2011 SESSION

ENROLLED

[S 787]

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VIRGINIA ACTS OF ASSEMBLY - CHAPTER

An Act to amend and reenact §§ 2.2-225, 2.2-2031, 56-484.12, 56-484.13, and 56-484.14 of the Code of Virginia, relating to the Wireless E-911 Services Board; continued as E-911 Services Board.

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Approved

6 Be it enacted by the General Assembly of Virginia:

7 1. That §§ 2.2-225, 2.2-2031, 56-484.12, 56-484.13, and 56-484.14 of the Code of Virginia are 8 amended and reenacted as follows:

§ 2.2-225. Position established; agencies for which responsible; additional powers.

10 The position of Secretary of Technology (the Secretary) is created. The Secretary shall be responsible 11 to the Governor for the following agencies, councils, and boards: Information Technology Advisory 12 Council, Innovation and Entrepreneurship Investment Authority, Virginia Information Technologies 13 Agency, Virginia Geographic Information Network Advisory Board, and the Wireless E-911 Services 14 Board. The Governor, by executive order, may assign any other state executive agency to the Secretary, 15 or reassign any agency listed in this section to another Secretary.

16 Unless the Governor expressly reserves such power to himself, the Secretary may, with regard to17 strategy development, planning and budgeting for technology programs in the Commonwealth:

Monitor trends and advances in fundamental technologies of interest and importance to the economy of the Commonwealth and direct and approve a stakeholder-driven technology strategy development process that results in a comprehensive and coordinated view of research and development goals for industry, academia and government in the Commonwealth. This strategy shall be updated biennially and submitted to the Governor, the Speaker of the House of Delegates and the President Pro Tempore of the Senate.

24 2. Work closely with the appropriate federal research and development agencies and program managers to maximize the participation of Commonwealth industries and universities in these programs consistent with agreed strategy goals.

27 3. Direct the development of plans and programs for strengthening the technology resources of the
 28 Commonwealth's high technology industry sectors and for assisting in the strengthening and
 29 development of the Commonwealth's Regional Technology Councils.

30 4. Direct the development of plans and programs for improving access to capital for31 technology-based entrepreneurs.

32 5. Assist the Joint Commission on Technology and Science created pursuant to § 30-85 in its efforts
 33 to stimulate, encourage, and promote the development of technology in the Commonwealth.

6. Continuously monitor and analyze the technology investments and strategic initiatives of otherstates to ensure the Commonwealth remains competitive.

36 7. Strengthen interstate and international partnerships and relationships in the public and private37 sectors to bolster the Commonwealth's reputation as a global technology center.

8. Develop and implement strategies to accelerate and expand the commercialization of intellectualproperty created within the Commonwealth.

40 9. Énsure the Commonwealth remains competitive in cultivating and expanding growth industries,
 41 including life sciences, advanced materials and nanotechnology, biotechnology, and aerospace.

10. Monitor the trends in the availability and deployment of and access to broadband
communications services, which include, but are not limited to, competitively priced, high-speed data
services and Internet access services of general application, throughout the Commonwealth and
advancements in communications technology for deployment potential. The Secretary shall report
annually by December 1 to the Governor and General Assembly on those trends.

47 11. Review and approve the procurement or termination of major information technology projects,
48 and contracts or amendments thereto proposed by the Chief Information Officer (CIO) pursuant to
49 § 2.2-2007.

12. Review and approve statewide technical and data standards for information technology and
related systems, including the utilization of nationally recognized technical and data standards for health
information technology systems or software purchased by a state agency of the Commonwealth, as
recommended by the CIO.

54 13. Develop criteria and requirements defining "major information technology project" for purposes
55 of § 2.2-2006. Such criteria and requirements shall include, but are not limited to, analysis of each
56 project's risk and complexity.

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57 § 2.2-2031. Division of Public Safety Communications established; appointment of Virginia Public 58 Safety Communications Coordinator; duties of Division.

59 A. There is established within VITA, a Division of Public Safety Communications (the Division), 60 which shall be headed by a Virginia Public Safety Communications Coordinator, appointed by the CIO 61 with the advice and consent of the Wireless E-911 Services Board. The Division shall consist of such 62 personnel as the CIO deems necessary. The operating expenses, administrative costs, and salaries of the employees of the Division shall be paid from the Wireless E-911 Fund created pursuant to § 56-484.17. 63

B. The Division shall provide staff support to the Wireless E-911 Services Board and encourage, 64 65 promote, and assist in the development and deployment of statewide enhanced emergency

- 66 telecommunications systems.
- 67 § 56-484.12. Definitions.

68 As used in this article, unless the context requires a different meaning:

"Automatic location identification" or "ALI" means a telecommunications network capability that 69 enables the automatic display of information defining the geographical location of the telephone used to 70 71 place a wireless Enhanced 9-1-1 call.

"Automatic number identification" or "ANI" means a telecommunications network capability that 72 73 enables the automatic display of the telephone number used to place a wireless Enhanced 9-1-1 call.

74 "Board" means the Wireless E-911 Services Board created pursuant to this article.

75 "Chief Information Officer" or "CIO" means the Chief Information Officer appointed pursuant to 76 § 2.2-2005.

77 "Coordinator" means the Virginia Public Safety Communications Systems Coordinator employed by 78 the Division.

79 "CMRS" means mobile telecommunications service as defined in the federal Mobile 80 Telecommunications Sourcing Act, 4 U.S.C. § 124, as amended.

"CMRS provider" means an entity authorized by the Federal Communications Commission to provide 81 CMRS within the Commonwealth of Virginia. 82 83

"Division" means the Division of Public Safety Communications created in § 2.2-2031. "Enhanced 9-1-1 service" or "E-911" means a service consisting of telephone network features and 84 85 PSAPs provided for users of telephone systems enabling such users to reach a PSAP by dialing the digits "9-1-1." Such service automatically directs 9-1-1 emergency telephone calls to the appropriate 86 PSAPs by selective routing based on the geographical location from which the emergency call originated 87 88 and provides the capability for ANI and ALI features.

89 "FCC order" means Federal Communications Commission Order 94-102 (61 Federal Register 40348) 90 and any other FCC order that affects the provision of E-911 service to CMRS customers.

91 "Local exchange carrier" means any public service company granted a certificate to furnish public utility service for the provision of local exchange telephone service pursuant to Chapter 10.1 (§ 56-265.1 92 93 et seq.) of Title 56.

94 "Place of primary use" has the meaning as defined in the federal Mobile Telecommunications Sourcing Act, 4 U.S.C. § 124, as amended. 95

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"Postpaid CMRS" means CMRS that is not prepaid CMRS, as defined in § 56-484.17:1. "Public safety answering point" or "PSAP" means a facility (i) equipped and staffed on a 24-hour 97 basis to receive and process E-911 calls or (ii) that intends to receive and process E-911 calls and has 98 99 notified CMRS providers in its jurisdiction of its intention to receive and process such calls.

100 "VoIP service" means interconnected voice over Internet protocol service as defined in the Code of Federal Regulations, Title 47, Part 9, section 9.3, as amended. 101

102 "Wireless E-911 CMRS costs" means all reasonable, direct recurring and nonrecurring capital costs 103 and operating expenses incurred by CMRS providers in designing, upgrading, leasing, purchasing, 104 programming, installing, testing, administering, delivering, or maintaining all necessary data, hardware, 105 software and local exchange telephone service required to provide wireless E-911 service, which have been sworn to by an authorized agent of a CMRS provider. 106

"Wireless E-911 Fund" means a dedicated fund consisting of all moneys collected pursuant to the 107 wireless E-911 surcharge, all prepaid wireless E-911 charges collected pursuant to § 56-484.17:1, and 108 109 any additional funds otherwise allocated or donated to the Wireless E-911 Fund.

"Wireless E-911 service" means the E-911 service required to be provided by CMRS providers 110 111 pursuant to the FCC order.

"Wireless E-911 surcharge" means a monthly fee of \$0.75 billed with respect to postpaid CMRS by 112 each CMRS provider and CMRS reseller on each CMRS number of a customer with a place of primary 113 114 use in Virginia. 115

§ 56-484.13. E-911 Services Board; membership; terms; compensation.

116 A. The Wireless E-911 Services Board is hereby created continued as the E-911 Services Board. The 117 Board shall plan, promote and offer assistance:

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118 1. In the statewide development, deployment, and maintenance of enhanced wireless emergency119 telecommunications services and technologies; and

120 2. In the development and deployment of enhanced wireline emergency telecommunications services
121 and technologies only in specific local jurisdictions that were not wireline E-911 capable by July 1,
122 2000.

123 The Board shall exercise the powers and duties conferred in this article.

124 B. The Wireless E-911 Services Board may promote and offer planning assistance:

125 1. In the statewide development, deployment, and maintenance of VoIP E-911 and any other future126 communications technologies accessing E-911 for emergency purposes;

127 2. To the Virginia Information Technologies Agency (VITA), and other stakeholder agencies, in the
 128 development and deployment of a statewide public safety network that will support future E-911 and
 129 other public safety applications; and

130 3. However, the Board shall seek funding from sources other than CMRS providers or customers of
 131 CMRS to support efforts that exceed the scope of wireless E-911 service.

132 C. The Board shall consist of 15 members as follows: the Director of the Virginia Department of Emergency Management, who shall serve as chairman of the Board; the Comptroller, who shall serve as 133 134 the treasurer of the Board; the Chief Information Officer; and the following 12 members to be appointed 135 by the Governor: one member representing the Virginia State Police, one member representing a local 136 exchange carrier providing E-911 service in Virginia, two members representing wireless service 137 providers authorized to do business in Virginia, three county, city or town PSAP directors or managers 138 representing diverse regions of Virginia, one Virginia sheriff, one chief of police, one fire chief, one 139 emergency medical services manager, and one finance officer of a county, city, or town.

D. All members appointed by the Governor shall serve five-year terms. The CIO and the Comptroller
 shall serve terms coincident with their terms of office. No gubernatorial appointee shall serve more than
 two consecutive terms.

E. A majority of the Board shall constitute a quorum. The Board shall meet at least quarterly or at the call of its chairman.

F. Members of the Board shall serve without compensation; however, members of the Board shall be reimbursed for expenses as provided in §§ 2.2-2813 through 2.2-2826.

G. The Division shall provide staff support to the Board. The Geographic Information Network
Division created in § 2.2-2026 and the Virginia Department of Transportation shall provide such
technical advice as the Board requires.

150 § 56-484.14. Powers and duties of E-911 Services Board.

151 The *E-911 Services* Board shall have the power and duty to:

152 1. Make and enter into all contracts and agreements necessary or incidental to the performance of its duties and the execution of its powers, including purchase agreements payable from (i) the Wireless
154 E-911 Fund and (ii) other moneys appropriated for the provision of enhanced 9-1-1 services.

155 2. Pursue all legal remedies to enforce any provision of this article, or any contract entered into 156 pursuant to this article.

157 3. Develop a comprehensive, statewide enhanced 9-1-1 plan for wireless E-911, VoIP E-911, and any other future communications technologies accessing E-911 for emergency purposes. In constructing and periodically updating this plan as appropriate, the Board shall monitor trends and advances in enhanced wireless, VoIP, and other emergency telecommunications technologies, plan and forecast future needs for these enhanced technologies, and formulate strategies for the efficient and effective delivery of enhanced 9-1-1 services in the future with the exclusion of traditional circuit-switched wireline 9-1-1 service.

4. Grant such extensions of time for compliance with the provisions of § 56-484.16 as the Board deems appropriate.

165 5. Take all steps necessary to inform the public of the use of the digits "9-1-1" as the designated
166 emergency telephone number and the use of the digits "#-7-7" as a designated non-emergency telephone
167 number.

6. Report annually to the Governor, the Senate Committee on Finance and the House Committee on Appropriations, and the Virginia State Crime Commission on (i) the state of enhanced 9-1-1 services in the Commonwealth, (ii) the impact of, or need for, legislation affecting enhanced 9-1-1 services in the Commonwealth, and (iii) the need for changes in the E-911 funding mechanism provided to the Board, as appropriate.

173 7. Provide advisory technical assistance to PSAPs and state and local law enforcement, and fire and 174 emergency medical service agencies, upon request.

175 8. Collect, distribute, and withhold moneys from the Wireless E-911 Fund as provided in this article.

176 9. Develop a comprehensive single, statewide electronic addressing database to support geographic177 data and statewide base map data programs pursuant to § 2.2-2027.

178 10. Receive such funds as may be appropriated for purposes consistent with this article and such

gifts, donations, grants, bequests, or other funds as may be received from, applied for or offered byeither public or private sources.

181 11. Manage other moneys appropriated for the provision of enhanced emergency telecommunications182 services.

183 12. Perform all acts necessary, convenient or desirable to carrying out the purposes of this article.

184 13. Drawing from the work of E-911 professional organizations, in its sole discretion, publish best
 185 practices for PSAPs. These best practices shall be voluntary and recommended by a subcommittee
 186 composed of PSAP representatives.

187 14. Monitor developments in enhanced 9-1-1 service and multiline telephone systems and the impact
188 of such technologies upon the implementation of Article 8 (§ 56-484.19 et seq.) of Chapter 15 of Title
189 56. The Board shall include its assessment of such impact in the annual report filed pursuant to
190 subdivision 6.