2008 SESSION

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VIRGINIA ACTS OF ASSEMBLY - CHAPTER

2 An Act to amend and reenact §§ 6.1-459, 6.1-460, 6.1-461, 6.1-467, and 6.1-469 of the Code of Virginia 3 and to amend the Code of Virginia by adding sections numbered 6.1-453.1 and 6.1-469.1, relating to 4 the Payday Loan Act.

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Approved

[S 588]

7 Be it enacted by the General Assembly of Virginia:

8 1. That §§ 6.1-459, 6.1-460, 6.1-461, 6.1-467, and 6.1-469 of the Code of Virginia are amended and 9 reenacted and that the Code of Virginia is amended by adding sections numbered 6.1-453.1 and 10 6.1-469.1 as follows: 11

§ 6.1-453.1. Payday lending database.

12 A. The Commission shall certify and contract with one or more third parties to develop, implement, 13 and maintain a real-time, Internet-accessible database that contains such payday loan information as the Commission may require from time to time by administrative rule or policy statement. The database 14 15 shall be operational by January 1, 2009.

16 B. The following provisions shall apply to the database:

17 1. Before making a payday loan, a licensee shall query the database through a Commission-certified 18 database provider and shall retain evidence of the query for the Commission's supervisory review. The 19 database will allow a licensee to make a payday loan only if making the loan is permissible under the 20 provisions of this chapter. During any period that the database is unavailable due to technical problems 21 beyond the licensee's control, a licensee may rely on the payday loan applicant's written representations, 22 rather than the database's information, to verify that making the loan applied for is permissible under 23 the provisions of this chapter. Because a licensee may rely on the accuracy of the applicant's 24 representations and the database's information, a licensee is not subject to any administrative penalty or 25 civil liability if that information is later determined to be inaccurate.

26 2. The database provider will maintain the database, will take all actions it deems necessary to 27 protect the confidentiality and security of the information contained in the database, will be responsible 28 for the confidentiality and security of such information, and will own the information contained in the 29 database. The Commission will have access to and utilize the database as an enforcement tool to ensure 30 licensees' compliance with the provisions of this chapter.

31 3. Upon a licensee's query, the database will advise the licensee whether the applicant is eligible for 32 a new payday loan and, if the applicant is ineligible, the reason for such ineligibility. If the database 33 advises the licensee that the applicant is ineligible for a payday loan, then the applicant shall direct any 34 inquiry regarding the specific reason for such ineligibility to the database provider rather than to the 35 licensee. The information contained in the payday loan database is confidential and exempt from the 36 Freedom of Information Act (§ 2.2-3700 et seq.).

37 4. If a licensee and borrower consummate a payday loan, then the licensee shall pay a fee to defray 38 the costs of submitting the database inquiry. The amount of the database inquiry fee shall be calculated 39 in accordance with a schedule set by the Commission. The schedule shall bear a reasonable 40 relationship to actual cost of the operation of the database. If a licensee submits a database inquiry but 41 does not consummate a payday loan with the applicant, then the licensee shall not pay the database 42 inquiry fee. Each licensee shall remit all database inquiry fees directly to the database provider on a 43 weekly basis.

44 5. If a borrower enters into a payday loan or pays or otherwise satisfies a payday loan in full, or if 45 a borrower enters into an extended payment plan as provided in subdivision 26 of § 6.1-459 or an extended term loan as provided in subdivision 27 of § 6.1-459, then the licensee making the loan shall **46** 47 report such event or other information to the database not later than the close of business on the date 48 of such event. 49

§ 6.1-459. Required and prohibited business methods.

50 Each licensee shall comply with the following requirements:

1. Each payday loan shall be evidenced by a written loan agreement, which shall be signed by the 51 borrower and a person authorized by the licensee to sign such agreements and dated the same day the 52 53 loan is made and disbursed. The loan agreement shall set forth, at a minimum: (i) the principal amount 54 of the loan; (ii) the *interest and any* fee charged; (iii) the annual percentage rate, which shall be stated 55 using that term, applicable to the transaction calculated in accordance with Federal Reserve Board 56 Regulation Z; (iv) evidence of receipt from the borrower of a check, dated as of the same date that the

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loan is due, as security for the loan, stating the amount of the check; (v) an agreement by the licensee 57 58 not to present the check for payment or deposit until a specified maturity the date the loan is due, which 59 date shall be at least seven days after the date the loan is made produce a loan term of at least two 60 times the borrower's pay cycle and after which date interest shall not accrue on the amount advanced at 61 a greater rate than six percent per year; (vi) an agreement by the licensee that the borrower shall have the right to cancel the loan transaction at any time before the close of business on the next business day 62 following the date of the transaction by paying to the licensee, in the form of cash or other good funds 63 instrument, the amount advanced to the borrower; and (vii) an agreement that the borrower shall have 64 65 the right to prepay the loan prior to maturity by paying the licensee the principal amount advanced and 66 any accrued and unpaid interest, fees, and charges.

67 2. The licensee shall give a duplicate original of the loan agreement to the borrower at the time of 68 the transaction.

69 3. A licensee shall not obtain any agreement from the borrower (i) giving the licensee or any third 70 person power of attorney or authority to confess judgment for the borrower; (ii) authorizing the licensee 71 or any third party to bring suit against the borrower in a court outside the Commonwealth; or (iii) 72 waiving any right the borrower has under this chapter.

73 4. A licensee shall not require, or accept, more than one check from the a borrower as security for in 74 connection with any loan at any one time.

5. A licensee shall not cause any person to be obligated to the licensee in any capacity at any time 75 76 in the principal amount of more than \$500.

77 6. A licensee shall not (i) refinance, renew or extend any payday loan; (ii) make a loan to a person 78 if the loan would cause the person to have more than one payday loan from any licensee outstanding at 79 the same time; (iii) make a loan to a borrower on the same day that a borrower paid or otherwise 80 satisfied in full a previous payday loan; (iv) make a payday loan to a person within 90 days following the date that the person has paid or otherwise satisfied in full a payday loan through an extended 81 payment plan as provided in subdivision 26; (v) make a payday loan to a person within 45 days 82 following the date that the person has paid or otherwise satisfied in full a fifth payday loan made within 83 a period of 180 days as provided in subdivision 27 a; or (vi) make a payday loan to a person within 84 85 the longer of (a) 90 days following the date that the person has paid or otherwise satisfied in full an 86 extended term loan or (b) 120 days following the date that the person enters into an extended term 87 loan, as provided in subdivision 27 b.

88 7. A licensee shall not cause a borrower to be obligated upon more than one loan at any time for the 89 purpose of increasing charges payable by the borrower.

90 8. A check accepted by a licensee shall not require or accept a post dated check as security for, or in 91 payment of, a be dated as of the date the loan is due.

92 9. A licensee shall not threaten, or cause to be instigated, criminal proceedings against a borrower if 93 a check given as security for a loan is dishonored. In addition to any other remedies available at law, a 94 licensee that knowingly violates this prohibition shall pay the affected borrower a civil monetary penalty 95 equal to three times the amount of the dishonored check.

96 10. A licensee shall not take an interest in any property other than a check payable to the licensee as 97 security for a loan.

11. A licensee shall not make a loan to a borrower to enable the borrower to pay for any other 98 99 product or service sold at the licensee's business location.

100 12. Loan proceeds shall be disbursed in cash or by the licensee's business check. No fee shall be charged by the licensee or an affiliated check casher for cashing a loan proceeds check. 101 102

13. A check given as security for a loan shall not be negotiated to a third party.

103 14. Upon receipt of a check given as security for a loan, the licensee shall stamp the check with an 104 endorsement stating: "This check is being negotiated as part of a payday loan pursuant to Chapter 18 (§ 6.1-444 et seq.) of this title Title 6.1 of the Code of Virginia, and any holder of this check takes it 105 106 subject to all claims and defenses of the maker."

107 15. Before entering into a payday loan, the licensee shall provide each borrower with a pamphlet, in 108 form consistent with regulations promulgated by the Commission, explaining in plain language the rights 109 and responsibilities of the borrower and providing a toll-free number at the Commission for assistance 110 with complaints.

111 16. Before disbursing funds pursuant to a payday loan, a licensee shall provide a clear and conspicuous printed notice to the borrower indicating that a payday loan is not intended to meet 112 long-term financial needs and that the borrower should use a payday loan only to meet short-term cash 113 114 needs.

115 17. A borrower shall be permitted to make partial payments, in increments of not less than \$5, on 116 the loan at any time prior to maturity, without charge. The licensee shall give the borrower signed, dated receipts for each payment made, which shall state the balance due on the loan. Upon repayment of the 117

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118 loan in full, the licensee shall mark the original loan agreement with the word "paid" or "canceled," 119 return it to the borrower, and retain a copy in its records.

120 18. Each licensee shall conspicuously post in its licensed location a schedule of fees and interest121 charges, with examples using a \$300 loan payable in 14 days and 30 days.

122 19. Any advertising materials used to promote payday loans that includes the amount of any 123 payment, expressed either as a percentage or dollar amount, or the amount of any finance charge, shall 124 also include a statement of the *interest*, fees and charges, expressed as an annual percentage rate, 125 payable using as an example a \$300 loan payable in 14 *and* 30 days.

126 20. In any print media advertisement, including any web page, used to promote payday loans, the 127 disclosure statements shall be conspicuous. "Conspicuous" shall have the meaning set forth in 128 subdivision (a) (14) of § 59.1-501.2. If a single advertisement consists of multiple pages, folds, or faces, 129 the disclosure requirement applies only to one page, fold, or face. In a television advertisement used to 130 promote payday loans, the visual disclosure legend shall include 20 scan lines in size. In a radio 131 advertisement or advertisement communicated by telephone used to promote payday loans, the disclosure 132 statement shall last at least two seconds and the statement shall be spoken so that its contents may be 133 easily understood.

134 21. If the borrower is A licensee or affiliate shall not knowingly make a payday loan to a person
135 who is a member of the military services of the United States or the spouse or other dependent of a
136 member of the military services of the United States, the licensee:

a. Shall not garnish any military wages or salary;

b. Shall not conduct any collection activity against a borrower who is a member of the military
services of the United States or the spouse of such a member, when the member has been deployed to a
combat or combat support posting or is a member of the Reserves or National Guard and has been
called to active duty, for the duration of the deployment or active duty service;

142 c. Shall not contact the commanding officer of a borrower who is a member of the military services
143 of the United States or anyone in the borrower's chain of command in an effort to collect on a loan
144 made to the member or the member's spouse;

d. Shall be bound by the terms of any repayment agreement that the licensee negotiates with respect
 to such borrower through military counselors or third-party credit counselors; and

e. Shall not make a loan to a member of the military services of the United States if a military base
commander has declared that a specific location of the licensee's business is off limits to military
personnel. Prior to making a payday loan, every licensee or affiliate shall inquire of every prospective
borrower if he or she is a member of the military services of the United States or the spouse or other
dependent of a member of the military services of the United States. The loan documents shall include
verification that the borrower is not a member of the military services of the United States or the spouse
of a member of the military services of the United States.

154 22. In collecting or attempting to collect a payday loan, a licensee shall comply with the restrictions
155 and prohibitions applicable to debt collectors contained in the Fair Debt Collection Practices Act (15
156 U.S.C. § 1692 et seq.) regarding harassment or abuse, false or misleading misrepresentations, and
157 unfair practices in collections.

158 23. A licensee may not file or initiate a legal proceeding of any kind against a borrower until 60
159 days after the date of default on a payday loan, during which period the licensee and borrower may
160 voluntarily enter into a repayment arrangement.

161 24. A licensee shall not obtain authorization to electronically debit a borrower's deposit account in connection with any payday loan.

163 25. A licensee may not engage in any unfair, misleading, deceptive, or fraudulent acts or practices in 164 the conduct of its business.

165 26. A borrower may pay any outstanding payday loan from any licensee by means of an extended 166 payment plan as follows:

167 a. A borrower shall not be eligible to enter into more than one extended payment plan in any **168** 12-month period.

b. To enter into an extended payment plan with respect to a payday loan, the borrower shall agree
in a written and signed document to repay the amount owed in at least four equal installments over an
aggregate term of at least 60 days. Interest shall not accrue on the indebtedness during the term of the
extended payment plan. The borrower may prepay an extended payment plan in full at any time without
penalty. If the borrower fails to pay the amount owed under the extended payment plan when due, then
the licensee may immediately accelerate the unpaid loan balance.

175 c. If the borrower enters into an extended payment plan, then no licensee may make a payday loan
176 to the borrower until a waiting period of 90 days shall have elapsed from the date that the borrower
177 pays or satisfies in full the balance of the loan under the terms of the extended payment plan.

178 *d.* At each licensed location, the licensee shall post a notice in at least 24-point bold type, in a form

179 established or approved by the Commission, informing persons that they may be eligible to enter into an 180 extended payment plan.

181 e. The licensee shall provide oral notice to any borrow who is eligible to enter into an extended 182 payment plan, at the time a payday loan is made, which notice shall inform the borrower of his ability 183 to pay the payday loan by means of an extended payment plan. The information contained in the notice 184 shall be in a form provided by the Bureau of Financial Institutions.

185 27. In addition to the other conditions set forth in this chapter, the fifth payday loan that is made to any person within a period of 180 days shall be made only in compliance with either of the following: 186

187 a. The fifth payday loan is made upon the same terms and conditions otherwise applicable to payday 188 loans under the terms of this chapter, except that (i) no licensee may make a payday loan to such 189 borrower during a period of 45 days following the date such fifth payday loan is paid or otherwise 190 satisfied in full and (ii) the borrower may elect, at any time on or before its due date, to repay such 191 fifth payday loan by means of an extended payment plan as provided in subdivision 26 b; or

192 b. The fifth payday loan is made in the form of an extended term loan. An extended term loan is a loan that complies with the terms and conditions otherwise applicable to payday loans under the terms 193 of this chapter except that (i) the principal amount of the loan amount, and any interest and fees 194 195 permitted by § 6.1-460, shall be payable in four equal installments over a payment period of 60 days 196 following the date the loan is made and (ii) no licensee may make a payday loan to such borrower 197 during the longer of (a) 90 days following the date the extended term loan is paid or otherwise satisfied 198 in full or (b) 150 days following the date the extended term loan is made. 199

§ 6.1-460. Rate of interest, loan fee, and verification fee.

200 A. A licensee may charge, as a fee for and receive on each loan, an amount interest at a simple 201 annual rate not to exceed fifteen 36 percent of the amount of the loan proceeds advanced to the 202 borrower. A licensee may also charge (i) a loan fee as provided in subsection B and (ii) a verification 203 fee as provided in subsection C.

204 B. A licensee may charge and receive a loan fee in an amount not to exceed 20 percent of the 205 amount of the loan proceeds advanced to the borrower.

206 C. A licensee may charge and receive a verification fee in an amount not to exceed \$5 for a loan 207 made under this chapter. The verification fee shall be used in part to defray the costs of submitting a 208 database inquiry as provided in subdivision B 4 of § 6.1-453.1. 209

§ 6.1-461. Additional charges.

210 In addition to the loan principal, *interest*, and the fee fees permitted under § 6.1-460, no further or 211 other amount whatsoever shall be directly or indirectly charged, contracted for, collected, received or 212 recovered except (i) any deposit item return fee incurred by the licensee, not to exceed \$25, if the check 213 given by the borrower as security is returned because the account on which it was drawn was closed by 214 the borrower or contained insufficient funds, or the borrower stopped payment on the check, and (ii) if 215 judgment is obtained against the borrower, court costs and reasonable attorneys' fees if awarded by the 216 court, incurred as a result of the returned check in an amount not to exceed \$250. A licensee shall not 217 be entitled to collect or recover from a borrower any sum otherwise permitted pursuant to \$ 6.1-330.54, 218 8.01-27.2, or § 8.01-382.

§ 6.1-467. Fines for violations.

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220 In addition to the authority conferred under §§ 6.1-464 and 6.1-465, the Commission may impose a 221 fine or penalty not exceeding \$1,000 upon any person who it determines, in proceedings commenced in 222 accordance with the Rules of Practice and Procedure of the Commission, has violated any of the 223 provisions of this chapter, the regulations promulgated by the Commission pursuant thereto, or any 224 other law or regulation applicable to the conduct of the lender's business. For the purposes of this 225 section, each separate violation shall be subject to the fine or penalty herein prescribed, and in the case 226 of a violation of § 6.1-445, each loan made or arranged shall constitute a separate violation. 227

§ 6.1-469. Validity of noncompliant loan agreement; private right of action.

228 A. If any provision of a written loan agreement violates this chapter, such provision shall be 229 unenforceable against the borrower.

230 B. Any person who suffers loss by reason of a violation of any provision of this chapter may bring a 231 civil action to enforce such provision. Any person who is successful in such action shall recover 232 reasonable attorney's fees, expert witness fees and court costs incurred by bringing such action. 233

§ 6.1-469.1. Application of chapter to Internet loans.

234 The provisions of this chapter, including specifically the licensure requirements of § 6.1-445, shall 235 apply to persons making payday loans over the Internet to Virginia residents, whether or not the person 236 making the loan maintains a physical presence in the Commonwealth.

237 That the Bureau of Financial Institutions of the Virginia State Corporation Commission shall 2. 238 report to the Chairmen of the House and Senate Commerce and Labor Committees regarding the utilization of payday loans, including: patterns of repeat and consecutive borrowing, use of 239

- 240 extended payment plans, compliance with restrictions on lending by licensees, and; effectiveness of
- 241 the prohibitions on military lending, as soon as possible after the Bureau has received 12 months
- 242 of data from the database provider.
- 243 3. That the provisions of subsection A of § 6.1-453.1 of the Code of Virginia shall become effective
- July 1, 2008, and that all other provisions of this act shall become effective on January 1, 2009.