2018 SESSION

18101648D

SENATE BILL NO. 162

Offered January 10, 2018 Prefiled December 28, 2017

3 4 A BILL to amend and reenact §§ 38.2-3457, 38.2-3458, 38.2-3459, 38.2-4214, 38.2-4319, and 38.2-4509 5 of the Code of Virginia and to amend the Code of Virginia by adding in Title 38.2 a chapter numbered 64, consisting of sections numbered 38.2-6400 through 38.2-6415, and to repeal 6 7 § 38.2-3460 of the Code of Virginia and repeal the second enactment of Chapter 670 and the second enactment of Chapter 679 of the Acts of Assembly of 2013, relating to the establishment and operation of Marketplace Virginia to facilitate the purchase and sale of health plans and dental 8 9 10 plans in the Commonwealth; assessments.

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Referred to Committee on Commerce and Labor

Patron—Edwards

15 Be it enacted by the General Assembly of Virginia:

1. That §§ 38.2-3457, 38.2-3458, 38.2-3459, 38.2-4214, 38.2-4319, and 38.2-4509 of the Code of 16 Virginia are amended and reenacted and that the Code of Virginia is amended by adding in Title 17 38.2 a chapter numbered 64, consisting of sections numbered 38.2-6400 through 38.2-6415, as 18 19 follows: 20

§ 38.2-3457. Application for registration.

21 A. On or after September 1, 2014, no individual or entity shall act as a navigator in the 22 Commonwealth unless such individual or entity has been certified by the U.S. Department of Health 23 and Human Services Marketplace pursuant to § 38.2-6413 and registered with the Commission.

24 B. An application for registration under this article shall be in the form and containing the 25 information the Commission prescribes. Each applicant shall, at the time of applying for registration, pay 26 a nonrefundable application processing fee in an amount and in a manner prescribed by the Commission. 27 A criminal history record report shall accompany each individual registration application.

28 C. The Commission shall register the applicant if it finds that the character and general fitness of the 29 applicant are such as to warrant belief that the applicant will act as a navigator fairly, in the public 30 interest, and in accordance with law. 31

§ 38.2-3458. Power of Commission to investigate navigators.

32 A. The Commission shall have the power to examine and investigate the affairs of any person 33 engaged or alleged to be engaged in navigator activities in the Commonwealth to determine whether the 34 individual or entity has engaged or is engaging in any violation of this article.

35 B. Each registered navigator shall report to the Commission within 30 calendar days the following: 36 (i) any action taken by the U.S. Department of Health and Human Services Marketplace pursuant to 37 § 38.2-6413 to decertify the navigator; (ii) upon conviction of a felony, the facts and circumstances 38 surrounding that conviction; and (iii) the disposition of the matter of any administrative action taken 39 against the navigator in another jurisdiction or by another governmental agency in the Commonwealth.

40 § 38.2-3459. Grounds for termination, placing on probation, revocation, or suspension of 41 registration.

42 A. If the Commission determines that a registered navigator has violated this article, or any order or regulation adopted thereunder, after notice and opportunity to be heard, the Commission may impose a 43 44 penalty in accordance with §§ 38.2-218 and 38.2-219 and place on probation, suspend, or revoke any individual's or entity's registration. 45

46 B. The registration of any navigator shall terminate immediately when such navigator becomes 47 decertified by the U.S. Department of Health and Human Services Marketplace pursuant to § 38.2-6413, 48 whether or not the Commission has been notified of such decertification. 49

§ 38.2-4214. Application of certain provisions of law.

50 No provision of this title except this chapter and, insofar as they are not inconsistent with this 51 chapter, §§ 38.2-200, 38.2-203, 38.2-209 through 38.2-213, 38.2-218 through 38.2-225, 38.2-230, 52 38.2-32, 38.2-305, 38.2-316, 38.2-316, 38.2-322, 38.2-325, 38.2-326, 38.2-400, 38.2-402 through 38.2-413, 38.2-500 through 38.2-515, 38.2-600 through 38.2-620, 38.2-700 through 38.2-705, 38.2-900 53 through 38.2-904, 38.2-1017, 38.2-1018, 38.2-1038, 38.2-1040 through 38.2-1044, Articles 1 54 55 (§ 38.2-1300 et seq.) and 2 (§ 38.2-1306.2 et seq.) of Chapter 13, §§ 38.2-1312, 38.2-1314, 38.2-1315.1, (\$ 50.2 1500 ct seq.) and 2 (\$ 50.2 1500.2 ct seq.) of chapter 13, \$\$ 50.2 1512, 50.2 1514, 50.2 15131, 38.2-1317 through 38.2-1328, 38.2-1334, 38.2-1340, 38.2-1400 through 38.2-1442, 38.2-1446, 38.2-1447, 38.2-1800 through 38.2-1836, 38.2-3400, 38.2-3401, 38.2-3404, 38.2-3405, 38.2-3405.1, 38.2-3406.1, 38.2-3406.2, 38.2-3407.1 through 38.2-3407.6:1, 38.2-3407.9 through 38.2-3407.19, 56 57 58

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59 38.2-3409, 38.2-3411 through 38.2-3419.1, 38.2-3430.1 through 38.2-3454, 38.2-3501, 38.2-3502, subdivision 13 of § 38.2-3503, subdivision 8 of § 38.2-3504, §§ 38.2-3514.1, 38.2-3514.2, §§ 38.2-3516
61 through 38.2-3520 as they apply to Medicare supplement policies, §§ 38.2-3522.1 through 38.2-3523.4, 38.2-3525, 38.2-3540.1, 38.2-3541 through 38.2-3542, 38.2-3543.2, Article 5 (§ 38.2-3551 et seq.) of Chapter 35, Chapter 35.1 (§ 38.2-3556 et seq.), §§ 38.2-3600 through 38.2-3607, Chapter 52 (§ 38.2-5200 et seq.), Chapter 55 (§ 38.2-5500 et seq.), and Chapter 58 (§ 38.2-5800 et seq.) of this title, and Chapter 64 (§ 38.2-6400 et seq.) shall apply to the operation of a plan.

66 § 38.2-4319. Statutory construction and relationship to other laws.

A. No provisions of this title except this chapter and, insofar as they are not inconsistent with this 67 chapter, §§ 38.2-100, 38.2-136, 38.2-200, 38.2-203, 38.2-209 through 38.2-213, 38.2-216, 38.2-218 68 through 38.2-225, 38.2-229, 38.2-305, 38.2-305, 38.2-316, 38.2-316.1, 38.2-322, 38.2-325, 38.2-326, 38.2-400, 38.2-402 through 38.2-413, 38.2-500 through 38.2-515, 38.2-600 through 38.2-620, Chapter 9 (§ 38.2-900 et seq.), §§ 38.2-1016.1 through 38.2-1023, 38.2-1057, 38.2-1306.1, Article 2 (§ 38.2-1306.269 70 71 et seq.), § 38.2-1315.1, Articles 3.1 (§ 38.2-1316.1 et seq.), 4 (§ 38.2-1317 et seq.), 5 (§ 38.2-1322 et 72 seq.), 5.1 (§ 38.2-1334.3 et seq.), and 5.2 (§ 38.2-1334.11 et seq.) of Chapter 13, Articles 1 (§ 38.2-1400 73 et seq.), 2 (§ 38.2-1412 et seq.), and 4 (§ 38.2-1446 et seq.) of Chapter 14, §§ 38.2-1800 through 74 38.2-1836, 38.2-3401, 38.2-3405, 38.2-3405.1, 38.2-3406.1, 38.2-3407.2 through 38.2-3407.6:1, 38.2-3407.9 through 38.2-3407.19, 38.2-3411, 38.2-3411.2, 38.2-3411.3, 38.2-3411.4, 38.2-3412.1, 75 76 38.2-3414.1, 38.2-3418.1 through 38.2-3418.17, 38.2-3419.1, 38.2-3430.1 through 38.2-3454, 38.2-3500, 77 subdivision 13 of § 38.2-3503, subdivision 8 of § 38.2-3504, §§ 38.2-3514.1, 38.2-3514.2, 38.2-3522.1 through 38.2-3523.4, 38.2-3525, 38.2-3540.1, 38.2-3540.2, 38.2-3541.2, 38.2-3542, 38.2-3543.2, Article 78 79 5 (§ 38.2-3551 et seq.) of Chapter 35, Chapter 35.1 (§ 38.2-3556 et seq.), Chapter 52 (§ 38.2-5200 et 80 seq.), Chapter 55 (§ 38.2-5500 et seq.), and Chapter 58 (§ 38.2-5800 et seq.), and Chapter 64 81 (§ 38.2-6400 et seq.) shall be applicable to any health maintenance organization granted a license under 82 83 this chapter. This chapter shall not apply to an insurer or health services plan licensed and regulated in 84 conformance with the insurance laws or Chapter 42 (§ 38.2-4200 et seq.) except with respect to the 85 activities of its health maintenance organization.

86 B. For plans administered by the Department of Medical Assistance Services that provide benefits 87 pursuant to Title XIX or Title XXI of the Social Security Act, as amended, no provisions of this title 88 except this chapter and, insofar as they are not inconsistent with this chapter, §§ 38.2-100, 38.2-136, 89 38.2-200, 38.2-203, 38.2-209 through 38.2-213, 38.2-216, 38.2-218 through 38.2-225, 38.2-229, 90 38.2-232, 38.2-322, 38.2-325, 38.2-400, 38.2-402 through 38.2-413, 38.2-500 through 38.2-515, 38.2-600 through 38.2-620, Chapter 9 (§ 38.2-900 et seq.), §§ 38.2-1016.1 through 38.2-1023, 38.2-1057, 38.2-1306.1, Article 2 (§ 38.2-1306.2 et seq.), § 38.2-1315.1, Articles 3.1 (§ 38.2-1316.1 et seq.), 4 91 92 (\$ 38.2-1317 et seq.), 5 (\$ 38.2-1300.2 et seq.), \$ 38.2-1313.1, Anticles 3.1 (\$ 38.2-1310.1 et seq.), 4 (\$ 38.2-1317 et seq.), 5 (\$ 38.2-1322 et seq.), 5.1 (\$ 38.2-1334.3 et seq.), and 5.2 (\$ 38.2-1334.11 et seq.) of Chapter 13, Articles 1 (\$ 38.2-1400 et seq.), 2 (\$ 38.2-1412 et seq.), and 4 (\$ 38.2-1446 et seq.) of Chapter 14, \$\$ 38.2-3401, 38.2-3405, 38.2-3407.2 through 38.2-3407.5, 38.2-3407.6, 38.2-3407.6:1, 38.2-3407.9; 38.2-3407.9:01, and 38.2-3407.9:02, subdivisions F 1, F 2, and F 3 of 2.2407.11, 2.22.2407.11, 2.22.2407.12, 93 94 95 96 § 38.2-3407.10, §§ 38.2-3407.11, 38.2-3407.11:3, 38.2-3407.13, 38.2-3407.13:1, 38.2-3407.14, 97 98 38.2-3411.2, 38.2-3418.1, 38.2-3418.2, 38.2-3419.1, 38.2-3430.1 through 38.2-3437, 38.2-3500, 99 subdivision 13 of § 38.2-3503, subdivision 8 of § 38.2-3504, §§ 38.2-3514.1, 38.2-3514.2, 38.2-3522.1 through 38.2-3523.4, 38.2-3525, 38.2-3540.1, 38.2-3540.2, 38.2-3541.2, 38.2-3542, 38.2-3543.2, Chapter 100 101 52 (§ 38.2-5200 et seq.), Chapter 55 (§ 38.2-5500 et seq.), and Chapter 58 (§ 38.2-5800 et seq.), and Chapter 64 (§ 38.2-6400 et seq.) shall be applicable to any health maintenance organization granted a 102 103 license under this chapter. This chapter shall not apply to an insurer or health services plan licensed and 104 regulated in conformance with the insurance laws or Chapter 42 (§ 38.2-4200 et seq.) except with 105 respect to the activities of its health maintenance organization.

106 C. Solicitation of enrollees by a licensed health maintenance organization or by its representatives
 107 shall not be construed to violate any provisions of law relating to solicitation or advertising by health
 108 professionals.

109 D. A licensed health maintenance organization shall not be deemed to be engaged in the unlawful
110 practice of medicine. All health care providers associated with a health maintenance organization shall
111 be subject to all provisions of law.

E. Notwithstanding the definition of an eligible employee as set forth in § 38.2-3431, a health maintenance organization providing health care plans pursuant to § 38.2-3431 shall not be required to offer coverage to or accept applications from an employee who does not reside within the health maintenance organization's service area.

F. For purposes of applying this section, "insurer" when used in a section cited in subsections A and
B shall be construed to mean and include "health maintenance organizations" unless the section cited
clearly applies to health maintenance organizations without such construction.

119 § 38.2-4509. Application of certain laws.

120 A. No provision of this title except this chapter and, insofar as they are not inconsistent with this

chapter, §§ 38.2-200, 38.2-203, 38.2-209 through 38.2-213, 38.2-218 through 38.2-225, 38.2-229, 121 122 38.2-316, 38.2-326, 38.2-400, 38.2-402 through 38.2-413, 38.2-500 through 38.2-515, 38.2-600 through 123 38.2-620, 38.2-900 through 38.2-904, 38.2-1038, 38.2-1040 through 38.2-1044, Articles 1 (§ 38.2-1300 124 et seq.) and 2 (§ 38.2-1306.2 et seq.) of Chapter 13, §§ 38.2-1312, 38.2-1314, 38.2-1315.1, Articles 4 125 (§ 38.2-1317 et seq.), 5 (§ 38.2-1322 et seq.), and 6 (§ 38.2-1335 et seq.) of Chapter 13, §§ 38.2-1400 126 through 38.2-1442, 38.2-1446, 38.2-1447, 38.2-1800 through 38.2-1836, 38.2-3401, 38.2-3404, 38.2-3405, 38.2-3407.1, 38.2-3407.4, 38.2-3407.10, 38.2-3407.13, 38.2-3407.14, 38.2-3407.15, 127 38.2-3407.17, 38.2-3407.19, 38.2-3415, 38.2-3541, Article 5 (§ 38.2-3551 et seq.) of Chapter 35, §§ 128 129 38.2-3600 through 38.2-3603, Chapter 55 (§ 38.2-5500 et seq.), and Chapter 58 (§ 38.2-5800 et seq.), 130 and Chapter 64 (§ 38.2-6400 et seq.) shall apply to the operation of a plan.

131 B. The provisions of subsection A of § 38.2-322 shall apply to an optometric services plan. The 132 provisions of subsection C of § 38.2-322 shall apply to a dental services plan.

133 C. The provisions of Article 1.2 (§ 32.1-137.7 et seq.) of Chapter 5 of Title 32.1 shall not apply to 134 either an optometric or dental services plan.

135 D. The provisions of § 38.2-3407.1 shall apply to claim payments made on or after January 1, 2014. 136 No optometric or dental services plan shall be required to pay interest computed under § 38.2-3407.1 if 137 the total interest is less than \$5. 138

CHAPTER 64.

MARKETPLACE VIRGINIA.

§ 38.2-6400. Definitions.

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As used in this chapter, unless the context requires a different meaning:

142 "American Health Benefit Marketplace" means the program established as a component of the 143 Marketplace pursuant to this chapter that is designed to facilitate the purchase of qualified health plans 144 or qualified dental plans by qualified individuals.

145 'Bureau'' means the Bureau of Insurance, an administrative division within the Commission. 146

"Committee" means the Advisory Committee appointed by the Commission pursuant to § 38.2-6403. "Director" means the Director of the Division appointed by the Commission pursuant to § 38.2-6402.

"Division" means the Marketplace Virginia Division, an administrative division of the Commission. 148 149 "Eligible employee" means an individual employed by a qualified employer who has been offered 150 health insurance coverage by such qualified employer through the SHOP marketplace.

151 "Eligible entity" means the Bureau, the Department of Medical Assistance Services, or an entity that 152 has demonstrated experience on a statewide or regional basis in individual and small group health 153 insurance markets and in benefits coverage; however, a health carrier or an affiliate of a health carrier 154 is not an eligible entity.

155 "Essential health benefits package" means the scope of covered benefits and associated limits of a 156 health benefit plan that (i) provides at least the 10 statutory categories of benefits, as described in 45 157 C.F.R. § 156.110(a); (ii) provides the benefits in the manner described in 45 C.F.R. § 156.115; (iii) 158 limits cost-sharing for such coverage as described in 45 C.F.R. § 156.130; and (iv) subject to offering 159 catastrophic plans as described in § 1302(e) of the Federal Act, provides distinct levels of coverage as described in 45 C.F.R. § 156.140. 160

161 "FAMIS" means the Family Access to Medical Insurance Security Plan, including the FAMIS Plus 162 program, established pursuant to Chapter 13 (§ 32.1-351 et seq.) of Title 32.1.

163 'Federal Act" means the federal Patient Protection and Affordable Care Act, P.L. 111-148, as 164 amended by the Health Care and Education Reconciliation Act of 2010, P.L. 111-152, and regulations 165 issued thereunder.

166 "Health benefit plan" or "plan" means a policy, contract, certificate, or agreement offered or issued 167 by a health carrier to provide, deliver, arrange for, pay for, or reimburse any of the costs of health care 168 services. The term does not include coverage only for accident or disability income insurance, or any 169 combination thereof; coverage issued as a supplement to liability insurance; liability insurance, 170 including general liability insurance and automobile liability insurance; workers' compensation or 171 similar insurance; automobile medical payment insurance; credit-only insurance; coverage for onsite 172 medical clinics; or other similar insurance coverage, specified in federal regulations issued pursuant to 173 the Federal Act, under which benefits for medical care are secondary or incidental to other insurance 174 benefits. The term does not include the following benefits if they are provided under a separate policy, 175 certificate, or contract of insurance or are otherwise not an integral part of the plan: limited scope 176 dental or vision benefits; benefits for long-term care, nursing home care, home health care, community-based care, or any combination thereof; or other similar limited benefits specified in federal 177 178 regulations issued pursuant to the Federal Act. The term does not include the following benefits if the 179 benefits are provided under a separate policy, certificate, or contract of insurance; there is no 180 coordination between the provision of the benefits and any exclusion of benefits under any group health 181 plan maintained by the same plan sponsor; and the benefits are paid with respect to an event without

182 regard to whether benefits are provided with respect to such an event under any group health plan 183 maintained by the same plan sponsor: coverage only for a specified disease or illness, hospital 184 indemnity, or other fixed indemnity insurance. The term does not include the following if offered as a 185 separate policy, certificate, or contract of insurance: Medicare supplemental health insurance as defined 186 under § 1882(g)(1) of the Social Security Act; coverage supplemental to the coverage provided under 187 Chapter 55 of Title 10, United States Code (Civilian Health and Medical Program of the Uniformed

188 Services); or similar supplemental coverage provided to coverage under a group health plan.

189 "Health carrier" or "carrier" means an entity subject to the insurance laws and regulations of the Commonwealth and subject to the jurisdiction of the Commission that contracts or offers to contract to 190 191 provide, deliver, arrange for, pay for, or reimburse any of the costs of health care services, including an

192 insurer licensed to sell accident and sickness insurance, a health maintenance organization, a nonprofit

193 hospital and health service corporation, a dental plan organization, a dental services plan, or any other 194

entity providing a plan of health insurance, health benefits, or health care services. "Marketplace" means, as the context requires, either (i) the Division or (ii) Marketplace Virginia 195 196 established pursuant to the provisions of this chapter and in accordance with 1311(b) of the Federal 197 Act, through which qualified health plans and qualified dental plans are made available to qualified individuals through the American Health Benefit Marketplace and to qualified employers through the 198 199 SHOP marketplace. "Marketplace," when referring to Marketplace Virginia, collectively refers to both

200 the American Health Benefit Marketplace and the SHOP marketplace. 201

"Minimum essential coverage" means coverage defined in 45 C.F.R. § 156.600. "Navigator" means a public or private entity or individual that is qualified, and licensed if 202

appropriate, to engage in the activities and meet the standards described in 45 C.F.R. § 155.210 and 203 204 registered pursuant to § 38.2-3457.

"PHSA" means the federal Public Health Service Act, Chapter 6A of Title 42 of the United States 205 206 Code, as amended.

207 'Qualified dental plan" means a limited scope dental plan that has been certified in accordance with § 38.2-6406. 208

209 "Qualified employer" means a small employer that elects to make all of its full-time employees 210 eligible for one or more qualified health plans or qualified dental plans in the small group market 211 offered through the SHOP marketplace and, at the employer's option, some or all of its part-time 212 employees, provided that the employer (i) has its principal place of business in the Commonwealth and 213 elects to provide coverage through the SHOP marketplace to all of its eligible employees, wherever employed, or (ii) elects to provide coverage through the SHOP marketplace to all of its eligible 214 215 employees who are principally employed in the Commonwealth.

"Qualified health plan" means a health benefit plan that has in effect a certification that the plan 216 meets the criteria for certification described in § 1311(c) of the Federal Act and § 38.2-6406. "Qualified individual" means an individual, including a minor, who (i) is seeking to enroll in a 217

218 219 qualified health plan or qualified dental plan offered to individuals through the Marketplace; (ii) resides 220 in the Commonwealth; (iii) is not incarcerated at the time of enrollment, other than incarceration 221 pending the disposition of charges; and (iv) is, and is reasonably expected to be, for the entire period 222 for which enrollment is sought, a citizen or a national of the United States or an alien lawfully present 223 in the United States. 224

"Secretary" means the Secretary of the U.S. Department of Health and Human Services.

225 "SHOP marketplace" means the Small Business Health Options Program, established as a component 226 of the Marketplace pursuant to this chapter, through which a qualified employer can provide its eligible 227 employees and their dependents with access to one or more qualified health plans or qualified dental 228 plans.

229 "Small employer" means in connection with a group health plan or health insurance coverage with 230 respect to a calendar year and a plan year, an employer who employed an average of at least one but 231 not more than 50 employees on business days during the preceding calendar year and who employs at least one employee on the first day of the plan year. For the purposes of this definition: (a) all persons 232 233 treated as a single employer under subsection (b), (c), (m), or (o) of 26 U.S.C. § 414 shall be treated as 234 a single employer; (b) an employer and any predecessor employer shall be treated as a single employer; 235 and (c) all employees shall be counted, including part-time employees and employees who are not 236 eligible for health insurance coverage through the employer. If an employer was not in existence 237 throughout the preceding calendar year, the determination of whether the employer is a small employer 238 shall be based on the average number of employees reasonably expected to be employed by the 239 employer on business days in the current calendar year. An employer that makes enrollment in qualified 240 health plans or qualified dental plans available to its eligible employees through the SHOP marketplace 241 and that no longer meets the definition of a small employer because of an increase in the number of its 242 employees shall continue to be treated as a small employer for purposes of this chapter as long as that employer continuously makes enrollment through the SHOP marketplace available to its eligible 243

244 employees.

245 "Small group market" means the health insurance market under which individuals obtain health 246 insurance coverage, directly or through any arrangement, on behalf of themselves and their dependents 247 through a group health plan maintained by a small employer.

248 "State-mandated health benefit" means coverage required under this title or other laws of the 249 Commonwealth to be provided in a policy of accident and sickness insurance, an accident and sickness 250 subscription contract, or a health maintenance organization health care plan that includes coverage for 251 specific health care services or benefits.

252 "State Medicaid Program" means the Commonwealth's Medicaid program under Title XIX of the 253 Social Security Act, as amended from time to time.

254 § 38.2-6401. Marketplace objectives.

255 Marketplace Virginia shall make qualified health plans and qualified dental plans available to 256 qualified individuals in the Commonwealth and provide for the establishment of a Small Business Health 257 Options Program to assist qualified small employers in the Commonwealth in facilitating the enrollment 258 of their eligible employees in qualified health plans and qualified dental plans offered in the small 259 group market. Marketplace Virginia shall promote a transparent and competitive marketplace, promote 260 consumer choice and education, and assist individuals with access to programs, premium assistance tax 261 credits, and cost-sharing reductions. 262

§ 38.2-6402. Division established; Marketplace created.

263 A. The Commission shall establish the Marketplace Virginia Division as a separate division within 264 the Commission. Marketplace Virginia shall be established and administered by the Commission, 265 through the Division, in compliance with the requirements of this chapter and the Federal Act. The 266 Marketplace shall facilitate the purchase and sale of qualified health plans and qualified dental plans to qualified individuals and qualified employers. 267

268 B. The Commission shall appoint a Director of the Division, who shall have overall management 269 responsibility for the Marketplace.

270 C. The Commission, through the Division, shall have governing power and authority in any matter 271 pertaining to the Marketplace. The Commission may delegate as it may deem proper such powers and 272 duties to the Director.

273 D. The Commission shall carry out its duties and responsibilities under this chapter in accordance 274 with its rules of practice and procedure and shall decide all matters related to the Marketplace in the 275 same manner as it does when performing its other regulatory, judicial, and administrative duties and 276 responsibilities under this Code.

277 E. Notwithstanding any provision of subsection A to the contrary, the Virginia Secretary of Health 278 and Human Resources shall be responsible for (i) providing technology infrastructure development and 279 implementation thereof; (ii) providing ongoing technology support services and maintenance of core 280 information systems platforms, including website development and maintenance; (iii) managing the 281 procurement of technology hardware, software, and technology services, other than personal computers, 282 laptops, and other equipment, used by the Marketplace to carry out its functions; and (iv) providing the 283 Commission with secured access to the system functions for eligibility and enrollment, plan 284 administration, customer service, financial management, and marketing, outreach, and education. The 285 Virginia Secretary of Health and Human Resources shall bill the Commission for access to such systems 286 based on fair and reasonable billing rates. 287

§ 38.2-6403. Advisory Committee.

288 A. The Commission shall create an Advisory Committee to advise and provide recommendations to 289 the Commission and the Director in carrying out the purposes and duties of the Marketplace. The 290 Committee shall consist of seven to nine members appointed by the Commission. The term of office for 291 each member appointed by the Commission shall be four years. A member appointed by the Commission 292 is eligible for no more than two full terms. In appointing the members of the Committee, the 293 Commission shall appoint one member in good standing of the American Academy of Actuaries with 294 experience in health insurance markets, one economist with experience in the health care markets, one 295 consumer representative, one health consumer advocate, one representative of small employers, one 296 physician, and one representative of a participating qualified health plan.

297 B. The Commissioner of Insurance, the Director of the Department of Medical Assistance Services, 298 the Commissioner of the Department of Social Services, and the Virginia Secretary of Health and 299 Human Resources shall serve as ex officio nonvoting members of the Committee. An ex officio member 300 may designate a representative to serve in his place.

301 C. No member of the Committee shall be a legislator or hold any elective office in state government. 302 D. All meetings of the Committee shall be announced at least one week in advance on the 303 Marketplace website and shall be open to the public. The Committee shall permit reasonable public 304 comment concerning matters on a meeting's agenda at meetings not less frequently than quarterly. The

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305 Committee shall announce prior to its meetings whether public comment will be accepted. The 306 Committee shall accept written comment from the public on an ongoing basis.

307 E. A majority of the members appointed by the Commission shall constitute a quorum. No proposed 308 recommendation shall be adopted by the Committee unless approved by a majority of members 309 appointed by the Commission who are present.

310 F. The Director shall ensure that the Committee is provided promptly with reasons for any decision 311 by him or by the Commission not to accept recommendations of the Committee.

312 G. Minutes of meetings of the Committee, which shall include the Committee's recommendations and 313 any responses to its recommendations, shall be available to the public and posted on the Marketplace's 314 website. 315

§ 38.2-6404. Marketplace requirements.

A. The Marketplace shall make qualified health plans and qualified dental plans available to 316 317 qualified individuals and qualified employers beginning on a date set by the Commission, which date shall not be later than July 1, 2020, unless the Commission determines that postponement of such date 318 319 is necessary to complete the establishment of the Marketplace. The Marketplace shall not make available 320 any health benefit plan that is not a qualified health plan. The Marketplace shall allow a health carrier 321 to offer a qualified dental plan separately.

322 B. The Marketplace shall provide for the establishment of a SHOP marketplace to assist qualified 323 small employers in the Commonwealth in facilitating the enrollment of their eligible employees in a 324 qualified health plan or plans or a qualified dental plan or plans.

325 C. The Marketplace shall allow a health carrier to offer a plan that provides limited scope dental benefits meeting the requirements of § 9832(c)(2)(A) of the Internal Revenue Code of 1986 through the 326 327 Marketplace, if the plan provides pediatric dental benefits meeting the requirements of § 1302(b)(1)(J)328 of the Federal Act.

329 D. Neither the Marketplace nor a carrier offering health benefit plans through the Marketplace may 330 charge an individual a fee or penalty for termination of coverage if the individual enrolls in another 331 type of minimum essential coverage because the individual has become newly eligible for that coverage 332 or because the individual's employer-sponsored coverage has become affordable under the standards of 333 \$ 36B(c)(2)(C) of the Internal Revenue Code of 1986.

§ 38.2-6405. Duties of Marketplace.

The Marketplace shall:

336 1. Implement procedures for the certification, recertification, and decertification of qualified health 337 plans and qualified dental plans consistent with guidelines developed by the Secretary under § 1311(c) 338 of the Federal Act and § 38.2-6406; 339

2. Provide for enrollment periods, as provided under § 1311(c)(6) of the Federal Act;

3. Provide for the operation of a toll-free telephone hotline to respond to requests for assistance;

341 4. Utilize an Internet website developed and maintained by the Virginia Secretary of Health and 342 Human Resources on which enrollees and prospective enrollees of qualified health plans may obtain 343 standardized comparative information on such plans, including, at a minimum, (i) premium and 344 cost-sharing information; (ii) the summary of benefits and coverage offered; (iii) identification of a 345 qualified health plan as a bronze, silve, gold, or platinum level plan as defined by § 1302(d) of the Federal Act or a catastrophic plan as defined by § 1302(e) of the Federal Act; (iv) the results of 346 347 enrollee satisfaction surveys, described in § 1311(c)(4) of the Federal Act; (v) quality ratings assigned 348 pursuant to § 1311(c)(3) of the Federal Act; (vi) medical loss ratio information as reported to the 349 Secretary in accordance with 45 C.F.R. Part 158; (vii) transparency of coverage measures reported to 350 the Marketplace during certification processes; and (viii) the provider directory made available to the Marketplace. The website shall be accessible to persons with disabilities, shall provide meaningful 351 352 access for persons with limited English proficiency, and shall contain the information described in 353 clauses (i) through (viii) without diversion to a website of a carrier;

354 5. Assign a rating to each qualified health plan offered through the Marketplace in accordance with the criteria developed by the Secretary under § 1311(c)(3) of the Federal Act; 355

6. Determine each qualified health plan's level of coverage in accordance with regulations issued by 356 357 the Secretary under § 1302(d)(2)(A) of the Federal Act:

358 7. Use a standardized format for presenting health benefit options in the Marketplace, including the 359 use of the uniform outline of coverage as established under § 2715 of the PHSA, 42 U.S.C. § 300gg-15;

360 8. Inform individuals, in accordance with \S 1413 of the Federal Act, of eligibility requirements for (i) the State Medicaid Program, (ii) the Children's Health Insurance Program (CHIP) under Title XXI of 361 362 the Social Security Act, including FAMIS, as amended from time to time, or (iii) any applicable state or local public health subsidy program, and enroll an individual in such program if it is determined, 363 through screening of the application, that such individual is eligible for any such program; 364

365 9. Make available by electronic means through the website described in subdivision 4 a calculator to 366 determine the actual cost of coverage after application of any premium assistance tax credit under 26

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367 U.S.C. § 36B and any cost-sharing reduction under § 1402 of the Federal Act;

10. Establish an American Health Benefit Marketplace through which qualified individuals may
enroll in any qualified health plan or qualified dental plan offered through the American Health Benefit
Marketplace for which they are eligible, and establish a SHOP marketplace through which qualified
employers may make their eligible employees eligible for one or more qualified health plans or qualified
dental plans offered through the SHOP marketplace or specify a level of coverage so that any of their
eligible employees may enroll in any qualified health plan or qualified dental plan offered through the
SHOP marketplace at the specified level of coverage;

375 11. Subject to § 1411 of the Federal Act, grant a certification attesting that, for purposes of the individual responsibility penalty under § 5000A of the Internal Revenue Code of 1986, an individual is exempt from the individual responsibility requirement or from the penalty imposed by that section because there is no affordable qualified health plan available through the Marketplace, or the individual's employer, covering the individual or the individual meets the requirements for any other such exemption from the individual responsibility requirement or penalty;

381 *12. Transfer to the U.S. Secretary of the Treasury the following:*

a. A list of the individuals who are issued a certification under subdivision 11, including the name
 and taxpayer identification number of each individual;

b. The name and taxpayer identification number of each individual who was an employee of an
employer but who was determined to be eligible for the premium assistance tax credit under 26 U.S.C.
§ 36B because (i) the employer did not provide minimum essential coverage or (ii) the employer
provided minimum essential coverage but a determination under 26 U.S.C. § 36B(c)(2)(C) found that the
coverage was either unaffordable for the employee or did not provide the required minimum actuarial
value; and

c. The name and taxpayer identification number of (i) each individual who notifies the Marketplace *under 42 U.S.C. 18081 that the individual has changed employers and (ii) each individual who ceases coverage under a qualified health plan or qualified dental plan during the plan year and the effective date of the cessation;*

394 13. Provide to each employer the name of each of the employer's employees described in subdivision
395 12 b who ceases coverage under a qualified health plan during a plan year and the effective date of the
396 cessation;

397 14. Perform duties required of the Marketplace by the Secretary or the U.S. Secretary of the
 398 Treasury related to determining eligibility for premium assistance tax credits, reduced cost-sharing, or
 399 individual responsibility requirement exemptions;

- **400** 15. Certify entities qualified to serve as Navigators in accordance with § 1311(i) of the Federal Act **401** and § 38.2-6413;
- 402 16. Review the rate of premium growth within the Marketplace and outside the Marketplace and
 403 consider the information in developing recommendations on whether to continue limiting qualified
 404 employer status to small employers;
- **405** 17. Consult with stakeholders relevant to carrying out the activities required under this chapter, **406** including, but not limited to:

407 a. Educated health care consumers who are enrollees in qualified health plans and qualified dental 408 plans;

409 b. Individuals and entities with experience in facilitating enrollment in qualified health plans and 410 qualified dental plans;

411 c. Advocates for enrolling hard-to-reach populations, which include individuals with mental health or 412 substance use disorders;

- 413 *d.* Representatives of small businesses and self-employed individuals;
- 414 *e. The Department of Medical Assistance Services;*
- 415 f. Federally recognized tribes, as defined in the Federally Recognized Indian Tribe List Act of 1994 416 (25 U.S.C. § 479a), that are located within the Marketplace's geographic area;
- 417 g. Public health experts;
- 418 *h. Health care providers;*
- 419 *i. Large employers;*
- 420 *j. Health carriers; and*
- 421 k. Insurance agents;
- **422** 18. Meet the following financial integrity requirements:

423 a. Keep an accurate accounting of all activities, receipts, and expenditures and annually submit to 424 the Secretary, the Governor, and the Commission a report concerning such accountings;

- 425 b. Fully cooperate with any investigation conducted by the Secretary pursuant to the Secretary's 426 authority under the Federal Act and allow the Secretary, in coordination with the Inspector General of
- 427 the U.S. Department of Health and Human Services, to:

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428 (1) Investigate the affairs of the Marketplace;

429 (2) Examine the properties and records of the Marketplace; and

430 (3) Require periodic reports in relation to the activities undertaken by the Marketplace; and

431 c. Not use any funds in carrying out its activities under this chapter that are intended for the 432 administrative and operational expenses of the Marketplace for staff retreats, promotional giveaways, 433 excessive executive compensation, or promotion of federal or state legislative and regulatory 434 modifications; and

435 19. Take any other actions necessary and appropriate to ensure that the Marketplace complies with 436 the requirements of the Federal Act. 437

§ 38.2-6406. Certification of health benefit plans as qualified health plans.

438 A. The Marketplace, in consultation with the Bureau, shall certify a health benefit plan as a qualified 439 health plan, unless the Marketplace determines that making the plan available through the Marketplace 440 is not in the interest of qualified individuals and qualified employers in the Commonwealth, if:

1. The plan provides the essential health benefits package, except that (i) the plan shall not provide 441 any state-mandated health benefit that is not provided in the essential health benefits package and (ii) 442 443 the plan is not required to provide benefits that duplicate the minimum benefits of qualified dental 444 plans, as set forth in subsection F, if (a) the Marketplace has determined that at least one qualified 445 dental plan is available to supplement the plan's coverage and (b) the health carrier makes prominent 446 disclosure at the time it offers the plan, in a form approved by the Bureau, that such plan does not 447 provide the full range of pediatric dental benefits included in the essential health benefits package, and 448 that qualified dental plans providing those benefits and other dental benefits not covered by such plan 449 are offered through the Marketplace;

450 2. The premium rates and contract language have been approved by or filed with the Commission, in 451 accordance with §§ 38.2-316 and 38.2-316.1;

452 3. The plan provides at least a bronze level of coverage unless the plan is certified as a qualified 453 catastrophic plan, meets the requirements of the Federal Act for catastrophic plans, and will only be 454 offered to individuals eligible for catastrophic coverage;

455 4. The plan's cost-sharing requirements do not exceed the limits established under § 1302(c)(1) of the 456 Federal Act, and if the plan is offered through the SHOP marketplace, the plan's deductible does not 457 exceed the limits established under 1302(c)(2) of the Federal Act; 458

5. The health carrier offering the plan:

a. Is licensed and in good standing to offer health insurance coverage in the Commonwealth;

460 b. Offers at least (i) one qualified health plan at a silver level of coverage and (ii) one qualified 461 health plan at a gold level of coverage through each component of the Marketplace in which the health carrier participates, where "component" refers to the SHOP marketplace and the American Health 462 463 Benefit Marketplace;

464 c. Charges the same premium rate for each qualified health plan without regard to whether the plan 465 is offered through the Marketplace or directly by the health carrier or through an agent;

466 d. Does not charge any cancellation fees or penalties in violation of subsection D of § 38.2-6404; and 467

468 e. Complies with the regulations developed by the Secretary under § 1311(d) of the Federal Act and 469 such other requirements as the Marketplace may establish; and

470 6. The plan meets the requirements of certification as adopted by regulation pursuant to § 38.2-6414 471 or promulgated by the Secretary under § 1311(c) of the Federal Act, which include, but are not limited to, minimum standards in the areas of marketing practices, network adequacy, essential community 472 473 providers in underserved areas, accreditation, quality improvement, uniform enrollment forms, and descriptions of coverage and information on quality measures for health benefit plan performance. 474

475 B. The Marketplace shall not refuse to certify a health benefit plan as a qualified health plan (i) on 476 the basis that the plan is a fee-for-service plan, (ii) through the imposition of premium price controls by 477 the Marketplace, or (iii) on the basis that the health benefit plan provides treatments necessary to 478 prevent patients' deaths in circumstances that the Marketplace determines are inappropriate or too 479 costly.

480 C. In order to foster a competitive marketplace and consumer choice, it is presumed to be in the 481 interest of qualified individuals and qualified employers for the Marketplace to, and the Marketplace 482 shall, certify all health benefit plans meeting the requirements of § 1311(c) of the Federal Act for participation in the Marketplace. The Marketplace shall establish and publish a transparent, objective 483 484 process for decertifying qualified health plans if it is determined that it is not in the public interest to 485 permit such plans to be offered through the Marketplace.

486 D. The Marketplace shall require each health carrier seeking certification of a health benefit plan as 487 a qualified health plan to:

488 1. Submit a justification for any premium increase to the Bureau before implementation of that 489 increase. The carrier shall prominently post the information on its Internet website. The Marketplace

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shall take this information, along with the information and the recommendations provided to the Marketplace by the Bureau under § 2794(b) of the PHSA, into consideration when determining whether **490**

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492 to allow the carrier to make plans available through the Marketplace:

493 2. Make available to the public in plain language, as that term is defined in 1311(e)(3)(B) of the **494** Federal Act, and submit to the Marketplace, the Secretary, and the Bureau, accurate and timely 495 disclosure of the following for such plan:

- 496 a. Claims payment policies and practices;
- 497 b. Periodic financial disclosures;
- 498 c. Data on enrollment;
- 499 d. Data on disenrollment;
- 500 e. Data on the number of claims that are denied;
- 501 f. Data on rating practices:

502 g. Information on cost-sharing and payments with respect to any out-of-network coverage; 503

- h. Information on enrollee and participant rights under Title I of the Federal Act; and
- 504 *i.* Other information as determined appropriate by the Secretary; and

505 3. Permit individuals to learn, in a timely manner upon the request of the individual, the amount of cost-sharing, including deductibles, copayments, and coinsurance, under the individual's plan or 506 507 coverage that such individual would be responsible for paying with respect to the furnishing of a 508 specific item or service by a participating provider. At a minimum, this information shall be made 509 available to the individual through the Marketplace's website and through other means for individuals 510 without access to the Internet.

511 E. The Marketplace shall apply the criteria of this section in a manner that assures a level playing 512 field between or among health carriers participating in the Marketplace.

513 F. The provisions of this chapter that are applicable to qualified health plans shall also apply to the 514 extent applicable to qualified dental plans, except as modified (i) by regulations adopted by the 515 *Commission or (ii) in accordance with the following:*

516 1. A health carrier seeking certification of a dental benefit plan as a qualified dental plan shall be 517 licensed in the Commonwealth to offer dental coverage, but need not be licensed to offer other health 518 benefits;

519 2. Qualified dental plans shall be limited to dental and oral health benefits, without substantial 520 duplication of the benefits typically offered by health benefit plans without dental coverage, and shall 521 include, at a minimum, the pediatric dental benefits prescribed by the Secretary pursuant to 522 1302(b)(1)(J) of the Federal Act and such other dental benefits as the Marketplace may specify or the 523 Secretary may specify by regulation; and

524 3. Participants in the Marketplace shall have the option to purchase at least the pediatric dental 525 benefit component of the essential health benefits package either through a separate qualified dental 526 plan or as a part of a combined offer by a qualified health plan, provided that, with respect to a 527 combined offer, the health and dental benefits are priced separately and also made available for 528 purchase separately at the same price. 529

§ 38.2-6407. Appeal of decertification or denial of certification.

530 A. The Marketplace shall give each health carrier the opportunity to appeal a decertification 531 decision or the denial of certification as a qualified health plan or qualified dental plan.

- 532 B. The Marketplace shall give each health carrier that appeals a decertification decision or the 533 *denial of certification the opportunity for:*
- 534 1. The submission and consideration of facts, arguments, or proposals of adjustment of the plan or 535 plans at issue; and
- 536 2. A hearing and a decision on the record, to the extent that the Marketplace and the health carrier 537 are unable to reach agreement following the submission of the information in subdivision 1.
- 538 C. Any hearing held pursuant to subsection B shall be conducted by the Commission in accordance 539 with its rules of practice and procedure. 540
 - § 38.2-6408. Open enrollment periods.
- 541 Health carriers shall be permitted to utilize open enrollment periods outside of the Marketplace as 542 permitted inside of the Marketplace pursuant to \$1311(c)(6) of the Federal Act. 543

§ 38.2-6409. Choice; risk pooling.

544 A. In accordance with § 1312(f)(2)(A) of the Federal Act, a qualified employer may either designate 545 one or more qualified health plans from which its eligible employees may choose or designate any level 546 of coverage to be made available to eligible employees through a Marketplace.

- 547 B. In accordance with § 1312(b) of the Federal Act, a qualified individual enrolled in any qualified 548 health plan may pay any applicable premium owed by such individual to the health carrier issuing such 549 qualified health plan.
- 550 C. In accordance with § 1312(c) of the Federal Act:

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551 1. A health carrier shall consider all enrollees in all health benefit plans, other than grandfathered 552 health benefit plans, offered by such carrier in the individual market, including those enrollees who do 553 not enroll in such plans through the American Health Benefit Marketplace, members of a single risk 554 pool: and

555 2. A health carrier shall consider all enrollees in all health benefit plans, other than grandfathered 556 health benefit plans, offered by such carrier in the small group market, including those enrollees who do 557 not enroll in such plans through the SHOP marketplace, to be members of a single risk pool.

558 D. In accordance with § 1312(d) of the Federal Act:

559 1. This section shall not prohibit:

a. A health carrier from offering outside of the Marketplace a health benefit plan to a qualified 560 individual or qualified employer; or 561

b. A qualified individual from enrolling in, or a qualified employer from selecting for its eligible 562 563 employees, a health benefit plan offered outside of a Marketplace; and

2. This section shall not limit the operation of any requirement under state law or regulation with 564 565 respect to any policy or plan that is offered outside of the Marketplace with respect to any requirement 566 to offer benefits.

567 E. Nothing in this section shall restrict the choice of a qualified individual to enroll or not to enroll 568 in a qualified health plan or to participate in a Marketplace.

F. Nothing in this section shall compel an individual to enroll in a qualified health plan or to 569 570 participate in a Marketplace.

571 G. A qualified individual may enroll in any qualified health plan, except that in the case of a catastrophic plan described in § 1302(e) of the Federal Act, a qualified individual may enroll in the 572 plan only if the individual is eligible to enroll in the plan under \$1302(e)(2) of the Federal Act. 573

H. In accordance with § 1312(e) of the Federal Act, the Marketplace may allow agents: 1. To enroll qualified individuals and qualified employers in any qualified health plan or any 575 576 qualified dental plan offered through the Marketplace for which the individual or employer is eligible; 577 and

578 2. To assist qualified individuals in applying for premium tax credits and cost-sharing reductions for 579 qualified health plans purchased through the Marketplace. 580

§ 38.2-6410. Funding; publication of costs.

581 A. The Marketplace shall be authorized to fund its operations through (i) special fund revenues 582 generated by assessment fees on all health carriers, including carriers offering plans through the 583 Marketplace and outside the Marketplace, (ii) funds described in subsection I, or (iii) such funds as the 584 General Assembly may from time to time appropriate.

585 B. The Marketplace shall have funding from the sources described in subsection A in an amount 586 sufficient to support its ongoing operations beginning not later than the January 1 that follows the date 587 the Marketplace begins making qualified health plans and qualified dental plans available to qualified 588 individuals and qualified employers.

589 C. Assessments on health carriers shall be reasonable and necessary to support the development, 590 operations, and prudent cash management of the Marketplace. Assessments shall be approved by the 591 Commission prior to implementation. Any assessment approved by the Commission shall vary among 592 health carriers that offer plans through the Marketplace, health carriers only offering plans outside the 593 Marketplace, and those that do both, in a manner that reasonably allocates the costs of the operations 594 of the Marketplace among all such carriers based on the impact of their operations on the total costs of 595 operating the Marketplace. Any assessments charged to carriers are limited to the minimum amount 596 necessary to pay for the administrative costs and expenses that have been approved in the annual 597 budget process, after consideration of other available funding. Services performed by the Marketplace on behalf of other state or federal programs shall not be funded with assessments or other fees collected 598 from health carriers. Any unspent funding by the Marketplace shall be used for future state operation of 599 600 the Marketplace or returned to health carriers as a credit if a state charges fees to carriers.

601 D. Taxes, fees, or assessments used to finance the Marketplace shall be clearly disclosed by the 602 Marketplace as such.

603 E. Taxes, fees, or assessments used to finance the Marketplace shall be considered a state tax or **604** assessment, as defined in § 2718(a) of the PHSA and its implementing regulations, and shall be 605 excluded from health carrier administrative costs for the purpose of calculating medical loss ratios or 606 rebates.

607 F. The Marketplace shall publish the average costs of licensing, regulatory fees, and any other payments required by the Marketplace, and the administrative costs of the Marketplace, on a 608 609 Marketplace website in order to educate consumers on such costs. This information shall include 610 information on moneys lost to waste, fraud, and abuse.

G. Assessments and fees shall not affect the requirement under § 1301 of the Federal Act that 611 carriers charge the same premium rate for each qualified health plan whether offered inside or outside 612

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613 the Marketplace.

614 H. A written report on the implementation and performance of the Marketplace functions during the preceding fiscal year, including, at a minimum, the manner in which funds were expended, shall be 615 made available to the public on the website of the Marketplace. 616

617 I. The Marketplace is authorized to apply for and accept federal grants, other federal funds, and 618 grants from nongovernmental organizations for the purposes of developing, implementing, and 619 administering the Marketplace.

620 J. The Commission shall not use any special fund revenues dedicated to its other functions and 621 duties, including, but not limited to, revenues from utility consumer taxes or fees from licensees 622 regulated by the Commission, and fees paid to the Clerk's Office, to fund any of the activities or 623 operating expenses of the Marketplace. 624

§ 38.2-6411. Procurement, contracting, and personnel.

625 A. The Commission may contract with other eligible entities and enter into memoranda of understanding with other agencies of the Commonwealth to carry out any of the functions of the 626 627 Marketplace, including agreements with other states or federal agencies to perform joint administrative 628 functions. Such contracts are not subject to the Virginia Public Procurement Act (§ 2.2-4300 et seq.).

629 B. The Marketplace shall not enter into contracts with any health carrier or an affiliate of a health 630 carrier.

631 C. Employees of the Marketplace shall be (i) exempt from application of the Virginia Personnel Act 632 (§ 2.2-2900 et seq.) and Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2, as hereinafter amended or 633 recodified, to the same extent as other employees of the Commission; (ii) eligible for participation in the 634 Virginia Retirement System to the same extent as other similarly situated employees of the Commission; 635 and (iii) compensated and managed in accordance with the Commission's practices and policies 636 applicable to all Commission employees. 637

§ 38.2-6412. Confidentiality.

638 A. Notwithstanding any other provision of law, the records of the Marketplace shall be open to 639 public inspection, except that the following information shall not be subject to disclosure: (i) the names 640 and applications of individuals and employers seeking coverage through the Marketplace, (ii) 641 individuals' health information, (iii) information exchanged between the Marketplace and any other state agency that is subject to confidentiality agreements under contracts entered into with the Marketplace, 642 and (iv) communications covered by an applicable legal or other privilege or such internal 643 644 communications related to the Marketplace that are designated confidential in regulations promulgated 645 by the Commission to implement the provisions of this chapter.

646 B. The Marketplace may enter into information-sharing agreements with federal and state agencies 647 and other states' health benefit exchanges to carry out its responsibilities under this chapter, provided 648 such agreements include adequate protections with respect to the confidentiality of the information to be 649 shared and comply with all state and federal laws and regulations. 650

§ 38.2-6413. Navigators.

651 A. A public or private entity or individual shall not act as a Navigator unless the Marketplace has 652 certified that the entity or individual is qualified to do so. The Marketplace shall certify entities to act 653 as Navigators in accordance with § 1311(i) of the Federal Act, standards developed by the Secretary, 654 and the requirements of this section.

655 B. The Marketplace shall not certify a public or private entity or an individual as qualified to serve 656 as a Navigator unless the entity or individual meets the requirements of 45 C.F.R. § 155.210.

657 C. The Marketplace shall establish a program under which it shall award grants to Navigators to 658 carry out the following duties:

659 1. Conduct public education activities to raise awareness of the availability of qualified health plans, 660 qualified dental plans, the State Medicaid Program, and FAMIS:

661 2. Distribute fair and impartial information concerning enrollment in qualified health plans, qualified dental plans, the State Medicaid Program, and FAMIS, and the availability of premium tax credits **662** 663 under § 36B of the Internal Revenue Code of 1986 and cost-sharing reductions under § 1402 of the 664 Federal Act;

3. Facilitate enrollment in qualified health plans, qualified dental plans, the State Medicaid Program, 665 and FAMIS; 666

4. Provide referrals to any applicable office of health insurance consumer assistance or health 667 insurance ombudsman established under § 2793 of the PHSA, or any other appropriate state agency or 668 669 agencies, for any enrollee with a grievance, complaint, or question regarding the enrollee's health 670 benefit plan, coverage, or a determination under that plan or coverage; and

671 5. Provide information in a manner that is culturally and linguistically appropriate to the needs of 672 the population being served by the Marketplace and ensure accessibility and usability of Navigator tools and functions for individuals with disabilities in accordance with the Americans with Disabilities Act 673

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and § 504 of the Rehabilitation Act as required by 45 C.F.R. § 155.210. 674

D. To be eligible to receive a grant under subsection C, a Navigator shall demonstrate to the 675 676 Marketplace involved that it has existing relationships, or could readily establish relationships, with 677 employers and employees, consumers, including uninsured and underinsured consumers, or 678 self-employed individuals likely to be qualified to enroll in a qualified health plan.

679 E. Navigators shall include (i) at least one community and consumer-focused nonprofit group and (ii) **680** at least one of the following groups: trade, industry, and professional associations; commercial fishing industry organizations; ranching and farming organizations; community and consumer-focused business 681 682 development centers; other licensed insurance agents; and other entities that:

683 1. Are capable of carrying out the duties described in subsection C;

684 2. Meet the standards described in subsection F; and

3. Provide information consistent with the standards developed under subsection G. 685

686 F. The Commission shall by regulation establish standards for Navigators under this section, including provisions to ensure that any private or public entity that is selected as a Navigator is **687** qualified to engage in the Navigator activities described in this section and to avoid conflicts of interest. 688 689 Under such standards, a Navigator shall not (i) be a health carrier or (ii) receive any consideration 690 directly or indirectly from any health carrier in connection with the enrollment of any individuals or 691 employees in a qualified health plan or health benefit plan outside the Marketplace.

692 G. The Marketplace shall develop standards, consistent with any standards developed by the 693 Secretary, to ensure that information made available by Navigators is fair, accurate, and impartial.

H. Navigators certified by the Marketplace pursuant to this section shall comply with all requirements of Article 7 (§ 38.2-3455 et seq.) of Chapter 34. 694 695

696 I. Grants to Navigators under this section shall be made from the operational funds of the 697 Marketplace and not from federal funds received by the Commonwealth to establish the Marketplace. 698

§ 38.2-6414. Regulations.

The Commission shall promulgate regulations to implement the provisions of this chapter in 699 700 accordance with the Commission's rules of practice and procedure. Regulations promulgated under this 701 section shall be consistent with applicable provisions of federal and state law.

702 § 38.2-6415. Relation to other laws.

703 Nothing in this chapter, and no action taken by the Marketplace pursuant to this chapter, shall be 704 construed to preempt or supersede the authority of the Commission to regulate the business of insurance 705 within the Commonwealth. Except as expressly provided to the contrary in this chapter, all health 706 carriers offering qualified health plans or qualified dental plans in the Commonwealth shall comply fully 707 with all applicable health insurance laws of the Commonwealth and regulations adopted and orders 708 issued by the Commission.

709 2. That § 38.2-3460 of the Code of Virginia and the second enactment of Chapter 670 and the 710 second enactment of Chapter 679 of the Acts of Assembly of 2013 are repealed.