

**Commission on Local Government**

**Estimate of Local Fiscal Impact**

2020 General Assembly Session

**Bill:** SB720

**Patron:** McClellan

**Date:** 1/27/2020

In accordance with the provisions of §30-19.03 of the Code of Virginia, the staff of the Commission on Local Government offers the following analysis of the above-referenced legislation:

**Bill Summary:**

PSAP dispatchers; telecommunicator cardiopulmonary resuscitation; Emergency Medical Dispatch education program. Requires each public safety answering point (PSAP) to provide training and equipment for each of its dispatchers in telecommunicator cardiopulmonary resuscitation (T-CPR), which is defined in the bill as the delivery of cardiopulmonary resuscitation instructions to a caller by a dispatcher before arrival of medical assistance by emergency responders. The measure (i) requires the 9-1-1 Services Board to adopt regulations that establish training and equipment standards and (ii) authorizes a PSAP to enter into reciprocal agreements with another PSAP to transfer callers to the other PSAP at times that the initial PSAP does not have a trained dispatcher on duty able to provide T-CPR. The measure establishes immunity from civil damages for dispatchers who instruct a caller on T-CPR. The measure also requires each operator of a PSAP to implement a requirement that each of its dispatchers complete an Emergency Medical Dispatch education program by July 1, 2024.

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**Executive Summary:**

Localities have evaluated a negative fiscal impact ranging from \$0.00 - \$75,000.00. Most of the localities responded with no fiscal impact because they already meet the standards proposed by the bill. Of those localities that responded with a cost, it was noted that the cost would be related to a computer integrated program with ongoing maintenance fees, initial certification for dispatchers, course fees, recertification, and traveling.

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**Local Analysis:**

**Locality:** Augusta County

**Estimated Fiscal Impact:** \$23,002.00

Estimated Impact:

- Initial certification:
  - o Course fee
  - o \$365 x 21 dispatchers = \$7,665
  - o Course length is 24hrs x 21 employees = 504 hours x \$30.43 per hour average pay including fringes = \$15,337
- Total \$23,002 for original certification

Recertification (every 2 years)

- o \$50 x 21 dispatchers = \$1,150
- o 24 hours of CDE (continuing dispatch education) required per dispatcher
- o 24 x 21 dispatchers = 504 hours training x \$30.43 per hour average pay including fringes = \$15,337
- Total \$23,002 for recertification, not included in fiscal impact total as it would be ongoing.

This does not include costs to travel to take the class. The good point is that the County is already currently using the IAED program and card set but the legislation states each dispatcher has to have a certificate on file. We do not have any certified instructors to teach this class in house.

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**Locality:** City of Danville

**Estimated Fiscal Impact:** \$0.00

We currently meet the standards set forth in this bill.

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**Locality:** City of Harrisonburg

**Estimated Fiscal Impact:** \$0.00

There would be no fiscal impact to the City. The City already provides this type of training to its telecommunicators.

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**Locality:** City of Norfolk

**Estimated Fiscal Impact:** \$0.00

No impact is anticipated as the city already is in compliance with the requirements of the proposed legislation.

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**Locality:** City of Roanoke

**Estimated Fiscal Impact:** \$0.00

Per discussion with the City of Roanoke's E-911 Manager, our E-911 Dept is already adhering to the items outlined in this bill. There would be no additional fiscal impact on the City if it is passed.

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**Locality:** City of Virginia Beach **Estimated Fiscal Impact:** \$0.00

The City of Virginia Beach provides the trainings (TCPR and EMD) that would be required by this legislation.

**Locality:** City of Winchester **Estimated Fiscal Impact:** \$0.00

City of Winchester already meets standard

**Locality:** Fairfax County **Estimated Fiscal Impact:** \$0.00

There is no fiscal impact, as this training is currently part of the Fairfax County Department of Public Safety Communications training curriculum. This bill is very similar to HB 727 except that it lacks language regarding a quality assurance program included in the House bill.

**Locality:** Henrico County. **Estimated Fiscal Impact:** \$0.00

Henrico County already meets this proposed requirement.

**Locality:** Prince Edward County **Estimated Fiscal Impact:** \$75,500.00

he cost to provide Emergency Medical Dispatch to the PSAP with a computer integrated program would be a total of \$73,500 for the first year and \$4,500 for each year thereafter. The initial cost of the computer integrated program will be \$70,000 with a 5% or \$3,500 annual maintenance fee. The additional \$2,000 is the cost of annual training for the dispatchers.

**Locality:** Prince George County **Estimated Fiscal Impact:** \$2,200.00

Prince George County Communication's Officers are already pursuing certifications in CPR and EMD and will have complete by March 31, 2020. There will be an ongoing cost to have new officers trained and to re-certify existing officers. Annual cost is approximately \$2,200 for 17 center employees (ECC Manager; 2 Communications Supervisors and 14 Communications Officers).

**Locality:** Rockingham County **Estimated Fiscal Impact:** \$0.00

No affect.

**Locality:** Town of Blacksburg

**Estimated Fiscal Impact:** \$0.00

The Town does not have a PSAP. We have a regional PSAP. Currently our PSAP is doing Emergency Medical Dispatching. So it is part of our operating cost at this time. Not sure if this would increase our training costs.

**Locality:** Town of Buchanan

**Estimated Fiscal Impact:** \$0.00

No fiscal impact as our town is under the county's for dispatching.

**Locality:** Town of Luray

**Estimated Fiscal Impact:** \$1,000.00

Additional cost to locality to provide training to dispatchers.

**Professional and Other Organization**

**Analysis:**

**Organization:** Accomack-Northampton Planning District Commission

The fiscal impact for the Eastern Shore of Virginia is expected to be \$0. The Eastern Shore 911 Commission offers and certifies its dispatchers in this education format already. It handles 911 phone calls from the entire Eastern Shore of Virginia which includes Accomack County, including the Town of Chincoteague and Northampton County.