VIRGINIA ACTS OF ASSEMBLY -- 2003 SESSION

CHAPTER 320

An Act to amend the Code of Virginia by adding a section numbered 46.2-216.4, relating to public facilities for performing Internet transactions with the Department of Motor Vehicles.

[H 2150]

Approved March 16, 2003

Be it enacted by the General Assembly of Virginia:

1. That the Code of Virginia is amended by adding a section numbered 46.2-216.4 as follows: § 46 2-216 4 Department to provide self-service options to customers

§ 46.2-216.4. Department to provide self-service options to customers. The Department may provide, at its offices, self-service options that will provide customers with access to the Department's Internet transactions for persons who would prefer to transact their business with the Department accordingly. In determining the form and number of such options, and whether any option will be made available at a location, the Department shall consider the volume of business and the cost effectiveness of implementing any such option at the location.