

## Department of Planning and Budget 2008 Fiscal Impact Statement

**1. Bill Number:** HB546

House of Origin	<input type="checkbox"/>	Introduced	<input type="checkbox"/>	Substitute	<input type="checkbox"/>	Engrossed
Second House	<input type="checkbox"/>	In Committee	<input type="checkbox"/>	Substitute	<input checked="" type="checkbox"/>	Enrolled

**2. Patron:** Nixon

**3. Committee:** Passed Both Houses

**4. Title:** Multi-line telephone systems

**5. Summary:** The substitute bill provides that an alternative method of providing call location information exists when a 9-1-1 call to a public safety answering point (PSAP) provides sufficient information to ensure that emergency responders are dispatched to a location at the facility from which the call was placed, where the responders are able to view all of the telephone stations in the contiguous area containing the telephone from which the emergency call was placed. Currently, an alternative method requires responders to be able to view all of the telephone stations at the facility. The measure also provides that the provider of a multi-line telephone system (MLTS) acquired or installed on or after July 1, 2009, is required, if reasonably achievable, to be able to provide calling party information to the 9-1-1 network that connects to the PSAP, or to provide an alternative method of providing call location information. Calling party information allows equipment at the PSAP to perform automatic location identification (ALI) and automatic number identification (ANI). Such providers are required to arrange to update the ALI database with the appropriate master street address guide, valid address and callback information corresponding to the calling party information for each telephone station, and to update the information as soon as practicable for new MLTS installation or within one business day of record completion of the actual changes for previously installed systems. Currently, such providers are required to ensure that emergency calls provide either ALI and ANI or an alternative method of providing call location information.

**6. Fiscal Impact Estimates:** Indeterminate. (See line 8 below)

**7. Budget Amendment Necessary:** None.

**8. Fiscal Implications:** The fiscal impact of the current statute is upon the owners and operators of multi-line telephone systems (PBX, VOIP, etc) purchased after July 1, 2009. While this bill modifies several sections of the statute, the largest fiscal impact is to reduce the requirement for implementation to only when it is “reasonably achievable.” This change should have the effect of reducing the overall cost of implementation since some multi-line telephone system providers will no longer have to provide an Emergency-911 solution. The cost to comply with this legislation varies greatly depending on the type of users served by the new multi-line telephone system. The exact cost to each operator (including to state agencies installing new multi-line telephone systems) is impossible to calculate because of the number of variables. As a result, it is equally impossible to calculate the reduction in cost

caused by reducing the requirement to “reasonably achievable.” It is important to note that several organizations operating multi-line telephone systems, including several universities, already provide this service.

**9. Specific Agency or Political Subdivisions Affected:** All entities, including private and government organizations, purchasing a multi-line telephone system after July 1, 2009.

**10. Technical Amendment Necessary:** None.

**11. Other Comments:** None.

**Date:** 3/6/2008 wfb

**Document:** G:\BOS Stuff\2008 Session\2008 Legislation\HB546ER.Doc

cc: Secretary of Technology