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HOUSE BILL NO. 1218

Offered January 18, 2022

A *BILL to amend and reenact §§ 46.2-119 and 59.1-200 of the Code of Virginia and to repeal § 46.2-1233.3 of the Code of Virginia, relating to towing enforcement.*

Patron—Lopez

Referred to Committee on Transportation

Be it enacted by the General Assembly of Virginia:**1. That §§ 46.2-119 and 59.1-200 of the Code of Virginia are amended and reenacted as follows:****§ 46.2-119. Complaints against tow truck drivers or towing and recovery operators; enforcement by the Office of the Attorney General and through the Virginia Consumer Protection Act.**

A. Any consumer aggrieved by the actions of a (i) tow truck driver for an alleged violation of subsection A of § 46.2-118 or § 46.2-1217, 46.2-1231, or 46.2-1233.1 or (ii) towing and recovery operator for an alleged violation of subsection B of § 46.2-118 or § 46.2-1217, 46.2-1231, or 46.2-1233.1 may file a complaint with the Division of Consumer Counsel of the Office of the Attorney General for appropriate action in accordance with this section and any other applicable law.

B. The Attorney General may cause an action to be brought in the appropriate circuit court in the name of the Commonwealth to enjoin any violation of § 46.2-118, 46.2-1217, 46.2-1231, or 46.2-1233.1. The circuit court having jurisdiction may enjoin such violations notwithstanding the existence of an adequate remedy at law. In any action under this section, it shall not be necessary that damages or intent be proved to establish a violation. The standard of proof at trial shall be a preponderance of the evidence. The circuit court may issue temporary or permanent injunctions to restrain and prevent violations of § 46.2-118, 46.2-1217, 46.2-1231, or 46.2-1233.1.

C. In any action brought under this section, the Attorney General may recover damages and such other relief allowed by law, including restitution on behalf of consumers injured by violations of § 46.2-118, 46.2-1217, 46.2-1231, or 46.2-1233.1, as well as costs and reasonable expenses incurred by the Commonwealth in investigating and preparing the case, including attorney fees.

D. *In addition to the remedies available pursuant to this section, any violation of § 46.2-118, 46.2-1231, or 46.2-1233.1 shall be subject to any and all of the enforcement provisions of the Virginia Consumer Protection Act (§ 59.1-196 et seq.).*

§ 59.1-200. Prohibited practices.

A. The following fraudulent acts or practices committed by a supplier in connection with a consumer transaction are hereby declared unlawful:

1. Misrepresenting goods or services as those of another;
2. Misrepresenting the source, sponsorship, approval, or certification of goods or services;
3. Misrepresenting the affiliation, connection, or association of the supplier, or of the goods or services, with another;
4. Misrepresenting geographic origin in connection with goods or services;
5. Misrepresenting that goods or services have certain quantities, characteristics, ingredients, uses, or benefits;
6. Misrepresenting that goods or services are of a particular standard, quality, grade, style, or model;
7. Advertising or offering for sale goods that are used, secondhand, repossessed, defective, blemished, deteriorated, or reconditioned, or that are "seconds," irregulars, imperfects, or "not first class," without clearly and unequivocally indicating in the advertisement or offer for sale that the goods are used, secondhand, repossessed, defective, blemished, deteriorated, reconditioned, or are "seconds," irregulars, imperfects or "not first class";
8. Advertising goods or services with intent not to sell them as advertised, or with intent not to sell at the price or upon the terms advertised.

In any action brought under this subdivision, the refusal by any person, or any employee, agent, or servant thereof, to sell any goods or services advertised or offered for sale at the price or upon the terms advertised or offered, shall be prima facie evidence of a violation of this subdivision. This paragraph shall not apply when it is clearly and conspicuously stated in the advertisement or offer by which such goods or services are advertised or offered for sale, that the supplier or offeror has a limited quantity or amount of such goods or services for sale, and the supplier or offeror at the time of such advertisement or offer did in fact have or reasonably expected to have at least such quantity or amount for sale;

9. Making false or misleading statements of fact concerning the reasons for, existence of, or amounts

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59 of price reductions;

60 10. Misrepresenting that repairs, alterations, modifications, or services have been performed or parts
61 installed;

62 11. Misrepresenting by the use of any written or documentary material that appears to be an invoice
63 or bill for merchandise or services previously ordered;

64 12. Notwithstanding any other provision of law, using in any manner the words "wholesale,"
65 "wholesaler," "factory," or "manufacturer" in the supplier's name, or to describe the nature of the
66 supplier's business, unless the supplier is actually engaged primarily in selling at wholesale or in
67 manufacturing the goods or services advertised or offered for sale;

68 13. Using in any contract or lease any liquidated damage clause, penalty clause, or waiver of
69 defense, or attempting to collect any liquidated damages or penalties under any clause, waiver, damages,
70 or penalties that are void or unenforceable under any otherwise applicable laws of the Commonwealth,
71 or under federal statutes or regulations;

72 13a. Failing to provide to a consumer, or failing to use or include in any written document or
73 material provided to or executed by a consumer, in connection with a consumer transaction any
74 statement, disclosure, notice, or other information however characterized when the supplier is required
75 by 16 C.F.R. Part 433 to so provide, use, or include the statement, disclosure, notice, or other
76 information in connection with the consumer transaction;

77 14. Using any other deception, fraud, false pretense, false promise, or misrepresentation in connection
78 with a consumer transaction;

79 15. Violating any provision of § 3.2-6509, 3.2-6512, 3.2-6513, 3.2-6513.1, 3.2-6514, 3.2-6515,
80 3.2-6516, or 3.2-6519 is a violation of this chapter;

81 16. Failing to disclose all conditions, charges, or fees relating to:

82 a. The return of goods for refund, exchange, or credit. Such disclosure shall be by means of a sign
83 attached to the goods, or placed in a conspicuous public area of the premises of the supplier, so as to be
84 readily noticeable and readable by the person obtaining the goods from the supplier. If the supplier does
85 not permit a refund, exchange, or credit for return, he shall so state on a similar sign. The provisions of
86 this subdivision shall not apply to any retail merchant who has a policy of providing, for a period of not
87 less than 20 days after date of purchase, a cash refund or credit to the purchaser's credit card account
88 for the return of defective, unused, or undamaged merchandise upon presentation of proof of purchase.
89 In the case of merchandise paid for by check, the purchase shall be treated as a cash purchase and any
90 refund may be delayed for a period of 10 banking days to allow for the check to clear. This subdivision
91 does not apply to sale merchandise that is obviously distressed, out of date, post season, or otherwise
92 reduced for clearance; nor does this subdivision apply to special order purchases where the purchaser
93 has requested the supplier to order merchandise of a specific or unusual size, color, or brand not
94 ordinarily carried in the store or the store's catalog; nor shall this subdivision apply in connection with a
95 transaction for the sale or lease of motor vehicles, farm tractors, or motorcycles as defined in §
96 46.2-100;

97 b. A layaway agreement. Such disclosure shall be furnished to the consumer (i) in writing at the time
98 of the layaway agreement, or (ii) by means of a sign placed in a conspicuous public area of the
99 premises of the supplier, so as to be readily noticeable and readable by the consumer, or (iii) on the bill
100 of sale. Disclosure shall include the conditions, charges, or fees in the event that a consumer breaches
101 the agreement;

102 16a. Failing to provide written notice to a consumer of an existing open-end credit balance in excess
103 of \$5 (i) on an account maintained by the supplier and (ii) resulting from such consumer's overpayment
104 on such account. Suppliers shall give consumers written notice of such credit balances within 60 days of
105 receiving overpayments. If the credit balance information is incorporated into statements of account
106 furnished consumers by suppliers within such 60-day period, no separate or additional notice is required;

107 17. If a supplier enters into a written agreement with a consumer to resolve a dispute that arises in
108 connection with a consumer transaction, failing to adhere to the terms and conditions of such an
109 agreement;

110 18. Violating any provision of the Virginia Health Club Act, Chapter 24 (§ 59.1-294 et seq.);

111 19. Violating any provision of the Virginia Home Solicitation Sales Act, Chapter 2.1 (§ 59.1-21.1 et
112 seq.);

113 20. Violating any provision of the Automobile Repair Facilities Act, Chapter 17.1 (§ 59.1-207.1 et
114 seq.);

115 21. Violating any provision of the Virginia Lease-Purchase Agreement Act, Chapter 17.4
116 (§ 59.1-207.17 et seq.);

117 22. Violating any provision of the Prizes and Gifts Act, Chapter 31 (§ 59.1-415 et seq.);

118 23. Violating any provision of the Virginia Public Telephone Information Act, Chapter 32
119 (§ 59.1-424 et seq.);

120 24. Violating any provision of § 54.1-1505;

25. Violating any provision of the Motor Vehicle Manufacturers' Warranty Adjustment Act, Chapter 17.6 (§ 59.1-207.34 et seq.);
26. Violating any provision of § 3.2-5627, relating to the pricing of merchandise;
27. Violating any provision of the Pay-Per-Call Services Act, Chapter 33 (§ 59.1-429 et seq.);
28. Violating any provision of the Extended Service Contract Act, Chapter 34 (§ 59.1-435 et seq.);
29. Violating any provision of the Virginia Membership Camping Act, Chapter 25 (§ 59.1-311 et seq.);
30. Violating any provision of the Comparison Price Advertising Act, Chapter 17.7 (§ 59.1-207.40 et seq.);
31. Violating any provision of the Virginia Travel Club Act, Chapter 36 (§ 59.1-445 et seq.);
32. Violating any provision of §§ 46.2-118, 46.2-1231, and 46.2-1233.1;
33. Violating any provision of Chapter 40 (§ 54.1-4000 et seq.) of Title 54.1;
34. Violating any provision of Chapter 10.1 (§ 58.1-1031 et seq.) of Title 58.1;
35. Using the consumer's social security number as the consumer's account number with the supplier, if the consumer has requested in writing that the supplier use an alternate number not associated with the consumer's social security number;
36. Violating any provision of Chapter 18 (§ 6.2-1800 et seq.) of Title 6.2;
37. Violating any provision of § 8.01-40.2;
38. Violating any provision of Article 7 (§ 32.1-212 et seq.) of Chapter 6 of Title 32.1;
39. Violating any provision of Chapter 34.1 (§ 59.1-441.1 et seq.);
40. Violating any provision of Chapter 20 (§ 6.2-2000 et seq.) of Title 6.2;
41. Violating any provision of the Virginia Post-Disaster Anti-Price Gouging Act, Chapter 46 (§ 59.1-525 et seq.);
42. Violating any provision of Chapter 47 (§ 59.1-530 et seq.);
43. Violating any provision of § 59.1-443.2;
44. Violating any provision of Chapter 48 (§ 59.1-533 et seq.);
45. Violating any provision of Chapter 25 (§ 6.2-2500 et seq.) of Title 6.2;
46. Violating the provisions of clause (i) of subsection B of § 54.1-1115;
47. Violating any provision of § 18.2-239;
48. Violating any provision of Chapter 26 (§ 59.1-336 et seq.);
49. Selling, offering for sale, or manufacturing for sale a children's product the supplier knows or has reason to know was recalled by the U.S. Consumer Product Safety Commission. There is a rebuttable presumption that a supplier has reason to know a children's product was recalled if notice of the recall has been posted continuously at least 30 days before the sale, offer for sale, or manufacturing for sale on the website of the U.S. Consumer Product Safety Commission. This prohibition does not apply to children's products that are used, secondhand or "seconds";
50. Violating any provision of Chapter 44.1 (§ 59.1-518.1 et seq.);
51. Violating any provision of Chapter 22 (§ 6.2-2200 et seq.) of Title 6.2;
52. Violating any provision of § 8.2-317.1;
53. Violating subsection A of § 9.1-149.1;
54. Selling, offering for sale, or using in the construction, remodeling, or repair of any residential dwelling in the Commonwealth, any drywall that the supplier knows or has reason to know is defective drywall. This subdivision shall not apply to the sale or offering for sale of any building or structure in which defective drywall has been permanently installed or affixed;
55. Engaging in fraudulent or improper or dishonest conduct as defined in § 54.1-1118 while engaged in a transaction that was initiated (i) during a declared state of emergency as defined in § 44-146.16 or (ii) to repair damage resulting from the event that prompted the declaration of a state of emergency, regardless of whether the supplier is licensed as a contractor in the Commonwealth pursuant to Chapter 11 (§ 54.1-1100 et seq.) of Title 54.1;
56. Violating any provision of Chapter 33.1 (§ 59.1-434.1 et seq.);
57. Violating any provision of § 18.2-178, 18.2-178.1, or 18.2-200.1;
58. Violating any provision of Chapter 17.8 (§ 59.1-207.45 et seq.);
59. Violating any provision of subsection E of § 32.1-126;
60. Violating any provision of § 54.1-111 relating to the unlicensed practice of a profession licensed under Chapter 11 (§ 54.1-1100 et seq.) or Chapter 21 (§ 54.1-2100 et seq.) of Title 54.1;
61. Violating any provision of § 2.2-2001.5;
62. Violating any provision of Chapter 5.2 (§ 54.1-526 et seq.) of Title 54.1;
63. Violating any provision of § 6.2-312;
64. Violating any provision of Chapter 20.1 (§ 6.2-2026 et seq.) of Title 6.2;
65. Violating any provision of Chapter 26 (§ 6.2-2600 et seq.) of Title 6.2; and
66. Violating any provision of Chapter 54 (§ 59.1-586 et seq.).

182 B. Nothing in this section shall be construed to invalidate or make unenforceable any contract or
183 lease solely by reason of the failure of such contract or lease to comply with any other law of the
184 Commonwealth or any federal statute or regulation, to the extent such other law, statute, or regulation
185 provides that a violation of such law, statute, or regulation shall not invalidate or make unenforceable
186 such contract or lease.

187 **2. That § 46.2-1233.3 of the Code of Virginia is repealed.**