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HOUSE BILL NO. 2362

Offered January 23, 2015

A BILL to amend and reenact §§ 2.2-2009 and 18.2-186.6 of the Code of Virginia, relating to disclosure of data breaches of government electronic information.

Patron—LeMunyon

Referred to Committee on Science and Technology

Be it enacted by the General Assembly of Virginia:

1. That §§ 2.2-2009 and 18.2-186.6 of the Code of Virginia are amended and reenacted as follows: § 2.2-2009. Additional duties of the CIO relating to security of government information.

A. To provide for the security of state government electronic information from unauthorized uses, intrusions or other security threats, the CIO shall direct the development of policies, procedures and standards for assessing security risks, determining the appropriate security measures and performing security audits of government electronic information. Such policies, procedures, and standards will apply to the Commonwealth's executive, legislative, and judicial branches, and independent agencies and institutions of higher education. The CIO shall work with representatives of the Chief Justice of the Supreme Court and Joint Rules Committee of the General Assembly to identify their needs.

B. The CIO shall also develop policies, procedures, and standards that shall address the scope of security audits and the frequency of such security audits. In developing and updating such policies, procedures, and standards, the CIO shall designate a government entity to oversee, plan and coordinate the conduct of periodic security audits of all executive branch and independent agencies and institutions of higher education. The CIO will coordinate these audits with the Auditor of Public Accounts and the Joint Legislative Audit and Review Commission. The Chief Justice of the Supreme Court and the Joint Rules Committee of the General Assembly shall determine the most appropriate methods to review the protection of electronic information within their branches.

C. The CIO shall annually report to the Governor, the Secretary, and General Assembly those executive branch and independent agencies and institutions of higher education that have not implemented acceptable policies, procedures, and standards to control unauthorized uses, intrusions, or other security threats. For any executive branch or independent agency or institution of higher education whose security audit results and plans for corrective action are unacceptable, the CIO shall report such results to (i) the Secretary, (ii) any other affected cabinet secretary, (iii) the Governor, and (iv) the Auditor of Public Accounts. Upon review of the security audit results in question, the CIO may take action to suspend the public body's information technology projects pursuant to § 2.2-2015, limit additional information technology investments pending acceptable corrective actions, and recommend to the Governor and Secretary any other appropriate actions.

The CIO shall also include in this report (a) results of security audits, including those state agencies, independent agencies, and institutions of higher education that have not implemented acceptable regulations, standards, policies, and guidelines to control unauthorized uses, intrusions, or other security threats and (b) the extent to which security standards and guidelines have been adopted by state agencies.

D. All public bodies subject to such audits as required by this section shall fully cooperate with the entity designated to perform such audits and bear any associated costs. Public bodies that are not required to but elect to use the entity designated to perform such audits shall also bear any associated costs.

E. The provisions of this section shall not infringe upon responsibilities assigned to the Comptroller, the Auditor of Public Accounts, or the Joint Legislative Audit and Review Commission by other provisions of the Code of Virginia.

F. To ensure the security and privacy of citizens of the Commonwealth in their interactions with state government, the CIO shall direct the development of policies, procedures, and standards for the protection of confidential data maintained by state agencies against unauthorized access and use. Such policies, procedures, and standards shall include, but not be limited to:

1. Requirements that any state employee or other authorized user of a state technology asset provide passwords or other means of authentication to (i) use a technology asset and (ii) access a state-owned or operated computer network or database; and

2. Requirements that a digital rights management system or other means of authenticating and controlling an individual's ability to access electronic records be utilized to limit access to and use of electronic records that contain confidential data to authorized individuals; and

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59 3. *Requirements for prompt notification of affected citizens of the Commonwealth in the event of a*
 60 *breach of the security of state government electronic information from unauthorized uses, intrusions, or*
 61 *other security threats, which breach compromises such citizens' personal information as defined in*
 62 *§ 2.2-3801.*

63 G. The CIO shall promptly receive reports from directors of departments in the executive branch of
 64 state government made in accordance with § 2.2-603 and shall take such actions as are necessary,
 65 convenient or desirable to ensure the security of the Commonwealth's electronic information and
 66 confidential data.

67 H. The CIO shall also develop policies, procedures, and standards that shall address the creation and
 68 operation of a risk management program designed to identify information technology security gaps and
 69 develop plans to mitigate the gaps. All agencies in the Commonwealth shall cooperate with the CIO.
 70 Such cooperation includes, but is not limited to, (i) providing the CIO with information required to
 71 create and implement a Commonwealth risk management program; (ii) creating an agency risk
 72 management program; and (iii) complying with all other risk management activities.

73 **§ 18.2-186.6. Breach of personal information notification.**

74 A. As used in this section:

75 "Breach of the security of the system" means the unauthorized access and acquisition of unencrypted
 76 and unredacted computerized data that compromises the security or confidentiality of personal
 77 information maintained by an individual or entity as part of a database of personal information regarding
 78 multiple individuals and that causes, or the individual or entity reasonably believes has caused, or will
 79 cause, identity theft or other fraud to any resident of the Commonwealth. Good faith acquisition of
 80 personal information by an employee or agent of an individual or entity for the purposes of the
 81 individual or entity is not a breach of the security of the system, provided that the personal information
 82 is not used for a purpose other than a lawful purpose of the individual or entity or subject to further
 83 unauthorized disclosure.

84 "Encrypted" means the transformation of data through the use of an algorithmic process into a form
 85 in which there is a low probability of assigning meaning without the use of a confidential process or
 86 key, or the securing of the information by another method that renders the data elements unreadable or
 87 unusable.

88 "Entity" includes corporations, business trusts, estates, partnerships, limited partnerships, limited
 89 liability partnerships, limited liability companies, associations, organizations, joint ventures, governments,
 90 governmental subdivisions, agencies, or instrumentalities or any other legal entity, whether for profit or
 91 not for profit.

92 "Financial institution" has the meaning given that term in 15 U.S.C. § 6809(3).

93 "*Governments" or "governmental subdivisions" means any agency, authority, board, department,*
 94 *division, commission, institution, bureau, or like governmental entity of the Commonwealth or of any*
 95 *unit of local government, including counties, cities, towns, regional governments, and the departments*
 96 *thereof, and includes constitutional officers, except as otherwise expressly provided by law.*
 97 *"Governments" or "governmental subdivisions" also includes any entity, whether public or private, with*
 98 *which any of the foregoing has entered into a contractual relationship for the operation of a system of*
 99 *personal information to accomplish an agency function. Any such entity included in this definition by*
 100 *reason of a contractual relationship shall be deemed a government or governmental subdivision only*
 101 *with respect to services performed pursuant to that contractual relationship, provided that if any such*
 102 *entity is a consumer reporting agency, it shall be deemed to have satisfied all of the requirements of this*
 103 *chapter if it fully complies with the requirements of the Federal Fair Credit Reporting Act as applicable*
 104 *to services performed pursuant to such contractual relationship.*

105 "Individual" means a natural person.

106 "Notice" means:

107 1. Written notice to the last known postal address in the records of the individual or entity;

108 2. Telephone notice;

109 3. Electronic notice; or

110 4. Substitute notice, if the individual or the entity required to provide notice demonstrates that the
 111 cost of providing notice will exceed \$50,000, the affected class of Virginia residents to be notified
 112 exceeds 100,000 residents, or the individual or the entity does not have sufficient contact information or
 113 consent to provide notice as described in subdivisions 1, 2, or 3 of this definition. Substitute notice
 114 consists of all of the following:

115 a. E-mail notice if the individual or the entity has e-mail addresses for the members of the affected
 116 class of residents;

117 b. Conspicuous posting of the notice on the website of the individual or the entity if the individual
 118 or the entity maintains a website; and

119 c. Notice to major statewide media.

120 Notice required by this section shall not be considered a debt communication as defined by the Fair

121 Debt Collection Practices Act in 15 U.S.C. § 1692a.

122 Notice required by this section shall include a description of the following:

- 123 (1) The incident in general terms;
- 124 (2) The type of personal information that was subject to the unauthorized access and acquisition;
- 125 (3) The general acts of the individual or entity to protect the personal information from further
- 126 unauthorized access;
- 127 (4) A telephone number that the person may call for further information and assistance, if one exists;
- 128 and
- 129 (5) Advice that directs the person to remain vigilant by reviewing account statements and monitoring
- 130 free credit reports.

131 "Personal information" means the first name or first initial and last name in combination with and
132 linked to any one or more of the following data elements that relate to a resident of the Commonwealth,
133 when the data elements are neither encrypted nor redacted:

- 134 1. Social security number;
- 135 2. Driver's license number or state identification card number issued in lieu of a driver's license
- 136 number; or
- 137 3. Financial account number, or credit card or debit card number, in combination with any required
- 138 security code, access code, or password that would permit access to a resident's financial accounts.

139 The term does not include information that is lawfully obtained from publicly available information,
140 or from federal, state, or local government records lawfully made available to the general public.

141 "Redact" means alteration or truncation of data such that no more than the following are accessible
142 as part of the personal information:

- 143 1. Five digits of a social security number; or
- 144 2. The last four digits of a driver's license number, state identification card number, or account
- 145 number.

146 B. If unencrypted or unredacted personal information was or is reasonably believed to have been
147 accessed and acquired by an unauthorized person and causes, or the individual or entity reasonably
148 believes has caused or will cause, identity theft or another fraud to any resident of the Commonwealth,
149 an individual or entity that owns or licenses computerized data that includes personal information shall
150 disclose any breach of the security of the system following discovery or notification of the breach of the
151 security of the system to the Office of the Attorney General and any affected resident of the
152 Commonwealth without unreasonable delay. Notice required by this section may be reasonably delayed
153 to allow the individual or entity to determine the scope of the breach of the security of the system and
154 restore the reasonable integrity of the system. Notice required by this section may be delayed if, after
155 the individual or entity notifies a law-enforcement agency, the law-enforcement agency determines and
156 advises the individual or entity that the notice will impede a criminal or civil investigation, or homeland
157 or national security. Notice shall be made without unreasonable delay after the law-enforcement agency
158 determines that the notification will no longer impede the investigation or jeopardize national or
159 homeland security.

160 C. An individual or entity shall disclose the breach of the security of the system if encrypted
161 information is accessed and acquired in an unencrypted form, or if the security breach involves a person
162 with access to the encryption key and the individual or entity reasonably believes that such a breach has
163 caused or will cause identity theft or other fraud to any resident of the Commonwealth.

164 D. An individual or entity that maintains computerized data that includes personal information that
165 the individual or entity does not own or license shall notify the owner or licensee of the information of
166 any breach of the security of the system without unreasonable delay following discovery of the breach
167 of the security of the system, if the personal information was accessed and acquired by an unauthorized
168 person or the individual or entity reasonably believes the personal information was accessed and
169 acquired by an unauthorized person.

170 E. In the event an individual or entity provides notice to more than 1,000 persons at one time
171 pursuant to this section, the individual or entity shall notify, without unreasonable delay, the Office of
172 the Attorney General and all consumer reporting agencies that compile and maintain files on consumers
173 on a nationwide basis, as defined in 15 U.S.C. § 1681a(p), of the timing, distribution, and content of the
174 notice.

175 F. An entity that maintains its own notification procedures as part of an information privacy or
176 security policy for the treatment of personal information that are consistent with the timing requirements
177 of this section shall be deemed to be in compliance with the notification requirements of this section if
178 it notifies residents of the Commonwealth in accordance with its procedures in the event of a breach of
179 the security of the system.

180 G. An entity that is subject to Title V of the Gramm-Leach-Bliley Act (15 U.S.C. § 6801 et seq.) and
181 maintains procedures for notification of a breach of the security of the system in accordance with the

182 provision of that Act and any rules, regulations, or guidelines promulgated thereto shall be deemed to be
183 in compliance with this section.

184 H. An entity that complies with the notification requirements or procedures pursuant to the rules,
185 regulations, procedures, or guidelines established by the entity's primary or functional state or federal
186 regulator shall be in compliance with this section.

187 I. Except as provided by subsections J and K, pursuant to the enforcement duties and powers of the
188 Office of the Attorney General, the Attorney General may bring an action to address violations of this
189 section. The Office of the Attorney General may impose a civil penalty not to exceed \$150,000 per
190 breach of the security of the system or a series of breaches of a similar nature that are discovered in a
191 single investigation. Nothing in this section shall limit an individual from recovering direct economic
192 damages from a violation of this section.

193 J. A violation of this section by a state-chartered or licensed financial institution shall be enforceable
194 exclusively by the financial institution's primary state regulator.

195 K. A violation of this section by an individual or entity regulated by the State Corporation
196 Commission's Bureau of Insurance shall be enforced exclusively by the State Corporation Commission.

197 L. The provisions of this section shall not apply to criminal intelligence systems subject to the
198 restrictions of 28 C.F.R. Part 23 that are maintained by law-enforcement agencies of the Commonwealth
199 and the organized Criminal Gang File of the Virginia Criminal Information Network (VCIN), established
200 pursuant to Chapter 2 (§ 52-12 et seq.) of Title 52.