2009 SESSION

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VIRGINIA ACTS OF ASSEMBLY - CHAPTER

An Act to amend and reenact § 2.2-2818 of the Code of Virginia and to amend the Code of Virginia by 2 adding a section numbered 2.2-2818.2, relating to the inclusion of mandated health insurance 3 4 coverages and benefits under the state employee health insurance plan.

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Approved

[S 1351]

Be it enacted by the General Assembly of Virginia:

1. That § 2.2-2818 of the Code of Virginia is amended and reenacted and that the Code of Virginia 8 9 is amended by adding a section numbered 2.2-2818.2 as follows: 10

§ 2.2-2818. Health and related insurance for state employees.

11 A. The Department of Human Resource Management shall establish a plan, subject to the approval of the Governor, for providing health insurance coverage, including chiropractic treatment, 12 hospitalization, medical, surgical and major medical coverage, for state employees and retired state 13 employees with the Commonwealth paying the cost thereof to the extent of the coverage included in 14 such plan. The same plan shall be offered to all part-time state employees, but the total cost shall be 15 paid by such part-time employees. The Department of Human Resource Management shall administer 16 this section. The plan chosen shall provide means whereby coverage for the families or dependents of 17 state employees may be purchased. Except for part-time employees, the Commonwealth may pay all or a 18 19 portion of the cost thereof, and for such portion as the Commonwealth does not pay, the employee, 20 including a part-time employee, may purchase the coverage by paying the additional cost over the cost 21 of coverage for an employee.

Such contribution shall be financed through appropriations provided by law.

B. The plan shall:

24 1. Include coverage for low-dose screening mammograms for determining the presence of occult 25 breast cancer. Such coverage shall make available one screening mammogram to persons age 35 through 26 39, one such mammogram biennially to persons age 40 through 49, and one such mammogram annually 27 to persons age 50 and over and may be limited to a benefit of \$50 per mammogram subject to such 28 dollar limits, deductibles, and coinsurance factors as are no less favorable than for physical illness 29 generally.

30 The term "mammogram" shall mean an X-ray examination of the breast using equipment dedicated 31 specifically for mammography, including but not limited to the X-ray tube, filter, compression device, screens, film, and cassettes, with an average radiation exposure of less than one rad mid-breast, two 32 33 views of each breast.

34 In order to be considered a screening mammogram for which coverage shall be made available under 35 this section:

36 a. The mammogram shall be (i) ordered by a health care practitioner acting within the scope of his 37 licensure and, in the case of an enrollee of a health maintenance organization, by the health maintenance 38 organization provider; (ii) performed by a registered technologist; (iii) interpreted by a qualified 39 radiologist; and (iv) performed under the direction of a person licensed to practice medicine and surgery 40 and certified by the American Board of Radiology or an equivalent examining body. A copy of the 41 mammogram report shall be sent or delivered to the health care practitioner who ordered it;

42 b. The equipment used to perform the mammogram shall meet the standards set forth by the Virginia 43 Department of Health in its radiation protection regulations; and

44 c. The mammography film shall be retained by the radiologic facility performing the examination in 45 accordance with the American College of Radiology guidelines or state law.

2. Include coverage for postpartum services providing inpatient care and a home visit or visits that 46 shall be in accordance with the medical criteria, outlined in the most current version of or an official 47 update to the "Guidelines for Perinatal Care" prepared by the American Academy of Pediatrics and the 48 American College of Obstetricians and Gynecologists or the "Standards for Obstetric-Gynecologic 49 50 Services" prepared by the American College of Obstetricians and Gynecologists. Such coverage shall be provided incorporating any changes in such Guidelines or Standards within six months of the publication 51 of such Guidelines or Standards or any official amendment thereto. 52

53 3. Include an appeals process for resolution of written complaints concerning denials or partial 54 denials of claims that shall provide reasonable procedures for resolution of such written complaints and 55 shall be published and disseminated to all covered state employees. The appeals process shall include a 56 separate expedited emergency appeals procedure that shall provide resolution within one business day of

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57 receipt of a complaint concerning situations requiring immediate medical care. For appeals involving 58 adverse decisions as defined in § 32.1-137.7, the Department shall contract with one or more impartial 59 health entities to review such decisions. Impartial health entities may include medical peer review 60 organizations and independent utilization review companies. The Department shall adopt regulations to 61 assure that the impartial health entity conducting the reviews has adequate standards, credentials and 62 experience for such review. The impartial health entity shall examine the final denial of claims to 63 determine whether the decision is objective, clinically valid, and compatible with established principles 64 of health care. The decision of the impartial health entity shall (i) be in writing, (ii) contain findings of 65 fact as to the material issues in the case and the basis for those findings, and (iii) be final and binding if 66 consistent with law and policy.

67 Prior to assigning an appeal to an impartial health entity, the Department shall verify that the 68 impartial health entity conducting the review of a denial of claims has no relationship or association with (i) the covered employee; (ii) the treating health care provider, or any of its employees or affiliates; 69 70 (iii) the medical care facility at which the covered service would be provided, or any of its employees or 71 affiliates; or (iv) the development or manufacture of the drug, device, procedure or other therapy that is 72 the subject of the final denial of a claim. The impartial health entity shall not be a subsidiary of, nor 73 owned or controlled by, a health plan, a trade association of health plans, or a professional association 74 of health care providers. There shall be no liability on the part of and no cause of action shall arise 75 against any officer or employee of an impartial health entity for any actions taken or not taken or 76 statements made by such officer or employee in good faith in the performance of his powers and duties.

77 4. Include coverage for early intervention services. For purposes of this section, "early intervention 78 services" means medically necessary speech and language therapy, occupational therapy, physical therapy 79 and assistive technology services and devices for dependents from birth to age three who are certified by 80 the Department of Mental Health, Mental Retardation and Substance Abuse Services as eligible for services under Part H of the Individuals with Disabilities Education Act (20 U.S.C. § 1471 et seq.). 81 82 Medically necessary early intervention services for the population certified by the Department of Mental Health, Mental Retardation and Substance Abuse Services shall mean those services designed to help an 83 84 individual attain or retain the capability to function age-appropriately within his environment, and shall 85 include services that enhance functional ability without effecting a cure.

For persons previously covered under the plan, there shall be no denial of coverage due to the existence of a preexisting condition. The cost of early intervention services shall not be applied to any contractual provision limiting the total amount of coverage paid by the insurer to or on behalf of the insured during the insured's lifetime.

5. Include coverage for prescription drugs and devices approved by the United States Food and DrugAdministration for use as contraceptives.

6. Not deny coverage for any drug approved by the United States Food and Drug Administration for
use in the treatment of cancer on the basis that the drug has not been approved by the United States
Food and Drug Administration for the treatment of the specific type of cancer for which the drug has
been prescribed, if the drug has been recognized as safe and effective for treatment of that specific type
of cancer in one of the standard reference compendia.

97 7. Not deny coverage for any drug prescribed to treat a covered indication so long as the drug has
98 been approved by the United States Food and Drug Administration for at least one indication and the
99 drug is recognized for treatment of the covered indication in one of the standard reference compendia or
100 in substantially accepted peer-reviewed medical literature.

8. Include coverage for equipment, supplies and outpatient self-management training and education,
including medical nutrition therapy, for the treatment of insulin-dependent diabetes, insulin-using
diabetes, gestational diabetes and noninsulin-using diabetes if prescribed by a healthcare professional
legally authorized to prescribe such items under law. To qualify for coverage under this subdivision,
diabetes outpatient self-management training and education shall be provided by a certified, registered or
licensed health care professional.

107 9. Include coverage for reconstructive breast surgery. For purposes of this section, "reconstructive breast surgery" means surgery performed on and after July 1, 1998, (i) coincident with a mastectomy performed for breast cancer or (ii) following a mastectomy performed for breast cancer to reestablish symmetry between the two breasts. For persons previously covered under the plan, there shall be no denial of coverage due to preexisting conditions.

112 10. Include coverage for annual pap smears, including coverage, on and after July 1, 1999, for 113 annual testing performed by any FDA-approved gynecologic cytology screening technologies.

114 11. Include coverage providing a minimum stay in the hospital of not less than 48 hours for a patient 115 following a radical or modified radical mastectomy and 24 hours of inpatient care following a total 116 mastectomy or a partial mastectomy with lymph node dissection for treatment of breast cancer. Nothing 117 in this subdivision shall be construed as requiring the provision of inpatient coverage where the

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118 attending physician in consultation with the patient determines that a shorter period of hospital stay is 119 appropriate.

120 12. Include coverage (i) to persons age 50 and over and (ii) to persons age 40 and over who are at
high risk for prostate cancer, according to the most recent published guidelines of the American Cancer
Society, for one PSA test in a 12-month period and digital rectal examinations, all in accordance with
American Cancer Society guidelines. For the purpose of this subdivision, "PSA testing" means the
analysis of a blood sample to determine the level of prostate specific antigen.

125 13. Permit any individual covered under the plan direct access to the health care services of a 126 participating specialist (i) authorized to provide services under the plan and (ii) selected by the covered 127 individual. The plan shall have a procedure by which an individual who has an ongoing special 128 condition may, after consultation with the primary care physician, receive a referral to a specialist for 129 such condition who shall be responsible for and capable of providing and coordinating the individual's 130 primary and specialty care related to the initial specialty care referral. If such an individual's care would most appropriately be coordinated by such a specialist, the plan shall refer the individual to a specialist. For the purposes of this subdivision, "special condition" means a condition or disease that is (i) 131 132 133 life-threatening, degenerative, or disabling and (ii) requires specialized medical care over a prolonged 134 period of time. Within the treatment period authorized by the referral, such specialist shall be permitted 135 to treat the individual without a further referral from the individual's primary care provider and may 136 authorize such referrals, procedures, tests, and other medical services related to the initial referral as the 137 individual's primary care provider would otherwise be permitted to provide or authorize. The plan shall 138 have a procedure by which an individual who has an ongoing special condition that requires ongoing 139 care from a specialist may receive a standing referral to such specialist for the treatment of the special 140 condition. If the primary care provider, in consultation with the plan and the specialist, if any, determines that such a standing referral is appropriate, the plan or issuer shall make such a referral to a 141 142 specialist. Nothing contained herein shall prohibit the plan from requiring a participating specialist to provide written notification to the covered individual's primary care physician of any visit to such 143 144 specialist. Such notification may include a description of the health care services rendered at the time of 145 the visit.

146 14. Include provisions allowing employees to continue receiving health care services for a period of
up to 90 days from the date of the primary care physician's notice of termination from any of the plan's
provider panels. The plan shall notify any provider at least 90 days prior to the date of termination of
the provider, except when the provider is terminated for cause.

150 For a period of at least 90 days from the date of the notice of a provider's termination from any of 151 the plan's provider panels, except when a provider is terminated for cause, a provider shall be permitted 152 by the plan to render health care services to any of the covered employees who (i) were in an active 153 course of treatment from the provider prior to the notice of termination and (ii) request to continue 154 receiving health care services from the provider.

155 Notwithstanding the provisions of this subdivision, any provider shall be permitted by the plan to 156 continue rendering health services to any covered employee who has entered the second trimester of 157 pregnancy at the time of the provider's termination of participation, except when a provider is terminated 158 for cause. Such treatment shall, at the covered employee's option, continue through the provision of 159 postpartum care directly related to the delivery.

160 Notwithstanding the provisions of this subdivision, any provider shall be permitted to continue 161 rendering health services to any covered employee who is determined to be terminally ill (as defined 162 under § 1861(dd)(3)(A) of the Social Security Act) at the time of a provider's termination of 163 participation, except when a provider is terminated for cause. Such treatment shall, at the covered 164 employee's option, continue for the remainder of the employee's life for care directly related to the 165 treatment of the terminal illness.

A provider who continues to render health care services pursuant to this subdivision shall be
 reimbursed in accordance with the carrier's agreement with such provider existing immediately before
 the provider's termination of participation.

169 15. Include coverage for patient costs incurred during participation in clinical trials for treatment
 170 studies on cancer, including ovarian cancer trials.

171 The reimbursement for patient costs incurred during participation in clinical trials for treatment
172 studies on cancer shall be determined in the same manner as reimbursement is determined for other
173 medical and surgical procedures. Such coverage shall have durational limits, dollar limits, deductibles,
174 copayments and coinsurance factors that are no less favorable than for physical illness generally.

175 For purposes of this subdivision:

176 "Cooperative group" means a formal network of facilities that collaborate on research projects and
177 have an established NIH-approved peer review program operating within the group. "Cooperative group"
178 includes (i) the National Cancer Institute Clinical Cooperative Group and (ii) the National Cancer

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179 Institute Community Clinical Oncology Program.

180 "FDA" means the Federal Food and Drug Administration.

"Multiple project assurance contract" means a contract between an institution and the federal 181 182 Department of Health and Human Services that defines the relationship of the institution to the federal 183 Department of Health and Human Services and sets out the responsibilities of the institution and the 184 procedures that will be used by the institution to protect human subjects.

- "NCI" means the National Cancer Institute. 185
- 186 "NIH" means the National Institutes of Health.
- "Patient" means a person covered under the plan established pursuant to this section. 187

"Patient cost" means the cost of a medically necessary health care service that is incurred as a result 188 189 of the treatment being provided to a patient for purposes of a clinical trial. "Patient cost" does not 190 include (i) the cost of nonhealth care services that a patient may be required to receive as a result of the 191 treatment being provided for purposes of a clinical trial, (ii) costs associated with managing the research 192 associated with the clinical trial, or (iii) the cost of the investigational drug or device.

193 Coverage for patient costs incurred during clinical trials for treatment studies on cancer shall be provided if the treatment is being conducted in a Phase II, Phase III, or Phase IV clinical trial. Such 194 195 treatment may, however, be provided on a case-by-case basis if the treatment is being provided in a 196 Phase I clinical trial.

- 197 The treatment described in the previous paragraph shall be provided by a clinical trial approved by:
- 198 a. The National Cancer Institute;

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- 199 b. An NCI cooperative group or an NCI center;
- 200 c. The FDA in the form of an investigational new drug application;
- 201 d. The federal Department of Veterans Affairs; or

202 e. An institutional review board of an institution in the Commonwealth that has a multiple project 203 assurance contract approved by the Office of Protection from Research Risks of the NCI.

204 The facility and personnel providing the treatment shall be capable of doing so by virtue of their 205 experience, training, and expertise. 206

- Coverage under this subdivision shall apply only if:
- (1) There is no clearly superior, noninvestigational treatment alternative;

208 (2) The available clinical or preclinical data provide a reasonable expectation that the treatment will 209 be at least as effective as the noninvestigational alternative; and

210 (3) The patient and the physician or health care provider who provides services to the patient under 211 the plan conclude that the patient's participation in the clinical trial would be appropriate, pursuant to 212 procedures established by the plan.

213 16. Include coverage providing a minimum stay in the hospital of not less than 23 hours for a 214 covered employee following a laparoscopy-assisted vaginal hysterectomy and 48 hours for a covered 215 employee following a vaginal hysterectomy, as outlined in Milliman & Robertson's nationally recognized 216 guidelines. Nothing in this subdivision shall be construed as requiring the provision of the total hours referenced when the attending physician, in consultation with the covered employee, determines that a 217 218 shorter hospital stay is appropriate. 219

17. Include coverage for biologically based mental illness.

220 For purposes of this subdivision, a "biologically based mental illness" is any mental or nervous 221 condition caused by a biological disorder of the brain that results in a clinically significant syndrome 222 that substantially limits the person's functioning; specifically, the following diagnoses are defined as biologically based mental illness as they apply to adults and children: schizophrenia, schizoaffective 223 224 disorder, bipolar disorder, major depressive disorder, panic disorder, obsessive-compulsive disorder, 225 attention deficit hyperactivity disorder, autism, and drug and alcoholism addiction.

226 Coverage for biologically based mental illnesses shall neither be different nor separate from coverage 227 for any other illness, condition or disorder for purposes of determining deductibles, benefit year or lifetime durational limits, benefit year or lifetime dollar limits, lifetime episodes or treatment limits, 228 229 copayment and coinsurance factors, and benefit year maximum for deductibles and copayment and 230 coinsurance factors.

231 Nothing shall preclude the undertaking of usual and customary procedures to determine the 232 appropriateness of, and medical necessity for, treatment of biologically based mental illnesses under this 233 option, provided that all such appropriateness and medical necessity determinations are made in the same 234 manner as those determinations made for the treatment of any other illness, condition or disorder 235 covered by such policy or contract.

236 In no case, however, shall coverage for mental disorders provided pursuant to this section be 237 diminished or reduced below the coverage in effect for such disorders on January 1, 1999.

238 18. Offer and make available coverage for the treatment of morbid obesity through gastric bypass surgery or such other methods as may be recognized by the National Institutes of Health as effective for 239

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240 the long-term reversal of morbid obesity. Such coverage shall have durational limits, dollar limits, 241 deductibles, copayments and coinsurance factors that are no less favorable than for physical illness 242 generally. Access to surgery for morbid obesity shall not be restricted based upon dietary or any other 243 criteria not approved by the National Institutes of Health. For purposes of this subdivision, "morbid 244 obesity" means (i) a weight that is at least 100 pounds over or twice the ideal weight for frame, age, 245 height, and gender as specified in the 1983 Metropolitan Life Insurance tables, (ii) a body mass index 246 (BMI) equal to or greater than 35 kilograms per meter squared with comorbidity or coexisting medical conditions such as hypertension, cardiopulmonary conditions, sleep apnea, or diabetes, or (iii) a BMI of 247 248 40 kilograms per meter squared without such comorbidity. As used herein, "BMI" equals weight in kilograms divided by height in meters squared. 249

250 19. Include coverage for colorectal cancer screening, specifically screening with an annual fecal 251 occult blood test, flexible sigmoidoscopy or colonoscopy, or in appropriate circumstances radiologic 252 imaging, in accordance with the most recently published recommendations established by the American 253 College of Gastroenterology, in consultation with the American Cancer Society, for the ages, family 254 histories, and frequencies referenced in such recommendations. The coverage for colorectal cancer 255 screening shall not be more restrictive than or separate from coverage provided for any other illness, 256 condition or disorder for purposes of determining deductibles, benefit year or lifetime durational limits, 257 benefit year or lifetime dollar limits, lifetime episodes or treatment limits, copayment and coinsurance 258 factors, and benefit year maximum for deductibles and copayments and coinsurance factors.

259 20. On and after July 1, 2002, require that a prescription benefit card, health insurance benefit card,
260 or other technology that complies with the requirements set forth in § 38.2-3407.4:2 be issued to each
261 employee provided coverage pursuant to this section, and shall upon any changes in the required data
262 elements set forth in subsection A of § 38.2-3407.4:2, either reissue the card or provide employees
263 covered under the plan such corrective information as may be required to electronically process a
264 prescription claim.

265 21. Include coverage for infant hearing screenings and all necessary audiological examinations
266 provided pursuant to § 32.1-64.1 using any technology approved by the United States Food and Drug
267 Administration, and as recommended by the national Joint Committee on Infant Hearing in its most
268 current position statement addressing early hearing detection and intervention programs. Such coverage
269 shall include follow-up audiological examinations as recommended by a physician, physician assistant,
270 nurse practitioner or audiologist and performed by a licensed audiologist to confirm the existence or
271 absence of hearing loss.

272 22. Notwithstanding any provision of this section to the contrary, every plan established in
273 accordance with this section shall comply with the provisions of § 2.2-2818.2.

274 C. Claims incurred during a fiscal year but not reported during that fiscal year shall be paid from 275 such funds as shall be appropriated by law. Appropriations, premiums and other payments shall be deposited in the employee health insurance fund, from which payments for claims, premiums, cost 276 277 containment programs and administrative expenses shall be withdrawn from time to time. The funds of 278 the health insurance fund shall be deemed separate and independent trust funds, shall be segregated from 279 all other funds of the Commonwealth, and shall be invested and administered solely in the interests of 280 the employees and their beneficiaries. Neither the General Assembly nor any public officer, employee, 281 or agency shall use or authorize the use of such trust funds for any purpose other than as provided in 282 law for benefits, refunds, and administrative expenses, including but not limited to legislative oversight 283 of the health insurance fund.

D. For the purposes of this section:

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"Peer-reviewed medical literature" means a scientific study published only after having been critically
reviewed for scientific accuracy, validity, and reliability by unbiased independent experts in a journal
that has been determined by the International Committee of Medical Journal Editors to have met the
Uniform Requirements for Manuscripts submitted to biomedical journals. Peer-reviewed medical
literature does not include publications or supplements to publications that are sponsored to a significant
extent by a pharmaceutical manufacturing company or health carrier.

291 "Standard reference compendia" means the American Medical Association Drug Evaluations, the
 292 American Hospital Formulary Service Drug Information, or the United States Pharmacopoeia Dispensing
 293 Information.

"State employee" means state employee as defined in § 51.1-124.3; employee as defined in
§ 51.1-201; the Governor, Lieutenant Governor and Attorney General; judge as defined in § 51.1-301
and judges, clerks and deputy clerks of regional juvenile and domestic relations, county juvenile and
domestic relations, and district courts of the Commonwealth; and interns and residents employee by the
School of Medicine and Hospital of the University of Virginia, and interns, residents, and employees of
the Virginia Commonwealth University Health System Authority as provided in § 23-50.16:24.

300 "Part-time state employees" means classified or similarly situated employees in legislative, executive,

301 judicial or independent agencies who are compensated on a salaried basis and work at least 20 hours, 302 but less than 32 hours, per week.

303 E. Provisions shall be made for retired employees to obtain coverage under the above plan, 304 including, as an option, coverage for vision and dental care. The Commonwealth may, but shall not be 305 obligated to, pay all or any portion of the cost thereof.

F. Any self-insured group health insurance plan established by the Department of Human Resource 306 Management that utilizes a network of preferred providers shall not exclude any physician solely on the 307 308 basis of a reprimand or censure from the Board of Medicine, so long as the physician otherwise meets 309 the plan criteria established by the Department.

310 G. The plan shall include, in each planning district, at least two health coverage options, each 311 sponsored by unrelated entities. No later than July 1, 2006, one of the health coverage options to be 312 available in each planning district shall be a high deductible health plan that would qualify for a health 313 savings account pursuant to § 223 of the Internal Revenue Code of 1986, as amended.

314 In each planning district that does not have an available health coverage alternative, the Department 315 shall voluntarily enter into negotiations at any time with any health coverage provider who seeks to 316 provide coverage under the plan.

317 This subsection shall not apply to any state agency authorized by the Department to establish and 318 administer its own health insurance coverage plan separate from the plan established by the Department.

319 H. Any self-insured group health insurance plan established by the Department of Human Resource 320 Management that includes coverage for prescription drugs on an outpatient basis may apply a formulary 321 to the prescription drug benefits provided by the plan if the formulary is developed, reviewed at least 322 annually, and updated as necessary in consultation with and with the approval of a pharmacy and 323 therapeutics committee, a majority of whose members are actively practicing licensed (i) pharmacists, 324 (ii) physicians, and (iii) other health care providers.

325 If the plan maintains one or more drug formularies, the plan shall establish a process to allow a 326 person to obtain, without additional cost-sharing beyond that provided for formulary prescription drugs in the plan, a specific, medically necessary nonformulary prescription drug if, after reasonable 327 328 investigation and consultation with the prescriber, the formulary drug is determined to be an 329 inappropriate therapy for the medical condition of the person. The plan shall act on such requests within 330 one business day of receipt of the request.

I. Any plan established in accordance with this section requiring preauthorization prior to rendering 331 332 medical treatment shall have personnel available to provide authorization at all times when such 333 preauthorization is required.

334 J. Any plan established in accordance with this section shall provide to all covered employees written 335 notice of any benefit reductions during the contract period at least 30 days before such reductions become effective. A BILL to amend and reenact § 2.2-2818 of the Code of Virginia and to amend the 336 Code of Virginia by adding in Article 2 of Chapter 34 of Title 38.2 a section numbered 38.2-3419.2, 337 338 relating to the inclusion of mandated health insurance coverages and benefits under the state employee 339 health insurance plan.

340 K. No contract between a provider and any plan established in accordance with this section shall 341 include provisions that require a health care provider or health care provider group to deny covered 342 services that such provider or group knows to be medically necessary and appropriate that are provided 343 with respect to a covered employee with similar medical conditions.

344 L. The Department of Human Resource Management shall appoint an Ombudsman to promote and 345 protect the interests of covered employees under any state employee's health plan. 346

The Ombudsman shall:

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347 1. Assist covered employees in understanding their rights and the processes available to them 348 according to their state health plan. 349

2. Answer inquiries from covered employees by telephone and electronic mail.

3. Provide to covered employees information concerning the state health plans.

351 4. Develop information on the types of health plans available, including benefits and complaint 352 procedures and appeals.

353 5. Make available, either separately or through an existing Internet web site utilized by the 354 Department of Human Resource Management, information as set forth in subdivision 4 and such 355 additional information as he deems appropriate.

6. Maintain data on inquiries received, the types of assistance requested, any actions taken and the 356 357 disposition of each such matter.

358 7. Upon request, assist covered employees in using the procedures and processes available to them 359 from their health plan, including all appeal procedures. Such assistance may require the review of health care records of a covered employee, which shall be done only with that employee's express written 360 361 consent. The confidentiality of any such medical records shall be maintained in accordance with the

362 confidentiality and disclosure laws of the Commonwealth.

8. Ensure that covered employees have access to the services provided by the Ombudsman and that
the covered employees receive timely responses from the Ombudsman or his representatives to the
inquiries.

366 9. Report annually on his activities to the standing committees of the General Assembly having
367 jurisdiction over insurance and over health and the Joint Commission on Health Care by December 1 of
368 each year.

369 M. The plan established in accordance with this section shall not refuse to accept or make
 370 reimbursement pursuant to an assignment of benefits made to a dentist or oral surgeon by a covered
 371 employee.

For purposes of this subsection, "assignment of benefits" means the transfer of dental care coverage
reimbursement benefits or other rights under the plan. The assignment of benefits shall not be effective
until the covered employee notifies the plan in writing of the assignment.

N. Beginning July 1, 2006, any plan established pursuant to this section shall provide for an
 identification number, which shall be assigned to the covered employee and shall not be the same as the
 employee's social security number.

378 O. Any group health insurance plan established by the Department of Human Resource Management 379 that contains a coordination of benefits provision shall provide written notification to any eligible 380 employee as a prominent part of its enrollment materials that if such eligible employee is covered under 381 another group accident and sickness insurance policy, group accident and sickness subscription contract, 382 or group health care plan for health care services, that insurance policy, subscription contract or health 383 care plan may have primary responsibility for the covered expenses of other family members enrolled 384 with the eligible employee. Such written notification shall describe generally the conditions upon which 385 the other coverage would be primary for dependent children enrolled under the eligible employee's coverage and the method by which the eligible enrollee may verify from the plan that coverage would 386 387 have primary responsibility for the covered expenses of each family member.

P. Any plan established by the Department of Human Resource Management pursuant to this section
shall provide that coverage under such plan for family members enrolled under a participating state
employee's coverage shall continue for a period of at least 30 days following the death of such state
employee.

392 Q. The plan established in accordance with this section that follows a policy of sending its payment
393 to the covered employee or covered family member for a claim for services received from a
394 nonparticipating physician or osteopath shall (i) include language in the member handbook that notifies
395 the covered employee of the responsibility to apply the plan payment to the claim from such
anonparticipating provider, (ii) include this language with any such payment sent to the covered employee
anonparticipating provider, and (iii) include the name and any last known address of the
anonparticipating provider on the explanation of benefits statement.

399 R. The Department of Human Resource Management shall report annually, by November 30 of each 400 year in which a mandate is imposed under the provisions of § 2.2-2818.2, to the Special Advisory 401 Commission on Mandated Health Insurance Benefits established pursuant to Article 2 (§ 2.2-2503 et 402 seq.) of Chapter 25, on cost and utilization information for each of the mandated benefits set forth in 403 subsection B, including any mandated benefit made applicable, pursuant to subdivision B 22, to any 404 plan established pursuant to this section. The report shall be in the same detail and form as required of reports submitted pursuant to § 38.2-3419.1, with such additional information as is required to 405 406 determine the financial impact, including the costs and benefits, of the particular mandated benefit. § 2.2-2818.2. Application of mandates to the state employee health insurance plan. 407

408 A. As used in this section, "insurance mandate" means a mandatory obligation with respect to 409 coverage, benefits, or the number or types of providers imposed on policies of accident and health

410 insurance under Title 38.2. "Insurance mandate" does not include an administrative rule or regulation
411 imposing a mandatory obligation with respect to coverage, benefits, or providers unless that mandatory
412 obligation was specifically imposed on policies of accident and health insurance by statute.

413 B. Notwithstanding the provisions of § 2.2-2818, any law imposed under Title 38.2 that becomes
414 effective on or after July 1, 2009, that provides for an insurance mandate for policies of accident and
415 health insurance shall also apply to health coverage offered to state employees pursuant to § 2.2-2818.

416 C. If health coverage offered to state employees under § 2.2-2818 offers coverage in the same 417 manner and to the same extent as the coverage required by an insurance mandate imposed under Title 418 38.2 or coverage that is greater than an insurance mandate imposed under Title 38.2, the coverage 419 offered to state employees under § 2.2-2818 shall be considered in compliance with the insurance 420 mandate.