

## Department of Motor Vehicles 2011 Fiscal Impact Statement

**1. Bill Number:** HB1520

**House of Origin**     Introduced     Substitute     Engrossed

**Second House**     In Committee     Substitute     Enrolled

**2. Patron:** Orrock

**3. Committee:** Courts of Justice

**4. Title:** Driver's licenses; birth certificate issued by state agency sufficient proof of U.S. citizenship.

**5. Summary:** Driver's licenses, etc. Provides that presentation of a birth certificate or other verifiable document issued by a state agency is sufficient to prove U.S. citizenship when applying to DMV for a driver's license, permit, or special identification card.

**6. Budget Amendment Necessary:** No.

**7. Fiscal Impact Estimates:**

**7a. Expenditure Impact:**

<i>Fiscal Year</i>	<i>Dollars</i>	<i>Positions</i>	<i>Fund</i>
2011	-	-	-
2012	\$1,015,260	-	NGF
2013	\$1,015,260	-	NGF
2014	\$1,015,260	-	NGF
2015	\$1,015,260	-	NGF
2016	\$1,015,260	-	NGF
2017	\$1,015,260	-	NGF

**7b. Revenue Impact:**

<i>Fiscal Year</i>	<i>Dollars</i>	<i>Fund</i>
2011	-	-
2012	\$0	NGF
2013	-	-
2014		
2015		
2016		
2017		

**8. Fiscal Implications:** The legislation would require DMV to accept as proof of U.S. citizenship a birth certificate or "other verifiable document issued by a state agency." Generally, the only state-issued documents DMV accepts as proof of citizenship are official birth documents—namely, official birth certificates issued by Virginia or another state, and

Birth Registration Cards issued by the Virginia Office of Vital Records and Health Statistics. (The agency also accepts certain federally issued identity documents as proof of citizenship.) These documents are easily authenticated by staff in DMV's Customer Service Centers (CSCs). Consequently, most DMV customers are able to have the documents accepted at the CSC customer service counter as proof of citizenship, without further inquiry or delay.

DMV will accept other, nonstandard documents as proof of U.S. citizenship, but only where customers, "for reasons beyond their control, are unable to provide all necessary documents required" for a driver's license or ID card. Va. Code § 46.2-323.01(A). Most such documents cannot be authenticated or evaluated by CSC staff. Customers presenting such documents are therefore referred to identity review (IR) specialists at DMV headquarters for research, analysis, and verification of the information contained in the documents. This process requires additional time (28 minutes, on average) and human resources.

Under the provisions of this legislation, DMV would be required to accept "other verifiable document[s]" even when a customer could present a birth certificate or other standard document. Accordingly, the agency would expect the volume of customers handled by IR specialists to increase.

The methodology used to estimate the annual fiscal impact of this increased reliance on IR specialists is as follows. First, the agency assumed that of those applying for an original driver's license, permit, or ID card (586,878 applicants in FY 2010), an additional 10% (58,688) would present nonstandard documents requiring verification by IR staff. Since processing each of these transactions would require an average of 28 additional minutes, the additional time required to process them all would be 1,643,258 minutes, or 27,388 hours. The average compensation (including benefits) of a FTE working as a CSC Manager (in Pay Band 4 or 5) is approximately the same as that of an IR staff member. Hourly, the total compensation for such an employee equals \$37.07. Thus, the total cost would be  $27,388 \times \$37.07 = \$1,015,259.81$ .

**9. Specific Agency or Political Subdivisions Affected:** Department of Motor Vehicles.

**10. Technical Amendment Necessary:** No.

**11. Other Comments:** None.

**Date:**

**Document:**

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