 3055 dealer's license plate issued to the dealer by the Department.

3056 § 46.2-1986. Suspension, revocation, and refusal to renew licenses or certificates of dealer 3057 registration or qualification; notice and hearing.

3058 A. Except as provided in subsection B of this section, no license or certificate of dealer registration 3059 or qualification issued under this subtitle shall be suspended or revoked, or renewal thereof refused, until a written copy of the complaint made has been furnished to the licensee, registrant, or qualifier 3060 3061 against whom the same is directed and a public hearing thereon has been had before the Commissioner. At least ten days' written notice of the time and place of the hearing shall be given to the licensee, 3062 3063 registrant, or qualifier by registered mail addressed to his last known post-office address or as shown 3064 on his license or certificate or other record of information in possession of the Commissioner. At the 3065 hearing the licensee, registrant, or qualifier shall have the right to be heard personally or by counsel. 3066 After hearing, the Commissioner may suspend, revoke, or refuse to renew the license or certificate in 3067 question. Immediate notice of any suspension, revocation, or refusal shall be given to the licensee, 3068 registrant, or qualifier in the same manner provided in this section for giving notices of hearing.

3069 B. Should a dealer fail to maintain an established place of business, the Commissioner may cancel 3070 the license of the dealer without a hearing after notification of the intent to cancel has been sent, by return receipt mail, to the dealer at the dealer's residence and business addresses, and the notices are 3071 3072 returned undelivered or the dealer does not respond within twenty days from the date the notices were 3073 sent. Any subsequent application for a dealer's license shall be treated as an original application. 3074

§ 46.2-1987. Appeals from actions of the Commissioner.

3075 Any person aggrieved by the action of the Commissioner in refusing to grant or renew a license or 3076 certificate of dealer registration or qualification issued under this chapter, or by any other action of the 3077 Commissioner which is alleged to be improper, unreasonable, or unlawful under the provisions of this 3078 chapter is entitled to judicial review in accordance with the provisions of the Administrative Process Act 3079 (§ 9-6.14:1 et seq.).

3080 § 46.2-1988. Appeals to Court of Appeals; bond.

3081 Either party may appeal from the decision of the court under § 46.2-1987 to the Court of Appeals. 3082 These appeals shall be taken and prosecuted in the same manner and with like effect as is provided by 3083 law in other cases appealed as a matter of right to the Court of Appeals.

3084 No appeal shall be taken on behalf of the person whose license or certificate of registration or 3085 qualification was suspended or revoked until the person enters into a proper bond with surety approved 3086 by the trial court in an amount determined by the trial court, not to exceed \$5,000, to observe the T&M 3087 vehicle laws of the Commonwealth, including the provisions of this chapter, until final judgment of the 3088 Court of Appeals.

3089 § 46.2-1989. Equitable remedies not impaired.

3090 The remedy at law provided by §§ 46.2-1987 and 46.2-1988 shall not in any manner impair the right 3091 to applicable equitable relief. That right to equitable relief is hereby preserved, notwithstanding the 3092 provisions of §§ 46.2-1987 and 46.2-1988.

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Article 9.

T&M Vehicle Dealer Advertising.

3095 § 46.2-1990. Regulated advertising practices.

3096 For purposes of this chapter, a violation of the following regulated advertising practices shall be an 3097 unfair, deceptive, or misleading act or practice.

3098 1. A vehicle shall not be advertised as new, either by word or implication, unless it is one which 3099 conforms to the requirements of § 46.2-1900.

3100 2. When advertising any vehicle which does not conform to the definition of "new" as provided in 3101 § 46.2-1900, the fact that it is used shall be clearly and unequivocally expressed by the term "used" or 3102 by such other term as is commonly understood to mean that the vehicle is used. By way of example but 3103 not by limitation, "special purchase" by itself is not a satisfactory disclosure; however, such terms as 3104 "demonstrator" or "former leased vehicles" used alone clearly express that the vehicles are used for 3105 advertising purposes.

3106 3. Advertisement of finance charges or other interest rates shall not be used when there is a cost to

3107 buy-down said charge or rate which is passed on, in whole or in part, to the purchaser.

3108 4. Terms, conditions, and disclaimers shall be stated clearly and conspicuously. An asterisk or other 3109 reference symbol may be used to point to a disclaimer or other information, but shall not be used as a 3110 means of contradicting or changing the meaning of an advertised statement.

5. The expiration date of an advertised sale shall be clearly and conspicuously disclosed. 3111

3112 6. The term "list price," "sticker price," or "suggested retail price" and similar terms, shall be used 3113 only in reference to the manufacturer's suggested retail price for new vehicles or the dealer's own usual 3114 and customary price for used vehicles.

7. Terms such as "at cost," "below cost," "\$ off cost" shall not be used in advertisements because of 3115 3116 the difficulty in determining a dealer's actual net cost at the time of the sale. Terms such as "invoice price," "\$ over invoice," may be used, provided that the invoice referred to is the manufacturer's factory 3117 invoice or a bona fide bill of sale and the invoice or bill of sale is available for customer inspection. 3118

"Manufacturer's factory invoice" means that document supplied by the manufacturer to the dealer 3119 listing the manufacturer's charge to the dealer before any deduction for holdback, group advertising, 3120 3121 factory incentives or rebates, or any governmental charges.

3122 8. When the price or credit terms of a vehicle are advertised, the vehicle shall be fully identified as to year, make, and model. In addition, in advertisements placed by individual dealers and not line-make 3123 3124 marketing groups, the stated price or credit terms shall include all charges which the buyer must pay to 3125 the seller, except buyer-selected options, state and local fees and taxes, and manufacturer's or 3126 distributor's freight or destination charges. If freight or destination charges are not included in the 3127 advertised price, the amount of any such freight or destination charge must be clearly and 3128 conspicuously disclosed.

3129 9. Advertisements which set out a policy of matching or bettering competitors' prices shall not be 3130 used unless the terms of the offer are specific, verifiable and reasonable.

10. Advertisements of "dealer rebates" shall not be used. This does not affect advertisement of 3131 3132 manufacturer rebates.

11. "Free," "at no cost," or other words to that effect shall not be used unless the "free" item, 3133 3134 merchandise, or service is available without a purchase. This provision shall not apply to advertising 3135 placed by manufacturers, distributors, or line-make marketing groups.

3136 12. "Bait" advertising, in which an advertiser may have no intention to sell at the price or terms 3137 advertised, shall not be used. By way of example, but not by limitation:

3138 a. If a specific vehicle is advertised, the seller shall be in possession of a reasonable supply of said 3139 vehicles, and they shall be available at the advertised price. If the advertised vehicle is available only in 3140 limited numbers or only by order, that shall be stated in the advertisement. For purposes of this 3141 subdivision, the listing of a vehicle by stock number or vehicle identification number in the 3142 advertisement for a used vehicle is one means of satisfactorily disclosing a limitation of availability. 3143 Stock numbers or vehicle identification numbers shall not be used in advertising a new vehicle unless 3144 the advertisement clearly and conspicuously discloses that it relates to only one vehicle;

b. Advertising a vehicle at a certain price, including "as low as" statements, but having available for sale only vehicles equipped with dealer added cost "options" which increase the selling price, above the 3145 3146 3147 advertised price, shall also be considered "bait" advertising; 3148

c. If a lease payment is advertised, the fact that it is a lease arrangement shall be disclosed.

3149 13. The term "repossessed" shall be used only to describe vehicles that have been sold, registered, 3150 titled and then taken back from a purchaser and not yet resold to an ultimate user. Advertisers offering 3151 repossessed vehicles for sale shall provide proof of repossession upon request.

3152 14. Words such as "finance" or "loan" shall not be used in a T&M vehicle advertiser's firm name or 3153 trade name, unless that person is actually engaged in the financing of T&M vehicles.

3154 15. Any advertisement which gives the impression a dealer has a special arrangement or relationship 3155 with the distributor or manufacturer, as compared to similarly situated dealers, shall not be used. 3156

§ 46.2-1991. Enforcement; regulations.

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The Commissioner may promulgate regulations reasonably necessary for enforcement of this article.

3158 In addition to any other sanctions or remedies available to the Commissioner under this chapter, the 3159 Commissioner may assess a civil penalty not to exceed \$1,000 for any single violation of this article. Each day that a violation continues shall constitute a separate violation. 3160

2. That upon establishment of the Motor Vehicle Dealer Board provided for in this act, such 3161 3162 Board shall enter into an agreement, signed by the Secretary of Transportation, with the 3163 Department of Motor Vehicles, to transfer from the Department to the Board tangible personal 3164 property and records relevant to the transfer of duties and powers as required by the provisions 3165 of this act. This agreement shall also provide for the orderly transfer of administrative and other responsibilities as required by the provisions of this act. Such transfer shall begin on July 1, 1995, 3166 and be completed no later than December 31, 1995. At such time the Board shall fully assume all 3167

- 3168 responsibilities and authority as set out in this act. Employees of the Department of Motor
- 3169 Vehicles shall continue to provide administrative support to the Board through December 31, 1995. 3170 3. That regulations promulgated by the Department for the purposes of carrying out the
- 3171 provisions of this act shall remain in force until such regulations are amended, modified, or 3172 repealed by the Board.
- **3173 4.** That, until such time as the Motor Vehicle Dealer Board has established fees as authorized by the provisions of this act, existing fees shall remain in effect.
- 3175 5. That the Department of Motor Vehicles shall administer the Transaction Recovery Fund 3176 through December 31, 1995. All claims against the Transaction Recovery Fund filed after
- 3177 December 31, 1995, shall be administered by the Board. Any claim filed with the Department 3178 prior to January 1, 1996, and not settled before that date, shall be processed by the Department.
- 3179 Any judgments awarded shall be paid from the Transaction Recovery Fund.
- 3180 6. That §§ 46.2-1502 and 46.2-1541 of the Code of Virginia are repealed.